

TERMS & CONDITIONS

Introduction

These Terms and Conditions govern the use of Sofila Radio and Television Productions LLC services, including any text message campaigns, digital platforms, or related offerings. By accessing or using our services, you agree to comply with these Terms.

Acceptance of Terms

By using this website or our services, you confirm that you accept these terms and agree to abide by them. If you do not agree, please refrain from using our services.

User Responsibilities and Conduct

Users agree to use the services in compliance with applicable laws and without engaging in misuse, abusive behavior, or illegal activities. Users must not share inappropriate or unauthorized content.

Intellectual Property Rights

All content, trademarks, and copyrights on this website are the property of Sofila Radio and Television Productions LLC. Users are prohibited from reproducing or redistributing any materials without permission.

Account Information and Security

Users are responsible for maintaining the confidentiality of their account credentials. Unauthorized access or use of the service must be reported immediately.

Privacy and Data Collection

Our use of personal data is described in our Privacy Policy ([These Terms and Conditions govern the use of Sofila Radio and Television Productions LLC services](#)). By using our services, you consent to the collection and use of data as outlined.

Limitation of Liability

Sofila Radio and Television Productions LLC is not responsible for damages resulting from the use or inability to use the service. All services are provided "as is" without guarantees.

Termination or Suspension of Services

We reserve the right to suspend or terminate services for any violation of these Terms or at our sole discretion.

Governing Law and Dispute Resolution

These Terms are governed by the laws of Florida, USA. Disputes will be resolved through mediation or arbitration as per local regulations.

Changes to Terms

We reserve the right to update these Terms at any time. Users will be notified via the website or email.

Contact Information

For questions or concerns, please contact us at info@sofilamedia.com.

SMS For Consent Communication:

The information from phone numbers obtained as part of the SMS consent process will not be shared with third parties and affiliate companies for marketing purposes.

Types of SMS Communications:

If you have consented to receive text messages from Sofila Media Radio & Productions LLC, you may receive text messages related to our services and promotions.. Below are examples:

Types of SMS Communications

If you have consented to receive text messages from Sofila Media Radio & Productions LLC., you may receive text messages related to:

- **Services and Promotions:** Updates regarding our new services and package promotions, and important related updates
- **Appointment Schedule:** Information about your appointment, changes, and other relevant information

Message Examples:

Example 1:

Hi [Customer Name], enjoy a 20% discount on your next purchase with us! Use code SAVE20 at checkout. Visit: www.sofilamedia.com for more details. Reply STOP to opt-out. You can always reach us via email at info@sofilamedia.com or via phone at (321)3967002.

Example 2:

Hi [Customer Name], this is a reminder of your appointment with Sofilamedia on [Date] at [Time]. Please reply CONFIRM to confirm or RESCHEDULE to change your appointment. Reply STOP to opt-out. You can always reach us via email at info@sofilamedia.com or via phone at (321)3967002.

Example 3:

Hi [Customer Name], we value your feedback! Please take a moment to rate your experience with Sofilamedia. Click here: www.sofilamedia.com. Reply STOP to opt-out of future requests. You can always reach us via email at info@sofilamedia.com or via phone at (321)3967002.

Message Frequency: Our message frequency will be between 1 to 10 text messages daily across all users.

Potential Fees for SMS Messaging: Many carriers charge a fee for each message sent or received. This can vary depending on the carrier's pricing structure and whether the message is sent domestically or internationally. Messaging fees will vary depending on your carrier.

Opt-In Method: Customers may Opt-In for SMS messaging verbally while on the phone or at our website <https://sofilamedia.com> this agreement for SMS will not be shared with third parties for marketing purposes.

Opt-out: Customers will be able to opt out of SMS messaging from Delicate Steps, Inc. by replying STOP at any time to any received SMS message, once opted out they will receive no further SMS communication. They can Opt back In at any time by replying START or going to <https://sofilamedia.com>

Help: If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at (321) 396-7002.

Additional Options:

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

Standard Messaging Disclosures:

Message and data rates may apply.

You can opt out at any time by texting "STOP."

Contact Us for Help or additional Information

If you have any questions or concerns about our Privacy Policy, please contact us via email at info@sofilamedia.com or via phone at (321) 396-7002