



SHIELD FACILITIES GUARDING
— COMPANY W.L.L. —
MORE THAN JUST SECURITY



**SHIELD FACILITIES
GUARDING
COMPANY W.L.L**

COMPANY PROFILE

ABOUT US

SHIELD specialize in the provision of manned guarding services to clients in both public and private sectors including Retail Jewelries, Shopping Centers, Schools, Construction, Hospitals Residential and Office Buildings etc...

At SHIELD we understand that when considering your security requirements, it is not only the quality and reliability of services you receive that is important, but also the cost of their services. Our charge rate therefore is very competitive and will always reflect site surveys and risk assessments to ensure they are so closely matched to your requirement as possible.

WHAT WE DO

Today's threats to business are varied and constantly changing. Effective management of risk has become a boardroom issue and it is essential that you have a business partner who has the expertise and resource to understand the threat, minimize the risk, and let you focus on the smooth running of your operation.

We have experience of tailoring security solutions and services to the needs of many customers of all types and sizes, from the deployment of security officers, monitoring, crisis management, planning and training and security advice. We have the highest quality security solutions to address your security needs, whatever industry sector you're in.

SHIELD provides uniformed security personnel teams across a wide range of industries. The reputation of SHIELD for quality is based both on its extensive employee screening processes and its sophisticated training program.

SHIELD is a company providing security services to organizations, which desire to employ persons On contract basis to carry out all or a part of their work.

Moreover, security is the need of the hour, whether it is that of the institutions or that of the Residential Buildings . Committed employees are a rare breed to find and migration has become the work culture of the day which has really put the entrepreneurs in deep trouble of sourcing and replacing the staff very often. However right remedy for all these problems will be outsourcing the security needs to a trust worthy organization which will take the responsibility of catering to the various security requirements.

Once entrusted with the responsibility, we will recruit people as per the requirements and Supply them to clients to carry out the assigned tasks on terms and conditions mutually agreed.

All recruited personnel first go through a deep criminal verification from their jurisdiction police station at their native country which helps to know their background so that without second thought organization could employ them in any zone.

Personnel recruited under our company will be given all statutory benefits in accordance with salaries Hence the organization will not have to be worried about recruiting personnel, complying with all statutory regulations and more so discharging them for any reason whatsoever.

All this is carried out without compromise either in the quality of personnel and or their work output. Recruitment of personnel will be made exercising vigorous recruitment process so as to ensure selection of the best available manpower.

Our organization is made up of competencies and its key components are customer, structural capital and human capital. Once entrusted with the responsibility, we will recruit people as per the requirements and supply them to our clients to carry out the assigned tasks.

Let us help you to see the opportunities that exist in the challenge of your world with our Team who consist of enthusiastic professionals.



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SHIELD MISSION STATEMENT:

Our mission is to be a leading supplier of quality manned guarding services delivering outstanding services and added value to customers.

OUR MAIN OBJECTIVES:

- To further develop our portfolio of successful services to meet any new security needs of our existing customers, as well as being more attractive for new potential customers from our current and any new market.
- To achieve customer absolute satisfaction identifying their entire security needs setting clear targets and indicators to assess our achievement against customer expectations.
- Our team of employees is our major asset in any such achievement. We must motivate, create and preserve a culture of constant learning, innovation and continual improvements within the company as well as exemplary leadership.
- The achievement and preservation of job satisfaction for all the company's employees.
- Offer a cost-effective service and allowing for a reasonable profit that is necessary in achieving our goals ensuring the long-term quality of service and allowing for continuity strategy when necessary.
- The improvement of partnerships between the company, its customers, contractors, employees and all other stakeholders associated with all company activities



OUR VALUES

QUALITY:

We are dedicated to delivering service excellence, a philosophy that runs through our organization from our Company Management to all of our security officers.

HONESTY:

At SHIELD we pride ourselves on our integrity, reliability and dedication.

RESPECT:

Our inner corporate relation between employees and management and our relation with the public and customer are based on trust and integrity, in order to achieve this trust, we use an approach of mutual respect.

TEAMWORK:

To achieve our objectives and overall mission it is essential for us to have a strong spirit of teamwork. To attain this strength, we recruit employees who are team players and create platform for interchange of information.

Our Services

- Security Consultancy
- Professional Training on Safety & Security
- Security Designing
- Security Audit & Security Plan
- Risk Assessment Services
- Bank & ATM Security
- Retail/ Mall Security
- Hotel Security
- Parking Management
- Campus Security (Universities & Colleges)
- Corporate Security
- Event Security
- Stadium Security
- Industrial Security
- School & School Bus Security
- Remote Monitoring
- Facility Management
- Equipped Guards
- Fire services



Training

At SHIELD Facilities Guarding Company W.L.L., we are focused on customer satisfaction. With this in mind, we train our staff to the highest standards in order to ensure we are always ready to deliver under challenging circumstances- Our high-quality training also enables our employees to perform to the best of their abilities and aids their career advancement.

Training modules we focus on include:

- Awareness of Security laws
- Health and Safety Training
- First Aid Training
- Fire Safety Awareness
- Emergency Procedures
- Patrolling
- Parking Policy
- Visitor's Policy
- Loss of Personal Belongings
- fire Extinguishers and First Aid Kit Policy
- Quality Policy and Quality Objectives
- Orientation Training Program
- Training Aids for Security Equipment
- Crowd Control
- Equipment
 - 1. Equipment' used by Security Stall
 - 2. Electronic Devices / Equipment /Usage & Handling / Operation
- introduction to Computers, Software.
- Conflict Management
- Communication Skills and Customer Care
- Dos and Don'ts of Security Personnel
- Material Movement Policy
 - 1. Inward
 - 2. Outward

SCOPE OF WORK

1- MANNED GUARDS

Our fully uniformed, experienced security officers will work with your organization to ensure that your premises and your staff are remain secure.

Our Manned guarding services include:

2- STATIC GUARDING

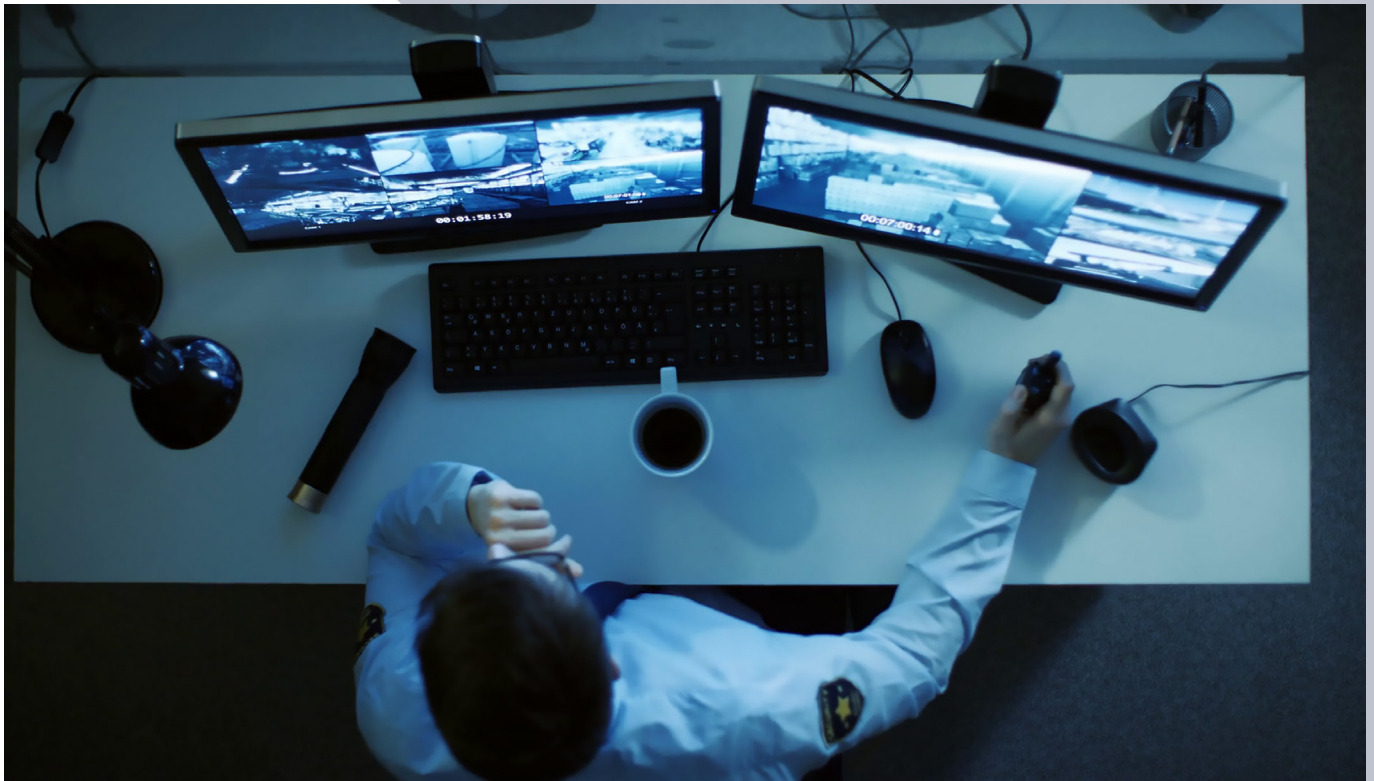
Security needs are different between market sectors, locations, company image and many other variables. Our static guarding service can be carefully tailored to meet your requirements and reflect the professionalism and unique profile of your organization.

Whether your requirements are For Security Guards, Security Receptionists, Access Control and/ or Gate-House Duties, SHIELD special team will conduct a Full confidential site assessment and comprehensive Assignment Instructions will be agreed For your site, with assignment Logs being completed during each shift. We will constantly review operations at your location to maximize the measure of protection your organization needs.

3- DOOR SUPERVISORS

SHIELD will provide you with experienced door staff in order to reduce problems involving public access to your establishment. Whether you are running an established licensed premises or holding a one-off event, hiring specialist door supervisors will help you promote a safe and pleasant environment for people at your venue.

All door staff are fully trained to diffuse any type of situation on the premises and are able to carry out bag and body searches quickly and professionally when required.



4- MOBILE PATROL

At SHIELD we offer a personalized patrol service according to the security needs established with our clients. The patrol service to your site and/or street will provide high visible presence when it's mostly needed. The patrol service also offers an immediate response unit to any immediate need, and the service can be modified as a response to any changes in circumstances and/or needs.

Our service is always discreet and professional.

5- CORPORATE

SHIELD can provide professional corporate security staff to support clients operations or provide a complete stand-alone solution.

The standard of staff for corporate security is higher and this is also reflected in the wages we pay. Staff deployed on corporate services are dressed appropriately according to the client's requirements.

6- SECURITY RECEPTIONIST — HELPDESK

We provide staff for help desk and front of building or reception service individually tailored to meet specific client requirements. Our recruitment team target individuals with exceptional customer care knowledge and experience and the ability to be diplomatic but firm, responsive and proactive but at all times with the security and integrity of the building in mind

Often, the first person a client will speak to when visiting an office is a member of the security team. Their impressions of that company, and their culture, are Formed on the basis of that first exchange

7- COMMERCIAL AND SHOPPING CENTRES SECURITY PERSONNEL

The staff employed to protect your store and its staff must also be able to act as your ambassadors by enhancing the retail experience for shoppers, therefore attracting new visitors.

All our retail officers are equipped and experienced in confronting and restraining thieves and liaising with and assisting police activity and enquiries.

As well as being placed to deter shop lifters, our officers can be placed at goods delivery points and warehouses to prevent theft from intruders and also staff.

All our staff are provided with uniforms for this position.

Our services include:

- 24 Hour protection
- Reception Duties
- Internal and external building patrols
- First aid when required
- Access Control
- Safety Monitoring
- Search procedures
- Out of hours telephone response

8- SCHOOL SECURITY

SHIELD can provide security for all type of schools taking account of general security, Health and Safety issues, vandalism and the safety i.e. staff and pupils in general.

Our aim is to provide a safe and secure environment for pupils, staff and visitors. Our Security Policy ensures that we have in place effective Procedures to enable us to achieve this aim.

In order to achieve our aim:

- We develop and maintain an overall policy for security health and safety policies within the school and monitor its implementation via routine checks.
- We will conduct formal risk assessments and update on a regular basis

- We will carry routine security checks out on an ongoing basis by the supervisors and management team.
- We will control entrance and exist of visitors and contractors as well as overseeing the sign in book and issuing badges.
- We will plan, implement and operate Security systems such as fencing, gates, intruder alarm and CCTV.
- We will take part in planning and administrating emergency procedures such as building evacuation.
- We will maintain a report book including incident and event log.
- We will secure school evening functions, holidays functions and any other onsite Function.

9- EVENT SECURITY

SHIELD can provide professional event security staff to run and manage the security of the event ot to compliment the security service.

We will meet the organizers well in advance of the event to discuss the safety and security of those attending the event.

Our Event services include:

- Drug searches
- ID pass/badges/wristband checks
- Stage security
- Overt / covert spotters
- Access/egress control
- 24-hour Security
- First Aid Trained personnel



10- SECURITY SYSTEMS

CCTV equipment can provide instant alerts when trouble occurs, ensuring that crime against people, theft and vandalism are all substantially reduced. And when crime does occur, CCTV system incident recording can provide valuable evidence, improving the likelihood of a conviction.

CCTV security system technology and CCTV equipment can be used in both internal and external environments to watch over and protect people, property, vehicles and valuables. CCTV is considered to be the most effective method of reducing crime.

SHIELD specialist team and contractor will carry out a comprehensive survey in order to offer bespoke CCTV systems that will provide answer to each client's security needs. Our Digital CCTV enables non-stop recording on hard drives, higher image quality and 24-hour remote monitoring when linked to Alarm Monitoring Centre, plus remote viewing of images via the Internet from anywhere in the world.

SHIELD provides access control and X-Ray security systems to allow secure entry to corporate buildings, high rise residential tower blocks, management Facilities, retail stores, banks and Factories.

Whether you have a small office, commercial premises or multi-tenanted residence, security access control is key to providing a safe and secure working environment.

Door access control systems are Fully customized and designed to fit specific customers' needs.

11- AUTOMATIC SECURITY GATES, SECURITY BARRIERS & BOLLARD INSTALLATION

SHIELD can plan, design and install specialized automatic security gates, security barriers & security bollards for shopping centers, car parks, corporate clients, residential areas and more.



SHIELD EQUIPMENT:

- Surveillance device “CCTV” (All type of camera - DVR - NVR)
 - Fire alarm systems.
 - Safety equipment.
 - Access control systems
 - Equipped Guards
 - Fire services
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- Wall through metal detector.
 - X-Ray scanner.
 - Readers.
 - Anti shoplifting device system.
 - Tracking system.
 - Explosives detection solutions.
 - Parking automatic barriers.
 - Parking guidance & management system.
 - Road blockers & bollards.

GET IN TOUCH



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