



TRAINING CATALOGUE

VOICE OF QUALITY is a professional training and consulting provider specializing in Quality, Food Safety, and Management Systems. We help organizations improve compliance, performance, and operational excellence through practical and internationally aligned solutions.

Check our training programs

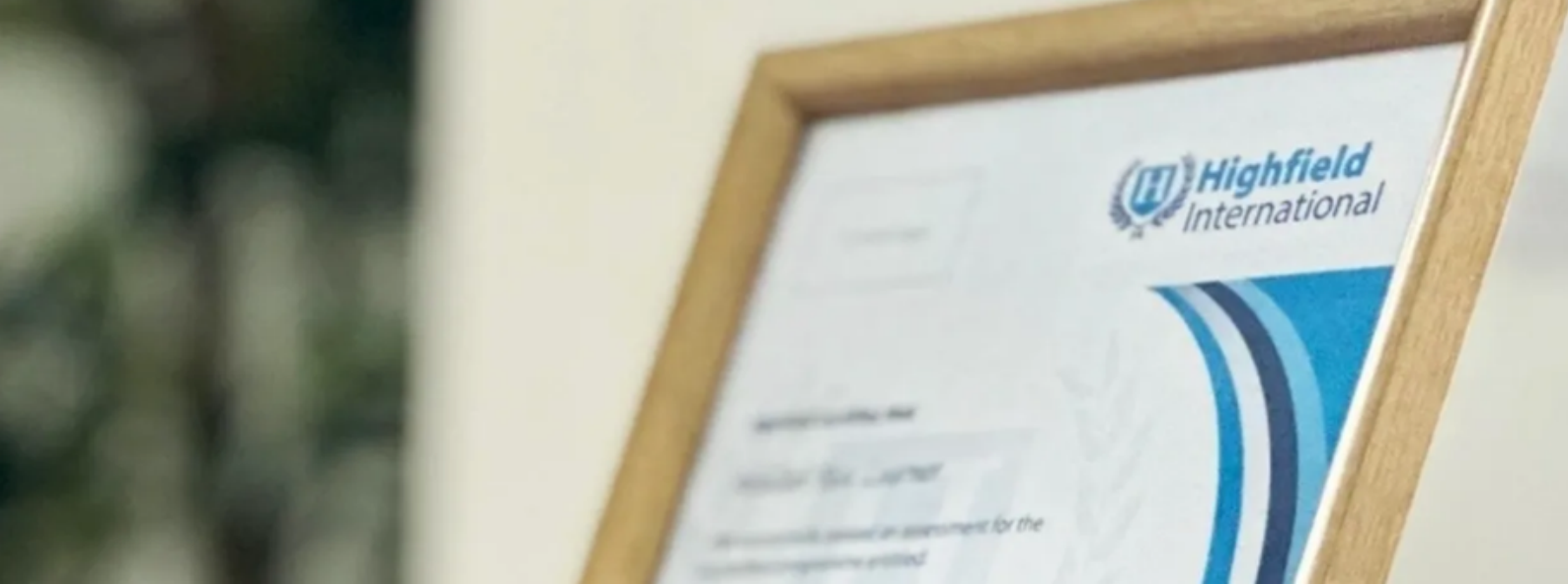


**VOICE OF QUALITY
Training Dept.**



Training List

1. Total Quality Management (TQM) Fundamentals
2. Awareness of ISO 9001:2015 QMS - Requirements
3. Awareness of ISO 22000:2018 FSMS - Requirements
4. Awareness of FSSC 22000 V7
5. Awareness of ISO 14001:2026 EMS - Requirements
6. Awareness of ISO 45001:2018 OHS - Requirements
7. Awareness of ISO 21001:2025 Educational Organizations Management Systems
8. Root Cause Analysis & CAPA
9. Key Performance Indicators KPIs Fundamentals for Quality & Operations
10. Supplier Quality Management
11. SOP Writing & Documentation Control
12. Building and Controlling a QMS Documentation System
13. Lean Manufacturing & Continuous Improvement
14. Statistical Process Control (SPC)
15. Six Sigma Fundamentals
16. Customer Relationship & Satisfaction Management
17. Quality Assurance Principles in Food Industry
18. Food Safety Principles and HACCP
19. Prerequisite Programs PRPs for Food Safety in Manufacturing
20. Prerequisite Programs PRPs for Food Safety in Catering



Highfield Training Programs

Food Safety Programs

- Highfield Level 1 International Award in Food Safety (Catering/Manufacturing/Retail)
- Highfield Level 2 International Award in Food Safety (Catering/Manufacturing/Retail)
- Highfield Level 3 International Award in Food Safety (Catering/Manufacturing/Retail)
- Highfield Level 4 International Award in Managing Food Safety for Catering
- Highfield Level 4 International Award in Food Safety Management for Manufacturing

HACCP Programs

- Highfield Level 2 International Award in HACCP
- Highfield Level 3 International Award in HACCP (CODEX Principles)
- Highfield Level 4 International Award in HACCP Management for Catering
- Highfield Level 4 International Award in HACCP Management for Manufacturing (CODEX Principles)

Auditing and Inspection Programs

- Highfield Level 3 International Award in Effective Auditing and Inspection

Food Safety Culture Programs

- Highfield Level 3 International Award in Developing a Positive Food Safety Culture

Food Allergen Management Programs

- Highfield Level 3 International Award in Food Allergen Management



Lead Auditor Training Programs

Lead Auditor IRCA Programs

Lead Auditor ISO 9001:2015 QMS IRCA CQI

Lead Auditor ISO 14001:2026 EMS IRCA CQI

Lead Auditor ISO 45001:2018 OHS IRCA CQI

Lead Auditor FSSC 22000 V7 IRCA CQI

Lead Auditor/Auditor BRCGS Programs

Lead Auditor BRCGS Food Safety Issue 9

BRCGS for Packaging Materials Issue 7 Auditor Training



VOICE OF QUALITY for Training and Consulting Services

Head office: Egypt - Zagazig, ElZeraa, ElKady tower - 2nd floor.

Cairo branch: Egypt - Cairo, Nile city towers.

WhatsApp: (+2) 01024112281

Website: www.voiceofquality-eg.com

Email: admin@voiceofquality-eg.com