



19 March 2020

Dear Members,

The committee has been monitoring, on a continuous basis, the growing implications of Coronavirus (COVID-19) in our wider community and on the Club's many activities and operations. Our focus is the health and well-being of our members and staff. With this in mind we are setting up a number of measures to reduce risks at the Club and do all we can to create a "safe zone" for our members.

The greatest risk in a public environment, such as Carpentaria Golf Club, is the number of "touch points" and the gathering of "groups of people" where the virus could be spread. The measures we are taking are to reduce these touch points and provide social distancing.

Members have been requested to adhere to the guidelines that are included below again for your information:

- If you are sick, stay away from the Club. This is essential and self-discipline is extremely important.
- Wash your hands frequently with soap and water.
- If you have travelled recently, please observe the latest travel self-isolation guidelines.
- Importantly, please continue to keep your distance from others of at least 1.5 meter where possible to minimise the chances of exposure should they cough or sneeze

In addition, our club action plan includes the following:-

Club Operations

- Including our staff, we will ensure that inside the club we do not exceed 100 people
- We will be removing cash transactions and encourage all members and visitors to use "pay-wave" where no contact is required.
- To support social distancing recommendations:-
 - please be mindful of members and guests who are exercising social distancing
 - we will alternate which gaming machines are on.
 - we have removed some of our tables, to increase distance between tables.
 - we will remove seating in the smokers area to encourage smokers to not stay in the area.
 - we will have designated service points at the bar. Please do not congregate at the bar, you are asked to move on once you have received your drink/s.
- Hand Sanitiser is becoming difficult to obtain. Where possible, please use hand sanitizer frequently and the Club requests that you bring your own for personal use if you have some. If you touch something in a common area, please wash and sanitize your hands immediately.
- Where possible, we will leave doors ajar to remove the need to open and/or use door handles.

Kitchen Operations

We are committed to safe space dining.

- Information from health authorities states that in order to contract coronavirus, you need to be in face-to-face contact with someone for 15 minutes, or in the same closed space for 2

hours. Opening doors where we can to increase air flow, as well as reducing the number of tables in the restaurant will allow greater distance between tables.

- we will offer dining options inside and outside of the club.
- we ask that all diners make reservations to assist us with number control
- we will remove all items from tables and diners will be provided with cutlery, and single-use napkins when they receive their meals. Salt and pepper will be available in individual sachets.
- we will release a specific take away menu (available Wednesday – Sunday). We are just finalising this menu now as we want to make sure every dish will travel well. Once finalised we will post the menu to Facebook.
- For those diners who don't have time to shop or cook, or aren't well, we will also be offering the option to order frozen meals to fill their freezer.

Course Operations

- We will be removing all shared items, including sunscreen.
- Processes will be in place to ensure club motorised carts, push buggies, hire club grips, sand bucket handles are sanitised before and after use.
- Players are asked not to shake hands at the completion of the round.
- Pins (ie. Flags) are to be left in the hole when putting.
- Bunkers will be out of play and identified as GUR. GUR rules apply. Rakes will be removed from bunkers.
- Towels will be removed, and on course ball washers will be drained and not in use
- Tee time intervals will move from 7 minutes to 10 minutes to support social distancing on the course.
- Soap and hand sanitiser will be available at the on course toilet.
- Players should not exchange score cards,
- Members hiring carts may wish to consider doing so without sharing

For simple, easy to understand advice for members including important health tips, please visit the World Health Organisation's public website

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>

Finally, we will continue to monitor this situation and provide updates to our members as circumstances change. We ask for your support and patience as this is new for everyone, and things are changing frequently.

If you have any questions or concerns about any of the actions taken, please refer them to either Anton Booy, Club Manager, or Michele Elms, Club President.

Regards
Carpentaria Golf Club Management Committee