

# **Privacy Policy**

Thanks for using Changemaker Teens! Please read our privacy policy carefully to understand how we collect, use, protect, and otherwise handle your Personally Identifiable Information in accordance with our website, mobile application, and services (the "Services").

# What personal information do we collect?

When ordering or registering on our site and mobile app, as appropriate, you may be asked to enter your name, email address, mailing address, credit card information, username, date of birth, or other details to help you with your experience.

#### When do we collect information?

We collect information from you when you register on our site, including by connecting to our site or mobile app via a third-party service or by "following," "becoming a fan," adding the Changemaker Teens application, etc., on a third-party website or network. Additionally, we collect information from you when you place an order, subscribe to a newsletter, respond to a survey, fill out a form, send us an email or enter information on our site.

#### How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To personalise your experience and to allow us to deliver the type of content and services in which you are most interested.
- To send you newsletters and marketing or promotional materials. If you don't want to receive these messages, you can opt-out by following the instructions in the message. If you correspond with us by email, we may retain the content of your email messages, your email address, and our responses.
- To operate, maintain, provide, improve, and protect the features and functionality of our Services.
- To analyse how the site is used, diagnose service or technical problems, and to maintain security.
- To administer a contest, promotion, survey, or other site feature.
- To quickly process your transactions.
- We may use your email address to send you service-related notices, including any notices required by law, in lieu of communication by postal mail.
- To follow up with you after correspondence (email or phone inquiries).

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### How do we protect your information?

Your personal information is contained behind secured networks and is only accessible by a limited number of persons with special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order, enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

The security of your Personal Information is important to us but remember that no method of transmission over the internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

#### Do we use 'cookies'?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your browser that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. For example, cookies help us with things like remembering your username for your next visit, understanding how you are interacting with our Services, and improving them based on that information. They also help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. You can set your browser to not accept cookies, which may limit your ability to use the Services.

#### **Links and Third Parties:**

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. Non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Our websites often include or offer third-party products or services. These third-party sites have separate and independent privacy policies. We encourage you to review those privacy policies, as we have no control over information you may submit to those third parties. We have no responsibility or liability for the content and activities of these linked sites. Our Privacy Policy does not cover any information collected by those third parties, nor does it cover how they may use such information. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

## Do Not Track (DNT) signals:

Our systems currently do not respond to Do Not Track (DNT) signals from browsers visiting our websites when a DNT browser mechanism is in place.

# Children Under the Age of 13:

We do not specifically market to children under the age of 13 years old. Changemaker Teens will not knowingly collect personally identifiable information from any person under the age of 13. Children under the age of 13 are not permitted to join the membership. Please contact us if you believe we may have collected information from your child through our websites or mobile services, and we will work to delete it.

#### **Changes:**

We reserve the right to update or change our Privacy Policy at any time. Your continued use of the Services after we post any modifications to the Privacy Policy on this page will constitute your acknowledgement of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided or by placing a prominent notice on our website.

# **Contacting us:**

If you have any questions or concerns regarding this Privacy Policy, please contact us.