

Warranty

ONE (1) YEAR PARTS AND LABOR WARRANTY. COMPANY WARRANTS ITS EQUIPMENT PURCHASED BY CLIENT, WHEN USED UNDER NORMAL CONDITIONS, TO BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP. THIS LIMITED WARRANTY APPLIES ONLY WHERE THE SYSTEM HAS BEEN PROPERLY INSTALLED, OPERATED AND MAINTAINED IN ACCORDANCE WITH COMPANY'S INSTRUCTIONS. EQUIPMENT LOSS IS NOT COVERED BY THIS WARRANTY NOR IS DAMAGE TO EQUIPMENT FROM ACTS OF GOD, THEFT, TERRORISM, FIRE, VANDALISM OR ABUSE. SHIPPING AND HANDLING OF EQUIPMENT FROM SECURITY LINES BACK TO CLIENT IS INCLUDED.

Extended Warranty and Maintenance Plans

Extended Warranty Plans

Parts and Labor - Our extended warranty for parts and labor is an additional warranty beyond the initial one (1) year warranty. POD is shipped back to Security Lines US. Parts and labor plus shipping and handling charges back to client are covered 100%.

Term: Three (3) Years with option to renew for one consecutive year at a time thereafter

Price: \$400/year per POD

Maintenance Plan

Our maintenance plan consists of onsite maintenance every 6 months at which time the POD will be cleaned and any updates to firmware and software can be done. Any necessary repairs/replacements can be done at the time of the maintenance if POD is covered under Warranty or Extended Warranty. Without Warranty/Extended Warranty, necessary repairs/replacements can still be done at the time of maintenance with client approval of additional costs for necessary parts and labor. Emergency onsite visits are available to client under this plan for an additional one-time "roll fee". Fee varies depending on location of POD and will be determined at the time of contract initiation.

Available Term: One (1) Year with option to renew each consecutive year

Price: 1-3 PODs = \$500/year/POD
4-6 PODs = \$350/year/POD
7-9 PODs = \$300/year/POD
10+ PODs = \$250/year/POD