

REFUND AND CANCELATION POLICY

Last updated: Jan 03, 2024

Please read these refund and cancellation policy carefully before making any payments.

Our Refund and Cancellation Policy varies from service to service we provide.

Weekdays Training Courses both online and classroom:

Our refund policy lasts for 3 sessions including a demo session for courses chosen on regular weekdays. Refund money credit time and debit time are subjected to Bank and payment gateway policies through which refund initiated.

- If you don't like to continue the course for any reason you need to intimate the same for cancellation on or before third session of course including a Demo session to cognizanceit, we will give you a full refund by deducting any charges that are applicable.
- Any cancellation, after the third session including Demo session, will not be accepted. In this case no amount will be refundable.

Weekend Training Courses both online and classroom:

Our refund policy lasts for a demo session for courses chosen on the weekend. Refund money credit time and debit time are subjected to Bank and payment gateway policies through which refund initiated.

- If you don't like to continue the course for any reason you need to intimate the same for cancellation soon after demo session and before first session of the course, to cognizanceit, we will give you a full refund by deducting any charges that are applicable.
- Any cancellation, after the First session starts, will not be accepted. In this case no amount will be refundable.

Corporate Training for Weekday Courses both online and classroom:

If cognizanceit has no agreement of “refund and cancellation policy” with individual companies.

Our refund policy lasts for 3 sessions including a demo session for courses chosen on regular weekdays. Refund money credit time and debit time are subjected to Bank and payment gateway policies through which refund initiated.

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If cognizanceit has agreement of “refund and cancellation policy” with individual companies.

- Refund and Cancellation Policy agreed and signed with Individual Companies will override cognizanceit refund and cancellation policy , with which cognizanceit agreed for training IT courses for their or their third party employees.

Corporate Training Weekend Courses both online and classroom:

If cognizanceit has no agreement of “refund and cancellation policy” with individual companies.

Our refund policy lasts for a demo session for courses chosen on the weekend. Refund money credit time and debit time are subjected to Bank and payment gateway policies through which refund initiated.

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