



TextMyGov Announcement

Franklin Township (Clermont County) is excited to launch TextMyGov, a new, smart text messaging service! Residents can receive important notifications and text the city to find specific information.

Franklin Township will officially launch the new text messaging system to the public on October 1st, 2024. Residents may receive a text message from **91896** from the township initiating the service. You can choose to opt out at any time by texting **STOP**.

If you don't receive the initial message, you can choose to opt-in by texting the keyword "FTINFO" to the number 91896. After sending the initial keyword, you will be asked to reply "YES" to confirm opt-in. Residents may receive notifications for events, meetings, news, road work, etc.

Also starting soon, residents will be able to receive on-demand information 24/7 by texting 1-2 keywords to the township's TextMyGov number, **513.966.5166**. You'll be able to get quick information about **events**, **services**, **and other Franklin Township information**.

Franklin Township's use of this technology is another example of how our community is enhancing resident services by implementing 21st-century solutions. We're excited about this new way of communicating with residents and look forward to sharing important city notifications. Other governmental entities across the country are utilizing this system with great success. Stay informed, stay ahead.

Sincerely,

Jim Lawson

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