

# Planter Collection Book

PLANTERS  
VERTICAL GARDENS  
VEGETABLE GARDENS  
FURNITURE  
ACCESSORIES

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Designed & Crafted in Trentino, Italy



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# Who we are

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001

We are a new venture born from two young entrepreneurs and the over thirty-year experience of our family's company. We produce and sell high-quality outdoor furniture, made with weather-resistant materials and sophisticated design.

Our name, Die3Design, stems from our corporate philosophy, which is based on three fundamental principles: Design, Durability, and Delight. Our goal is to create design products that last and allow our customers to fully enjoy their outdoor space. We handle every stage of production, from design to the creation of our products. We only use top-quality materials, processed with care and attention to detail to ensure the highest quality. Our product range is fully customizable according to customer needs.

We understand the importance of outdoor furniture in creating welcoming and functional spaces. For this reason, we are always on the lookout for the latest design trends and technological innovation to offer our customers cutting-edge and high-quality solutions.

Welcome to Die3Design





In the photo: ERIKA planter



# Our products

## Quality of materials

We use high-quality aluminum profiles, extruded with thickness and shape that make them particularly resistant and suitable for outdoor use. Moreover, these profiles are coated with a non-toxic polyester powder paint, which has been Qualicoat approved and guarantees resistance to sunlight and weather conditions for at least 10 years.

Some of our products include HPL parts, a high-pressure laminate certified by FSC® that offers chemical and physico-mechanical characteristics that allow it to withstand weather conditions, UV rays, and temperature fluctuations. This makes it perfect for outdoor use and ensures the durability of our products.

## Made in Italy and sustainability

We take pride in using high-quality extruded aluminum, powder-coated by excellent Italian industries. All the material processing is carried out at our headquarters in Trentino Alto Adige, with the assistance of a young, competent, and enthusiastic staff, supported by highly specialized technical personnel and state-of-the-art CNC machinery.

Furthermore, the steel components of our products are manufactured by local companies in our region, allowing us to support the local economy and ensure a high level of quality.

Our production is powered by 100% clean energy from renewable sources, and our cutting-edge machinery allows us to minimize waste and use materials efficiently, thus preserving our planet's resources.

## Small batch production

We offer an on-demand production, where each item is manufactured in small series upon our customers' requests. This allows us to avoid large stockpiles and adopt a sustainable approach to design.

Unlike many manufacturers who relocate their production to low-cost countries, we are not a "style office." Our production exclusively takes place at our local headquarters, where we use high-quality materials and local labor costs to ensure competitive prices.

We aim to provide unique and customized products to our customers, with a shopping experience that reflects the quality of our products and manufacturing processes.

## Resistance to weather agents and UV rays

Our design philosophy is based on the quality and durability of our products, which means that all the items we produce are designed and built to withstand the elements and UV rays.

We use highly resistant materials that are not subject to oxidation or corrosion, ensuring the long-term durability of our products and requiring zero maintenance. We firmly believe that the quality of materials used is a fundamental aspect of designing durable items, which is why we carefully select our suppliers and materials to ensure the utmost resistance and longevity of our products.

004

005

# Mix and Match

## Mix and match finishes as you prefer

We offer a wide selection of "standard" finishes for our products that can be mixed and matched to meet the individual needs of each customer.

Additionally, we provide personalized advice on finish combinations that can be helpful in assisting our customers in making informed decisions. However, these recommendations are not binding, and users are free to select the finishes that best suit their needs and personal preferences.

## Custom Creations

We are able to accommodate requests for fully customized products, offering a wide range of colors from the RAL color chart.

If our customers are looking for a tailored and personalized product, we encourage them to contact us directly for a personalized consultation, assessment, and detailed quote. Our team of design and production experts will be at their disposal to develop a custom project that meets their specific needs and requirements.



In the photo: ABELIA floor planter



In the photo: CAMELIA planter



# Planters

Discover our first collection of planters and have fun combining finishes and models. Our planters are versatile and highly customizable solutions for furnishing private and public spaces with greenery.



# Abelia

Floor planter designed to hold standard-sized pots or accommodate a non-woven fabric sheet, with a draining bottom. Simple and versatile design that fits any place and situation. Available in three different heights and eight finishes.

## Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)	
LOW	ABELIAL6060	47,8	71,8	71,8	20
	ABELIAL4545	47,8	60,5	60,5	16
	ABELIAL3535	47,8	47	47	12
	ABELIAL10045	47,8	114,3	60,5	28
	ABELIAL8040	47,8	91,8	52,8	19
	ABELIAL6020	47,8	71,8	32,8	13
MEDIUM	ABELIAL8020	47,8	91,8	32,8	15
	ABELIADL6020	47,8	136,8	32,8	21
	ABELIAM6060	66,8	71,8	71,8	25
	ABELIAM4545	66,8	60,5	60,5	21
	ABELIAM3535	66,8	47	47	16
	ABELIAM10045	66,8	114,3	60,5	31
HIGH	ABELIAM8040	66,8	91,8	52,8	25
	ABELIAM6020	66,8	71,8	32,8	17
	ABELIAM8020	66,8	91,8	32,8	20
	ABELIADM6020	66,8	136,8	32,8	28
	ABELIAH6060	85,8	71,8	71,8	31
	ABELIAH4545	85,8	60,5	60,5	25
HIGH	ABELIAH3535	85,8	47	47	19
	ABELIAH10045	85,8	114,3	60,5	38
	ABELIAH8040	85,8	91,8	52,8	31
	ABELIAH6020	85,8	71,8	32,8	11
	ABELIAH8020	85,8	91,8	32,8	13
	ABELIADH6020	85,8	136,8	32,8	17



012

013

## Available finishes



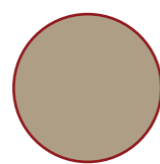
AMERICAN LARCH



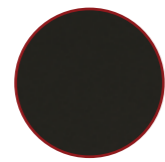
DARK LARCH



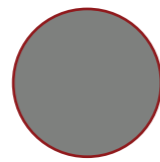
MEDIUM LARCH



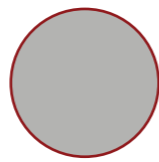
RAL 1019



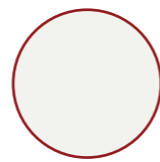
GRAPHITE GRAY



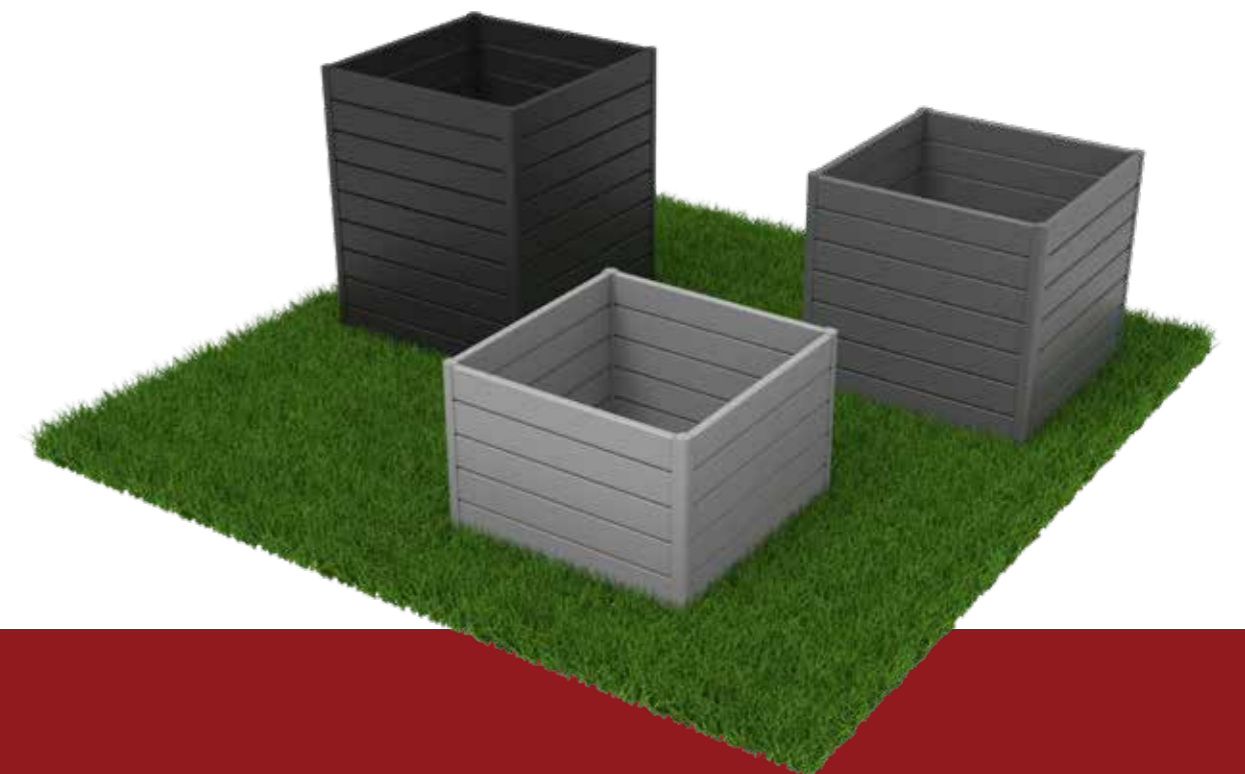
RAL 7037



RAL 9006



RAL D910 WHITE



## Details

Assembly: Simple  
 Profile Material: Aluminum  
 Bottom Material: HPL Exterior

## Maintenance

Clean with a damp cloth.





014

015

## Abelia + Trellis

Floor planter with a trellis designed to hold standard-sized pots or accommodate a non-woven fabric sheet. It can act as a windbreak or divider and provides privacy in the garden or on the terrace. With a draining bottom and two closing levels.

### Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)	
CLOSED	ABELIASPAL6060H	171,3	71,8	71,8	30
	ABELIASPAL4545H	171,3	60,5	60,5	23
	ABELIASPAL10045H	171,3	114,3	60,5	40
	ABELIASPAL8040H	171,3	91,8	52,8	30
	ABELIASPAL6020H	171,3	71,8	32,8	22
	ABELIASPAL8020H	171,3	91,8	32,8	27
	ABELIASPAL6060L	152,3	71,8	71,8	28
	ABELIASPAL4545L	152,3	60,5	60,5	22
	ABELIASPAL10045L	152,3	114,3	60,5	38
	ABELIASPAL8040L	152,3	91,8	52,8	28
	ABELIASPAL6020L	152,3	71,8	32,8	20
	ABELIASPAL8020L	152,3	91,8	32,8	25
SEMI-OPEN	ABELIASPAL6060AH	171,3	71,8	71,8	28
	ABELIASPAL4545AH	171,3	60,5	60,5	21
	ABELIASPAL10045AH	171,3	114,3	60,5	36
	ABELIASPAL8040AH	171,3	91,8	52,8	27
	ABELIASPAL6020AH	171,3	71,8	32,8	19
	ABELIASPAL8020AH	171,3	91,8	32,8	23
	ABELIASPAL6060AL	152,3	71,8	71,8	27
	ABELIASPAL4545AL	152,3	60,5	60,5	22
	ABELIASPAL10045AL	152,3	114,3	60,5	35
	ABELIASPAL8040AL	152,3	91,8	52,8	26
	ABELIASPAL6020AL	152,3	71,8	32,8	19
	ABELIASPAL8020AL	152,3	91,8	32,8	22



### Available finishes



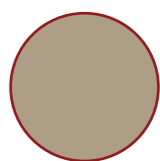
AMERICAN LARCH



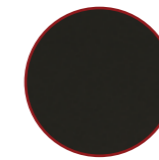
DARK LARCH



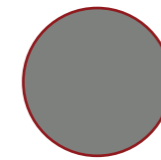
MEDIUM LARCH



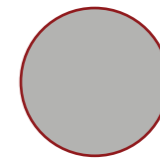
RAL 1019



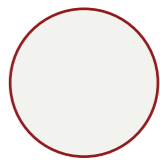
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE

### Details

Assembly: Simple  
 Profile Material: Aluminum  
 Bottom Material: HPL Exterior

### Maintenance

Clean with a damp cloth.



# Peonia

Floor planter with solid HPL Exterior side, designed to hold standard-sized pots or accommodate a non-woven fabric sheet, with a draining bottom. Design with visible screws and a handle for easier mobility.

Available in three different heights.

## Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
PEOL8040	50,5	87	46,4	20
PEOL6060	50,5	66,6	70	20
PEOL4545	50,5	51,6	55	15
PEOL3535	50,5	40	43,5	11
PEOL6020	50,5	67	26,4	12
PEOL8020	50,5	87	26,4	15
PEODL6020	50,5	131,6	26,4	20
PEOM8040	75,5	87	46,4	26
PEOM6060	75,5	66,6	70	28
PEOM4545	75,5	51,6	55	21
PEOM3535	75,5	40	43,5	16
PEOM6020	75,5	67	26,4	17
PEOM8020	75,5	87	26,4	21
PEODM6020	75,5	131,6	26,4	30
PEOH8040	100,5	87	46,4	34
PEOH6060	100,5	66,6	70	35
PEOH4545	100,5	51,6	55	27
PEOH3535	100,5	40	43,5	20
PEOH6020	100,5	67	26,4	22
PEOH8020	100,5	87	26,4	27
PEODH6020	100,5	131,6	26,4	37

LOW  
MEDIUM  
HIGH



016

017

## HPL Finishes



GRAPHITE GRAY



WHITE

## Aluminum profile finishes



AMERICAN LARCH



DARK LARCH



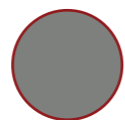
MEDIUM LARCH



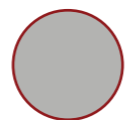
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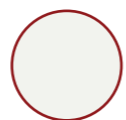
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE



## Details

Assembly: Easy  
Profile Material: Aluminum  
Side Material: HPL Exterior  
Bottom Material: HPL Exterior

## Maintenance

Clean with a damp cloth.



018

019

## Erika

Elevated planter designed to hold standard-sized pots or accommodate a non-woven fabric sheet, with a draining bottom. Lightweight design for easy cleaning. Available in two different heights and eight finishes.

### Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)	
LOW	ERIKAL25	66,8	31,7	31,7	7
	ERIKAL3535	66,8	47	47	11
	ERIKAL4545	66,8	60,5	60,5	17
	ERIKAL6060	66,8	71,8	71,8	20
	ERIKAL10045	66,8	114,3	60,5	25
	ERIKAL8040	66,8	91,8	52,8	20
	ERIKAL6020	66,8	71,8	32,8	10
	ERIKAL8020	66,8	91,8	32,8	11
	ERIKADL6020	66,8	136,8	32,8	13
	HIGH	ERIKAH25	85,8	31,7	31,7
ERIKAH3535		85,8	47	47	12
ERIKAH4545		85,8	60,5	60,5	17
ERIKAH6060		85,8	71,8	71,8	21
ERIKAH10045		85,8	114,3	60,5	29
ERIKAH8040		85,8	91,8	52,8	21
ERIKAH6020		85,8	71,8	32,8	11
ERIKAH8020		85,8	91,8	32,8	13
ERIKADH6020		85,8	136,8	32,8	17



### Available finishes



### Details

Assembly: Simple  
 Profile Material: Aluminum  
 Bottom Material: HPL Exterior

### Maintenance

Clean with a damp cloth.

# Camelia

Elevated planter with stainless steel sides and legs, available in three heights and various decorations.  
 Sophisticated aesthetics and visible screw design.  
 Camelia can be completed with the applicable trellis.  
 For standard pots or non-woven fabric sheet, with a draining bottom.

## Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
CAMELIA6020	25,5	81,8	30,5	4
CAMELIA8020	25,5	65,6	30,5	5
PIEDL	12	46	46	N
PIEDM	24	68,5	68,5	N
PIEDH	36	91	91	N

FOOT PLANTERS

CAMELIA6020  
 CAMELIA8020  
 PIEDL  
 PIEDM  
 PIEDH



## Available Designs



FULL WITH HANDLE



V-GROOVED

020

021

## Available Finishes - Profiles



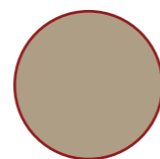
AMERICAN LARCH



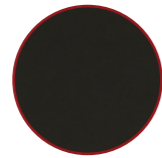
DARK LARCH



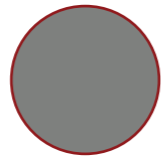
MEDIUM LARCH



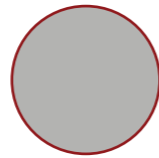
RAL 1019



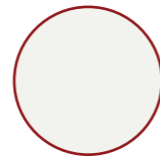
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE



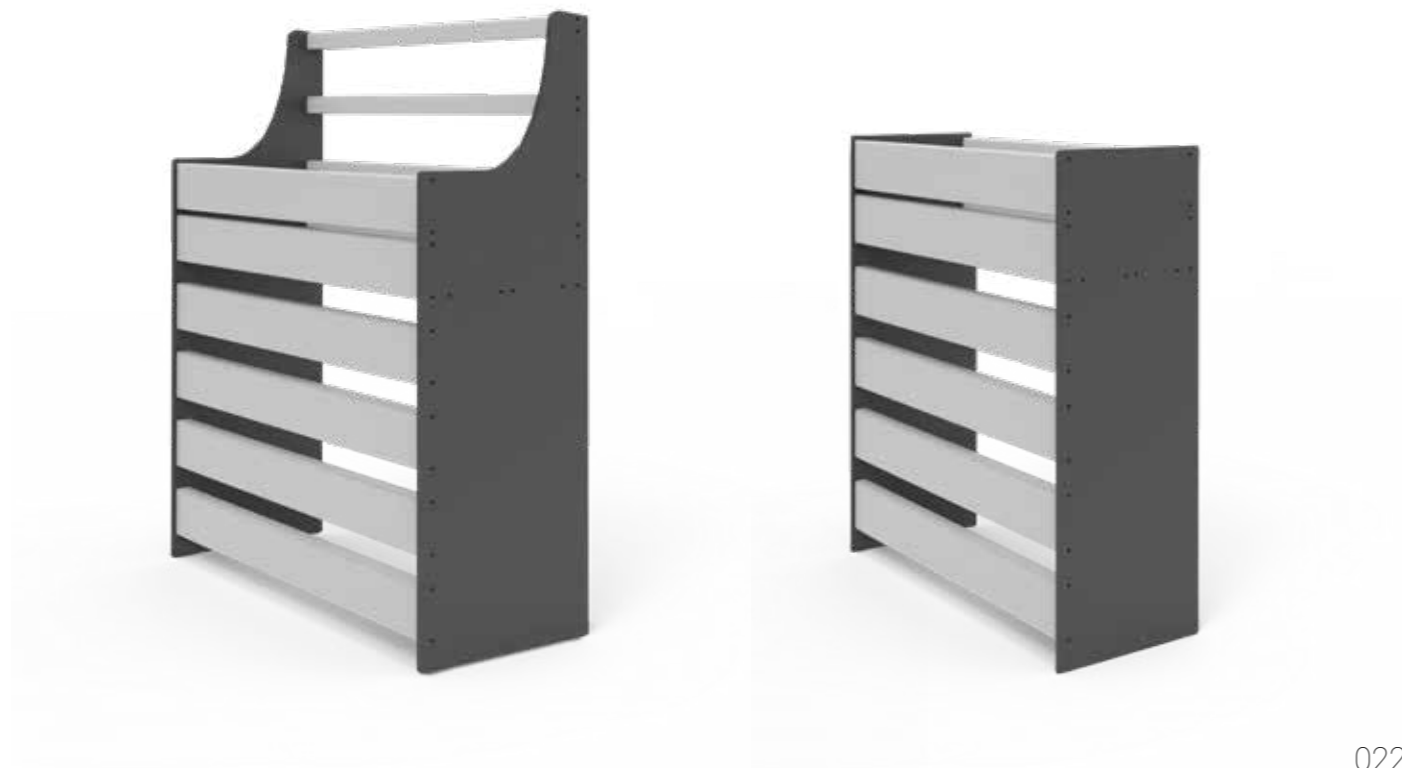
## Details

Assembly: Simple  
 Profile Material: Aluminum  
 Side Material: Stainless Steel  
 Bottom Material: Aluminum  
 Foot Material: Stainless Steel

## Maintenance

Clean with a damp cloth.





022

023

### Examples of Configuration



## Safe

Modular planter and divider designed for those who desire privacy where the railing doesn't allow it, for those who haven't approved the railing at the legal height, or for those who want to protect children from falling. For standard pots or non-woven fabric sheet, with a draining bottom.

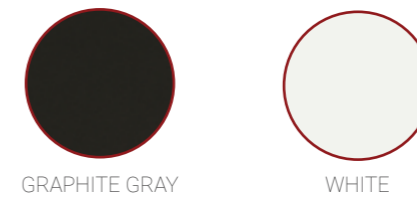
### Measurements

**PLANTERS**  
SAFEH65  
SAFEH130  
SAFEL65  
SAFEL130

**PANELS**  
SAFEPAN65  
SAFEPAN130  
SAFEPAN158  
SAFEPAN213

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
SAFEH65	103	66,6	26,5	14
SAFEH130	103	131,6	26,5	21
SAFEL65	77,3	66,6	26,5	11
SAFEL130	77,3	131,6	26,5	17
SAFEPAN65	72,6	66,8	2,9	4
SAFEPAN130	72,6	131,7	2,9	8
SAFEPAN158	72,6	159,7	2,9	10
SAFEPAN213	72,6	214,7	2,9	13

### HPL Finishes



GRAPHITE GRAY

WHITE

### Aluminum profile finishes



AMERICAN LARCH

DARK LARCH

MEDIUM LARCH

RAL 1019

GRAPHITE GRAY

RAL 7037

RAL 9006

RAL D910 WHITE

### Details

Assembly: Simple  
Profile Material: Aluminum  
Side Material: HPL Exterior  
Bottom Material: Aluminum

### Maintenance

Clean with a damp cloth.

In the photo: Vertical Garden AZALEA



# Vegetable Gardens and Gardens

Solutions for easy cultivation in small spaces on the balcony or in the garden. A wide range of sizes and models to adapt to every need and space.





# Narciso

A raised garden bed that allows for convenient gardening on the balcony or in the garden without the need to bend down to the ground. Available in three sizes to fit all spaces. Can also be used as a raised flowerbed. For standard pots or TNT fabric, with a draining bottom.

## Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
NARCISO10045	85	114,3	114,3	42
NARCISO8040	85	91,8	91,8	29
NARCISOBIG	85	136,7	114,2	43



026

027

## Available finishes



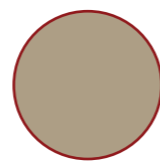
AMERICAN LARCH



DARK LARCH



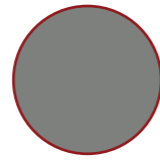
MEDIUM LARCH



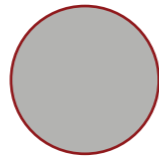
RAL 1019



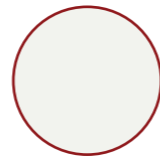
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE



## Details

Assembly: Simple  
Profile Material: Aluminum  
Bottom Material: HPL Exterior

## Maintenance

Clean with a damp cloth.



## Narciso Double

The solution for those with limited space but want to make the most of it for gardening on the balcony or in the garden. Narciso Double is a double raised garden bed available in various sizes and finishes. For standard pots or TNT fabric, with a draining bottom. Per

### Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
NARCISO6020	120,4	71,8	32,8	14
NARCISO36020	120,4	71,8	71,8	12
NARCISO8020	120,4	91,8	32,8	18
NARCISO38020	120,4	91,8	71,8	20

### Available finishes



### Details

Assembly: Simple  
 Profile Material: Aluminum  
 Bottom Material: HPL Exterior

### Maintenance

Clean with a damp cloth.

## Narciso Double + Trellis

The version of Narciso Double for those who don't want to risk getting the wall dirty while watering. For standard pots or TNT fabric, with a draining bottom.

### Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
NARCISO6020SPAL	140	71,8	32,8	16
NARCISO36020SPAL	140	71,8	71,8	N
NARCISO8020SPAL	140	91,8	32,8	N
NARCISO38020SPAL	140	91,8	71,8	N

### Available finishes



### Details

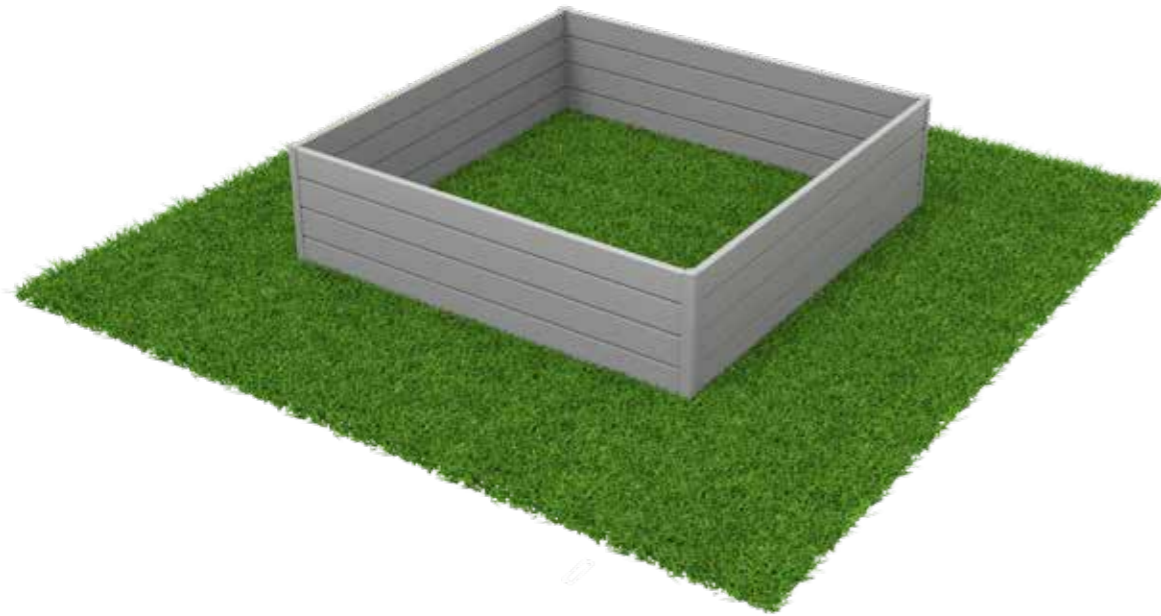
Assembly: Simple  
 Profile Material: Aluminum  
 Bottom Material: HPL Exterior

### Maintenance

Clean with a damp cloth.

# Narciso Bed

Raised bed to fill with soil for the creation of a well-defined and tidy space. Narciso Bed is spacious and functional, as well as an excellent way to have an aesthetically pleasing garden bed. Available in two sizes and eight finishes.



030

031

## Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
NARCISOBED130	38,3	136,7	136,7	21
NARCISOBED13053	38,3	136,7	60,5	16



## Available finishes



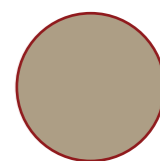
AMERICAN LARCH



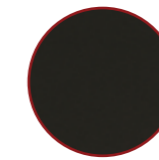
DARK LARCH



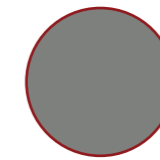
MEDIUM LARCH



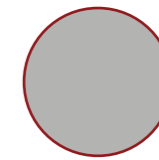
RAL 1019



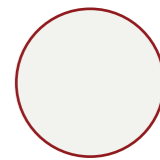
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE

## Details

Assembly: Simple  
Profile Material: Aluminum

## Maintenance

Clean with a damp cloth.



# Azalea

Vertical garden/vegetable garden that can be fully customized. The base serves as support for the planters designed specifically to hold standard pots. A way to furnish unused walls and balconies with minimal depth by utilizing vertical space.

## Measurements

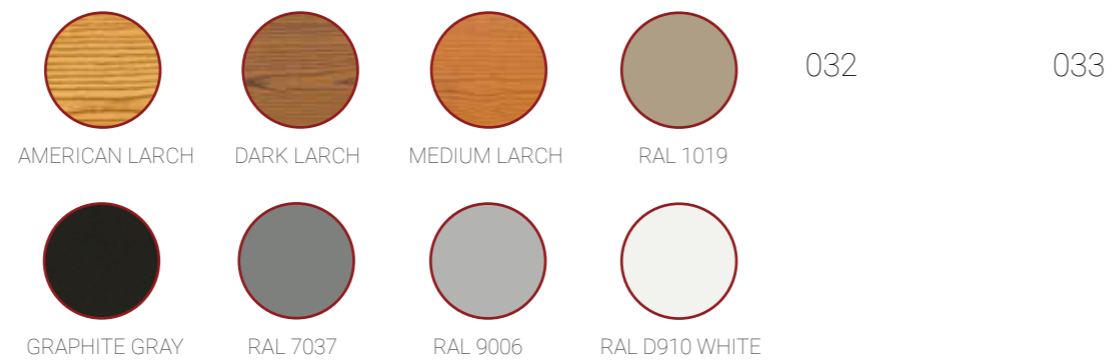
BASE

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
AZALEAL	96,5	131,8	6	12
AZALEAH	180,5	131,8	6	22
AZALEAPORTH136	179,3	136,7	52,8	N
AZALEAPORTH115	179,3	115	52,8	N

PLANTERS

AZALEAFIOR6020	19,3	68	26	6
AZALEAFIOR20	19,3	28	26	3
AZALEAFIOR40	19,3	48	26	5
AZALEAFIOR-HPL6020	19,5	63,6	27	5
AZALEAFIOR-HPL20	19,5	23,6	27	3
AZALEAFIOR-HPL40	19,5	43,6	27	4

## Available Finishes - Base



## Available Finishes - Planters



## Details

Assembly: Simple  
 Profile Material: Aluminum  
 Side Material: HPL Exterior  
 Bottom Material: Aluminum

## Maintenance

Pulire con un panno umido.

## Configuration

Planters completely made of aluminum are available with the visible part entirely in the same finish, while those with HPL sides are only available with sides in either graphite gray or white finish.

## Self-supporting version

A freestanding version is available for spaces where wall mounting is not possible, with a planter at the base measuring 136x53 cm with drainage for inserting standard pots of 60x20 cm or TNT fabric.

Nella foto: Scaffale per esterno NARCISO



# Furniture and accessories

Perfect complements for those who want to add a touch of green to balconies, gardens, and public spaces.



# Abelia + Bench

Combine the Abelia series planters with the bench and trellis and furnish your outdoor space, creating a dining area or a conversation corner. Ideal for public spaces, restaurants, and bars as well.



036

037

## Measurements

		Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
BASE	ABELIAPANC4545	47,8	282,6	60,5	32
	ABELIAPANC6060	47,8	300	71,8	30
TRELLIS	SPAL-L162	125	162	2,9	21
	SPAL-H162	172	162	2,9	28



## Available finishes



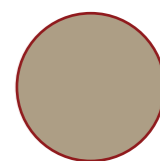
AMERICAN LARCH



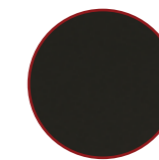
DARK LARCH



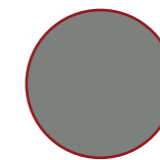
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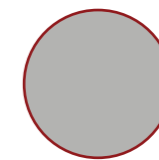
RAL 1019



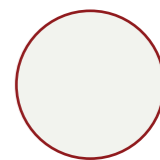
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE

## Details

Assembly: Simple  
 Profile Material: Aluminum  
 Bottom Material: HPL Exterior

## Maintenance

Clean with a damp cloth.

# Abelia Partition

Tall version of the double Abelia planter for standard pots up to 60x20 cm. Designed specifically to act as a divider between spaces, such as dividing a balcony or garden, or separating tables in the outdoor area of a bar or restaurant.

## Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
ABELIADIV6020	123,8	136,8	32,8	47



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## Available finishes



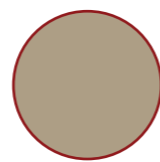
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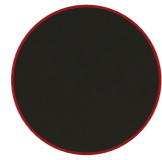
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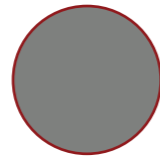
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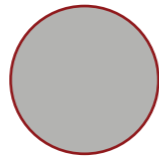
RAL 1019



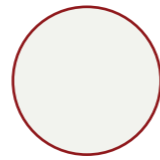
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE



## Details

Assembly: Simple  
Profile Material: Aluminum  
Bottom Material: HPL Exterior

## Maintenance

Clean with a damp cloth.



## Narciso Shelf

A functional shelf for placing pots and outdoor ornaments on, built to withstand the elements and UV rays. The raised edge prevents objects from falling off the surface.



### Measurements

	Height (cm)	Width (cm)	Depth(cm)	Weight (kg)
NARCISOSC8845	85,8	88	35	12
NARCISOSC7235	85,8	71,8	45	10

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### Available finishes



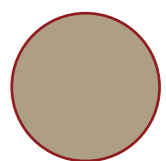
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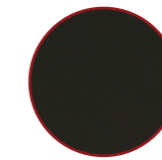
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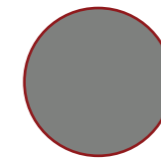
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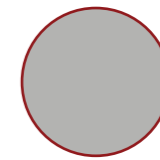
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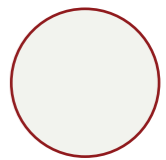
GRAPHITE GRAY



RAL 7037



RAL 9006



RAL D910 WHITE

### Details

Assembly: Simple  
Profile Material: Aluminum  
Bottom Material: HPL Exterior

### Maintenance

Clean with a damp cloth.





# General Sales Conditions

044

045

## PREAMBLE

- a) Acceptance of the Contract electronically will result in the conclusion of an effective remote sale of movable goods between the Operator and the Buyer.
- b) The premises are an integral part of this contract. Terms mentioned in singular may also include the plural; terms denoting a gender may include the other gender.

## SUBJECT

- 1.1 These General Conditions govern the remote sale of Products. The Company provides Customers with a digital catalog that allows searching, selecting, and purchasing items electronically.
- 1.2 The Buyer can: a) search and select the Items they intend to purchase; b) make the Product payment as described in the Contract by completing the purchase order.

## PURCHASE OF GOODS AND PAYMENT METHODS

- 2.1 The purchase will be made electronically through the acceptance of the General Conditions and the signing of the estimate. When the Seller receives the order and after verifying the successful payment, they will send a confirmation message to the Buyer by email containing the order summary and will instruct the courier to deliver the ordered Goods.
- 2.2 The User agrees to conclude the Contract only after fully understanding the present General Conditions. The Customer is responsible for providing truthful, updated, and correct personal data. Users can print or save these General Conditions on a durable medium, as per art. 12, Legislative Decree 9 April 2003, no. 70.
- 2.3 The Buyer must complete the payment via bank transfer.

## DELIVERY, OBLIGATION TO CHECK, REPORTING DEFECTS, AND RETURNS

- 3.1 The Company will ship the purchased Products to the address indicated in the order form via courier or postal service. The estimated delivery date will be indicated at the end of the Contract and confirmed in the order summary email. Delivery dates and costs may vary based on location, type of delivery, and product characteristics.
- 3.2 Delivery costs are borne by the Customer. The purchase receipt or commercial invoice will be sent in advance by email and subsequently delivered by mail or courier.
- 3.3 Upon delivery, the Buyer must verify the product's compliance with the order. Any damages to the packaging or anomalies should be reported upon delivery, marking "accepted with reservations" on the transport document and providing a brief description of the reason for such reservation. If the Buyer is absent during the delivery phase, a notice will be left with instructions to contact the carrier for a second delivery attempt. It is understood that if the delivery fails due to the Buyer's absence, it is the Buyer's responsibility to contact the shipping or postal service to agree on a delivery time or pick up from the warehouse where the Goods are stored. Failure by the Buyer to request a new delivery will result in the termination of this Contract, with the Customer entitled to a refund of the amount paid, excluding storage fees, return costs, and any other costs incurred by the Seller due to the failure to deliver due to the Customer's absence or refusal to receive the Goods.
- 3.4 If a defect is present only in a part of the product, only the defective part will be replaced.

## RIGHT OF WITHDRAWAL, REFUND, AND PRODUCT RETURNS

- 4.1 The Buyer is informed that, in accordance with art. 52 and following of Legislative Decree no. 206/2005 and subsequent amendments (hereinafter also "Consumer Code"), they have the right to withdraw from the purchase, without any penalty and without specifying the reason, within 14 (fourteen) days from when they take possession of the Product, or in the case of purchasing multiple Products simultaneously, from the day they take possession of the last Product purchased. The right of withdrawal can be exercised by sending a specific communication via registered mail or by email to the following address: info@dietre.it. If the User uses regular email, for the communication to be considered successful, the Operator must confirm its receipt.
- 4.2 In case of withdrawal, the Buyer must return the Goods intact, with the original packaging, and indicate the name of the purchased Product in the request. The Buyer will be responsible for any decrease in the value of the Goods resulting from handling the Goods other than what is necessary to establish their nature, characteristics, and functioning. The direct costs of returning the goods will be borne by the Customer. If the Customer requests, the Operator will instruct their own courier to collect the goods from the Customer's home. Following the withdrawal, all payments made by the Buyer in favor of Dietre srl will be refunded, using the same payment method used by the Customer for the initial transaction. The refund may be suspended until the Goods are received or until the Buyer has demonstrated that they have shipped the Goods, whichever is earlier. The return of the Goods must, in any case, occur within 14 (fourteen) days from the date of communication of the withdrawal to the following address: Dietre S.r.l., Località Prai de Ponte 2, 38050 Scurelle, TN.
- 4.3 The right of withdrawal is excluded for the supply of Goods made to measure or clearly personalized, and it will not apply to the resale of products by physical persons.

## RIGHTS AND OBLIGATIONS OF THE PARTIES

- 5.1 In order to exercise the right of withdrawal, the Buyer must follow the procedures indicated above, and return the purchased Goods to the Seller.
- 5.2 The Seller will provide the Buyer with a digital catalog to search, select, and purchase items electronically. The Seller will also ensure the Goods conform to the contractual stipulations and are delivered undamaged.
- 5.3 The Buyer is responsible for providing accurate and truthful data for the completion of the Contract. The Buyer will also respect the terms of payment, provide a correct and detailed address for the delivery of the Goods, and check the integrity of the received goods.
- 5.4 The Seller will provide a technical service (customer service) for any needs related to the purchase. This service will operate during working hours and days and can be reached at the email address: info@dietre.it.

## JURISDICTION AND COMPETENT COURT

- 6.1 For any dispute arising from this Contract or related to it, the Court of Trento will be exclusively competent.

Credits

Product & Graphic Design + Rendering: Stefania Dietre

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