

Prepared by:
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Master Services
www.MasterServicesTN.com
TF (866) 644-9865
O (865) 622-3165

Prepared on:
11-22-22

Prepared for:
NAC Realty

Job location:
185 Golf Course Rd
Unicoi, TN 37692

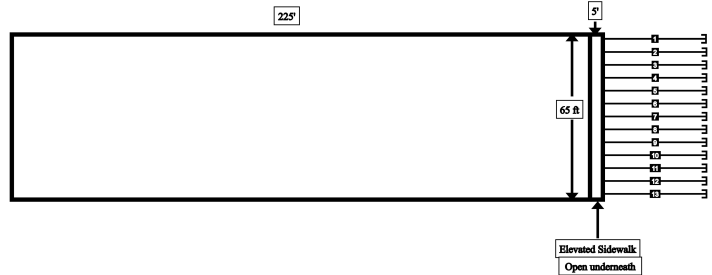
Proposal

Product List

Geo-Lock Anchors, 12"x18" Wall Plate 13 Permits, All Regions 1

Project Summary

My Basement \$13,495.00
Total Investment \$13,495.00
Same Day Savings \$674.75
Total Contract Price \$12,820.25
Deposit Required - 30% \$3,846.08
Deposit Paid \$0.00
Amount Due Upon Installation \$12,820.25



Customer Consent

Any alteration from the above specifications and corresponding price adjustment (if necessary) will be made only at the Customer's request or approval. Completing the work in this Proposal at the time scheduled is contingent upon accidents or delays beyond our control. This Proposal is based primarily on the Customer's description of the problem. This Proposal may be withdrawn if not accepted by the Customer within 60 days.

Nate Brown

Date 11/22/2022

Acceptance of Contract— I am aware of and agree to the contents of this Proposal, the attached Job Detail sheet(s), the Notice of Right to Cancel and the attached Limited Warranty, (together, the "Contract"). You are authorized to do the work as specified in the Contract. I will make the payment set forth in this Contract at the time it is due. I/we will pay your service charge of 1-1/3% per month (16% per annum) if my/our account is 30 days or more past due, plus your attorney's fees and costs to collect and enforce this Contract.

I understand that I am responsible for making full payment to the crew leader upon completion of job or at least 90% payment if the job is substantially (90% or more) complete.

Customer Signature *Shawn Miller*

Date 12/16/2022

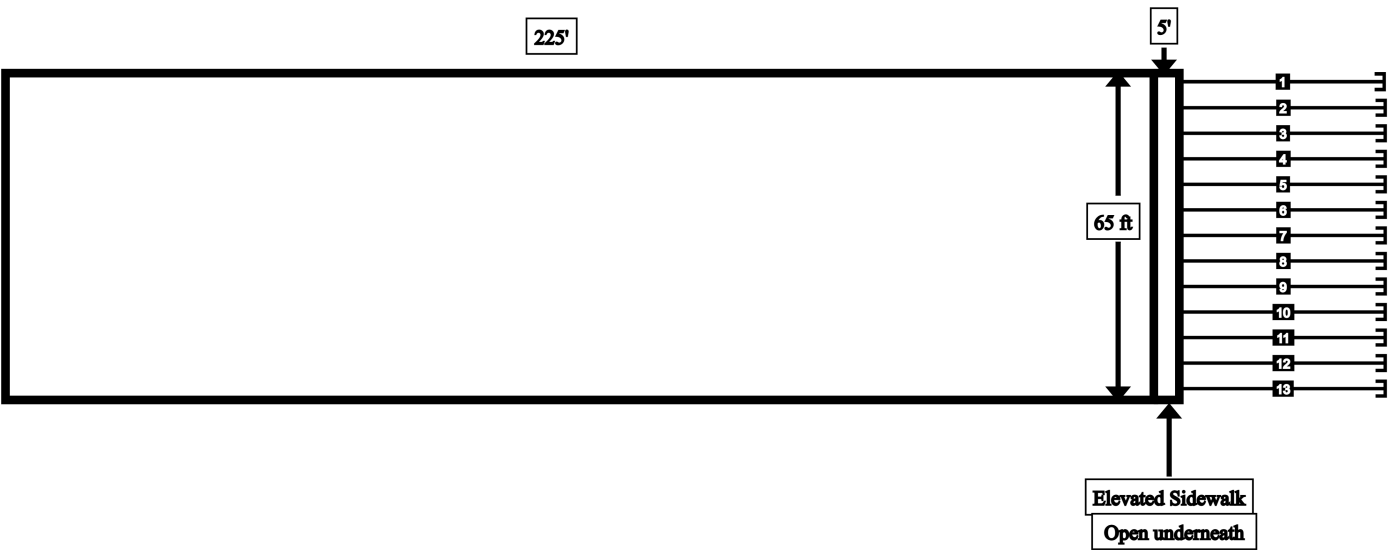
I have read and agree to the contractor/customer will section.

Initial SM

I have read and agree to the additional notes and recommendation notes.

Initial SM

Job Details



Job Details (Continued)

Specifications

Install Geo-Lock Wall Anchors as indicated on job drawing using a 12" x 28" wall support .

Obtain necessary permits to complete project.

Contractor Will

1.) Attempt to straighten the foundation wall(s). Although straightening is likely, it is not guaranteed.

Customer Will

- 1.) Move items at least 4 feet away from the work area.
- 2.) Be physically present at the start and completion of the project.

Additional Notes

Master Services will need to drill holes in foundation wall of structure to install threaded rods through foundation wall of elevated sidewalk.

Master Services offers great financing options for Easy Monthly Payments!

Call MoreHouse Finance by Enerbank at 800-327-5165

Loan Codes - 3-12 year installments DMH4322

Master Services is Dealer #211

Or apply online at <https://application.enerbank.com>

Limited Warranty

Standard Exclusions Permitted By State Law

This Limited Warranty ("Warranty") is made in lieu of and excludes all other warranties, express or implied, and all other obligations on the part of Master Services ("Contractor") to the customer ("Customer"). There are no other verbal or written warranties and no warranties that extend beyond the description on the face hereof, including NO WARRANTIES OF EXPRESS OR IMPLIED MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

General Terms

For the applicable time periods indicated below, this Warranty is transferable to future owners of the structure on which the work specified in this Contract is completed. This Warranty comes into effect when the job specified in this Contract is completed and is paid in full. If there is any balance due for the work completed, any warranty is null and void. Contractor warrants only the products listed below. Some products installed may be covered by a manufacturer's warranty. All work shall be completed in a workmanlike manner according to the standard practices of the industry. This warranty may be transferred at no charge to future homeowners provided Master Services is notified within 90 days of the real estate transfer. To transfer the warranty:

MAIL, CALL or EMAIL:
Master Services
6226 Clinton Highway
Knoxville, TN 37912
(865) 622-3165
customerservice@themasterteam.com

Exclusions

THIS WARRANTY DOES NOT COVER AND CONTRACTOR SPECIFICALLY DISCLAIMS LIABILITY FOR, AND CUSTOMER HOLDS CONTRACTOR HARMLESS FROM: 1) exterior waterproofing; 2) plumbing damage; 3) Customer-caused damage; 4) dust from installation; 5) damage to real or personal property such as walls, counter top, floor coverings, framing, sheetrock, exterior materials, cabinets, appliances, and so on, including any damage alleged to have been done by the Contractor's use of heavy equipment necessary to complete the job; 6) any injury or damage caused by mold to property or person; 7) failure or delay in performance or damage caused by acts of God (flood, fire, storm, methane gas, etc.), acts of civil or military authority, or any cause outside Contractor's control; 8) damage from a lifting operation; and 9) damage from heave, lateral movements/forces of hillside creep, land sliding, or slumping of fill soils.

THIS WARRANTY DOES NOT COVER, AND THE CONTRACTOR SPECIFICALLY DISCLAIMS LIABILITY FOR WATER DAMAGE TO FLOOR COVERINGS, FURNITURE, STORED ITEMS, FINISHED WALLS, AND OTHER OBJECTS. Contractor will not be responsible for any damages caused by mold, to include, but not be limited to, property damage, personal injury, loss of income, emotional distress, death, loss of use, loss of value, any adverse health effects, or any other effects. There are no other warranties verbal or written.

Items For Which Customer Is Responsible

Customer shall: 1) make full payment to the crew leader immediately upon completion of work; 2) prepare the work area for installation; 3) be responsible for any finish carpentry, painting, paneling, landscaping, etc. that may be necessary after Contractor's work is finished; 4) mark private lines (satellite, propane, sprinkler, etc.) 5) maintain positive drainage away from the repaired wall(s); 6) keep gutters clean and in good working order; 7) direct downspouts a sufficient distance away from the repaired wall(s); 8) maintain proper expansion joints in concrete slabs that are adjacent to the repaired wall(s); and 9) perform any items mentioned in this Contract under "Customer Will" or "Additional Notes."

Basement/Crawlspace Waterproofing

This warranty applies to WaterGuard® and Ez-Flow® systems and applies only to the specific areas where the system is installed. If water from the walls or floor wall joint passes through the perimeter water control system and onto the basement/crawlspace floor, we will provide the additional labor and materials to identify and repair the leak at no additional charge to the customer. This warranty is in effect for the lifetime of the structure, assuming notice of any property transfer is given to Contractor as specified above.

The water control system is guaranteed not to rust, rot, or corrode. If a water control system is not installed around the entire perimeter of the basement/crawlspace, this warranty only applies to the areas where the installed water control system should be reasonably expected to eliminate water. Pump or power failure is possible; therefore, this warranty is not a guarantee of a dry basement/crawlspace, only that the water control system will eliminate water if working properly. Water control systems can become clogged or malfunction from debris, iron ochre, iron gel, or iron bacteria from the soil. Water control systems require cleaning, flushing, or other maintenance as necessary to keep it functioning properly. This warranty does not cover normal condensation, water vapor transmission, concrete discoloration from capillary action, water that exits the walls under pressure and pours over the water control system, window well flooding, plumbing leaks, surface water flooding, leaks from chimneys or garages, or efflorescence (white powder) on concrete. This warranty is void if the water control system is altered in any way. Contractor is not responsible for peeling paint, water that has been pumped from the house, dust created from installation, damage to hidden fuel lines or plumbing, or frozen discharge lines without an IceGuard®. Additional Sump pump locations are required for systems exceeding 140 linear feet of EZ-Flow, WaterGuard®, or TrenchDrain®.

Monolithic Slabs

While monolithic slabs are uncommon and sometimes undetectable upon the initial inspection due to wall coverings and concrete pours, it is sometimes possible to encounter such slabs. If upon installation the slab is determined to be monolithic there will be a 50% increase in price on the WaterGuard, TrenchDrain, and Sump Pump portion of the job cost. Customer will have the option at the time of the installation to agree to the additional charges or cancel their contract in its entirety.

Limited Warranty (Continued)

Primary AC operated sump pumps

AC operated sump pumps are covered under a separate manufacturer's warranty which is 36 months from date of installation. DC operated back-up pumps are covered under a separate manufacturer's warranty which is 36 months from date of installation. Any mechanical failure of a pump falls under the manufacturer's warranty and is not covered by this warranty. Back-up pumps that are battery operated, if not maintained, or that are called on to run beyond the life of the battery, can fail. These systems are effective but cannot be relied upon to work in every situation. Annual maintenance is recommended for these systems but is not required for this warranty to be in effect. This warranty does not apply to any problems encountered due to electrical issues except for electrical work performed by Contractor.

MASTER SERVICES LIFETIME PUMP WARRANTY: Master Services warrants the sump pump(s) for the life of the system, as long as customer has Annual Maintenance performed by Master Services at least once per year. Batteries for an Ultra Sump® or TripleSafe® are excluded from the Lifetime Warranty.

CleanSpace® Encapsulation (20mil.)

A CleanSpace crawl space encapsulation system will isolate the home from the earth. The humidity level in the air will be lowered, reducing moisture which is needed for mold growth; however, the encapsulation system is not a mold mitigation system. Wet crawl spaces require a water control system and possibly a Sump Pump system to remediate water below the CleanSpace® liner. CleanSpace® comes with a transferable 25-year warranty.

SaniDry® Sedona®

The SaniDry® Sedona® dehumidifier will be free from material defects in workmanship or materials for a period of (5) five years. The five-year warranty period commences on the date of installation.

Foundation Piers

Contractor warrants that installed foundation piers will stabilize the affected area(s) against further settlement, not to exceed ¼ inch, for the lifetime of the structure, or Contractor will provide the labor and materials, at no cost to Customer, to address any issues related to the installation of the foundation piers. Contractor does not warrant that foundational piers will lift the home, close cracks, render doors and windows operational, or move walls back to their original position. Customer is advised that damage can occur to the structure during the installation of foundation piers and that Contractor is not responsible for such damage. Foundation piers provide vertical support only and are not engineered to provide lateral support. If lateral movement occurs, additional support work may be needed to stabilize the house at additional cost to the Customer.

DEPTH CLAUSE: Total depth per pier included in price = UNLIMITED ADDITIONAL PRICE PER FOOT: \$0.00/ft

SmartJacks

Contractor warrants that installed SmartJacks® will stabilize the affected area(s) against further settlement for five (5) years from the date of installation, or Contractor will provide the labor and materials, at no cost to Customer, to make any necessary adjustments to the SmartJacks®. Additionally, the manufacturer of SmartJacks® warrants that SmartJacks® will, under normal use and service, be free from defects in material and workmanship for twenty-five (25) years from the date of installation (see manufacturer's warranty for more details). If changes occur due to excess moisture in the area(s) where SmartJacks® are installed, an encapsulation system, drainage, and dehumidification may be necessary in such area(s) at an additional cost to Customer.

Wall Anchors

Contractor hereby warrants that the Wall anchors ("Anchors") will stop further inward movement of the wall(s) repaired, not to exceed ¼ inch for the lifetime of the structure, or Contractor will provide the labor and materials, at no cost to Customer, to address any issues with the anchors. This warranty only applies to the portion of any wall that is supported by anchors. Anchors are warranted only to stabilize the affected wall(s) and not straighten them. If Customer desires further outward movement in the wall(s) repaired, Customer should not attempt to tighten installed anchors and assumes all liability for damages due to any modifications of the anchors.

PowerBraces

Contractor hereby warrants that installed PowerBraces will stop further inward movement of the wall(s) repaired, not to exceed ¼ inch for the lifetime of the structure, or Contractor will provide the labor and materials, at no cost to Customer, to address the issues with the PowerBraces. This warranty only applies to the portion of any wall that is supported by PowerBraces. PowerBraces are warranted only to stabilize the affected wall(s) and not straighten them. If Customer desires further outward movement in the wall(s) repaired, Customer should not attempt to tighten installed PowerBraces assumes all liability for damages due to any modifications of the PowerBraces.

CarbonArmor

Contractor warrants that installed CarbonArmor will stabilize the affected area(s) against further inward bowing at the center of the wall(s) where the CarbonArmor are installed, not to exceed ¼ inch for the lifetime of the structure, or Contractor will provide the labor and materials, at no cost to Customer, to address the issues with the CarbonArmor. This warranty only applies to the portion of any wall that is supported by CarbonArmor. CarbonArmor is warranted only to stabilize the wall(s) and not straighten them. CarbonArmor is installed to prevent further bowing of the wall. Further leaning at the top of the wall is only warranted when CarbonArmor is installed with the ArmorLock anchor system. Shearing in at the bottom of the wall is not covered by this warranty and may require more work, at additional cost to Customer, to correct.

PolyLYFT®

For concrete slabs raised with PolyLYFT®, Contractor warrants that the area where the slab of concrete is lifted will not settle more than ¼ inch for a period of five (5) years from the date of installation. If the slab settles more than ¼ inch during that period, Contractor will provide the labor and materials to re-level the area at no additional charge to Customer. This Warranty does not include patching or caulking between slabs. This Warranty is void if Customer does not maintain the proper grade around slabs and seal joints between slabs.

POUNDAGE CLAUSE: Total poundage included in price = UNLIMITED ADDITIONAL PRICE PER POUND: \$0.00/pound

1 Year Workmanship Warranty

Any products and services provided by Master Services not explicitly referred to above have a one (1) year workmanship warranty.

Notice of Right to Cancel

You are entering into a contract. If that contract is a result of, or in connection with a salesman's direct contact with, or call to you at your residence without your soliciting the contract or call, then you have a legal right to void the contract or sale by notifying us within three business days from whichever of the following events occurs last:

1. The date of the transaction, which is: _____ or

2. The date you received this notice of cancellation.

How to Cancel

If you decide to cancel this transaction, you may do so by notifying us in writing at:

Master Services

TF (866) 644-9865

O (865) 622-3165

www.MasterServicesTN.com

6226 Clinton Highway

Knoxville, TN 37912

You may use any written statement that is signed and dated by you and states your intentions to cancel, or you may use this notice by dating and signing below. Keep one copy of the notice because it contains important information about your rights. If after 3 business days the transaction has not been canceled, then the deposit will become non-refundable.

I wish to cancel.

Owner's Signature

Date

Owner's Signature

Date

The undersigned acknowledges receipt of the two copies of the Notice of Right to Cancel.

Shawn Miller

12/16/2022

Owner's Signature

Date

Owner's Signature

Date