

Introduction

Alpha Omega Computing LLC ("we", "our", or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services, including our EV charging solutions and SaaS platforms.

We comply with applicable data protection laws, including the Health Insurance Portability and Accountability Act (HIPAA), General Data Protection Regulation (GDPR), and California Consumer Privacy Act (CCPA), where applicable.

Information We Collect

We may collect the following types of information:

- Personal Identifiable Information (PII): Name, email, phone number, address, payment details.
- Protected Health Information (PHI): Only when required for specific services and with appropriate consent.
- Technical Data: IP address, browser type, device identifiers, usage logs.
- Business Data: Company name, billing information, service usage metrics.

How We Use Your Information

We use your information to:

- Provide and maintain our services.
- Process transactions and manage billing.
- Communicate with you about updates, support, and promotions.
- Improve our products and services through analytics.
- Comply with legal obligations and enforce our terms.

Data Security

We implement industry-standard security measures to protect your data, including:

- Encryption at rest and in transit
- Access controls and authentication
- Regular security audits and monitoring

Despite our efforts, no method of transmission over the Internet or method of electronic storage is 100% secure.

Data Sharing and Disclosure

We do not sell your personal data. We may share your information with:

- Service providers under strict confidentiality agreements.
- Legal authorities when required by law or to protect our rights.
- Partners only with your explicit consent.

Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal data.
- Object to or restrict certain processing.
- Withdraw consent at any time.
- File a complaint with a data protection authority.

Data Retention

We retain your data only as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect data from children.

Force Majeure

We are not liable for any failure or delay in performance due to causes beyond our reasonable control, including but not limited to acts of God, natural disasters, cyberattacks, or government actions.

Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the new policy on our website.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:

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