

Understanding hate crime

How to offer initial basic support and signposting to victims of hate crime

Overview:

This 3-hour course has been designed for those who work with those at risk of being subjected to hate crime. The content is designed to help participants to be able to have informed discussions with community members about hate crime and the reporting and support options available to them if they experience hate crime. At the end of the training participants will feel more equipped to offer initial basic support and signposting to victims of hate crime, as well as more able to raise awareness of hate crime among the communities they work with.

The sessions can be delivered online or in person with up to 30 participants. The sessions are fully interactive and based around a series of group activities which help participants to investigate:

- **What is hate crime:** the definitions of hate crime and non-crime hate incidents including the behaviours that are classified as crime, and the specific hate crime offences
- **Barriers to reporting or seeking support:** Why do so many victims or witnesses not report or seek support?
- **Reporting and support options:** Where and how can witnesses or victims report hate crimes or hate incidents and what options are available to seek support? What are the benefits and drawbacks to different support and reporting options?
- **What happens when a hate crime/incident is reported?** What is the duty of the police? How is a hate crime or incident investigated? How is a decision made whether to arrest or prosecute?
- **Impact of hate crime on victims / witnesses and the community:** why is support so important in hate incidents and what additional support needs do victims of hate crime have versus victims of crimes not motivated by hate?

About us:

[Protection Approaches](#) is a national charity working to prevent all forms of identity-based violence and to improve support for victims. Our team are experts in hate crime and have a decades of combined experience working with community groups and local authorities supporting them to develop and implement programmes to better raise awareness of hate crime, and ensure victims can access support and reporting services.

We currently coordinate the consortium delivering '[On Your Side](#)', the UK-wide support and reporting service for East and Southeast Asian communities who experience hate crime including a 24/7 helpline and in community casework support supporting hundreds of victims each year.

For more information contact:

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