

From: Mike East <Mike@SmartLevel.us>
Sent: Thursday, March 16, 2023 12:44 PM
To: Don Qualls <dqualls@pentarinc.com>; Bill Dusinberre <billd@pentarinc.com>
Cc: Mickey Stokes <mstokes@pentarinc.com>; Tina Martinson <tmartinson@pentarinc.com>
Subject: RE: How many levels have you checked for oily displays

No Don, I'm not ok with that. You are doing what you have done the past two years. Denying everything that Pentar is doing wrong. Pretending it's not happening. You are not being honest. I've sent you photos and videos of these problems the past several weeks and months and you are trying to deny everything and failing to take responsibility for Pentar's failures.

Do you honestly think you can double check and fix 10 levels and send them to me and that's going to fix things? That I'm going to forget every issue I've encountered in the field these past months?

You have completely lost touch with reality.

Mike

From: Don Qualls <dqualls@pentarinc.com>
Sent: Thursday, March 16, 2023 12:22 PM
To: Mike East <Mike@SmartLevel.us>; Bill Dusinberre <billd@pentarinc.com>
Subject: RE: How many levels have you checked for oily displays

Mike,

Why don't I send you 10 units with the old hose clamp so we can both test some units?

Are you good with that?

Don

From: Mike East <Mike@SmartLevel.us>
Sent: Thursday, March 16, 2023 11:32 AM
To: Don Qualls <dqualls@pentarinc.com>; Bill Dusinberre <billd@pentarinc.com>
Subject: How many levels have you checked for oily displays

Don how many levels have you checked for oily displays.

I've shot you several photos of this over the past few weeks. Including the most recent U-Levels in Georgetown CA.

Mike



SMART LEVEL

One TOUGH Level

516 Sandy Drive Mt. Juliet, TN 37122
1.800.472.3741 • www.smartlevel.us

MIKE EAST Founder & President • mike@smartlevel.us

