

WISH GRANTER QUICK REFERENCE GUIDE: POLICIES & GUIDELINES



GENERAL TRAVEL POLICIES

- Approved participants for a travel wish include the wish child, the parents or legal guardians, and siblings under age 18 who live in the home with the wish child
- Other family members or friends are NOT approved wish participants
- If only one parent is available, a second adult may be approved to participate in a travel wish
- List all participants in the wish packet with date of birth and relationship to wish child
- Obtain copies of government ID for all participants (driver licenses for adults, birth certificates for children) who are included in wish
- All wishes require approvals from both the wish child's physician and the foundation

CELEBRITY

- The National office manages the communication with celebrities
- Local sports teams are managed by the specific chapter
- Most celebrities have wait lists that the wish child will be added to
- There is no guarantee on the length of meet & greet with celebrity
- Usually very short notice is given when an opportunity becomes available
- Certain celebrities/venues/companies may have their own restrictions or requirements regarding COVID-19 that Make-A-Wish must follow
- If a wish is declined by the child due to dissatisfaction with the opportunity offered by the celebrity, the child must change their wish Make-A-Wish does not grant wishes for multi-day music festivals
- The Entertainment & Sports Relations Letter of Understanding is required to move forward

CRUISES

- Make-A-Wish is granting wishes for cruises that sail in and out of US ports only
- The wish child must be at least 5 years of age at the time of departure
- All participants must be 6 months or older at the time of departure
- Valid passports at least six months beyond cruise travel dates are required for all approved participants
- Disney cruises will be limited to 4-night sailings to the Bahamas
- Royal Caribbean cruises will be limited to 7-night sailings sailing out of the Tampa, Fort Lauderdale, Orlando, Miami, or Seattle ports
- Certain block out dates will apply
- A cruise is not an appropriate wish for a child who requires nursing as nursing licenses are invalid in international waters
- Make-A-Wish will not grant wishes for Hawaiian cruises

DOMESTIC TRAVEL

- The length of stay for the contiguous 48 states is 6 days/5 nights
- The length of stay for Alaska, Hawaii, or any US territories is 7 days/6 nights not including travel time
- For Hawaii wishes, the wish child is required to either write a paragraph or record a video explaining why they want to go to Hawaii and what they want to see or do there

INTERNATIONAL TRAVEL

- The wish child must be at least 7 years of age at the time of departure
- Valid passports at least six months beyond travel dates are required for all approved participants and must be in the family's possession before planning can begin
- Certain blackout dates will apply
- The length of stay varies by destination
- To ensure both safety and access to quality healthcare for the family during the wish, we are utilizing a list of approved countries that was created using guidance provided by a travel risk management company. Because this list is continually changing, it will not be shared externally. If you have questions about a particular country, contact our staff.
- Wish travel will not be permitted to countries with a rating level of 1 or 2 on the U.S. State Travel Advisory or CDC Travel Health Notice.
- Since U.S. nursing licenses do not carry over outside of the U.S., children who require nursing care will not be allowed to travel internationally. If a child has skilled nursing care at home, they will also need this on their wish.
- A questionnaire, Letter of Understanding, and an essay or video from the wish child will be required before moving forward with approvals

FLORIDA THEME PARKS

- The length of stay is 7 days/6 nights
- Families will stay at Give Kids the World Village
- Families will receive 3-day park hopper tickets to Disney World, 2-day park hopper tickets to Universal/Islands of Adventure, and 1-day tickets to Sea World

TO HAVE

- **Golf Carts**
 - Golf carts with 2 or 4 seats will be provided
 - Street legal golf carts not allowed unless required by city or HOA
- **Backyard Structures**
 - Family must be the homeowner or have homeowner's written permission
 - Must have Homeowner's Insurance and receive HOA approval

TO HAVE

- **Pools**
 - Make-A-Wish offers above ground pools only
 - Family must have Homeowner's Insurance and receive HOA approval
 - A gated pool entry system with stairs will be included (no decks)
 - If ADA accessibility is required, additional equipment may be provided
 - Make-A-Wish will not accept wishes for any pool modifications outside of heaters or lifts for an existing pool. This includes any request that involves resurfacing, water features, sun shelves, etc.
- **Campers**
 - Family must have a vehicle capable of towing a camper
 - Hitch, parking, maintenance, insurance, and HOA approval are the family's responsibility
 - Make-A-Wish offers the Keystone Coleman 17B camper only
- **Animals**
 - If the family rents their home, written approval from the landlord to own the pet is required
 - Wishes for service or emotional supports animals cannot be granted Preventative veterinarian services will be provided for one year (2 physical exams, vaccinations, fecal exams, diagnostic testing, heart worm prevention, spay/neuter surgery, flea/tick prevention, microchip)
 - Family must have the means to care for the pet both physically and financially and the home must be safe
- **Tuition**
 - \$10,000 is paid directly to the educational institution Wish child must already be accepted or enrolled
- **Boats**
 - Family must have a vehicle capable of towing a boat
 - Hitch, parking, maintenance, insurance, and HOA approval are the family's responsibility
 - Make-A-Wish will not grant a wish for a boat that exceeds 30 MPH
 - Make-A-Wish will offer a Suntracker BB16XL Select for pontoon boats only
 - Make-A-Wish will offer a MAKO Skiff 13CC for fishing boats only

This is not a complete list and policies are subject to change.