

Volunteer E-learning Course List

Compassion Fatigue for Volunteers

This course shares what compassion fatigue is, how to recognize the impact compassion fatigue can have on you, your support system, co-workers, etc., and strategies to support yourself to better manage the impact of compassion fatigue.

MAWU link: <https://wish.exceedlms.com/student/activity/232438>

In-Kind For Volunteers

This course provides an overview of in-kind while helping the volunteer evaluate who to ask (and not to ask) for in-kind donations. The course also walks through the six steps used to make an in-kind ask.

MAWU link: <https://wish.exceedlms.com/student/path/133127/activity/196359>

Successful Virtual Wish Visits

Through virtual wish granting, volunteers can still get to the heart of the wish and form strong bonds with wish children and their families. In this webinar, we provide an overview on how to prepare for and conduct a virtual wish visit and we'll talk to volunteers who have had successful virtual visits.

MAWU link: <https://wish.exceedlms.com/student/activity/612055>

Wish Granter Training (Live webinar recorded March 5, 2022)

This course prepares volunteers for the exciting world of wish granting! In this webinar, you will learn the process of granting a wish and methods used to help a child determine the wish, how to prepare for and complete the wish discovery visit and will fully understand the role of a Wish Granter in making wishes come true.

MAWU link: <https://wish.exceedlms.com/student/activity/1025590-017-wish-granter-training-live-webinar-march-5-2022>

Working with Non-Verbal Wish Kids

This course provides wish granters an in-depth overview of how to work with our non-verbal kids. The training includes types of non-verbal communication, overview of the wish process when working with a non-verbal child, unaided and aided communication styles, the spectrum of non-verbal communication, in-depth look at the communication profiles, tips for working with non-verbal kids and enhancement ideas.

MAWU link: <https://wish.exceedlms.com/student/activity/340415-100-working-with-non-verbal-wish-kids?debug=true>