

WISH GRANTER QUICK REFERENCE GUIDE: POLICIES & GUIDELINES



GENERAL TRAVEL POLICIES

- Approved participants for a travel wish include the wish child, the parents or legal guardians, and siblings under age 18 who live in the home with the wish child
- Other family members or friends are NOT approved wish participants
- If only one parent is available, a second adult may be approved to participate in a travel wish
- List all participants in the wish packet with date of birth and relationship to wish child
- Obtain copies of government ID for all participants (driver licenses for adults, birth certificates for children) who are included in wish

CELEBRITY

- The National office manages the communication with celebrities
- Local sports teams are managed by the specific chapter
- Most celebrities have wait lists that the wish child will be added to
- There is no guarantee on the length of meet & greet with celebrity
- Usually very short notice is given when an opportunity becomes available
- Certain celebrities/venues/companies may have their own restrictions or requirements regarding COVID-19 that Make-A-Wish must follow
- If a wish is declined by the child due to dissatisfaction with the opportunity offered by the celebrity, the child must change their wish
- Make-A-Wish does not grant wishes for multi-day music festivals

CRUISES

- Starting June 1, 2024, Make-A-Wish will start granting wishes for cruises that sail in and out of US ports only
- The wish child must be at least 5 years of age at the time of departure
- All participants must be 6 months or older at the time of departure
- Valid passports at least six months beyond cruise travel dates are required for all approved participants
- Disney cruises will be limited to 4-night sailings to the Bahamas
- Royal Caribbean cruises will be limited to 7-night sailings sailing out of the Tampa, Fort Lauderdale, Orlando, Miami, or Seattle ports
- Certain block out dates will apply
- A cruise is not an appropriate wish for a child who requires nursing as nursing licenses are invalid in international waters
- Make-A-Wish will not grant wishes for Hawaiian cruises

DOMESTIC TRAVEL

- The length of stay for the contiguous 48 states is 6 days/5 nights
- The length of stay for Alaska, Hawaii, or any US territories is 7 days/6 nights not including travel time
- For Hawaii wishes, the wish child is required to either write a paragraph or record a video explaining why they want to go to Hawaii and what they want to see or do there

INTERNATIONAL TRAVEL

- Make-A-Wish is granting wishes that involve travel to North American international destinations only, which includes Canada, Mexico, the Bahamas, the Caribbean, and Central America
- The wish child must be at least 7 years of age at the time of departure
- If the public health state of emergency is extended for any of the above destinations, wish travel will need to be postponed
- Valid passports are required for all approved participants
- Make-A-Wish is unable to accept wishes for any other international destinations, other than those listed above

FLORIDA THEME PARKS

- The length of stay is 7 days/6 nights

TO HAVE

- **Shopping Sprees**
 - Amount is based on the age of wish child
- **Car Makeovers**
 - Family must already own the vehicle and it must be in safe operating mechanical condition
 - Cosmetic work only (no engine, mechanical, or safety system work)
- **Personal Motorized Vehicles (jet ski, ATV, dirt bike, go kart)**
 - Wish child must be 16 years or older
- **Golf Carts**
 - Golf carts with 2 or 4 seats will be provided
 - Street legal golf carts not allowed unless required by city or HOA
- **Boats**
 - Boats with a top speed of 30 MPH will be provided

TO HAVE

- **Backyard Structures**
 - Family must be the homeowner or have homeowner's written permission
 - Must have Homeowner's Insurance and receive HOA approval
- **Pools**
 - Make-A-Wish offers above ground pools only
 - Family must have Homeowner's Insurance and receive HOA approval
 - A gated pool entry system with stairs will be included (no decks)
 - If ADA accessibility is required, additional equipment may be provided
- **Campers**
 - Family must have a vehicle capable of towing a camper
 - Hitch, parking, maintenance, insurance, and HOA approval are the family's responsibility
 - Make-A-Wish offers the Coleman Lantern 17B camper only
- **Animals**
 - If the family rents their home, written approval from the landlord to own the pet is required
 - Wishes for service or emotional supports animals cannot be granted
 - Preventative veterinarian services will be provided for one year (2 physical exams, vaccinations, fecal exams, diagnostic testing, heart worm prevention, spay/neuter surgery, flea/tick prevention, microchip)
 - Family must have the means to care for the pet both physically and financially and the home must be safe
- **Tuition**
 - \$10,000 is paid directly to the educational institution
 - Wish child must already be accepted or enrolled

This is not a complete list and policies are subject to change.