

Why Mental Health Matters in Your Workforce

Mental Health Is Invisible

Mental health doesn't announce itself. You don't see it — not because it isn't there, but because it hides. It hides behind smiles, professionalism, and productivity. Every day, people come to work carrying burdens no one can see — exhaustion, anxiety, self-doubt, grief, or loneliness.

And unlike the flu, it doesn't sweep through the office and leave. Mental illness lives quietly inside the organization — day after day — beneath the surface, quietly interfering with engagement, focus, and follow-through on goals and deadlines.

Many employees stay silent because they fear stigma, judgment, or being seen as weak. Yet these challenges are not rare — they're woven into every workplace.

If your organization employs 2 000 people, know that approximately:

- 540 are coping with high stress
- 360 are managing anxiety or depression
- 600 feel socially disconnected
- 440 rate their mental health as fair or poor

So, for every ten people you see today, three are silently struggling.

Behind every number is a person — and behind every person, a story. These unseen struggles affect more than the individual; they ripple through teams, relationships, and the organization's culture.

The Workplace Impact

Hidden Challenge Organizational Cost

Chronic stress Lost productivity, burnout, absenteeism

Anxiety & depression Higher disability and benefit costs

Social disconnection Reduced engagement, collaboration, and belonging

Poor mental health Turnover, low morale, reduced innovation

These costs don't appear overnight — they build quietly over time. They show up in missed deadlines, fatigue, disengagement, and strained relationships. They affect safety, creativity, and ultimately, the health of the company itself.

A healthy workforce isn't a "nice-to-have." It's the foundation of a healthy organization.



Business Reality

Executives and HR leaders already know the stakes — but not always the scope.

For leaders

- How does this affect productivity, performance, and retention?
- The fear: hidden liabilities disengaged or burnt-out employees who underperform or leave quietly.
- Their hope: a stable, energized, loyal workforce that drives growth.

For HR:

- How do we support our people effectively, and show the board it's working?
- The fear: rising mental health claims, absenteeism, presenteeism, and a perception that HR programs don't deliver results.
- Their hope: clear visibility, meaningful engagement, and measurable impact.

The Economic Truth

Investing in mental well-being isn't just compassionate — it's strategic. Research from Deloitte and the World Health Organization shows that every \$1 invested in proactive mental-health support yields \$4–\$8 in productivity gains, performance improvements, and reduced absenteeism.

But beyond the numbers, it's about caring, trust, and connection — the invisible threads that make a company thrive.

National Statistics → Your Workplace Reality

We're not guessing. These insights come directly from Statistics Canada (Table 13-10-0465-01) — a clear picture of what's happening across our country, and within every organization. Source: <u>Statistics Canada – Table 13-10-0465-01</u>

Healthy employees build healthy companies.

When people feel seen, supported, and safe, they bring their best selves to work. That's where stronger teams, deeper loyalty, and lasting success begin.