



Virtual care. For everyone.

MDLIVE is a leading virtual care solution that provides anytime access to board-certified doctors, pediatricians, and licensed therapists from home, office, or on the go. On average, within 10 minutes after registering for MDLIVE, patients can have a virtual consult to diagnose non-emergency medical issues through secure video, mobile app, or by phone. When needed, an e-prescription can be sent straight to a local pharmacy of the patient's choice (restrictions apply). MDLIVE also provides behavioral health services via secure video sessions with state-licensed therapists by appointment.

While not intended to replace a primary care doctor, MDLIVE is changing the way healthcare is delivered by making high-quality care faster and easier to access, saving everyone time and money: patients, physicians, employers, health systems, and health plans. And with our secure and compliant cloud-based technology platform, any organization can offer the MDLIVE virtual care benefit with no investment in new technology.

MDLIVE at a glance

- **The nation's largest** virtual care network
- **More than 10 million** members
- **< 10 minutes** average wait time
- **State-licensed, board-certified physicians** averaging 15 years of practice experience
- **NCQA certified/accredited** and follows URAC guidelines for quality care

How can your organization benefit from virtual care? MDLIVE is ideal for these non-emergency conditions:

Medical Conditions

- Acne
- Allergies
- Cold / Flu
- Constipation
- Cough
- Diarrhea
- Ear problems
- Fever
- Headache
- Insect bites
- Nausea / Vomiting
- Pink eye
- Rash
- Respiratory problems
- Sore throats
- Urinary problems / UTI
- Vaginitis
- And more

Behavioral Health Concerns

- Addictions
- Bipolar disorders
- Child and adolescent issues
- Depression
- Eating disorders
- Gay/Lesbian/Bisexual/
Transgender issues
- Grief and loss
- Life changes
- Men's issues
- Panic disorders
- Parenting issues
- Postpartum depression
- Relationship and marriage issues
- Stress
- Trauma and PTSD
- Women's issues
- And more

Learn more about MDLIVE

www.MDLIVE.com

+1 (800) 400 MDLIVE

MDLIVE does not provide any healthcare services and is not an insurance product or a prescription fulfillment warehouse. MDLIVE does not replace the primary care physician. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. Contents in this material are not a substitute for professional healthcare advice, diagnosis or treatment. MDLIVE healthcare professionals reserve the right to deny care for potential misuse of services. MDLIVE interactive audio consultations with store and forward technology are available 24/7/365 for medical services only, while video consultations are available during the hours of 7 am to 9 pm 7 days a week or by scheduled availability for medical and behavioral services. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use visit www.mdlive.com/pages/terms.html

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MDLIVE[®]

Virtual Care, Anywhere.



Avoid the wait.

Your life is 24/7. Now your doctor is too.



MDLIVE for Employers & Employees

Lowering healthcare costs for employers. Improving care for employees.

Help employees skip the waiting room instead of skipping work. Provide quality care faster — anywhere, anytime — while you lower healthcare costs for your business. It's all possible when you give your employees the virtual care benefit of MDLIVE.

While not intended to replace a primary care doctor, MDLIVE gives your employees the added benefit of 24/7 patient-centric healthcare that works around their professional and personal schedules — so they miss fewer workdays, and are less likely to use more costly urgent care centers or the ER for non-critical conditions.

With MDLIVE you can:

- **Lower healthcare costs** – At just around \$40 per virtual consultation, MDLIVE is a low-cost alternative to \$130 doctor visits, \$160 urgent care visits, and \$1,200 ER visits.
- **Decreased absenteeism and increased productivity** – Employees no longer have to miss an entire morning, afternoon, or day of work, to see a doctor for a routine illness.
- **Healthy body and mind** – MDLIVE makes life easier for your employees and saves your business and employees money, resulting in a healthier, happier workforce.

Satisfied employees. Excellent ROI.

Employers who offer MDLIVE report:

- 97%** employee satisfaction rating
- 97%** patient issues resolved
- < 10** minutes average wait time
- 97%** would recommend MDLIVE



MDLIVE for Health Plans

Your network. Your brand. Our virtual care solution.

MDLIVE is at the forefront of telehealth's rapid evolution from casual low-acuity medical care, to becoming a key component of care delivery — intersecting the provider, employer and member to profoundly enhance care efficiencies. Today, MDLIVE provides delivery networks with an advanced technology platform that supports immediate, convenient, 24/7 access to providers for visits via seamless and secure video, mobile devices, and phone. In the near future, MDLIVE will leverage its expertise and resources to build and deliver a broad portfolio of virtual care solutions.

Using a branded virtual care services platform, powered by MDLIVE, health plans can simply and cost-effectively offer virtual care to their members – and their own network providers – to meet growing demand and achieve the goals of providing better patient care, lowering per-capita costs, and promoting better population health.

More than just another network care center for low-activity visits.

MDLIVE takes virtual care beyond just another care setting in your network to help you maximize the delivery of affordable, quality care to members – while improving collaboration with care providers. We add value to virtual care for health plans, their members, and providers in five key ways:

- Constant member engagement
- Alignment with your overall network and accountable care strategy
- Improved quality of care
- More integrated care
- Marketing and branding support through an interactive Marketing Hub



MDLIVE for Health Systems

Your doctors. Your brand. Our telehealth platform.

Now, you can extend the reach of your healthcare system in your community with your own branded virtual care services platform, powered by MDLIVE. While not intended to replace your affiliated primary care doctors, MDLIVE enables you reach more healthcare consumers in your community and optimize how they utilize the services and resources you offer. In addition, by reducing the volume of low-acuity visits in your ER, you can serve more patients whose conditions require emergency services.

- Expand patient access to non-emergency care for low-acuity conditions
- Reduce readmissions and manage chronic conditions
- Improve the continuum of care and increase revenues
- Reduce your employee healthcare costs
- Help build long-term relationships
- Leverage your brand loyalty
- Integrate MDLIVE into your EHR or HIE

MDLIVE Marketing Support

We help our participating employers, physicians, health systems, and health plans raise awareness and promote use of MDLIVE through:

- An interactive Marketing Hub
- A patient portal website, co-branded with MDLIVE and your logo
- A mobile app, co-branded with MDLIVE and your logo
- Ongoing email campaigns and content for blogs/articles to sustain awareness of virtual care services in your community



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MDLIVE is available to you as a healthcare benefit, and you're eligible.

Activate your account today!



The cure for common healthcare.

Frustrated by having to wait days for a doctor's appointment? Tired of having to take an entire morning or afternoon off of work to go see the doctor? Getting sick and getting good care for non-emergency conditions is not only inconvenient, it's also expensive. **We get it.** That's why we created MDLIVE — **and it's now available to you as a healthcare benefit.**

- See a board-certified doctor by secure video, MDLIVE App or phone — anytime, from anywhere.
- Average wait time is less than 10 minutes to see a state-licensed physician averaging 15 years of practice experience.
- Visit **www.MDLIVE.com/GetStarted** for more detailed information and costs

Non-emergency medical conditions we treat:

- Acne
- Allergies
- Cold / Flu
- Constipation
- Cough
- Diarrhea
- Ear problems
- Fever
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Medical e-prescriptions can be sent to your local pharmacy (if required).

Why MDLIVE rocks

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...patient issues resolved
...would recommend MDLIVE

Average wait time is
< 10 min

MDLIVE is as easy as 1-2-3



1. Activate your account



2. Complete medical history



3. Request a consultation

Register for MDLIVE or download the MDLIVE App for IOS, Android, or Windows. Then you can speak to a doctor on your smartphone, tablet, or PC from home, office, or on the go. How cool is that? We just need some basic medical history information, and you're good to go. Do it now, because it's easier than when you're sick.



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- Secure video sessions also available with state-licensed therapists by appointment.
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Non-emergency conditions we treat:

Medical

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Behavioral Health

- Addictions
- Bipolar disorders
- Child and adolescent issues
- Depression
- Eating disorders
- Gay/Lesbian/Bisexual/Transgender issues
- Grief and loss
- Life changes
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Medical e-prescriptions can be sent to your local pharmacy (if required).*

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Download the MDLIVE App





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Welcome to MDLIVE!

You're eligible, so activate your account today.



Consult with a board-certified doctor by phone, secure video, or MDLIVE App—anytime, from anywhere



Average wait time is less than 10 minutes to see one of 800+ state licensed physicians averaging 15 years of practice experience



Your family members are also eligible, and we have pediatricians available 24/7

Non-emergency conditions we treat:

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- Allergies
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- And more

e-prescriptions can be sent to your local pharmacy (if needed).

ACTIVATE your account online or by phone.

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+1

MD Download the MDLIVE App





Avoid the wait.

Your life is 24/7. Now your doctor is too.



Welcome to MDLIVE!

You're eligible, so activate your account today.



Consult with a board-certified doctor by phone, secure video, or MDLIVE App—anytime, from anywhere. Licensed therapists also available by appointment via secure video



Average wait time is less than 10 minutes to see one of 800+ state licensed physicians averaging 15 years of practice experience



Your family members are also eligible, and we have pediatricians available 24/7

Non-emergency conditions we treat:

- | | |
|---|--|
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|---|--|

e-prescriptions can be sent to your local pharmacy (if required) for medical conditions. MDLIVE cannot prescribe medication for behavioral health conditions.

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Evite las esperas.

Su vida está disponible las 24 horas del día, los 7 días de la semana. Ahora su médico también lo está.



Bienvenido a MDLIVE.

Usted es elegible por lo tanto, active su cuenta hoy mismo.



Consulte con un médico certificado por la Junta Estadounidense de Especialidades Médicas por teléfono, vídeo seguro, o la Aplicación MDLIVE—en cualquier momento, desde cualquier parte



Tiempo promedio de espera es de menos de 10 minutos para ver a uno de los más de 800 médicos con licencia estatal, que promedian 15 años de ejercicio profesional



Los miembros de su familia también son elegibles y tenemos pediatras con licencia disponibles las 24 horas del día, los 7 días de la semana

Trastornos que tratamos que no son de emergencia:

- Acné
- Alergias
- Conjuntivitis
- Diarrea
- Dolor de cabeza
- Dolores de garganta
- Erupciones
- Estreñimiento
- Fiebre
- Gripe / Resfriado
- Náusea / Vómitos
- Picaduras de insectos
- Problemas del oído
- Problemas respiratorios
- Problemas urinarios / Infecciones urinarias
- Tos
- Vaginitis
- Y más

Recetas-electrónicas pueden ser enviadas a la farmacia de su localidad (si fuese requerido) para problemas de salud.

ACTIVE sue cuenta en línea o por teléfono.

MDLIVE.com/



Descargue la Aplicación MDLIVE



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Company Logo

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- Tos
- Vaginitis
- Y más

Salud conductual

- Adicciones
- Cambios en la vida
- Crianza de los hijos
- Depresión
- Depresión posparto
- Estrés
- Pérdida, pena y duelo
- Problemas de gays, lesbianas, bisexuales y transexuales
- Problemas de la mujer
- Problemas de los hombres
- Problemas de niños/adolescentes
- Problemas de relaciones de pareja y matrimoniales
- Trastornos alimenticios
- Trastorno bipolar
- Trastornos de pánico
- Trauma y trastorno postraumático por estrés (PTSD)
- Y más

Recetas electrónicas pueden ser enviadas a la farmacia de su localidad (si fuese requerido) para problemas de salud. MDLIVE no puede recetar medicamentos para trastornos de salud conductual.

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Descargue la Aplicación MDLIVE



MDLIVE no ofrece servicios de cuidado de la salud y no es un seguro ni un almacén de distribución de medicamentos recetados. MDLIVE no reemplaza al médico primario. MDLIVE opera sujeto a regulaciones estatales y podría no estar disponible en algunos estados. MDLIVE no garantiza que se emitirá una receta. MDLIVE no receta sustancias controladas por la Administración para el Control de Drogas (DEA, por sus siglas en inglés), fármacos no terapéuticos y algunos fármacos que pueden ser dañinos por su potencial de abuso. El contenido de este material no reemplaza el consejo, el diagnóstico ni el tratamiento profesional del cuidado de la salud. Los profesionales del cuidado de la salud de MDLIVE se reservan el derecho de denegar la atención debido a la posibilidad de uso indebido de los servicios. Las consultas de audio interactivas de MDLIVE con tecnología de almacenamiento y reenvío están disponibles las 24 horas del día, los 7 días de la semana, los 365 días del año para servicios médicos únicamente; las videoconsultas están disponibles de 7 a.m. a 9 p.m., los 7 días de la semana, o por disponibilidad acordada para servicios médicos y conductuales. MDLIVE y el logotipo de MDLIVE son marcas registradas de MDLIVE, Inc. y no se pueden usar sin permiso previo por escrito. Para conocer todos los términos y condiciones de uso visite www.mdlive.com/pages/terms.html
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