

FOR IMMEDIATE RELEASE

## Zyter Introduces COVID-19 Suite

*Four Integrated or Stand-Alone Tools Help Organizations Keep Personnel Safe During COVID-19 Pandemic*

**ROCKVILLE, Md., August 12, 2020** – Zyter®, a leading digital health and IoT-enablement platform, announced today the availability of the Zyter COVID-19 Suite™, consisting of four integrated digital screening, thermal imaging, contact tracing and monitoring tools to help organizations keep personnel safe from spreading the COVID-19 virus in their work environment. Also available as stand-alone solutions, each component of the suite is available now and can be deployed quickly in hospitals, healthcare settings, office buildings, stadiums, across school campuses, retail distribution centers, enterprise offices, and any organization in which large groups of people are in close proximity.

“COVID-19 has dramatically changed the way we live and work,” said Sanjay Govil, founder and CEO of Zyter, Inc. “The Zyter COVID-19 Suite provides organizations of all types and sizes a secure and comprehensive way to adapt to the new normal, remain open, and lessen the risk of COVID-19 infections among personnel.”

The Zyter COVID-19 Suite integrates smart digital technologies to ensure the safety of enterprise premises through:

- Digital self-assessment health surveys on mobile devices
- Thermal mass temperature screening and alerts
- Bluetooth-enabled contact tracing
- Continuous real-time monitoring on a cloud-based portal

The four components of the Zyter COVID-19 Suite are designed to work together to provide an organization with a comprehensive strategy for reducing the risk of COVID-19. They include:

- **Zyter Daily Health Pass™** – Zyter Daily Pass is an AI-driven, digital health self-assessment survey in which persons respond to questions about any possible exposure to COVID-19. Individuals can download the Zyter Daily Pass mobile app to their phone, answer the questions, and scan the survey barcode at a digital kiosk at the building entrance. Alternatively, they can complete and submit the survey on the kiosk’s touchscreen. Individuals who certify that they are not a known COVID-19 risk by answering “no” to all questions are automatically given a green day pass with their name and date stamp. Those persons who answer “yes” to any questions receive a red pass denying them entrance, and may be redirected for additional screening.

- **Zyter ThermalAlert™** – Zyter ThermalAlert is a dual spectrum, thermal imaging solution that delivers continuous, real-time, non-contact temperature monitoring. It is able to measure the body temperature (between 86 – 113 degrees Fahrenheit) of up to six people simultaneously within the temperature detection zone from a distance of up to 20 feet, much farther than the 1-6 feet industry average. The Centers for Disease Control and Prevention (C.D.C.) noted that 83 to 99 percent of people with a coronavirus infection will have a fever.<sup>1</sup>

Persons are screened with the Zyter ThermalAlert system as they walk through a building entrance, board a mass transportation vehicle such as a school bus, or drive into a parking lot. With a detection time of less than one second and accuracy of  $\leq \pm 0.5$  degrees Fahrenheit, the Zyter thermal camera sends smart alerts instantly to monitors at the entrance. If one or more persons are identified by the system as having an elevated body temperature, they can be redirected by security personnel or an administrator for additional screening.

- **Zyter Digital Contact Tracing™** – The Zyter Digital Contact Tracing solution consists of smart Bluetooth-enable wristbands worn by employees to track and record real-time data on their proximity to each other on a daily basis. In the event of a COVID-19 breakout, Digital Contact Tracing data identifies persons who may have been in close contact with the colleague who has tested positive. According to the CDC, COVID-19 can also be spread by persons who are asymptomatic and appear healthy. If an asymptomatic employee on the job, for example, tests positive for COVID-19 at any point, management can access the data within the Zyter Digital Contact Tracing app to immediately see who was in close contact with the infected person over the past 14 days. Those persons can be directed to self-quarantine for 14 days and advised to see a doctor if they develop COVID-19 symptoms.
- **Zyter Enterprise Portal™** – The Zyter Enterprise Portal provides a comprehensive, holistic view of alerts and other data pushed to the cloud from all of the components of the Zyter COVID-19 Suite. This secure, cloud-based Portal allows data to be immediately available and easily accessible by care teams, management, and administrators so that they can respond quickly to any COVID-19 events. Interactive dashboards and analytics deliver real-time information that help management gain better understanding of the impact any past COVID-19 events, discover patterns and hotspots, and proactively react to future events.

For more information on the Zyter COVID-19 Suite, please visit <https://www.zyter.com/covid-19/>.

#### **About Zyter, Inc.**

Zyter, founded in 2017 by serial entrepreneur Sanjay Govil, provides a cloud-based, 5G-ready platform that enables better outcomes in telehealth, home health, and remote patient monitoring, while also supporting IoT/smart technology and thermal imaging solutions. The platform's open architecture, military-grade security, and compliance with multiple industry standards enables organizations in healthcare, education, entertainment, government, and transportation to easily and effectively connect, communicate,

collaborate and engage. The privately-held company is based in Rockville, Md. For more information, please visit [www.zyter.com](http://www.zyter.com)

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1. <https://www.nytimes.com/2020/06/29/opinion/coronavirus-kinsa-thermometer.html>

FOR IMMEDIATE RELEASE

## Zyter's Mass Temperature Screening System for COVID-19 Goes Live at CarePoint Health Hospitals

*Zyter ThermalAlert Deployed at Three New Jersey Hospitals to Boost Community Confidence*

**ROCKVILLE, Md., August 17, 2020** – Zyter®, a leading digital health and IoT-enablement platform, today announced that Zyter ThermalAlert™, a smart thermal scanning and imaging system for automated, accurate, mass temperature screening, has gone live at three New Jersey hospitals operated by CarePoint Health; Bayonne Medical Center, Christ Hospital in Jersey City, and Hoboken University Medical Center.

With a detection time of less than one second and accuracy of plus/minus 0.5 degrees Fahrenheit, smart alerts from thermal imaging cameras are sent instantly to medical staff or security personnel monitors, computers or mobile devices. Those individuals with abnormal temperature readings can then be redirected to a different entrance for additional testing or care.

Zyter will deploy 12 ThermalAlert imaging cameras in a stand-alone configuration, divided among the three facilities. Three cameras will be deployed at main entrances while a fourth camera will be deployed in an unspecified location.

Zyter ThermalAlert is a dual spectrum, thermal imaging solution that delivers continuous, real-time, non-contact temperature monitoring. It is able to measure the body temperature (between 86 degrees F to 113 degrees F) of up to 6 people simultaneously within the temperature detection zone from a distance of up to 20 feet, much farther than the 1-6 feet industry average. The Centers for Disease Control and Prevention noted that 83 to 99 percent of people with a coronavirus infection will have a fever.<sup>1</sup>

"We are honored to partner with CarePoint to increase workplace safety in these unprecedented times," said Sanjay Govil, founder and chairman of Zyter, Inc. "ThermalAlert can be deployed in less than 48 hours and provides an efficient and unobtrusive solution for screening thousands of people while minimizing staff resources and risk."

"At CarePoint hospitals we are going the extra mile for our patients, employees and visitors," said Dr. Achintya Moulick, CEO at CarePoint Health. "This will create a safer environment for everyone as we go ahead scheduling elective surgeries."

"Temperature scanning systems provide fast and reliable results on easy-to-read digital screens and allow us to triage every visitor and employee who enters one of our three facilities, creating another layer of safety for our patients and staff," said Vijay Singh, chief hospital executive at Bayonne Medical Center.

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The Zyter core platform is HIPAA, FedRAMP, and FISMA compliant. Zyter ThermalAlert is currently deployed at a military treatment facility (MTF), retail, commercial healthcare, and transportation facilities nationwide, as has been used at live events and entertainment facilities.

For more information on Zyter ThermalAlert, please visit <https://zyter.com/thermal-alert/>.

### **About CarePoint Health**

CarePoint Health brings quality, patient-focused health care to Hudson County. Combining the resources of three area hospitals, Bayonne Medical Center, Christ Hospital in Jersey City, and Hoboken University Medical Center, CarePoint Health provides a new approach to deliver health care that puts the patient front and center. CarePoint leverages a network of top doctors, nurses and other medical professionals whose expertise and attentiveness work together to provide complete coordination of care, from the doctor's office to the hospital to the home. Patients benefit from the expertise and capabilities of a broad network of leading specialists and specialized technology. At CarePoint Health, all medical professionals emphasize preventive medicine and focus on educating patients to make healthy life choices. For more information on its facilities, partners and services, visit [www.carepointhealth.org](http://www.carepointhealth.org).

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1. <https://www.nytimes.com/2020/06/29/opinion/coronavirus-kinsa-thermometer.html>

**FOR IMMEDIATE RELEASE**

## **Zyter Releases CMS Interoperability Solution for Health Insurance Payers**

*Enables Compliance with U.S. Interoperability and Patient Access Regulations*

**ROCKVILLE, Md., August 19, 2020** – Zyter®, a leading digital health and IoT-enablement platform, today announced the availability of Zyter CMS Interoperability, a HIPAA-compliant, cloud-based software solution. This enables health insurance companies (“payers”) to meet compliance deadlines for adopting the requirements of the Interoperability and Patient Access final rule (CMS-9115-F) of the U.S. government’s MyHealthEData initiative.

On March 9, 2020, CMS released CMS-9115-F and Office of the National Coordinator for Health Information Technology (ONC) finalized technical, content and vocabulary standards in the 21st Century Cures Act Final Rule. The rules ensure clinical information is more easily available to patients through third party applications of their choice, utilizing standard based FHIR APIs, provider directories and payer-to-payer data exchange.

Zyter offers an out of the box interoperability solution enabling payers to be compliant with all CMS interoperability final rule requirements which includes patient access APIs, provider directory API, and payer-to-payer data exchange. Deployed by an experienced technical team, Zyter CMS Interoperability solution provides the required standard Fast Healthcare Interoperability Resources (FHIR)-compliant application programming interfaces (APIs) needed for creating a fully compliant interoperability platform. As a result, healthcare payers can deploy the solution quickly to meet all compliance deadlines on time.

Zyter’s interoperability solution has its own integrated platform that works with disparate systems across any enterprise. The solution is ready to meet any future additional requirements for FHIR-based interoperability that CMS releases. It also supports multiple digital communication types – email, chat, mobile, and more – all with secure, standardized encryption that ensures that everything shared between payers and plan members is in strict compliance.

“Zyter’s end-to-end interoperability solution ensures that payers can provide health plan members with the mandated real-time access and portability of their health records,” said Sanjay Govil, founder and chairman of Zyter, Inc. “Now healthcare organizations do not have to build their own interoperability platform and risk potential penalties if deadlines are missed.”

More information on Zyter CMS Interoperability is available at [www.zyter.com/cmsinterop](http://www.zyter.com/cmsinterop).

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## **Zyter ThermalAlert Cameras Go Live at Galesburg Cottage Hospital and Clinics**

**ROCKVILLE, Md., August 25, 2020** – Zyter®, a leading digital health and IoT-enablement platform, today announced that Zyter ThermalAlert™, a smart thermal scanning and imaging system for automated, accurate, mass temperature screening, has gone live at Galesburg Cottage Hospital, Galesburg, Ill., as well as two clinics in Knoxville and Monmouth, Ill.

Zyter ThermalAlert is a dual spectrum, thermal imaging solution that delivers continuous, real-time, non-contact temperature monitoring. The Centers for Disease Control and Prevention noted that 83 to 99 percent of people with a coronavirus infection will have a fever.<sup>1</sup> With a detection time of less than one second and accuracy of plus/minus 0.5 degrees Fahrenheit, smart alerts from thermal imaging cameras are sent instantly to medical staff or security personnel monitors, computers or mobile devices. Those individuals with abnormal temperature readings can then be redirected to a different entrance for additional testing or care.

Zyter has deployed five ThermalAlert imaging cameras in a stand-alone configuration, divided among the three facilities. Three cameras have been placed at the hospital's main entrance, the Galesburg clinic entrance and the ER entrance at Galesburg Cottage Hospital, while two additional cameras have been placed at the main entrances of the Knoxville and Monmouth clinics.

With 133 licensed beds, 77 active physicians and 400 hospital employees, hundreds of people pass in front of the ThermalAlert cameras each day. With its ability to measure the body temperature (between 86 degrees F to 113 degrees F) of up to 6 people simultaneously within the temperature detection zone from a distance of up to 20 feet, ThermalAlert is far more efficient and cost effective than the manual temperature screening process that was previously in place.

"We take the health of our patients, visitors and employees very seriously. While the installation of the infrared cameras isn't a golden ticket in the fight against COVID, it most certainly provides an additional and important tool in helping our team members assess and reduce the risk of COVID-19 exposure," said Sanjay Sharma, chief executive officer, Galesburg Cottage Hospital.

"The Zyter ThermalAlert has helped Galesburg Cottage Hospital build both community confidence and ease the screening process undertaken by their team of COVID-19 infection control personnel. The automated temperature screening reduces the overall screening clearance time for each visitor which then creates a better customer experience while promoting confidence," said Sanjay Govil, founder and CEO of Zyter, Inc. "With Zyter ThermalAlert in place, the hospital and clinics can now provide more reassurance to visitors, patients and employees that they are providing a safer environment."

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For more information about Zyter ThermalAlert, visit <https://www.zyter.com/covid-19/>.

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1. <https://www.nytimes.com/2020/06/29/opinion/coronavirus-kinsa-thermometer.html>

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## Zyter Introduces Smart Universities™

*IoT Platform Supports a Digitally Connected Campus  
for a Personalized Student Experience and Efficient Facility Management*

**ROCKVILLE, Md., September 2, 2020** – Zyter®, a leading digital health and IoT-enablement platform, announced today the availability of Zyter Smart Universities™, an Internet of Things (IoT) connectivity platform designed specifically for school campuses.

Zyter Smart Universities transforms student life both on and off campus through smart classroom-based teaching, enhanced communication and collaboration via secure remote learning, as well as wayfinding, navigation, and other personalized engagement options, all using familiar mobile devices. The platform also provides campus administrators with complete visibility of what is happening across an entire network of connected devices and sensors deployed around campus, supported by advanced analytics.

Zyter's IoT platform enables the launch of new capabilities that enhance daily life on and off campus in three key areas:

- **Smart University and Connected Campus** – Zyter Smart Universities helps higher education providers create a connected campus experience with embedded smart technologies and sensors for facilities and utility management, surveillance and security with video analytics, campus navigation, on-campus transportation, smart parking, and more. As a result, campus administrators can maximize resource utilization, minimize waste, and lower operational and labor costs. Additionally, Zyter SmartSpaces™ delivers a consistent stream of data from all connected technologies to drive better analytical insights into both student behavior and campus operations.
- **Seamless Student Experience Management** – Zyter Smart Universities connects students and faculty for a more meaningful and productive campus experience. It enables interactive smart whiteboard-based teaching, personal and real-time engagement with students on mobile devices through smart campus navigation, secure file transfer, and private group/broadcast messaging, as well as classroom chat. Faculty members have access to a dynamic dashboard with student data and behavioral analytics to predict student outcomes, increase student participation in campus activities, and view and respond to any student issues.
- **Distance Learning and Online Collaboration** – Online collaboration capabilities provide students with unlimited access to educational resources in a seamless digital experience, especially valuable during the Coronavirus pandemic. As Smart Universities is one of the most secure remote learning platforms for continuing education, it can be used by higher education providers to attract a larger pool of remote students and boost enrollment. Zyter Smart classrooms enable collaborative remote learning, using multiple tools like interactive smart whiteboards, smart annotation, analytics, smart videos and more.

“Zyter Smart Universities is the intelligent link that connects students, faculty and administrators to relevant data,” said Sanjay Govil, founder and CEO of Zyter, Inc. “While students can enjoy a more meaningful campus experience, administrators have a secure, customizable platform on which to integrate and manage all smart digital technologies across their campus.”

To request a product demonstration or to learn more about Zyter Smart Universities™, please visit <https://www.Zyter.com/IoT>

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## Zyter Introduces Member Engagement Solution for Healthcare Payers

*Intuitive Mobile App and Portal Enhances Member Experience During COVID-19 Pandemic*

**ROCKVILLE, Md., November 12, 2020** – Zyter®, a leading digital health and IoT-enablement platform, announced today the availability of Zyter Member Engagement™, a secure mobile application and optional member portal designed to deliver a more satisfying member experience for healthcare payer organizations.

Zyter Member Engagement is HIPAA-compliant and provides healthcare plan members with a wealth of features and functionality to more easily and efficiently manage their health and their plan remotely. During the COVID-19 pandemic, many members have questions about their plan, coverage, medications, test results and other aspects of their health. With healthcare payer call centers already overwhelmed with COVID-19, Zyter Member Engagement provides a self-service option for plan members to quickly and conveniently obtain the information they need, freeing resources for other tasks.

Supported by the Zyter Digital Health Platform, Zyter Member Engagement provides the fast responsiveness, attractive and user-friendly interface, intuitive navigation, and customizable features out-of-the-box that plan members expect from today's healthcare mobile applications and portals. Some of the other key features include:

**Personalized Home Screen** – Zyter Member Engagement instantly engages members with customized content based on their health plan, conditions, gender, and other personal preferences. The “favorites” feature enables members to list and bookmark contact information for their preferred physicians for quick reference.

**Simplified Access to Healthcare Information** – Zyter Member Engagement places the member's updated medication list at their fingertips as well as a symptom checker that provides recommendations for care. Using the advanced Search function, members can easily search for nearby pharmacies and urgent care facilities, access a 24x7 Nurse Advice Line, as well as find links to urgent care providers offering virtual appointment options.

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**Secure, Two-Factor User Authentication** – The secure HIPAA-compliant mobile app and portal provide two-factor user authentication using text or email, plus secure messaging/push notifications to send health and account-related messages to members. Members themselves also can securely upload and send documentation to the payer. Bill payments are also secure with the ability to scan checks, pay with a credit card or through Apple Pay and Google Pay.

**In-App Plan Changes and Upgrades** – Designed for flexibility and future decision making, Zyter Member Engagement enables plan members to easily shop for and upgrade to a new plan within the payer’s marketplace.

Recently, a *Fortune* 500 healthcare payer offering managed healthcare plans for Medicare and Medicaid patients through multiple state insurance marketplaces deployed the Zyter Member Engagement mobile application. Over one million members were migrated from an outdated app running on a legacy web services system with slow response times and poor member reviews to the new app. With the highly responsive and feature-rich solution, the payer has not only increased member acceptance and satisfaction, but also won new contracts with other states due to the competitive advantage provided by the new mobile member engagement app.

“User reviews confirm time and again that a fast response time on a mobile app or an online portal is always more important to users than a long list of features,” said Sanjay Govil, founder and CEO of Zyter, Inc. “Zyter Member Engagement gives healthcare payers and their members the best of both worlds with fast responsiveness and rich features that provide a personal, engaging, and satisfying member experience.”

To request a product demonstration or to learn more about Zyter Member Engagement, please visit <https://www.zyter.com/MemberEngagement>.

### **About Zyter, Inc.**

Zyter, founded in 2017 by serial entrepreneur Sanjay Govil, provides a cloud-based, 5G-ready platform that enables better outcomes in telehealth, home health, and remote patient monitoring, while also supporting IoT/smart technology and thermal imaging solutions. The platform’s open architecture, military-grade security, and compliance with multiple industry standards enables organizations in healthcare, education, entertainment, government, and transportation to easily and effectively connect, communicate, collaborate and engage. In 2020, the company won more than 50 awards for its solutions including Best Health Care and Medical Innovation as well as Company Innovation of the Year (One Planet Awards, Silver). The privately-held company is based in Rockville, Md. For more information, please visit [www.Zyter.com](http://www.Zyter.com).

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## Zyter Introduces Smart Logistics IoT Solution

*Delivers Real-Time Vehicle Tracking with Driver Behavior and Asset Monitoring*

**ROCKVILLE, Md., November 17, 2020** – Zyter®, a leading digital health and IoT-enablement platform, announced today the availability of Zyter Smart Logistics™, a highly secure, customizable solution for logistics companies and enterprise logistics departments that leverages Zyter's SmartSpaces™ platform and Internet of Things (IoT) technology.

Zyter Smart Logistics connects disparate data systems, departments, and people to give logistics teams end-to-end, real-time visibility of vehicles and goods in transit while also using sensors and mobile applications to collect analytics on driver behavior, such as hard braking and other driving habits. An enterprise user dashboard displays real-time alerts and notifications of any unexpected issues along the route, such as a vehicle breakdown or accident, as well as temperature changes in vehicles hauling perishable goods. As a result, logistics teams can make faster and more intelligent decisions to resolve in-transit issues and keep shipments safe and on track for delivery.

Real-time analytics provides logistics companies with insights into three key areas from a single dashboard:

- **Vehicle Tracking and Monitoring** – Consisting of a mobile app on drivers' smartphones and an intuitive enterprise user dashboard, Zyter Smart Logistics can connect to any kind of device (OBD sensors, battery-powered trackers, mobile phones, and more) to provide end-to-end, real-time visibility of goods in transit. Zyter's embedded smart technologies for real-time tracking can be effortlessly integrated with any existing ERP systems and shipping routes to generate predictive analytics for delivery times, rerouting, and recommendations on the best and closest markets for goods, perishables and more.
- **Driver's Behavior and Driving Skills** – The Zyter Smart Logistics mobile app on the driver's smartphone collects real-time data on truck speeds, rate of acceleration, braking, and more. Improving driver safety on the road can lead to reduced shipping-related insurance costs for the enterprise. The Zyter app also tracks driver location and alerts on any unscheduled or unexpected stops along the route.
- **Asset Management** – Zyter Smart Logistics also enables real-time tracking and monitoring of the goods or assets being transported to protect against loss or theft.

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The solution monitors the real-time temperature, humidity, and vibration in the vehicle. If a temperature threshold change is detected when hauling perishable goods, the Zyter solution sends an alert to the enterprise dashboard so that the goods can be rerouted to a closer delivery point to avoid a total loss. Additionally, Zyter Smart Logistics provides a complete chain of custody for sensitive goods such as medical vaccines and blood products.

“Today’s logistics teams want a solution that does far more than just give the real-time location of their goods in transit,” said Sanjay Govil, founder and CEO of Zyter, Inc. “Zyter Smart Logistics enhances the core benefits of real-time tracking with an unprecedented layer of intelligence to support operational efficiencies, safer driving behavior, and reduced costs.”

To request a product demonstration or to learn more about Zyter Smart Logistics, please visit [www.Zyter.com/SmartLogistics](http://www.Zyter.com/SmartLogistics).

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## **Zyter Introduces Remote Patient Monitoring (RPM) Enabling Provider Practices to Extend Telehealth Services**

*Reduces COVID-19 and Flu Exposure Risk While Delivering Quality Care and Efficiency*

**ROCKVILLE, Md., December 3, 2020** – Zyter®, a leading digital health and IoT-enablement platform, announced today the availability of ZyterHome™, a comprehensive remote patient monitoring (RPM) solution for provider practices and doctors to care for patients who are able to participate in their own care and actively manage, monitor, and track their health conditions remotely. Using patient-facing 4G-enabled devices to remotely monitor physiologic parameters, ZyterHome can also help patients reduce their exposure risk to COVID-19 and the emerging flu season as in-person practice visits to check vital signs can now occur remotely. If a consult is required, the physician can schedule and conduct a virtual telehealth visit from within ZyterHome.

Remote monitoring is a growing trend as physicians continue to expand their use of telehealth through technology to address the pending physician shortage. According to the AAMC (Association of American Medical Colleges), the United States could see an estimated shortfall of between 54,100 and 139,000 physicians by 2033.

Integrated with the company's digital health platform, ZyterHome is intuitive and easy to use for patients and providers alike. Provider practices can use ZyterHome to enroll patients for RPM on a web-based app, assist with clinical billing and tracking, and use a unified interface to conduct remote patient monitoring. By taking advantage of this latest medical technology, provider practices can increase the potential for early intervention, thereby decreasing the likelihood of acute episodes.

Patients, who their provider has determined may benefit from an RPM program, can electronically or manually sign up for the program. Once enrolled, Zyter will arrange the delivery of 4G-enabled medical devices that are automatically configured for the patient to route physiologic data from the device back to their provider. Physicians receive notification alerts when specific types of monitored physiologic data fall out of a defined clinical range.

The specific devices and physiologic parameters to be measured are determined by the provider and currently include a blood pressure cuff, a glucometer and a digital weight scale. Additional devices will be added in the future. No pairing or configuration is required by the patient, making it easy and convenient for anyone to use.

ZyterHome provides the opportunity for provider practices to improve patient care and increase ancillary revenue through the use of Medicare-covered remote patient monitoring services that are billable using CPT Codes 99453, 99454, 99457 and 99458. Zyter can assist practices in furnishing these services.



All physiologic data captured from the devices is transmitted in a HIPAA compliant fashion from the patient's ZyterHome device to the provider's ZyterHome dashboard for review and tracking of time spent on RPM for each enrolled patient. ZyterHome assists billing workflows by tracking every 20-minute increment of time that a provider spends viewing RPM data.

ZyterHome can be implemented in a medical practice in just a few hours and can scale up rapidly to accommodate an entire population within days. Prior to device shipment and activation, a dedicated Zyter Operations Center will help onboard physician practices and train staff on how to use the web-based application along with the patient dashboards. The Operations Center will also help onboard patients and teach them how to use the devices.

"The COVID-19 pandemic has accelerated the need for remote patient monitoring and is changing the paradigm of how provider practices deliver care," said Sanjay Govil, founder and CEO of Zyter, Inc. "ZyterHome provides patients with peace of mind that they can still receive high quality care at home, which is especially important today when Medicare-age and other high-risk patients try to avoid public places, such as waiting rooms, because of COVID-19."

To request a product demonstration or to learn more about ZyterHome, please visit <https://www.Zyter.com/ZyterHome>

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## **Zyter Introduces Virtual Rounding Solution for Physicians; Increases Safety During COVID-19 Pandemic**

*Zyter Virtual Rounding™ Integrates with Hospital EHR Systems  
to Enable Context-Aware Video Chat During Virtual Rounds*

**ROCKVILLE, Md., December 8, 2020** – Zyter, Inc., a leading digital health and IoT-enablement platform, announced today the availability of Zyter Virtual Rounding™, a HIPAA compliant, cloud-based telehealth solution enabling physicians to conduct virtual hospital rounds. Featuring multi-party video chat, the Zyter solution makes it possible for nurses, residents, medical students, and even the patient’s family members to remotely and safely participate in virtual visits in COVID-19 wards and all other hospital units.

More than a secure video chat platform, Zyter Virtual Rounding integrates with the hospital’s electronic health record (EHR) system to give physicians and care teams real-time access to the patient’s EHR within the Zyter solution’s context-aware video chat as they conduct the virtual visit. As a result, physicians and nurses have the patient’s medical history, test results, medications, and more, instantly at their fingertips to help them provide prompt, more informed care during rounds. Hospital residents and medical students accompanying physicians on virtual rounds also benefit from the learning experience of having a comprehensive view of each patient’s case.

Physicians have the flexibility to conduct virtual rounding in two ways – physically in the patient’s room while using Zyter Virtual Rounding on a tablet while the care team attends virtually, or remotely from the physician’s office or any other location. In the latter scenario, a clinician at the hospital will place a tablet with Zyter Virtual Rounding on a stand at the patient’s bedside for the patient to use during the virtual visit. The physician initiates a virtual visit on Zyter Virtual Rounding by clicking on a patient’s hospital room number. The patient, the care team, and the patient’s family members all receive notification of the virtual visit via email or SMS messaging so they can connect and participate.

Using Zyter Virtual Rounding, hospitals can improve clinical workflow and patient care while enhancing the safety of physicians and patients during rounds, especially during the current COVID-19 pandemic. Another benefit of Zyter Virtual Rounding is the potential cost savings on personal protective equipment (PPE) by reducing the number of care team members who are physically present in the patient’s room. For example, only the physician in the room requires PPE, while the six or more residents or medical students attending remotely through the application do not.

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“Zyter Virtual Rounding is a game changer as it enables physicians and others to not only see the patient, but also see every detail of that patient’s medical record during a video chat call,” said Sanjay Govil, founder and CEO of Zyter, Inc. “By bringing in more data, the quality of care during virtual rounds can increase because physicians have a complete, holistic view of their patients and conditions.”

Zyter Virtual Rounding easily scales up to any number of participants and can be securely accessed through a browser on any iOS or Android digital tablet or mobile device with a cellular or Internet connection. Zyter Virtual Rounding can also be integrated with other telehealth solutions such as in-home visits, patient device monitoring, and remote patient monitoring.

For more information on Zyter’s telehealth and COVID-19 solutions please visit [www.Zyter.com](http://www.Zyter.com).

### **About Zyter, Inc.**

Zyter, founded in 2017 by serial entrepreneur Sanjay Govil, provides a cloud-based, 5G-ready platform that enables better outcomes in telehealth, home health, and remote patient monitoring, while also supporting IoT/smart technology and thermal imaging solutions. The platform’s open architecture, military-grade security, and compliance with multiple industry standards enables organizations in healthcare, education, entertainment, government, and transportation to easily and effectively connect, communicate, collaborate and engage. In 2020, the company won more than 50 awards for its solutions including Best Health Care and Medical Innovation as well as Company Innovation of the Year (One Planet Awards, Silver). The privately-held company is based in Rockville, Md. For more information, please visit [\*\*www.Zyter.com\*\*](http://www.Zyter.com).

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FOR IMMEDIATE RELEASE

## Qualcomm Announces the Qualcomm IoT Services Suite, Aimed to Enable the Digital Transformation of Smart Cities and Smart Connected Spaces Globally

*- Leading with IoT-as-a-Service via the Qualcomm IoT Services Suite, Qualcomm Technologies Delivers End-to-End Solutions Across Education, Logistics, Construction Management and Healthcare -*

*- Qualcomm Technologies Unveils IoTaaS Proof Point with IoT & AI-enabled Smart Campus in San Diego -*

**SAN DIEGO, Ca., December 9, 2020** – Qualcomm Technologies, Inc. today announced the Qualcomm® IoT Services Suite, which delivers comprehensive, end-to-end, IoT as a Service (IoTaaS) solutions to enable the digital transformation of smart cities and smart connected spaces globally. The Qualcomm IoT Services Suite also demonstrates the continued momentum of the Qualcomm® Smart Cities Accelerator Program, which has brought together ~300 members since its launch in April 2019 and showcased a tangible example of what can be achieved with the launch of the Qualcomm® Smart Campus in San Diego.

Adopting smart connected spaces often requires sourcing, developing and integrating a variety of fragmented technologies. In response, the Qualcomm Smart Cities Accelerator Program offers streamlined, comprehensive solutions that address the complexities and challenges around developing secure, smart, connected spaces across industries worldwide. Qualcomm Technologies’ newly announced Qualcomm IoT Services Suite is engineered to deliver a comprehensive, end-to-end solution for plug-and-play deployment, from silicon to modules to devices to software and platform integration. When companies and municipalities utilize the Qualcomm IoT Services Suite and other solutions offered by members of the Qualcomm Smart Cities Accelerator Program, they can bypass common fragmentation – making it easier, quicker and more cost-effective to manage and deploy smart connected spaces.

“The Qualcomm Smart Cities Accelerator Program was designed for plug-and-play deployment of connected devices to enable the proliferation of smart cities and smart connected spaces,” said Sanjeet Pandit, senior director, business development and global head of Smart Cities, Qualcomm Technologies, Inc. “To directly address the fragmented nature of the IoT industry, our Qualcomm Smart Cities Accelerator Program and Qualcomm IoT Services Suite bridge the gap for IoT service providers and entities looking to quickly deploy smart solutions. We’re confident that our unique ecosystem of innovative program members will continue incorporating emerging IoT partners to accelerate the transformation of city infrastructure and services to help enrich people’s lives.”

Qualcomm Smart Cities Accelerator Program ecosystem member Infinite Computer Solutions provides support for the Qualcomm IoT Services Suite platform layer with its Zyter® SmartSpaces™ Platform. This platform seamlessly integrates Qualcomm Technologies’ chipset-enabled subsystems to support middleware, data operations, cloud services, enhanced security, user experience, analytics,

collective intelligence and artificial intelligence (AI). Commercial device enablement is then achieved through pre-integration and pre-certification on the platform.

With the comprehensive Qualcomm IoT Services Suite, Qualcomm Technologies enables ecosystem members to create and deploy smart applications as a service across verticals, including:

- **Smart Cities and Spaces as-a-Service** delivers solutions for smart lighting, signage, parking and more – all easily deployed with the Zyter SmartSpaces platform – for the accelerated development of smart cities and smart spaces.
- **Education as-a-Service** allows school districts across the United States direct access to ecosystem members, OneScreen and HoverCam, to enable smart classrooms and hybrid learning settings.
- **Construction Management as-a-Service** prioritizes construction safety and digital management of construction sites, focusing on worker safety with ecosystem member Everguard.
- **Logistics as-a-Service** enables digital, end-to-end logistical chain management from teams to inventory with Cloudleaf, Inc. and Tag-N-Trac Inc.
- **Healthcare as-a-Service** provides direct access to ecosystem members Zyter, LucidAct Health, VeeMed, and Ceiba for remote patient monitoring and Tele ICU capabilities.

“We’re thrilled to collaborate with Qualcomm Technologies to deliver end-to-end solutions, enabling digital transformation across multiple verticals and industries through the Qualcomm IoT Services Suite,” said Sanjay Govil, chairman and founder, Infinite and Zyter. “Bringing together Qualcomm Technologies’ impressive Smart Cities ecosystem, with our unique Zyter SmartSpaces Platform enables us to deliver versatile and effective end-to-end solutions with faster time to market, meeting the needs of communities, businesses and municipalities globally.”

To exemplify IoTaaS and bring to life a tangible proof point of the Qualcomm IoT Services Suite, today Qualcomm Technologies also launched the Qualcomm Smart Campus in San Diego, which exhibits a real-life use case of commercially available, end-to-end solutions. Replicating a city environment in a campus the Qualcomm Smart Campus includes a 5G network, and a variety of intelligent capabilities, including smart parking, lighting, transportation, logistics, trash cans, and edge-AI cameras for security. The Qualcomm Smart Campus is equipped with intuitive and user applications and corresponding command and control center that serves as the “nerve center” of the campus, providing complete operational visibility across entire networks of connected sensors and IoT devices in real-time – viewable from a comprehensive dashboard. These solutions can be reimaged and replicated across multiple industries to address challenges and needs for particular spaces and communities.

For more information, and to learn more about the Qualcomm Smart Cities Accelerator Program, visit: [qualcomm.com/support/qan/smart-city-accelerator-program](https://qualcomm.com/support/qan/smart-city-accelerator-program).

### **About Qualcomm**

Qualcomm is the world’s leading wireless technology innovator and the driving force behind the development, launch, and expansion of 5G. When we connected the phone to the internet, the mobile revolution was born. Today, our foundational technologies enable the mobile ecosystem and are found in

every 3G, 4G and 5G smartphone. We bring the benefits of mobile to new industries, including automotive, the internet of things, and computing, and are leading the way to a world where everything and everyone can communicate and interact seamlessly.

Qualcomm Incorporated includes our licensing business, QTL, and the vast majority of our patent portfolio. Qualcomm Technologies, Inc., a subsidiary of Qualcomm Incorporated, operates, along with its subsidiaries, substantially all of our engineering, research and development functions, and substantially all of our products and services businesses, including our QCT semiconductor business.

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