Easy for Practices.
Invaluable for Patients.

ZyterHome Remote Patient Monitoring

Convenient and Safe Patient Care

- Simple, intuitive, mobile solution for monitoring patients outside of the provider practice
- Increases patient engagement and participation in the monitoring, management and treatment of their condition(s)
- Improves the overall quality of patient care and safety

Improved Provider Efficiencies

- Efficiently triage patient care based on the needs of all of your patients – both at office appointments and at home
- Monitor patient data from a provider dashboard and initiate a virtual telehealth patient encounter if necessary
- Gain more time to focus on patients that need closer attention
- Grow your practice

Zyter makes it easy for provider practices to improve the overall quality of patient care and expand their offerings with remote patient monitoring (RPM). By taking advantage of this latest medical technology, provider practices can increase the potential for early intervention, thereby decreasing the likelihood of a serious or life-threatening situation.

ZyterHome™ is a comprehensive RPM solution for doctors to care for patients who can benefit from participating in their own care by actively managing, monitoring, and tracking patient health conditions remotely. Integrated with the Zyter Digital Healthcare platform, ZyterHome consists of patient-facing, pre-configured 4G-enabled devices to seamlessly track and transmit a patient's physiological data. No pairing or configuration is required by the patient, making it easy and convenient for anyone to use.

Blood Pressure Monitor	Blood Glucose Monitor	Weight Scale

After signing up for ZyterHome with their provider, devices are sent to patients in a matter of days. Prior to device shipment and activation, a dedicated Operations Center will help onboard the physician's practice and provide training for the web-based application along with the patient dashboards. The operations center will also help onboard patients and teach them how to use the devices. If required, ZyterHome can scale up rapidly to accommodate an entire patient population.

End-to-end support is provided by the ZyterHome Operations Center, which assists with training physicians and practice staff to use the dashboard.

Remote Patient Monitoring and Medicare

Provider practices using ZyterHome may be reimbursed for remote patient monitoring services by Medicare using CPT Codes 99453, 99454, 99457 and 99458.
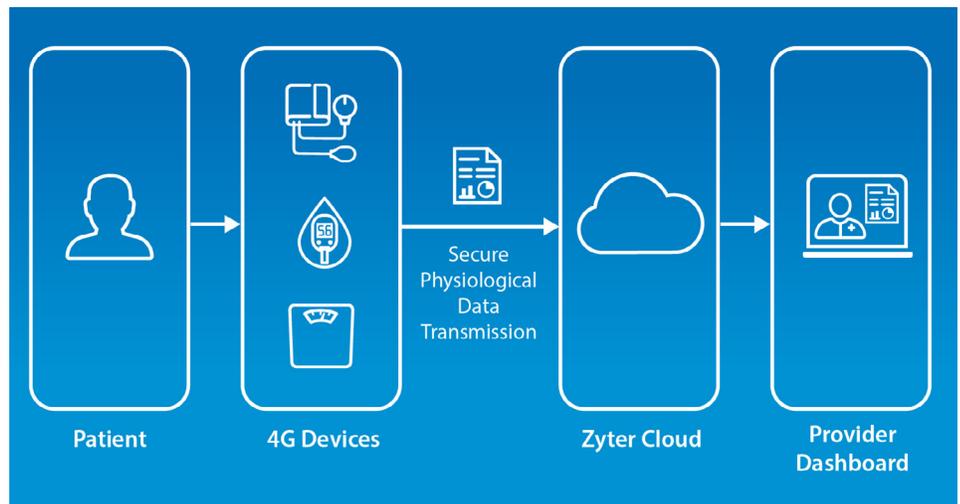
Patient Onboarding 99453	**Supplied Medical Device(s), Daily Recordings or Alert Transmission 99454**	**Clinical Time 99457**	**Clinical Time 99458**
$23.74 one time reimbursement for each enrolled patient*	$78.08 per patient per month (PPPM)*	$59.17 PPPM*	$47.10 PPPM*

*2021 reimbursement rates are for the Washington, D.C., Maryland and Virginia area. Rates vary nationally by location.

Visit the CMS website to learn more about potential Medicare reimbursement using ZyterHome.

How ZyterHome Works

The pre-configured ZyterHome medical device is shipped to the patient's home after the patient signs an electronic or written consent form. Outfitted with a simple on/off button, ZyterHome medical devices are easy to use for patients of all ages, and no technical knowledge is required. Because the devices are 4G-enabled, there is no need to connect them to Wi-Fi. All the patient has to do is turn on the ZyterHome device and follow the simple instructions in the user guide.

Patient → 4G Devices → Secure Physiological Data Transmission → Zyter Cloud → Provider Dashboard

The ZyterHome dashboard can be accessed by providers from any web browser. End-to-end support is provided by the ZyterHome Operations Center, which assists with training physicians and practice staff to use the dashboard, as well as helping patients with any issues using the device. As an optional, additional service, Zyter can also assist the practice in onboarding new patients onto ZyterHome.

Managing care plans for patients becomes more time efficient, since providers can quickly access and review all home monitoring device data on the ZyterHome dashboard.

Patient data captured from each device is transmitted to the provider's ZyterHome dashboard for review and tracking. In addition, ZyterHome tracks the time that a provider spends viewing RPM data.

Ideal for the Provider Practice

• Easy to use and requires no technical knowledge
• Leverages medical devices for self-care and advanced monitoring
• HIPAA-compliant
• Reduces variations in care, increasing quality and alignment with best practice
• Online enrollment with e-signature for individuals or groups
• Optional bulk enrollment provided by Zyter to individual practices for their patients

Extend Your Practice to the Home with ZyterHome

Whether patients need continuous monitoring to bring the hospital to the home or proactive monitoring to support patients post-discharge, ZyterHome offers comprehensive, integrated and easy-to-use devices that enable patients to participate in their own care and manage their conditions at home with the help of their physicians. Learn more at www.zyter.com/zyterhome.

About Zyter

Zyter delivers a wide range of cloud-based, software as a service (SaaS) digital health products for providers, payers and patients that span telehealth, home health and remote patient monitoring, as well as care, utilization and population health management. In 2021, Zyter acquired Casenet®, LLC and together the two company's products are used to manage healthcare for 11% of the U.S. population. Zyter's products improve clinical operations and patient outcomes while reducing healthcare costs by enhancing interoperability, communication and collaboration. The company's 5G-ready platform also supports IoT/smart technology and thermal imaging solutions. In 2020, the company won more than 50 awards for its products including Best Health Care and Medical Innovation as well as Company Innovation of the Year. In 2021, the company won an award as The Most Innovative Digital Health Startup. Founded in 2017, the privately-held company is based in Rockville, Md. For more information, please visit **www.zyter.com**.

For More Information

To learn more about ZyterHome or arrange a product demonstration, please contact **+1 (301) 355 7760, ZyterHomeSales@Zyter.com** or visit **www.zyter.com/zyterhome.**
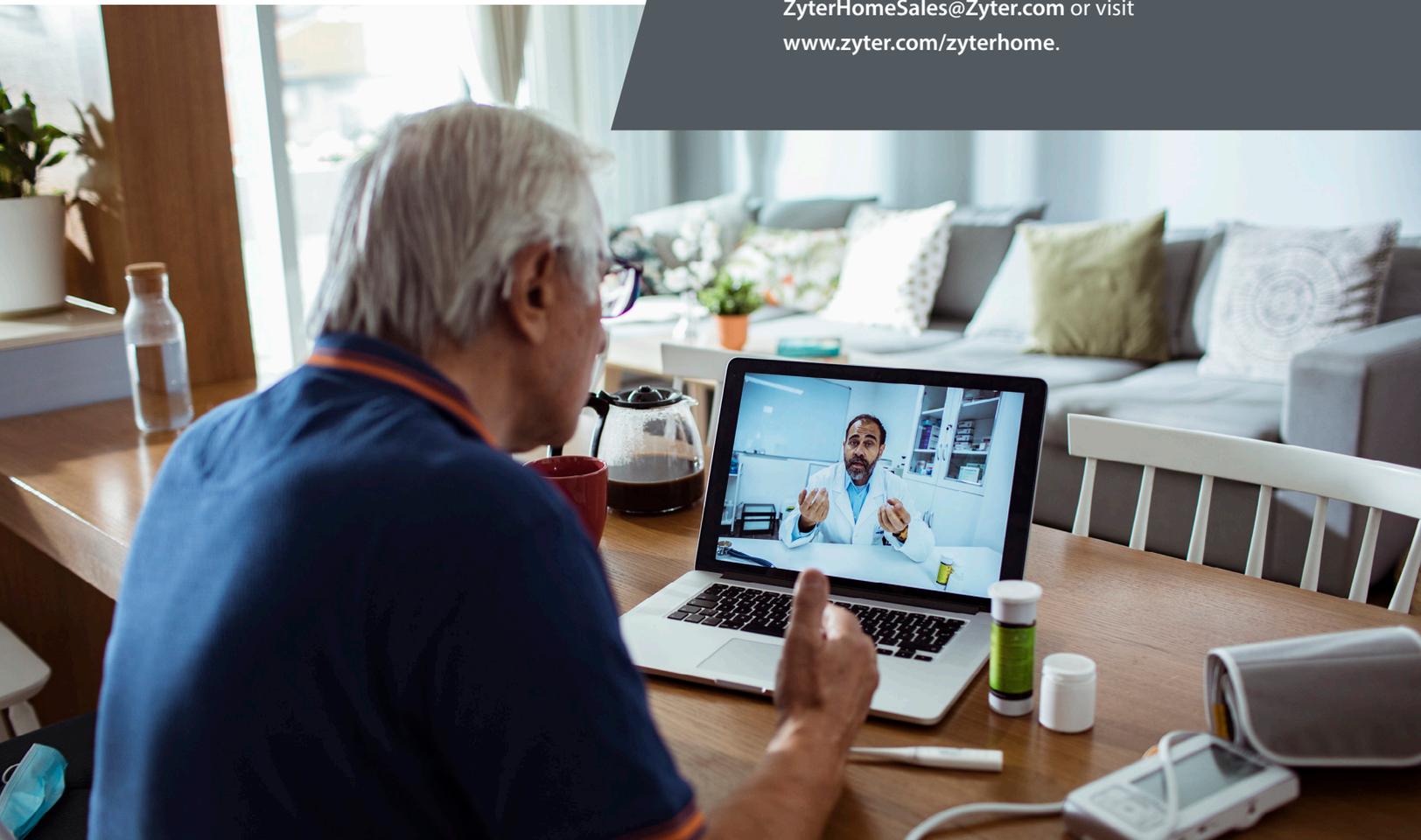
Get Support for ZyterHome™ and Streamline Patient Onboarding

Why ZyterHome Assist?

- A complimentary, optional support service that's available to ZyterHome clients and their patients.

- Eliminates the need for provider practices to devote already limited resources to patient onboarding and providing ongoing patient support for ZyterHome devices.

- Resolves patient issues and questions seamlessly on behalf of provider practices to help patients quickly become comfortable and compliant with using ZyterHome.

- Enhances the patient experience with ZyterHome and remote patient monitoring for greater patient satisfaction.

- Can help provider practices increase quality care and patient satisfaction metrics for Centers for Medicare & Medicaid Services (CMS) survey CAHPS scores.

- Adds value to the provider practice investment in ZyterHome remote patient monitoring.

- Can scale up ZyterHome Assist specialist teams to any size of patient population.

Telehealth solutions for remote patient monitoring (RPM) like ZyterHome have become more widely adopted in light of the COVID-19 pandemic. However, not all patients are technology savvy, especially among the Medicare-age population most likely to use ZyterHome, and some may find it intimidating to use the 4G devices for the self-monitoring of chronic conditions.

Instead of calling your busy practice and waiting on hold when they have questions about using ZyterHome devices, your patients can speak to a ZyterHome Assist specialist directly to get immediate answers and technical support. The result: more satisfied patients as well as less stress and responsibility for your clinical staff.

ZyterHome Assist is a complimentary service that is included with your ZyterHome implementation. There is no additional charge for ZyterHome Assist, but you must opt in to use it. When you opt in, you are giving Zyter permission to contact your patients who will enroll in ZyterHome. Depending on the size of your patient population, one or more ZyterHome Assist specialists will be assigned to enroll your patients in ZyterHome and provide support for using the 4G devices – so your clinical staff can keep their focus on providing quality patient care.

Ensure Patient Satisfaction with ZyterHome Right from the Start

Zyter goes above and beyond the implementation of ZyterHome to help you manage your remote patient monitoring program and make it a success. The complimentary professional services of ZyterHome Assist cover everything a provider practice needs to enroll patients in ZyterHome, as well as give patients personalized support to make remote patient monitoring a seamless, successful, and satisfactory experience.

ZyterHome Assist services include:

- Onboarding patients to ZyterHome
- A ZyterHome Assist specialist will reach out to educate practice staff on how to use ZyterHome, and upon delivery, they will also reach out to patients to ensure they understand how to use their device(s)
- Set-up of automated subscriptions for test strips and other medical products
- Answering 4G device questions and troubleshooting
- Liaison with vendors for ordering replacement devices

Streamline the Remote Patient Monitoring Experience for Patient and Provider

ZyterHome Assist provides support to your patients via phone and email. After enrolling, a ZyterHome Assist specialist will reach out to them to make sure they have signed their consent forms and answer any questions. Then they will follow up with patients once their devices are delivered to ensure that they know how to use the 4G devices. At any time, patients can contact the ZyterHome Assist specialist for any troubleshooting or questions.

Here are just a few typical scenarios in which a ZyterHome Assist specialist can help patients gain more confidence and satisfaction in using ZyterHome – and help provider practices free up resources and time because clinical staff won't have to handle patient questions and issues like these:

- "My ZyterHome device just arrived. Now what do I do?"
- "I'm not sure I signed my ZyterHome online consent form correctly. Can you check it for me?"
- "I don't think my glucose meter readings are going through to my doctor. What am I doing wrong?"
- "My 4G device for my blood pressure cuff won't turn on anymore. Can you help?"
- "My doctor has scheduled a virtual visit with me. How does that work?"

Increase Patient Satisfaction and CMS CAHPS Scores

The expert support from ZyterHome Assist specialists will make patients feel more comfortable and confident using ZyterHome – and therefore more satisfied with the remote care from your practice. This satisfaction among Medicare patients can potentially translate to higher Consumer Assessment of Healthcare Providers and Systems (CAHPS) scores for quality care and satisfaction in the Centers for Medicare & Medicaid Services' Merit-Based Incentive Payment System (MIPS) program. For performance year 2021, quality of care makes up 45% of the MIPS final score. That's just one of many reasons to sign up for ZyterHome Assist.

Enhance the Success of Your RPM Program with ZyterHome Assist

You've already made the decision to provide safe, quality care at home – and make your practice more efficient – with ZyterHome. Take advantage of the added benefit of ZyterHome Assist to gain even more value from your investment and make remote patient monitoring an even easier and more satisfying experience for your patients. For more information on ZyterHome Assist, contact your ZyterHome sales team at www.zyter.com, ZyterHomeSales@Zyter.com or +1 (301) 355 7760.

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For More Information

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Getting Started with ZyterHome

Zyter makes it easy for provider practices to get up and running with RPM:

Contact ZyterHomeSales@Zyter.com

Enroll patients online with e-signature for individuals or groups*

Prior to device shipment and activation, a dedicated Operations Center helps with practice onboarding and training

Zyter automatically ships pre-configured, pre-assigned 4G-enabled medical devices to enrolled patients

Devices transmit physiological data to the ZyterHome platform – no setup or mobile device required

Providers review patient data and track RPM-related increments of time on an intuitive dashboard

* Optional bulk patient enrollment is available from Zyter to individual practices. Contact us for details.

Improve Care with ZyterHome

ZyterHome makes it easier for patients to participate in their own care and manage their conditions at home with the help of their physicians.

Learn how you can offer this quality care telehealth option to your patients – and grow your practice – by contacting us at:
+1 (301) 355 7760, ZyterHomeSales@Zyter.com or visit **www.zyter.com/zyterhome** to learn more and register for the 15-minute guided video product demonstration.

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ZyterHome™

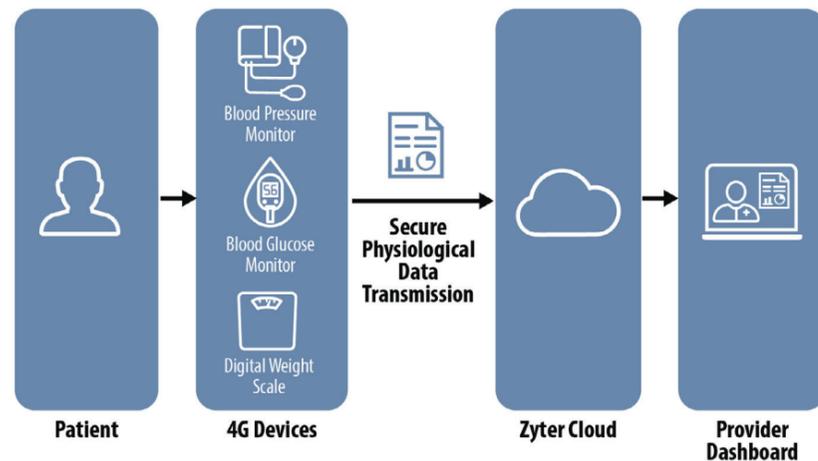Better Health Through Convenient, Connected Care

Remote Patient Monitoring for Provider Practices

Make quality care more accessible at home for your Medicare patients with chronic conditions.

ZyterHome is a comprehensive remote patient monitoring (RPM) solution that makes it easy for providers to care for patients outside of the traditional office visit by actively managing, monitoring, and tracking patient health conditions remotely. ZyterHome's patient-facing, pre-configured 4G-enabled devices seamlessly track and transmit a patient's physiological data to an intuitive provider dashboard. No pairing or configuration is required by the patient, making it easy and convenient for anyone to use.

How it Works

Patient → **4G Devices** (Blood Pressure Monitor, Blood Glucose Monitor, Digital Weight Scale) → **Secure Physiological Data Transmission** → **Zyter Cloud** → **Provider Dashboard**

Benefits for Providers and Patients

Improve Patient Safety and Convenience

- Enrolled patients can receive ZyterHome devices in just a few days
- Increases patient engagement and participation in the monitoring, management and treatment of chronic conditions
- Improves the overall quality of patient care and safety

Grow Your Practice and Increase Efficiencies

- Increases potential for early intervention, and decreases likelihood of acute episodes
- Gain more time to focus on patients that need closer attention
- Grow your practice – ZyterHome scales up rapidly to accommodate an entire patient population

Patient Data in an Intuitive, Comprehensive Dashboard

Manage patient care plans more time efficiently with quick access and review of all home monitoring device data on the ZyterHome provider dashboard. Plus, you'll receive notification of alerts of abnormal patient data values so you can intervene quickly. If you need to speak with a patient to discuss their health, you can easily initiate a virtual office video call through the dashboard.

ZyterHome also tracks the time physicians spend analyzing RPM data. Information about potential Medicare reimbursement for remote patient monitoring using ZyterHome can be found at https://www.cms.gov.

Dashboard labels: RPM Devices, Patient Details, Display Options, For Efficiency, Select From Pre-Written Comments, One-Click Virtual Encounter, Alerting Parameters for Patient Devices, Main Menu, Vital Signs, Custom Comment Field

Remote Patient Monitoring and Medicare

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No Technical Knowledge Needed. Just Turn It On.

A few days after your doctor enrolls you in remote patient monitoring with ZyterHome, you will receive a pre-configured device to use according to your care plan. Your device will automatically transmit the readings every time you take your blood pressure, for example. Here's how it works:

1 Open the box and remove the ZyterHome device.

2 Use your device(s) as instructed (blood pressure cuff, digital weight scale and/or glucometer).

3 Your ZyterHome device will automatically transmit your readings to the doctor's office via a 4G cellular connection.

It's that simple. Really!

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Managing Your Health Just Got Easier

ZyterHome™ Remote Patient Monitoring

Convenient, Connected Care

Daily monitoring of your blood pressure, blood sugar, or weight as part of your care plan used to mean frequent trips to the doctor's office for routine appointments. What if you could reduce the number of appointments, monitor your own conditions at home, and automatically send the readings to your provider? Anytime and anywhere?

You can – and it's easy to do with ZyterHome™.

What is ZyterHome?

ZyterHome uses the latest 4G wireless technology for remote patient monitoring – the ability for doctors to provide quality care without having the patient come to the office. Typically, remote patient monitoring with ZyterHome is beneficial for patients with chronic conditions that require daily tracking of vital sign readings such as blood pressure, blood sugar, and weight.

| Blood Pressure Monitor | Blood Glucose Monitor | Scale |

Your doctor can choose from three devices, depending on your care plan

With ZyterHome, patients have fewer routine appointments and become more proactive in managing their conditions at home. Plus doctors and patients can easily set up a virtual telehealth appointment through secure video chat instead of meeting in person in the office.

## Managing Your Health Just Got Easier

Besides ease of use, you'll find that remote patient monitoring with ZyterHome will help you and your doctor improve your healthcare experience in the following ways:

√ Make your life easier and save time by reducing the number of routine office visits.

√ Avoid frequent outings to crowded public places, such as public transportation and medical office buildings, reducing your risk during the COVID-19 pandemic.

√ Be more proactive and consistent about taking daily readings, increasing the likelihood of early intervention.

√ Engage more frequently with your doctor and care team to keep your health and care plan on track.

How Your Doctor Uses ZyterHome

Your doctor receives your readings on a computer at their office via a 4G cellular connection and reviews the data to make sure that is within the normal range for your condition. If your blood sugar level, for example, is too high or too low, ZyterHome alerts the doctor, who can immediately take action to avoid a serious or life threatening situation. In this case, the doctor may call you or initiate a telehealth video chat through ZyterHome to discuss a plan of care.

Not familiar with telehealth visits? Questions about ZyterHome? No worries. Customer support for patients using ZyterHome is just a phone call away at **+1 (855) 699 0252**.
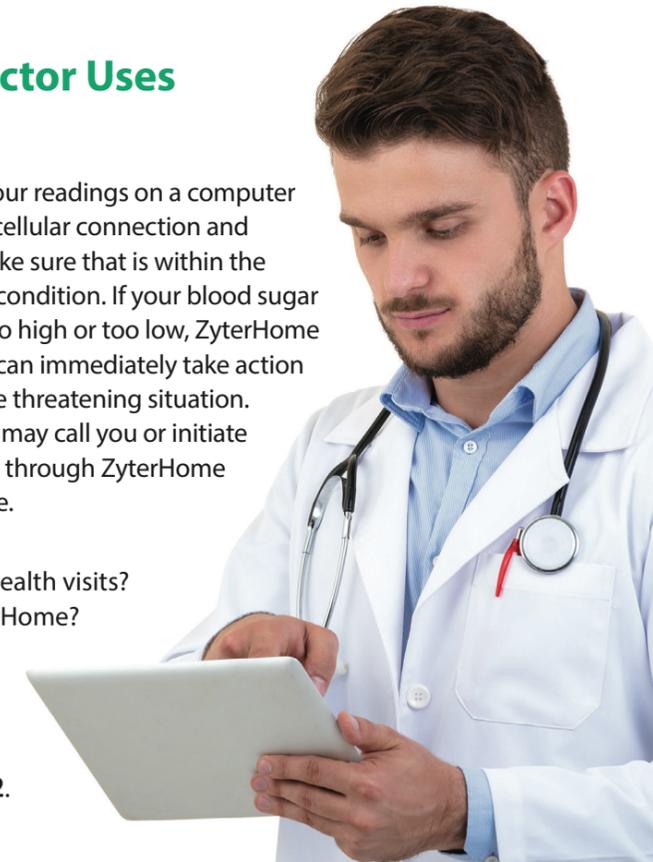
Ask Your Doctor About ZyterHome Today

ZyterHome gives you and your doctor an easy and convenient way to monitor your conditions on a daily basis from home – and with the quality of care you would expect at the office. Tell your doctor that you're ready to take a more active role in managing your health. Ask your doctor about ZyterHome today.