

Where Talking Makes a Difference

Bay Counseling Clinic, LLP

P.O. Box 321 50 South Madison Avenue, Suite 3 Sturgeon Bay, WI 54235 Phone (920) 743-4428 Fax (920) 743-4681

Dear Client of Bay Counseling Clinic LLP,

We are writing to inform you of recent and upcoming changes to the operation of Bay Counseling Clinic LLP. We do not anticipate that these changes will result in any disruption to the services you receive; we are simply required to provide you with written notification.

- 1. As of January 1, 2023, Amy Jahnke MS LPC and Ann Athorp-Krech PhD are the sole partners and therapists of Bay Counseling Clinic. Jeanna Grahl MSE LPC left the partnership in December, 2022, to pursue other professional and personal goals. This results in two specific changes to Bay Counseling's operation: (1) Amy and Ann will now share the duties of Client's Rights Officer; if you have any concerns regarding your rights as a client of outpatient mental health services, please contact one of us to discuss them; and (2) the office will generally be open Tuesday-Thursday 9:00am to 5:00, some Fridays and Saturdays by appointment, and closed on Monday.
- 2. We have decided to no longer complete the process to be certified by the State of Wisconsin as an outpatient mental health clinic (DHS 35). This certification was previously required for mental health clinics that wanted to bill health insurance for our services, but this is no longer the case. We are not planning to change any of our policies and procedures; we see this change as an administrative simplification only. If you would prefer to continue services with a certified clinic, we will be happy to provide you with referral options and to work with you until it is possible to transfer your care.
- 3. We will be raising our current fees beginning June 1, 2023. We have made this decision primarily due to notifications from several insurance companies that they are willing to pay more for our services. At the same time, we want to remain accessible to individuals who may have high insurance deductibles or who do not use insurance. If you are using health insurance to pay for our services, this rate change may be evident if you have not yet met your insurance deductible. If you are not using insurance, currently-established clients will continue at today's rates until termination of the current episode of counseling. We are always willing to work with you on payment or scheduling plans that support your access to services and the financial costs. Our new rates will be as follows:

Initial diagnostic interview

\$150

Individual/family psychotherapy

\$120 per 45-minute session

Psychological testing

\$150 per hour

Please do not hesitate to contact us if you need any additional information about these changes and how they may affect you.

Thank you for your continued confidence in our services,

bable, MS, LPC

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