

MAINTENANCE AGREEMENTS

PREVENTATIVE AND CORRECTIVE ACTIONS



Instrument downtime is never at the right time. The **costs** associated with unscheduled lab equipment failures can be disastrous. Completing your projects and experiments accurately and on-time is crucial to new product development and/or future funding. And, in a contract laboratory environment, your customers affected by unplanned downtime may seek competitive alternatives. We *agree* with you that maintenance is crucial, we *agree* that repair **costs** should be minimized, and we *agree* that solid maintenance programs will prevent potential downtime for your equipment and your operation. Al-Tar Services offers preventative and corrective maintenance agreements that will minimize your overall project costs and increase productivity.

- ▶ **PMC's-** All maintenance and function checks performed in accordance with the manufacturer's recommendations. Accompanying checklist(s) follow guidelines outlined in the Laboratory Instrument Evaluation Verification and Maintenance Manual published in 2005 by the College of American Pathologists, FDA Code of Federal Regulations 21CFR820.181, and Clinical Laboratory Improvement Amendments (CLIA) Section 8536.
- ▶ **PM and Calibration Service Bundles-** “As Found” criteria followed by the preventative maintenance, then “as left” data gives you full performance data to determine maintenance intervals and gauge the impact of the overall maintenance program.
- ▶ **Full emergency coverage maintenance agreements-** Our detailed “TOTAL CARE PLANS” give you the maintenance activities and the added assurance of emergency repair coverage based on your instruments’ criticality.
- ▶ **Maintenance/Validation packages-** Full performance qualification (IQ/OQ/PQ) services are available on selected instrument models in conjunction with the preventative and corrective maintenance options.
- ▶ **Multi-year and multi-unit pricing discounts-** Minimize downtime for the long term with available 2-3 year service plans.



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Reduce Costs...Increase equipment uptime!



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