

REFUND POLICY

POLICY STATEMENT:

Development Academy of California (DAC) does not provide refunds, except in cases of a documented season ending injury and family relocation from the area.

RATIONALE:

By registering to play for DAC, a player is committing to their team, including the finances of their team. Fees for participation in the club cover the entire football/soccer year. A player who accepts an invitation to play with DAC commits to pay the entire fee for the full soccer year. In exchange, DAC commits to expenditures, such as field rental, league registration, referee fees, coaches, equipment, etc., once registration numbers are determined. These expenses are not recoverable by the Academy if a player withdraws. Thus, a player who leaves causes a significant disruption to the program and team. Finally, a player's acceptance has the effect of denying another player an opportunity to play on a team.

REFUNDS WILL NOT BE GRANTED UNDER ANY CIRCUMSTANCES BECAUSE OF DISSATISFACTION WITH A COACH OR MANAGER, TEAM PLACEMENT, PLAYING TIME, PLAYING POSITION, STYLE OF PLAY OR FIELD ISSUES.

REQUESTS:

To request a refund **for a season-ending injury or family relocation from the area**, a player must submit a request in writing (emails are acceptable – daofcal@gmail.com), explaining the specific reason for the request. In case of a season-ending injury, the treating physician must provide a note substantiating the request. (Please DO NOT send medical records.) The amount of a refund, if given, will be determined in the sole discretion of the DAC Board, and will not include any applicable Cal South/USAAA membership fees or processing/service fees.

INSTALLMENT PAYMENTS:

DAC offers an installment payment plan for player fees as a convenience. If a player chooses to leave the Academy mid-season, all payments must still be fulfilled. DAC will not release the player card or agree to a transfer to another club until all fees are paid to DAC.

REGISTRATION INSURANCE:

Registration insurance provided by third parties is available to those interested. The Academy does not make specific recommendations and has no control over

these providers. DAC has no responsibility or control for claims made against this insurance.