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I'm protected by the NDIS  
Code of Conduct



**NDIS Quality  
and Safeguards  
Commission**

# In providing supports or services to people with disability, a person covered by the Code must:

- act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions
- respect the privacy of people with disability
- provide supports and services in a safe and competent manner, with care and skill
- act with integrity, honesty and transparency
- promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability
- take all reasonable steps to prevent and respond to sexual misconduct.

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## Contact us

Email: [contactcentre@ndiscommission.gov.au](mailto:contactcentre@ndiscommission.gov.au)

Call: 1800 035 544



**NDIS Quality  
and Safeguards  
Commission**

More information about the NDIS Commission, including resources for providers and participants, is available on the NDIS Commission website at [www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)

Anyone can raise a complaint with the NDIS Quality and Safeguards Commission about providers or workers who breach the NDIS Code of Conduct.