

MALAMA RESTORATION PRIVACY POLICY

At Malama Restoration, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, process and safeguard your information when you interact with our website, communicate with us, or opt in to receive SMS messages or emails.

1. Information Collection and Use

We may collect personal information when you submit a form on our website. This information may include:

- Your name, phone number, email address and service address
- Any information voluntarily provided by you

2. How We Use Your Information

We use this information solely to send you important updates and relevant messages related to:

- Appointment scheduling and reminders
- Service-related updates or notifications
- Emergency communications
- Billing or payment reminders
- Customer support and satisfaction follow-ups

We do not use SMS communication for general advertising or third-party promotions.

3. Terms and Conditions

By providing your contact information and opting in to receiving communication, you consent to receive emails and SMS messages from Malama Restoration regarding account notifications and customer care.

- Message frequency may vary.
- Message and data rates may apply depending on your mobile plan.
- You can reply STOP at any time to unsubscribe or HELP for assistance.

4. Data Sharing

We respect your privacy and do not share your personal information with third parties for marketing or promotional purposes.

Your data may be processed by trusted third-party service providers who assist us in operating our website or managing communications. These partners are contractually bound to use your data solely on our behalf and to safeguard it appropriately.

5. Data Security

We implement reasonable and appropriate technical and organizational measures to protect the personal data we collect. We do not sell, rent, or trade your phone number or other personal data collected via SMS.

6. Third-Party Providers

SMS messages may be delivered through third-party platforms that process data solely on our behalf. These providers are contractually obligated to safeguard your data and not use it for any unauthorized purpose.

7. Contact Us

If you have any questions or concerns about this Privacy Policy or your data, please contact us at:

Malama Restoration

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Ph: 808-200-0985

Email: office@malamarestoration.com