



## **Certified Healthcare Patient Safety Specialist Course**

**Course Length: 4 Days CEU's 3.6**

**Professional Credential: Certified Hospital Receiver Mass Causality Specialist (CHPSS)**

**(Note: Refresher certification is required every three years to maintain professional credential.)**

**Course Fees: \$895.00**

### **Course Description:**

This four day course focuses the patient in a health care facility and the recommended safe work practices that need to be observed to prevent further patient incident. This course is designed to examine the culture within the healthcare facility and focus on effective systems and teamwork to accomplish the mutual goal of safe, high-quality performance. The shared commitment of management and employees to ensure the safety of the patient and the work environment. This course is designed to give health professionals an understanding of the historical development and current state of affairs in quality improvement and the patient safety movement.

**Prerequisite: None**

### **Student Learning Outcomes:**

By the end of this program, participants will be able to:

- Explain the difference between structure, process, and outcome indicators.
- Describe methods for measuring performance and assessing quality of care.
- Describe how culture influences patient safety and reporting of safety events and near misses.
- Describe barriers which prevent healthcare professionals from collaborating to optimize patient care, and ways to remove these barriers.

- Identify mechanisms for identifying patient safety.
- Explore strategies for involving patients and families in patient safety efforts.
- Define: error, active error, and latent error.
- Describe how human factors engineering can help identify and resolve potential systems design problems.
- Identify and initiate steps to resolve potential “error traps” in the work environment.

### **Audience**

This course will be valuable for:

- Healthcare Professionals
- Healthcare Safety, Health and Environmental Professionals,
- Safety & Health Committee Members
- Government Inspectors
- General Industry and Construction Personnel
- Safety & Health Professionals
- Training Managers
- Industrial Hygienists
- Environmental Professionals

### **Testing:**

Students completing the course must take a proctored final exam. A score of 80% on the final exam is necessary to receive your personalized certificate of completion. The student gets three (3) attempts to pass the course.

