

# Warranty

\* Terms & Conditions

## 1. Warranty Period:

1-year Limited Warranty for parts and labor begins from the date the original end user purchaser purchases the product.

3-years Limited Part Warranty for the Magnetron.

The Warranty Period for replacement products remains the same as the original product, beginning on the original end user purchase date.

Evidence of purchase date must be provided to Midea.

## 2. What is covered:

- Any functional defects in material, workmanship of your product within the Warranty Period for products sold in the 50 states of the United States, that are still in the 50 states of the United States at the time of request for warranty service. Midea may, at its sole discretion, repair or replace the product with a same or similar model.

## 3. What is not covered :

- Warranty service for any person or entity that is not the original end user purchaser.
- Repairs or replacement if the proof of purchase being altered or made illegible.
- Repairs or replacement if the product label; or serial number on the product has been altered or made illegible.
- Damage, faults caused by abuse, neglect, careless operation or any handling operation which are not in conformance with the Midea user manual.
- Use of parts not assembled in accordance with instruction.
- Damages including, but not limited to damages caused by animals, lightning, abnormal voltage, water or fire, natural disaster or transportation.
- Normal wear of accessories or consumables
- Light bulbs
- Cosmetic parts
- Food loss due to product failure or delay in service, repair or replacement.

- Repair or modification carried out by an unauthorized service organization or persons other than Midea.
- Service calls to install or correct the installation of your microwave and instruct how to use your microwave.
- Service calls to related to the building's electrical system, the circuit breaker or incorrect the wiring in the building.

If there is any doubt, please contact Midea Service for clarification.

## 4. How to get service:

You must contact our local service via email: [USService\\_Microwave@midea.com](mailto:USService_Microwave@midea.com) or by calling: 1-855-238-5604, Monday through Friday (8:00 am—6:00 pm EST) for any assistance with the product.

## 5. Disclaimer of Implied Warranties

To the greatest extent permitted by applicable state law, the warranties set forth herein are in lieu of all other warranties expressed or implied.

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED

Some states do not allow limitations on the duration of implied warranties of merchantability or fitness. This limitation may not apply to you. This warranty gives you specific rights. You may have other rights that vary depending on your state.

## 6. Incidental and Consequential Damages are excluded from this Warranty

ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM THIS WARRANTY. UNDER NO CIRCUMSTANCE WILL MIDEA BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE THE REPAIR OR REPLACEMENT OF THE MIDEA PRODUCT AS PROVIDED IN THIS WARRANTY. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY DEPENDING ON YOUR STATE OR PROVINCE.

**Commercial Kitchen Appliance Division, 5 Sylvan Way, Parsippany, NJ, USA**

Contact No.(Toll free): 1-855-238-5604

E-mail: [USService\\_Microwave@midea.com](mailto:USService_Microwave@midea.com)

Website: <http://www.midea.com/global/>

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