



## Select Referrals – Surprise Area

Often clients have needs that cannot be immediately addressed by our St Vincent de Paul resources. This listing of referral services is broken into individual sections. Each section addresses a specific need such as food, shelter, clothing etc. Once a client has been interviewed, the home visit team can assess any unmet needs and direct the client to the website **[svdpstclare.org](http://svdpstclare.org)** for additional resources.

This listing is aimed specifically at the Surprise Area served by the St Clare of Assisi Conference of St Vincent de Paul. Most of the listed agencies are fairly local however there are a few outside the area when there's no local options.

Select Referrals is not an all inclusive list of resources but includes those that home visit experience has shown are most needed in our serving area.

**Note;** The resource index hyperlinks do not work properly on some devices.  
You can always **scroll** up or down to find the section you need.

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## **Multi Service Resources**

### **Project Connect - 211**

*Phone:* 211

*Website:* [www.cir.org/help](http://www.cir.org/help)

*Resources:* Adoption & foster care, clothing, domestic violence services, education, employment services, home services, housing, legal assistance, mental health / counseling.

### **Arizona Community Action Association**

*Phone:* 602-604-0640

*Website:* [www.azcaa.org](http://www.azcaa.org)

*Hours:* M-F 8:00am – 5:00pm

*Resources:* Aging services, children's services, disability services, domestic violence services, employment, training, education, financial benefits, food and nutrition, health care, homeless shelters & services, housing, home repair, home weatherization, transportation services, utility and short term crisis assistance.

### **Arizona Self Help.com**

*Website:* [www.arizonaselfhelp.org/](http://www.arizonaselfhelp.org/)

*Description:* Arizona Self Help is a free and easy way to find out if your family can get help from 40 different health and human services programs . This website provides convenient, one-stop access to:

Program list/descriptions

Contact information

List of items you may need to bring to an eligibility interview

Program applications

### **Salvation Army**

*Services:* Addiction Rehabilitation, Housing & Homeless, Emergency Assistance, Youth Programs, Emergency Disaster Services, Senior Services, Missing Persons

*Location:* 17420 N Avenue of the Arts, Surprise AZ 85378

*Website:* [https://arizona.salvationarmy.org/arizona/sun\\_cities\\_west\\_valley\\_corps\\_community\\_center\\_page](https://arizona.salvationarmy.org/arizona/sun_cities_west_valley_corps_community_center_page)

### **Benevilla Family Resource Center**

*Address:* 16752 N Greasewood St, Surprise AZ 85378

*Phone:* 623-207-6016

*Services:* **Community Resources**

Parenting Support/Family Issues, Childcare, Child Development,  
ESL/Citizenship/GED School Advocacy/Special Ed

**Application Assistance**

Health Insurance (AHCCCS), Food/Nutrition (SNAP), Cash Assistance (TANF),  
Document Preparation

**Parent Programs**

Parent Workshops  
Purposeful Play Groups  
Lending Library  
Community Events  
School Readiness Kits

*Website:* [www.benevilla.org](http://www.benevilla.org)



## **Multi Service Resources**

### **Catholic Charities Community Services**

*Address:* 4747 N 7<sup>th</sup> Ave, Phoenix, AZ 85013

*Phone:* 602-285-1999

*Website:* <https://www.catholiccharitiesaz.org/>

*Services* **1. Pregnancy & Adoption** – pregnancy specialists are available 7 days a week through on-call hotline, 888-818-4445

**2. Counseling** – for individuals, families, couples, children and adolescents dealing with:

Abuse- emotional, physical, sexual, and verbal - Adolescent behavior - Anger management - Anxiety - Communication - Depression - Domestic abuse - Divorce - Family conflict - Grief and loss - HIV / AIDS - Marriage and relationship skills - Parenting - School adjustment - Self esteem - Stress management - Substance abuse - Unplanned pregnancy

**3. Domestic Violence** – Assisting women and children

My Sisters Place - Pathways - Safety Planning - Preparing to leave - Helping a friend

**4. Foster Care 5. Homelessness 6. Poverty Reduction 7. Refugee**

**8. Resettlement 9. Human Trafficking 10. Youth 11. Development**

**12. Protecting children 13. Veteran Services 14. Housing 15. Immigration**

### **City of Surprise Resource Center**

*Address:* 12425 W Bell Rd, Bld A, Ste #124

*Phone:* 623-222-1600

*Hours:* Monday – Friday 8:00am – 5:00pm

*Services:* Employment services, Parent education, ACCCS TANF SNAP and Affordable Care Act Application and Enrollment, Eviction prevention, Utility Assistance, WIC (Women, Infant and Children) Nutritional Services, Medicare benefits counseling, VITA tax assistance, Domestic Violence support groups and services, Volunteer opportunities Surprise Veteran Job Club, Veteran employment services, Veteran Homeless Services, Computer Lab

*Website:* <https://www.surpriseaz.gov/3588/Surprise-Resource-Center>



## Food

### **St Vincent de Paul, El Mirage Dining Room**

*Address:* 14016 N Verbina St, El Mirage, AZ 85335

*Website:* <https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/el-mirage-dining-room>

*Hours:* M-F, 9:00 to 11:00

*Cost:* None

### **St Mary's / West Side Food Bank Alliance**

*Address:* 13050 W Elm St, Surprise, AZ 85374

*Phone:* 602-242-3663

*Hours:* M-F, 9:00 to 4:00

*Services:* For families facing a crisis. Three day supply of food.. Designed to meet immediate needs until more permanent assistance found.

*Cost:* None

*Required:* Photo ID and proof of address

*Website:* [www.firstfoodbank.org/](http://www.firstfoodbank.org/)

### **Salvation Army Food Bank**

*Address:* 17420 N Avenue of the Arts, Surprise, AZ

*Phone:* 623-977-1084

*Website:* [http://www.azfoodbanks.org/index.php/foodbank/article/salvation\\_army\\_-\\_sun\\_city](http://www.azfoodbanks.org/index.php/foodbank/article/salvation_army_-_sun_city)

*Hours:* Mon-Fri, 9:00 am – 11:30 AM

*Required:* Call first. Photo ID and proof of address.

*Eligibility:* Reside in Service Area

### **Surprise DES Food Stamp Office (Supplemental Nutrition Assistance Employment and Training Program))**

*Address:* 11526 W Bell Rd, Surprise, AZ 85374

*Phone:* 855-432-7587

*Website:* <https://des.az.gov/services/basic-needs/family-assistance>

*To Qualify:* Those who receive Nutrition Assistance and are not employed are required to participate in the SNAE&T Program. Income eligibility is required.

*Required:* Application & Interview

### **Valley View Food Bank**

*Address:* 12321 NW Grand Ave, El Mirage, AZ 85335

*Phone:* 623-933-3358

*Hours:* Mon – Fri 9am – 1pm

*Website* <http://www.yourfoodbank.org/>

*To Qualify:* Valid ID and birth certificate for all children.

### **St Mary's Food Bank Emergency Food Box Program (TEFAP)**

*Address:* 12425 W Bell Rd, Ste 124 (Surprise Resource Center)

*Phone:* 623-223-1600

*Hours:* Monday 9-12, Thursday 9-12

*Website* <https://www.surpriseaz.gov/3588/Surprise-Resource-Center>

*To Qualify:* Photo ID (Can receive food box once a month)



## **Food**

### **National School Lunch & Breakfast Programs**

*Eligibility:* All school-age children. Children in households receiving food stamps are automatically eligible.

*Phone:* AZ Dept. of Education 800-352-4558 or inquire at child's school

*Cost:* None

*Website:* [www.azed.gov/hns/contact/](http://www.azed.gov/hns/contact/)

### **WIC – Adelante Surprise**

*Services:* Monthly supplement of food from the basic food groups. Participants are given EBT cards to use at authorized grocery stores for the approved food items including cereal, juice, eggs, fruits, vegetables, tuna, cheese, milk, peanut butter, beans and baby formula.

*Eligibility:* Must meet income-eligibility guidelines ; nutritionally at-risk pregnant women, breast feeding and non breast feeding post partum mothers, infants and children up to five years old.

*Address:* 15351 W Bell Rd, Surprise, AZ 85374

*Phone:* 877-809-5092

*Website:* [www.signupwic.com/](http://www.signupwic.com/)

### **AZ Farmers Market Nutrition Program**

*Services:* Provides \$30 vouchers that allow participants to shop for fresh vegetables and fruits at approved farmers markets.

*Eligibility:* Women and children enrolled in WIC

*Phone:* 602-542-1866

*Website:* [www.azdhs.gov/azwic/farmers-market.htm](http://www.azdhs.gov/azwic/farmers-market.htm)

### **Radiant Church Food Pantry**

*Address:* 15522 W Paradise Ln, Surprise, AZ (northeast entrance – main building)

*Phone:* 623-975-2662

*Hours:* Tuesday 9 – 11, Thursday 9 - 11

*Website:* <https://radiantchurch.com/reach#radiant-food-pantry>

### **The 3000 Club – Market on the Move**

*Services:* Up to 60lbs of produce for a \$10 donation

*When:* 1<sup>st</sup> Saturday – Foothills Christian church, 3951 W Happy Valley Rd, Glendale  
2<sup>nd</sup> Saturday – Glen F Burton Elementary School, 4801 W Maryland Ave, Glendale  
3<sup>rd</sup> Saturday – Streams Church, 6532 N El Mirage Rd, Glendale  
3<sup>rd</sup> Saturday -- Pure Heart Christian Fellowship, 14240 N 43<sup>rd</sup> Ave, Glendale  
4<sup>th</sup> Saturday – Glendale Elementary School District, 7301N 58<sup>th</sup> Ave, Glendale

**CLOSED IN SUMMER**

*Phone:* For info 623-374-2559

*Website:* <http://the3000club.org/wordpress/marketonthemove/>

### **Banner Olive Branch Senior Center – Mobile Pantry**

*Address:* 11250 N 107<sup>th</sup> Ave, Sun City AZ 85351

*Phone:* 623-974-6797

*Hours:* 4<sup>th</sup> Friday Monthly

*Website:* <https://www.suncityhoa.org/events/mobile-pantry-distribution-banner-olive-branch-senior-center/>



## **Shelter / Housing**

### **“CONTACTS” Community Network for Accessing Shelter**

*Phone:* 602-263-8900 or 800-799-7739

*Hours:* 24/7

*Services:* Help line for locating an **emergency shelter** for homeless; domestic violence in Maricopa County; bilingual.

*Website:* <https://www.hispanicaccess.org/service-provider-directory/contacts-community-network-accessing-shelter>

### **Surprise / El Mirage Resource Center / Community Action (CAP) Office**

*Address:* 12425 W Bell Rd, Ste #124

*Phone:* 623-222-4673 (**Takes calls only on Mondays starting at 8:00 AM – 3:00PM**)

*Services:* Housing and utilities assistance

*To Qualify:* Photo Identification of applicant, Income Verification – Must be Employed – 30 days of income, Social Security Cards – Everyone in Household, Proof of Citizenship  
Latest Utility Bills and/or Lease Agreement

*Website:* <https://www.surpriseaz.gov/3549/Community-Action-Program-CAP>

### **Housing Rehabilitation Program (HOME)– City of Surprise**

*Address:* 1600 N Civic Center Plaza

*Phone:* 623-222-3240 or 623-222-1550

*Hours:* M-Th, 7:00am – 6:00pm

*Admin:* Jason Hughes

*Email:* [jason.hughes@surpriseaz.gov](mailto:jason.hughes@surpriseaz.gov)

*Services:* Repairs include plumbing, electrical, heating, cooling, accessibility items.  
Projects selected on first come first served basis with special consideration given to projects that address health or safety issues.

*Required:* Application; Surprise homeowner.

*Website:* <https://www.surpriseaz.gov/2892/Housing-Programs>

### **UMOM New Day Centers**

*Phone:* 800-631-1314

*Address:* 3333 E. Van Buren St. Phoenix, AZ

*Website:* <http://www.umom.org/learn-more/how-to-find-help/>

*Services:* Provides homeless families and individuals with safe shelter, housing, and supportive services to assist them in reaching their greatest potential

*Required:* Family must be homeless or below 250% of Income poverty guideline,  
Family must agree to abide by UMOM rules, Family must be able to participate in full time activity during their stay (employment, School, etc)

### **Short Term Crisis Services (STCS) Program – Eviction or Foreclosure Prevention Assistance**

*Services:* Emergency assistance to prevent homelessness by helping with rent or mortgage, Emergency Shelter, Utility payments & deposits, rental deposits.

*Address:* 12425 W Bell Rd, suite 124, Surprise AZ

*Phone:* 623-222-1600

*Required:* Arizona resident, have child under 18 who is US citizen, Income does not exceed 125% Federal Poverty guideline.

*Website* [http://www.needhelppayingbills.com/html/arizona\\_short\\_term\\_crisis\\_serv.html](http://www.needhelppayingbills.com/html/arizona_short_term_crisis_serv.html)

**Shelter / Housing****Save Our Homes AZ****(Until 12/31/2020)**

Phone: 877-448-1211

**Eligible Properties**

- 1) Owner Occupied, Primary Residences, no Second Homes
- 2) Single Family Residences, One to Four Unit Dwellings, Condos and Townhomes.

**ADOH Assistance Loan Terms**

- 1) \$100,000 Max Loan/ Assistance Amount
- 2) All loans are zero percent interest with no monthly payment
- 3) 5 and /or 30 year loan term depending on assistance type
- 4) Loan is satisfied (forgiven) at the end of the term and upon successful completion of the program

**Principle Reduction Assistance: Permanent Mortgage Modification or Recast/Refinance Contribution**

- 1) Assistance of up to \$100,000 (including all other program assistance).
- 2) Principle Reduction Contribution is provided on approved Recast and other similar eligible refinances
- 3) Principle Reduction Assistance requires servicer / lender participation.

**Second Mortgage Settlements**

- 1) Extinguishment assistance available up to \$60,000.

**Unemployment / Underemployment (Reinstatement) Mortgage Assistance (UMA)**

- 1) Assistance up to \$100,000. (including all other program assistance)
- 2) Max amount of monthly UMA assistance of \$2000, to a max term of 12 months.  
Homeowners are required to contribute 31% of their income toward the first mortgage payment.
- 3) Reinstatement assistance may bring the first mortgage current by curing all past due payments.  
Including accrued interest, late fees, NSF fees and any legal fees. The maximum number of payments rescued is 12 when upfront reinstatement is combined with UMA. If reinstated is a stand alone program component the twelve month cap does not apply.
- 4) Reinstatement assistance is available up to \$60,000.

**Eligibility**

- Properties that have been used for cash-out are eligible if current mortgage(s) do not exceed 150% of the original purchase price.
- The homeowner must document a 10% or greater reduction of income
- Assistance provided on First Mortgages that are less than \$500,000
- The homeowners current mortgage payment(s) is equal or greater than 31% of the borrower's gross, pre tax monthly income.
- Homeowner must be current on their mortgage provided they are at risk for default. Otherwise, homeowner must be 2 payments past due.
- Homeowner must be no less than 30 days from Trustee Sale Date.
- The household must have gross income of no more than 150% of the area median income for Maricopa county. The figures below reflect 150% of the area median income by household size.

Household Size (persons)							
1	2	3	4	5	6	7	8 or more
\$67,218	\$76,875	\$86,437	\$96,000	\$106,125	\$111,375	\$119,062	\$126,750

To Apply: [www.azhousing.gov](http://www.azhousing.gov) or call 877-448-1211.





## **Shelter / Housing**

### **Family Assistance Ministry – FAM (St Vincent de Paul)**

*Services:* Help with Rent / Mortgage or Utilities (No deposits)

*To Qualify:* Must be children under age 18, household income must be sustainable, proof of temporary or unexpected crisis (car repair bills, medical bills, etc).

*Required:* **Referrals are only through St Vincent de Paul, St Clare of Assisi Conference. Eligible clients will be contacted for an interview.**

*Interview Documents Needed:*

Current lease (Clients name on lease. Landlord may not be a relative) and late notice.

Identification for everyone in household.

All bills, especially utility bills and delinquent or shutoff notices, even if just helping with rent.

Proof of all income (child support, employment, social security, food stamps, cash assistance, unemployment, etc).

At least one adult in the home must have at least a part-time job with pay stubs.

Proof of recent crisis/setback (within past 2 mos). Hospital bills, car repair bills, loss of job / new job, etc.

*Call:* 623-975-5617

### **Administration of Resources and Choices (“ARC”)**

*Phone:* 602-374-2226 or Ines Galarza 602-374-2745

*Address:* 10000 N 31<sup>st</sup> Ave C-109, Phoenix, AZ 85051

*Website:* [www.arc-az.org](http://www.arc-az.org)

*Services:* ARC is a non-profit, HUD certified counseling agency helping Arizona homeowners prevent foreclosure and remain in their homes. All ARC services are at no cost to the client.

**Unemployed Payment Assistance Program:** Provides temporary payment assistance for up to 24 months while homeowner seeks employment.

**Under-employed Payment Assistance Program:** Provides temporary payment assistance for up to 24 months while homeowner seeks employment.

**Principal Reduction Program:** Provides a loan modification utilizing principal reduction of up to \$100,000 for qualified homeowners.

**Reinstatement Program:** Rescue assistance to bring first mortgage current curing all past due payments including interest, late fees, and escrow account.

**Second Lien Elimination:** Eliminates the entire unpaid principal balance on second liens.

**Short Sale Program:** Assistance with transition and selling your home for less than you owe on your mortgage and your home is actually worth.

### **Habitat for Humanity of Central Arizona**

*Phone:* 623-583-2417

*Address:* 9133 W Grand Ave #1, Peoria AZ

*Services:* Home repair at a much lower cost to qualified as part of a renewed neighborhood revitalization. Home repair can include anything from critical roofing issues and plumbing repairs to weatherization. Extensive exterior or interior work is performed to alleviate critical health, life and safety issues, code violations or to reconfigure space or to modify home for accessibility.

*Website:* <https://habitatcaz.org/>





## **Shelter / Housing**

### **Habitat for Humanity ReStores**

*Address:* 9133 NW Grand Ave, Suite 1, Peoria AZ

*Phone:* 623-776-2287

*Website:* <https://habitatcaz.org/restores/>

*Services:* ReStore offers new and gently used building materials, household items, furniture and fixtures at 20-70% off retail prices.

### **St Vincent de Paul Fresh Perspectives**

*Phone:* 602-850-6749

*Email:* slyons@svdpaz.org/

*Required:* Referrals are only through St Vincent de Paul, St Clare of Assisi Conference. Eligible clients will be contacted for an interview.

*Services:* The program repairs and paints furniture and home interiors (no exteriors)

*Website:* <https://www.stvincentdepaul.net/volunteer-areas/fresh-perspectives>

### **Phoenix Rescue Mission**

*Phone:* 602-346-3384

*Where:* 35<sup>th</sup> Ave & Lower Buckeye, Phoenix

*Services:* Homeless Singles – Will pick up these people and bring them to the center.  
Homeless Families – Call 602-346-3384 – May be able to help these people.

*Website:* <https://phoenixrescuemission.org/>

### **Community Action Program (CAP)**

*Phone:* 623-222-4673 Call at 8::00 on Mondays and leave message including following info:

Address, including city and zip code

If there are children in the home

If there is someone with a disability living in the home

Type of assistance requested

Contact information

*Address:* 12425 W Bell Rd, suite 124, Surprise AZ

*Services:* Limited temporary assistance – Utilities & Eviction Prevention

*Website:* <https://www.surpriseaz.gov/3549/Community-Action-Program-CAP>



## **Military**

### **Military Assistance Mission – Active Military**

*Address:* 17464 N 25<sup>th</sup> Ave, Suite A-1, Phoenix, AZ 85023  
*Phone:* 602-246-6429  
*Services:* One time assistance with emergency needs for: rent, mortgage, utilities, vehicle payment, vehicle insurance, food (no deposits)  
*To Qualify:* Enlisted service member with a rank of E6 or below will qualify. Service member must be active duty or National Guard or Reservists. (.Reservists have a \$500 cap)  
*Website:* <https://www.azmam.org/programs/financial-assistance/>

### **Catholic Charities**

*Mission:* A peer-run organization of homeless and formerly homeless veterans offering personal, individualized basic resources, community, and advocacy for all veterans.  
*Services:* Transitional housing, career counseling, job search, VA assistance, telephone, transportation and permanent housing assistance  
*Website:* <http://manahouseaz.org/>

#### **MANA House - Transitional Living**

*Address:* 755 East Willetta Street, Phoenix, AZ 85006  
*Phone:* 602-254-6785  
*Hours:* M-F 8am – 4pm

#### **MANA Outreach Center**

*Address:* 1125 W Jackson St, Phoenix, AZ 85007 Classroom B  
*Phone:* 602-254-6785  
*Hours:* M-F 8am – 4pm

### **Arizona Department of Veterans' Services**

*Services:* Veterans Services Division provides a network of Veterans Benefits Counselors (VBC's) who give information, counsel and assistance to veterans, their dependents and survivors in matters pertaining to federal and state benefits earned by honorable service in the armed forces of the United States. Veteran Benefits Counselors travel to all fifteen counties of the state.  
*Address:* 3839 N 3<sup>rd</sup> St, Phoenix, AZ 85012  
*Phone:* 800-852-8387 or 602-255-3373  
*Website:* <https://dvs.az.gov/services/benefits>

### **Disabled American Veterans**

*Address:* 3333 N Central Ave, Ste 1053, Phoenix, AZ 85012  
*Phone:* 602-627-3286  
*Services:* Information Seminars are held to educate veterans and their families on specific veterans' benefits and services. These services are free and vets do not need to be a DAV member.  
DAV disaster relief grants may be issued for the purpose of providing food, clothing and temporary shelter or to obtain relief from injury, illness or personal loss not covered by insurance or other disaster relief agencies.  
*Website:* <http://www.azdav.com/dav-claims-assistance.html>



## **Military**

### **Veterans Transportation Assistance Program (VTAP)**

*Phone:* 602-371-1000

*Services:* Veterans seeking assistance with transportation are encouraged to call QTS (Quality Transport Services of Arizona) directly, mention V-TAP, and make arrangements to schedule a transport

*Website:* <https://more-foundation.org>

### **Soldier's Best Friend in Peoria**

*Phone:* 623-218-6486

*Address:* 14505 N 75<sup>th</sup> Ave, Phoenix

*Hours:* 9am – 5pm

*Services:* Pairs veterans with PTSD or Traumatic Brain injuries with rescue dogs from a local shelter.

*Website:* [www.soldiersbestfriend.org](http://www.soldiersbestfriend.org)

### **Department of Veterans Affairs' Community Resource and Referral Center**

*Address:* 1500 E Thomas Rd, Suite 106, Phoenix

*Phone:* 602-248-6040, Homeless Hotline 877-424-3838

*Services:* Housing related services to veterans struggling with homelessness or who are at risk for homelessness. Onsite treatment and lab rooms where it is able to directly provide medical care.

*Hours:* M-F 7:30am – 4:30pm:

*Website:* <https://www.va.gov/homeless/crrc.asp>

### **Luke AFB Aid Society**

*Address:* 7282 North 137<sup>th</sup> Ave, Building #1113, Luke Air force Base, AZ

*Phone:* 623-856-6550

*To Qualify:* Active duty and Retired Air Force

*Services:* Society provides interest free loans and grants based on the individual situation for needs such as: Basic Living Expenses, Emergency Travel, Vehicle Expenses, Funeral Expenses, Medical/Dental, Child Care/Respite, Moving Expenses, Misc Expenses

*Website:* [www.military.com/base-guide/luke-air-force-base/contact/air-force-aid-society/5602](http://www.military.com/base-guide/luke-air-force-base/contact/air-force-aid-society/5602)

### **Veterans Crisis Line**

*Phone:* 800-273-8255 press 1

*Services:* Confidential help for veterans and their families.

*Website:* [www.VeteransCrisisLine.net](http://www.VeteransCrisisLine.net)

### **Phoenix VA Services**

❖ Community Employment Coordinator, Terry Titus, 480-341-3904

❖ Veterans Workforce Specialist, Joel O'Connor, 602-372-4271

❖ VA for Vets, Gateway to VA Careers, 800-824-8387

<https://www.phoenix.va.gov/>

### **Military Veteran Resource Network**

*Website:* [www.arizonacoalition.org/network/](http://www.arizonacoalition.org/network/)

*Services:* Resources for Employment, Family Issues, Finances, Higher Education, Housing, Legal Mental Health, Physical Health, Spirituality.



## Select Referrals – Surprise Area

### **Clothing & Household Goods**

#### **School Uniforms – Salvation Army**

*Address:* 17420 N Avenue of the Arts, Surprise, AZ  
*Phone:* 623-977-1084 (Salvation Army)  
*Services:* Salvation Army assists 200 children each year. A list is made. Families bring their children to Walmart on a designated day. They purchase \$150.00 in shoes, underwear, socks & uniforms for each child.  
*To Qualify:* Charter School and Nataburg Districts only.  
*Website:* <http://www.salvationarmyusa.org>

#### **The Clothing Shop C/O Parkway Christian Church**

*Address:* 11733 River Rd, El Mirage, AZ 85335  
*Phone:* 623-329-8830  
*Fax:* 623-533-6202  
*Hours:* Tues-Thurs 8:00am – 12:00pm  
*Services:* Free clothing for persons in need.  
*Cost:* None  
*Qualification:* **By referral of St Vincent de Paul ONLY**

#### **St Vincent de Paul Thrift Store**

*Address:* 12751 W Bell Rd, Surprise AZ 85374  
*Phone:* 623-875-5004  
*Hours:* M-Sat, 9:00am – 6:00pm  
*Services:* Low cost clothing, furniture and household items.  
*Website:* <https://www.stvincentdepaul.net/thrift-stores/surprise-thrift-store>

#### **Lupe's Thrift Shop (Our Lady of Guadalupe Monastery)**

*Address:* 8500 West Thomas Rd, Phoenix, AZ  
*Hours:* Fri & Sat 8:00am – Noon  
*Services:* Gently used clothing and household items.  
*Cost:* Discounted pricing.  
*Website:* <http://www.olgmonastery.com/lupes-thrift-store/>

#### **Once Upon A Child Surprise**

*Address:* 8078 W Bell Rd, Glendale, AZ 85308  
*Phone:* 623-556-2958  
*Hours:* M-F 9:00am – 7:30pm Sat 9:00am – 7:30pm Sun 11:00am – 6:00pm  
*Services:* Buys and sells gently used kids clothing, toys, and baby gear. Clothing sizes from newborn to 18-20 youth. Toys from infant to age 8.  
*Cost:* Discounted compared to new pricing by as much as 70%.  
*Website:* <https://www.ouachildsurprise.com/>



## **Clothing & Household Goods**

### **Hearts 2 Help**

*Address:* 10414 N 107<sup>th</sup> Ave, Sun City, AZ 85351  
*Phone:* 623-412-4058  
*Website:* [www.fromourhearts2yours@yahoo.com](http://www.fromourhearts2yours@yahoo.com)  
*Services:* Hearts 2 Help is a non-profit organization actively working to provide men, women and children with the necessary tools and goods to achieve greater independence. Clothing, household goods and some furniture are available  
*Hours:* Monday – Saturday, 8:30am – 4:00pm  
*To Qualify:* **Arrangements must be made through your St Vincent de Paul Conference.**

### **Craig's List – “Free Stuff”**

*Website:* <http://phoenix.craigslist.org/zip/>  
*Services:* A listing of everything and anything people are giving away free. Furniture, bicycles, clothing, moving boxes....you name it.  
The list is for the whole valley but there are many listings for the Surprise area. The list is grouped by date.

### **Other Mothers**

*Address:* 12851 W Bell Rd, Surprise, AZ 85374  
*Phone:* 623-486-4103  
*Website:* [www.othermothersaz.com](http://www.othermothersaz.com)  
*Hours:* M-Sat 9am–8pm, Sun 12–5pm Credit Room 9am-7pm, Sun 12-4pm  
*Services:* Cash or trade gently used clothing for women & children



## Hearts 2 Help Request Form

**St. Vincent de Paul**

**St. Clare of Assisi Conference**

**17100 West Bell Road**

**Surprise, AZ 85374**

**623-975-5617**

**Hearts to Help referral: Home Visit Team**

Please fill out both sections give bottom section to client. Call Hearts to Help 623-412-4058 give information from top section (clients name, phone, address, and needs). Turn top section in with Home Visit sheet.

<b>Name</b>	
<b>Address</b>	
<b>Phone</b>	
<b>Needs</b>	
<b>Date and Team Names</b>	



**St. Vincent de Paul, St Clare of Assisi Conference, 623-975-5617**

<b>Name</b>	
<b>Address</b>	
<b>Phone</b>	
<b>Needs</b>	
<b>Date and Team</b>	
<b>Hearts to Help</b>	10414 N 107 <sup>th</sup> Ave, Sun City, AZ 85351, Phone 623-412-4058, fromourhearts2yours@yahoo.com hours Monday to Saturday 8:30 to 4:00PM



# THE CLOTHING SHOP

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11733 River Rd.  
El Mirage AZ 85335  
Hours: 7-11am Monday – Thursday  
Message: 623-329-8830  
Fax: 623-533-6202  
E-mail: info@theclothingshop.org

## COMPANY Compañía

Name/ Nombre

Date/ Fecha

Address/ Dirección

Phone/ Teléfono

Email/ correo electrónico

## CLIENT/ CLIENTE

Name/ Nombre

Date/ Fecha

Address/ Dirección

Phone/ Teléfono

Email/ Correo electrónico



Sex

Date of Birth

Today/ Return

Today/ Return

Today/ Return


Additional Information / Informacion Adicional:

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## Utilities

### **SHARE Program – APS & Salvation Army**

**Address:** 17420 N Avenue of the Arts, Surprise, AZ  
**Phone:** 623-977-1084 (Salvation Army), Main contact at 602-685-3224  
**To Qualify:** Over 60 on fixed income facing financial emergency or  
Under age 60 experiencing special hardships or  
Disabled with no source of income.  
**Rules:** \$300 max assistance in 2 years / 2 times in lifetime  
Must have disconnect notice  
Must be able to document loss of income for past 90 days  
**Required:** Telephone Interview then appointment  
**Website:** <https://arizona.salvationarmy.org/arizona/Project-Share>

### **Maricopa County Community Services Division (LIHEAP)**

**Address:** Ask when applying  
**Phone:** 602-372-0728 (**Takes calls only on Mondays starting at 8:00 AM**)  
**Services:** Assistance with utility deposits, utility payments  
**To Qualify:** Photo Identification of applicant  
Income Verification – Must be Employed – 30 days of income  
Social Security Cards – Everyone in Household  
Proof of Citizenship  
Latest Utility Bills for Gas and Electrical usage of residence  
**Website:** <https://www.maricopa.gov/2462/Energy-Assistance-Help-for-Seniors>

### **City of Surprise – Emergency Housing Rehabilitation Program**

**Address:** 15832 N Hollyhock St, Surprise , AZ 85378  
**Phone:** 623-222-3240  
**Services:** The City of Surprise has received Community Development Block Grant funding to provide Emergency Housing Rehabilitation assistance to qualified homeowners. The city is currently accepting applications from residents for this program. Eligible repairs include plumbing, electrical, heating, cooling and accessibility items. Projects are selected on a first come first-serve basis with special considerations given to those projects that address health and safety issues.  
**Website:** <https://www.surpriseaz.gov/2892/Housing-Programs>

### **Community Action Program (CAP)**

**Phone:** 623-222-4673 Call at 8::00 on Mondays and leave message including following info:  
Address, including city and zip code  
If there are children in the home  
If there is someone with a disability living in the home  
Type of assistance requested  
Contact information  
**Address:** 14647-14699 W Bell Rd, Surprise, AZ  
**Services:** Limited temporary assistance – Utilities & eviction prevention  
**Website:** <https://www.surpriseaz.gov/3549/Community-Action-Program-CAP>



## Utilities

### **Telephone Assistance Program (TAP)**

- Phone:* 888-833-9522
- Services:* Provides basic monthly telephone service and installation fees for low income customers of CenturyLink telephone company who have medical need for telephone service.
- Required:* Documentation of medical need signed by a doctor; proof of income for last 30 days, Social Security numbers of all household members over age 18, signed & completed TAP application form.
- To Apply:* Online
- Website:* [http://www.centurylink.com/static/PDF/Support/Lifeline/arizona\\_lifeline\\_tap\\_medicallyneedy\\_q.pdf](http://www.centurylink.com/static/PDF/Support/Lifeline/arizona_lifeline_tap_medicallyneedy_q.pdf)

### **Lifeline Telephone Discount Program**

- Services:* Lifeline provides a discount each month on the basic portion of their telephone bill.
- To Qualify:* Telephone service must be in applicant's name; applicant must participate in at least one of the following programs: Food Stamps; Federal Public Housing Assistance; SSI, AHCCCS; Low-income Home Energy Assistance Program; TANF; State Children's Health Insurance Plan; National School Lunch Program.
- To Apply:* Online
- Website:* <http://www.phone-bill-assistance.com/lifeline/AZ>

### **APS Energy Wise Low-Income Weatherization Program**

- Address:* 400 N 5<sup>th</sup> St, Pinnacle West Capital Corp, Phoenix, AZ 85004
- Phone:* 602-371-7171
- Services:* Designed to achieve affordable electric bills through home weatherization and repair. Qualified participants may receive up to \$6,000 in home weatherization and repairs.
- To Qualify:* APS customer; meet income criteria of not exceeding 200% of Federal poverty guideline; account in name of applicant.
- Website:* <http://www.mycommunitypt.com/arizona/index.php/component/cpx/?task=resource.view&id=424821>

### **Southwest Gas Low-Income Ratepayer Assistance Program (LIRA)**

- Address:* 5702 West Glendale Ave, Glendale, AZ 85301-2527
- Phone:* 877-860-6020
- Website:* <https://myaccount.swgas.com/startlira>
- Services:* Provides a 20% discount Nov 1 thru Apr 30 on the first 150 therms of natural gas used each month.
- To Qualify:* Must receive service under rate schedule No G-5; income falls within low-income criteria; service in applicants name.

### **Federal Lifeline Assistance – Assurance Wireless**

- Phone:* 888-898-4888
- Website:* [www.assurancewireless.com](http://www.assurancewireless.com)
- Services:* Free phone, 500 free minutes for first 4 months, Unlimited free text messages, 350 free voice messages after 4 months.
- To Qualify:* If you participate in SNAP(food stamps), SSI, TANF, LIHEAP, NSLP, Section 8 or Medicaid you may qualify or you may qualify based on household income. This income level is approximately 135% of the federal poverty guideline.



## Utilities

### **Family Assistance Ministry (St Vincent de Paul)**

(see listing under Housing / Shelter)

#### **Lifeline Phone Bill Assistance (Safelink Wireless)**

*Website:* [www.safelinkwireless.com/safelink](http://www.safelinkwireless.com/safelink)

*Services:* Free Cell Phone and 250 free minutes every month.

*Eligibility:* Applicants must be enrolled in at least one of the following programs:

- Federal Public Housing Assistance / Section 8
- Supplemental Nutrition Assistance Program (SNAP) Food Stamps
- Low Income Home Energy Assistance (LIHEAP)
- Supplemental Security Income (SSI)
- National School Lunch Program (NSL)
- Temporary Assistance for Needy Families (TANF)
- Medicaid / AHCCS
- State Child Health Insurance Plan / KIDCARE

or

Total household income is at or below 150% of the federal poverty guidelines.

*To Apply:* Apply online at [www.phone-bill-assistance.com/home/lifeline/AZ](http://www.phone-bill-assistance.com/home/lifeline/AZ)

#### **APS Energy Support Program (E-3)**

*Website:* [www.aps.com/e3](http://www.aps.com/e3)

*Services:* If you qualify under the income guidelines listed on the application on the next page, you may be eligible to receive a discount of 25% off your cost of electricity.

*Eligibility:* SNAP, TANF, or LIHEAP or

Copies of income documents proving all sources of income for your household:

- one consecutive month's worth of recent pay stubs
- W2's for the past year
- most recent year's Federal Tax Form 1040, 1040A or 1040EZ
- most recent years Federal and State income tax returns (if self-employed)
- supplemental security income (SSI)
- social security disability income
- veterans benefits
- unemployment
- Arizona Health Care Cost Containment System (AHCCCS)

(documents will not be returned)

*To Apply:* See next page

#### **APS Medical Care Equipment Program (E-4)**

*Website:* [www.aps.com/e3](http://www.aps.com/e3)

*Phone:* 602-371-7171

*Services:* Discounted service for low income households using medical support equipment.

**APS ENERGY SUPPORT PROGRAM (E-3)**

To qualify for discounts under the APS Energy Support Program (E-3), you must meet all of the following statements:

- ☐ I am an APS residential customer and the APS account is in my name.
- ☐ My household's total monthly income is at, or under, the income level in the listing below. My household is receiving public assistance from one of the listed agencies and I am **enclosing a copy of the award letter**. Or, I am **enclosing copies proving all sources of income** (pay stubs or most recent tax returns).

The definition of total monthly gross (before taxes) household income is all money and non-cash benefits available for living expenses from all sources, both taxable and nontaxable, before deductions, including expenses, for all people who live in your home.

Household Size	Monthly Total Income Level	Household Size	Monthly Total Income Level	Household Size	Monthly Total Income Level
1 person	\$1,507	3 people	\$2,552	5 people	\$3,597
2 people	\$2,030	4 people	\$3,075	6 people	\$4,120

More than 6 people, add \$522 per person (example: 7 = \$4,642).

Please print the following information. INCOMPLETE INFORMATION WILL DELAY YOUR DISCOUNT.

The name(s) used here to apply for the discount MUST be the same as the name(s) on the APS account.

**PLEASE PRINT LEGIBLY WITH A BLUE OR BLACK PEN**

**APS ACCOUNT NUMBER**  
(MUST BE FILLED IN)

TOTAL # OF  
PERSONS LIVING  
IN HOUSEHOLD:

HOUSEHOLD'S  
TOTAL MONTHLY  
INCOME: \$

HOME  
TELEPHONE  
NUMBER

Are you currently receiving any of the following? (fill in bubble for all that apply):

☐ SNAP ☐ TANF ☐ LIHEAP

NAME AS SHOWN ON APS ACCOUNT (LAST, FIRST, M.I.)

NAME AS SHOWN ON APS ACCOUNT (LAST, FIRST, M.I.)

MAILING ADDRESS (NUMBER AND STREET)

CITY

STATE

ZIP CODE

Permission is hereby granted to APS or a third party designated by APS to contact any sources necessary to establish the accuracy of information given by me or other information which pertains to the verification of my eligibility to receive services under the APS Energy Support Program (E-3). Permission is also hereby granted to both APS and a third party authorized by APS to exchange information I have provided to either APS or such third party, and information that either party has gathered about me in order to verify my eligibility. **If the information provided on this form is false and used to fraudulently obtain a discount under this program, I will be required to repay the discounted amounts.**

**Application must be signed by ALL ACCOUNT HOLDERS.**

Signature \_\_\_\_\_

Date

Signature \_\_\_\_\_

Date

**GUIDELINES EFFECTIVE JULY 1, 2017.** For current income guidelines, visit [aps.com/e3](http://aps.com/e3).

Please allow 30-45 days for processing.

**Mail completed form and copies of income or public assistance documentation to:**

APS Energy Support Program (E-3)

Dept. Code: CNDT 1

2900 S. Diablo Way, Ste. 161

Tempe, AZ 85282



CS#1711067



## **Health Care**

### **Arrowhead Behavioral Health - Therapist**

*Address:* 12630 N 103<sup>rd</sup> Ave

*Phone:* 623-876-1246

*Therapists:* Kathleen Gallasbee, Psy D, LISAC, LPC  
Jason Gallasbee, MS, LMFT, LMSW  
Frank Keller, MA, LPC

*Website:* <http://www.buzzfile.com/business/Christian-Counseling-623-876-1246>

### **A Healing House – Therapist**

*Address:* 315 W Apache, Wickenburg, AZ 85358

*Phone:* 928-671-0759 or 928-684-0800

*Therapist:* Claudia Danker, MA, LPC

*Website:* <https://www.yellowpages.com/wickenburg-az/mip/healing-house-454309051>

### **Catholic Charities - Therapist**

*Address:* 7400 W Olive St, Ste 10, Peoria, AZ 85345

*Phone:* 623-486-9868

*Website:* <https://www.catholiccharitiesaz.org/get-help-pages/directory-of-services-phoenix>

### **Arizona Assistance in Health Care**

*Address:* PO Box 5157, Goodyear, AZ 85338

*Phone:* 623-207-3009

*Website:* <http://goodyear.aih.org/>

*Services:* Assists cancer patients currently being treated with non-medical when the cost of prolonged medical care creates financial hardship. Grant will not exceed \$250.00

*To Qualify:* Received treatment within last 30 days

*Required:* Application – Must be in by first Friday of month.

### **Virginia G. Piper Medical and Dental Clinic**

*Address:* 420 W Watkins RD, Phoenix AZ 85003

*Phone:* 602-261-6868

*Services:* Medical and Dental services are provided to low-income, working families who are unable to afford insurance coverage. Both children and adults are treated.

*Website:* <http://www.nafclinics.org/content/st-vincent-de-paul-virginia-g-piper-medical-dental-clini>

### **Adelante Healthcare - Dental**

*Address:* 15351 W Bell Rd, Surprise, AZ 85374

*Phone:* 877-809-5092

*To Qualify:* Call the phone number above to make arrangements for dental work on a sliding fee dependent on household income. Appointments will not be immediate.

*Website:* [www.adelantehealthcare.com/locations/surprise/](http://www.adelantehealthcare.com/locations/surprise/)



## **Health Care**

### **Arizona Health Care Cost Containment System (AHCCCS)**

- Address:* 11526 W Bell Rd, Surprise, AZ 85374  
*Phone:* 602-417-4000  
*Website:* <https://azahcccs.gov/AHCCCS/AboutUs/index.html>  
*Services:* AHCCCS is Arizona's Medicaid health care program. If you qualify, you can receive most of your healthcare at little or no cost. If you were eligible for the "Medicaid" program in another state, you may be eligible for AHCCCS.  
*To Qualify:* Applicants must be a U.S. citizen, a resident of Arizona, not living in a penal institution, and have an income at or below 100% of the federal poverty level. Single persons without children do not qualify.  
*Required:* Application; Identification; Verification of family relationships; proof of residency; proof of citizenship; proof of all monthly household income; information about cash on hand; information about property and vehicles owned or recently sold; receipts or canceled checks for court ordered alimony or child support; medical bills you have received in the past year, regardless of whether they've been paid.

### **S.O.B.R.A**

- Address:* 11526 W Bell Rd, Surprise, AZ 85374  
*Phone:* 602-417-4000  
*Services:* SOBRA provides medical coverage under AHCCCS to pregnant women of any age and children up to the age of 19 years.  
*To Qualify:* U.S. Citizen; Arizona resident; women at any stage of pregnancy may apply; must meet monthly income limits.  
*Apply:* Contact the ADHS Pregnancy and Breastfeeding Hotline at 800-833-4642. You will be given a list of participating Doctors; choose one of the doctors; make an appointment for a prenatal visit; at your first visit, the office staff will assist you in completing an application; you will be asked to take information with you to your first visit to show your eligibility for the program.

### **Maricopa Department of Public Health**

- Address:* 4041 N Central Ave, Suite 1400, Phoenix, AZ 85012  
*Phone:* 602-506-6900  
*Services:* Low cost services include child health care; immunizations; nutritional counseling; WIC services; home health care; treatment of sexually transmitted diseases; HIV counseling; TB testing; dental services.  
*To Qualify:* The level of your income maybe used to determine the amount of your co-payment.  
*Website:* <https://www.maricopa.gov/3849/Public-Health>

### **Surprise Family Dental**

- Dentist:* Tram Nguyen, D.D.S.  
*Address:* 17014 W Bell Rd #100, Surprise, AZ  
*Phone:* 623-249-7853  
*To Qualify:* Vincentians must make arrangements with Dr. Nguyen for the client since SVdP may be providing part of the cost.  
*Website:* <https://www.mapquest.com/us/arizona/tram-nguyen-dds-surprise-family-dental-care-372539025>.





## Health Care

### **Life Choices Women's Clinic (for uninsured)**

**Address:** 3516 W. McDowell Rd, Phoenix, AZ 85009  
**Phone:** 602-305-5100  
**Website:** [www.lcwcaz.org](http://www.lcwcaz.org) or [www.info.lcwcaz.org](http://www.info.lcwcaz.org)  
**Services:** LCWC offers pap smears, ultrasounds, pregnancy and STI testing as well as counseling and family planning.  
**To Qualify:** Open to all  
**Cost:** Office Visit..... \$30  
Pregnancy Testing (urine).....Free  
Pregnancy Testing (blood)..... ..\$25  
Well Woman Exam with PAP.....\$55  
Limited Ultrasound.....\$45  
Sexually Transmitted Infection Testing ..\$30 + Lab Fee

### **Crisis Pregnancy Center**

**Address:** 4494 W Peoria Ave, Suite 115, Glendale AZ  
**Phone:** 623-486-5232  
**Website:** [www.cpcphoenix.org](http://www.cpcphoenix.org)  
**Services:** CPC provides individualized, confidential services, FREE of charge, to women, men, youth and families who find themselves or a significant other in a crisis pregnancy, or whose lives have been affected by abortion. Services include counseling, pregnancy testing, ultrasounds, pregnancy verifications, STI & STD Tests.

### **Desert View Counseling & Consulting**

**Address:** 13460 N 94<sup>th</sup> Dr, Suite J-2, Peoria, AZ 85381  
**Phone:** 623-487-7763  
**Website:** [www.desertviewcounseling.com](http://www.desertviewcounseling.com)  
**Services:** Desert View Counseling is a group practice consisting of licensed professional counselors, clinical social workers, marriage family therapists and substance abuse counselors. They offer many different types of services and therapies including group, individual, couples, and family therapy to adults, children, and adolescents.  
**Cost:** Self Pay Initial Session \$125. Following self pay sessions \$75-\$90. Insurance is accepted.

### **School-Based Health Centers (Banner Children's)**

**Services:** Health assessment and health history, Well child checks, health promotion, diagnosis and treatment of episodic illness, sports and camp physicals.  
**Eligibility:** If you have private insurance, AHCCCS or KidsCare, you must see your selected primary care giver.  
**Address:** **School-based**  
Issac E. Imes Elementary, 6625 N 56<sup>th</sup> Ave, Glendale AZ  
Appointments 480-412-6344  
**Healthmobile**  
Buckeye Elementary School, 210 S 6<sup>th</sup> St, Bldg 700, Buckeye AZ  
9am – 4pm  
**Website:** <https://www.dvUSD.org/cms/lib/AZ01901092/Centricity/Domain/591/CCMCSchoolBasedClinicsFSv5.pdf>





## **Health Care**

### **Jewish Family & Children's Service**

*Address:* 5701 W Talavi Blvd # 180, Glendale AZ 85306

*Phone:* 623-486-8202

*Website:* <http://www.jfcsaz.org>

*Services:* JFCS, also known as Jewish Family and Children's Service, is a nonprofit, nonsectarian organization that provides behavioral health and social services to individuals throughout Maricopa County in Arizona. It manages the Real World Job Development program, which serves at-risk youths between the ages of 14 and 21. JFCS offers outpatient mental health, psychiatric care and medication solutions. The organization manages ElderVention, which provides senior center and retirement facility prevention programs. Its Geriatric In-Home Program features case management, counseling and advocacy solutions. JFCS manages the Shelter Without Walls program, which is a nonresidential service that helps men, women and children who are the victims of domestic violence

### **SVdP Dental Clinic – Conference Referral Program**

*Description:* Each calendar quarter every District may refer 3 patients to the dental clinic. Referrals are sent to the District President via a Referral Form. For more details ask a SVdP conference member or call 623-975-5617

### **Mission of Mercy Clinic**

*Address:* 1001 N Central Ave, Avondale, AZ (First Southern Baptist Church)

*Phone:* 623-932-2723 (Appointments **MONDAYS** only)

*Services:* Free primary medical care for uninsured people. Adults and children. Medical exams. Basic medications provided at no cost.

*Times:* 8:30 am to 2:00 pm

*Website:* <http://www.amissionofmercy.org/arizona/clinic-location/>

### **Medical Lending Center (Youngtown Community Fund Inc)**

*Address:* 11215 A W Nevada Ave, Youngtown AZ

*Phone:* 623-977-4661

*Hours:* Monday – Saturday 9am-Noon

*Services:* The Medical Lending Center serving Youngtown, El Mirage, Peoria and Surprise is the place to come when you need to borrow durable medical equipment for a short time. We loan the equipment for up to 4 months at no cost.

*Website:* [www.youngtowncommunityfund.com](http://www.youngtowncommunityfund.com)

### **Teen Outreach Pregnancy Services**

*Address:* 6610 N 47<sup>th</sup> Ave, Ste12

*Phone:* 623-334-1501

*Services:* Teen Outreach Pregnancy Services (TOPS) offers support and education to pregnant and parenting teens. We provide healthy pregnancy, childbirth, and parenting education for young moms and dads. TOPS also provides, and advocates for, comprehensive sexual health education to prevent teen pregnancy and STDs/STIs and promotes healthy relationships.

*Cost:* Free

*Website:* <https://www.teenoutreachaz.org/services/>



## **Senior Services**

### **Surprise Senior Center – Surprise Community Action Program**

*Address:* 15832 N Hollyhock St, Surprise, AZ  
*Phone:* 623-222-1500  
*Hours:* M-F, Noon Hot Lunches  
*Cost:* Suggested \$2.50  
*Required:* 48 Hour Reservation  
*Website:* <https://www.surpriseaz.gov/135/Senior-Services>

### **Benevilla – Delivered Meal Program**

*Address:* 16752 N Greasewood St, Surprise, AZ 85374  
*Phone:* 623-584-4999 (CARES Dept)  
*Required:* Appointment  
*Website:* [www.benevilla.org/meals/](http://www.benevilla.org/meals/)

### **Supplemental Security Income**

*Address:* 6011 W Kings, Glendale, AZ 85306  
*Phone:* 800-772-1213  
*To Qualify:* Low-income, limited resources, 65years of age or older, have a disability that is expected to last for at least 12 months or a terminal illness, or be legally blind.  
*Required:* Application at SSA office; Social Security card for applicant, spouse and dependents; proof of age; medical records or other documents about the applicants disability or blindness; names and addresses of doctors, hospitals and clinics that have provided treatment or care; information about income and resources; proof of citizenship.  
*Website:* <https://www.ssa.gov/ssi/>

### **AHCCCS Medical Assistance**

*Phone:* 602-417-4000  
*Services:* Program offers medical assistance to persons who are 65 years of age or older, blind or disabled and not receiving SSI Cash.  
*To Qualify:* Arizona resident not living in a penal institution; proof of identity; be age 65 or older, blind or disabled; proof of citizenship, income that does not exceed 100% of federal poverty level.  
*Required:* Application, an appointment is not necessary. Applications are handled by mail and phone.  
*Website:* <https://www.azahcccs.gov/>

### **Options For Senior Living**

*Phone:* 602-845-1320  
*Website:* [www.optionsfsl.com/](http://www.optionsfsl.com/)  
*Services:* Helping seniors and their families find the best living options for their needs and budget. From independent living communities to Alzheimer's and dementia memory care facilities  
*Cost:* Free



## **Senior Services**

### **Arizona Long Term Care System**

*Address:* 2830 W Glendale Ave #34, Phoenix, AZ 85051  
*Phone:* 877-236-4752  
*Services:* ALTCS was developed to provide quality long term care for people who cannot pay for the care they need.  
*To Qualify:* You must be both financially and medically eligible; you must be an Arizona resident and a U.S. citizen not living in a penal institution. If determined to be financially eligible, you must complete the Pre-Admission Screening to determine medical eligibility. Only applicants who are “at risk” of institutionalization such as nursing home care, will be eligible for benefits  
*Required:* Proof of citizenship; proof of identity; current bank account statements; motor vehicle registration for all vehicles; statement of money owed on all vehicles; proof of income.  
*Website:* <https://www.altcs.com/>

### **Senior Telephone Discount Program (STDP)**

*Phone:* 855-954-6546  
*Services:* Provides a 17% discount on monthly telephone bills to low income persons age 65 or older. Available through all telephone companies.  
*Required:* Must meet income criteria; must be 65 or older; must be head of household.  
*Website:* <http://www.centurylink.com/aboutus/community/community-development/lifeline.html>

### **Extra Help – Medicare (Social Security)**

*Address:* 6011 W Kings, Glendale, AZ 85306  
*Phone:* 800-772-1213  
*Services:* Pays part of monthly premiums, annual deductibles and prescription co-payments. Program is worth as much as \$4,000 per year.  
*To Qualify:* Must be receiving Medicare; Income limited to \$16,755 for an individual, \$22,695 for married couples living together; Personal resources (bank accounts, stocks, bonds, etc.) limited to \$13,070 for individuals, \$26,120 for married couples living together.  
*To Apply:* Online application at [www.socialsecurity.gov/prescriptionhelp](http://www.socialsecurity.gov/prescriptionhelp) or call 800-772-1213 and ask for the Application for Help with Medicare Prescription Drug Plan Costs (SSA-1020)

### **A Place For Mom**

*Phone:* 888-704-7786  
*Website:* [www.aplaceformom.com](http://www.aplaceformom.com)  
*Services:* Helping seniors and their families find the best living options for their needs and budget. From independent living communities to Alzheimer’s and dementia memory care facilities  
*Cost:* Free

### **Prepared Meals Programs**

*Phone:* 602-264-4357  
*Services:* Includes noon meals at local senior centers  
*Eligibility:* Age 60 years or more.  
*Website:* <https://www.aaaphx.org/program-services/senior-adult-independent-living-sail/>



## **Senior Services**

### **Grandparents Raising Grandchildren (thru Benevilla)**

*Phone:* 623-207-6016  
*Address:* 12425 W Bell Rd, Surprise, AZ  
*Website:* <http://www.benevilla.org/family-resource-center/grg/>  
*Services:* The program was developed because studies show an increase in grandparents raising their grandchildren and the need for help in everything they're encountering compared to when they raised their own children. The kids are a handful, the grandparents are tired, they're weary, they haven't done this for a long time, and they weren't prepared.

### **Grandfamilies of Surprise**

Second & Fourth Wednesdays at 1 pm  
Surprise Resource Center, 12425 W Bell Rd, Suite 124  
RSVP for childcare at 623-207-6016 or [sgriffin@benevilla.org](mailto:sgriffin@benevilla.org)

### **AAA Senior Placement**

*Phone:* 602-663-4000  
*Address:* 14537 W Grand Ave, Suite 110, Surprise, AZ 85374  
*Website:* <http://www.aaaseniiorplacementaz.com/>  
*Services:* Find the quality care you need: Group Homes, Assisted Living Communities, In-Home Primary Care Physicians, Home Health Care Therapy, Transportation, Private Duty In-Home Care, Respite Care, Hospice, Alzheimer's Care, Memory Care, Support Groups. Help with negotiating rates with Care Facilities: Private Pay, Arizona Long Term Care (ALTCS), Medicaid, VA Benefits.  
*Cost:* Free

### **Area Agency on Aging (Maricopa County)**

*Phone:* 602-264-4357  
*Services:* Information on Benefits, Recreation/Senior Centers, Referrals to services, Older Worker referrals, Caregiver information, Volunteer Opportunities, Counseling, Adult Day Health Care, Minor Home Repair, Intergenerational Programs, Housing Options, Support Groups, Home Health Aids, Legal Help, Home Delivered Meals, Nurse Visits, Transportation, General Information  
*Website:* <https://www.aaaphx.org/>

### **Adult Protective Services (Arizona Dept. of Economic Security)**

*Phone:* 877-767-2385 M-F 7am – 7pm Sat & Sun 10am – 6pm  
*Website:* <http://www.azdes.gov/reportadultabuse>  
*Report:* Abuse: unexplained injuries, fear of person or situation, kept isolated  
Neglect / Self-Neglect: sudden physical decline, untreated injuries, unsafe living conditions  
Exploitation: disappearance of property, sudden transfer of money, forged checks, coercion in financial matters



## **Senior Services**

### **Stepping Up for Seniors**

*Phone:* 480-588-4910

*Address* 20827 N. Cave Creek Rd. Bldg. 101, Phoenix, AZ 85024

*Services:* Provides financial and service oriented assistance, advice and counsel to disadvantaged seniors. (Income \$1200 - \$1500 or less per month) and people with a disability. The focus is primarily health related needs caused by a crisis and is normally one time assistance. Application can be made on line.

*Website:* <https://www.steppingupforseniors.org/>



## **Dependency / Abuse/ Domestic Violence**

### **“CONTACTS” Community Network for Accessing Shelter**

*Phone:* 602-263-8900

*Hours:* 24/7

*Services:* Help line for locating an emergency shelter for homeless, domestic violence in Maricopa County, bilingual.

*Website:* <https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=phoenix&state...>

### **Eve's Place**

*Address:* 10448 W Coggins Dr, Sun City, AZ 85351

*Phone:* 623-537-5380

*Services:* Counseling/referrals, Support Groups

*Website:* <https://www.evesplace.org/>

### **Faith House Domestic Violence Shelter**

*Address:* Call for location

*Phone:* 623-939-6798 Hot Line 480-890-3039

*Cost:* None

*Services:* Crisis shelter and transitional housing for victims of domestic violence and their children.

*Website:* <https://www.domesticshelters.org/az/glendale/85302/a-new-leaf-s-faith-house>

### **DV STOP (Domestic Violence Safe Temporary Overflow)**

*Services:* Provides short-term emergency shelter and services to victims of domestic violence and their children while they await the availability of beds in domestic violence shelters countywide.

*Phone:* 480-890-3039

*Website:* <http://www.turnanewleaf.org/services/domestic-violence.html>

### **Domestic Violence Court Advocates**

*Services:* Court advocates provide anyone who is a victim of domestic violence or sexual assault with assistance regarding: Legal proceedings including protective orders; Court accompaniment; Resources and referrals.

*Phone:* 623-930-3720

*Website:* [www.superiorcourt.maricopa.gov/SuperiorCourt/ProtectiveOrderCenter/dvAdvocates.asp](http://www.superiorcourt.maricopa.gov/SuperiorCourt/ProtectiveOrderCenter/dvAdvocates.asp)

### **Family Advocacy Center Counseling**

*Services:* The Family Advocacy Centers provide a wide range of services including police, legal and medical support to victims of abuse. These Centers are run by the Cities with counselors from A New Leaf who provide crisis counseling services. Our staff provide short-term behavioral health services to victims of sexual assault, sexual abuse and domestic violence. Services include: Crisis stabilization; Counseling services; Community resources and referrals

*Phone:* 623-333-7900

*Website:* <http://www.acfan.net/centers/southwest-family.htm>



## **Dependency / Abuse/ Domestic Violence**

### **New Life Center**

*Address:* PO Box 5005 Goodyear, AZ 85338

*Phone:* 623-932-4404

*Services:* New Life Center offers a comprehensive 120-day program that focuses on empowering survivors to live independent, violence-free lives. While in shelter survivors attend group advocacy and work with a personal family advocate to develop goals for a new life. A full-time Jobs Coordinator helps women gain the economic self-sufficiency needed to remain independent through job training, assistance with job interview skills, and resume building.

*Website:* <https://www.newlifectr.org/domestic-violence-help/>

### **Hope Woman's Center**

*Address:* 12101 NW Grand Ave, El Mirage, AZ 85335

*Phone:* 623-875-4549

*Hours:* Wednesday 9am-2pm, Thursday 9am-2pm

*Services:* Hope Women's Center serves women and teen girls facing any difficult life situation such as domestic violence, abuse, poverty, mental health, family conflict, single parenting, job readiness, substance abuse recovery, etc, to move them through crisis and teach the tools needed for long term positive life changes.

We serve El Mirage, Surprise, Sun City, and the surrounding communities with our wholistic program that seeks to meet the physical, emotional, and spiritual needs of the women and teen girls in the community. All programs are FREE and include life skills and faith based education, mentoring, support groups, pregnancy testing and support, material resources, community resource referrals, and a program specific to birth moms whose children are in foster care or at risk of foster care involvement.

*Website:* <https://www.hopewomenscenter.org/west-valley-center/>





## **Employment**

### **Ticket To Work – Social Security**

*Phone:* 866-968-7842  
*Hours:* M-F, 8:00 to 8:00 EST  
*Website:* [www.socialsecurity.gov/work](http://www.socialsecurity.gov/work)  
*Services:* Career counseling, job placement, ongoing support services.  
*To Qualify:* Everyone ages 18 thru 64 who receive Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) benefits because of their disability.

### **The Jobs Program**

*Address:* 11526 W Bell Rd, Surprise, AZ 85374  
*Phone:* 866-299-6757  
*Website:* <https://des.az.gov/services/employment/job-seekers/jobs-program-cash-assistance-recipients>  
*To Qualify:* Work eligible individuals in households receiving Temporary Assistance for Needy Families (TANF)  
*Required:* Application (see TANF requirements in Financial Section)

### **Goodwill Career Centers**

*Website:* [www.goodwillaz.org](http://www.goodwillaz.org)  
*Services:* Job Search, Job Placement Assistance, Mock Interviewing, Career Planning Advise, Computer Training, On-Site Employer Job Fairs for Open Positions  
*Locations:* 211 N Litchfield Rd, Goodyear, AZ 85338  
602-535-4416, M-F 8am to 5pm  
or  
6750 W Peoria Ave, Peoria, AZ 85345  
602-535-4400, M-F 8am to 4:30pm

### **Maricopa Workforce Connection (MWC West Valley Career Center)**

*Location:* 1840 N 95<sup>th</sup> Ave, Ste160, Phoenix, AZ 85037  
*Phone:* 602-372-4200  
*Website:* <https://www.azjobconnection.gov/ada/r/offices/97>  
*Hours:* Mon-Fri 8am-5pm  
*Cost:* Free  
*Services:* Skill & aptitude assessment, career counseling, resume instruction & review, labor market demand info, supportive services, supplemental financial assistance, computer labs & office equipment, career workshops.

### **St Vincent de Paul Opportunities Program**

*Services:* Helps with resume writing, interview prep, job skills & experience, stumbling blocks such as a second ID or GED tutoring, bus tickets and gas cards for interviews, clothing for interviews and one on one support.  
*Eligibility:* Legal to work in US, no history of violent or sexually related crimes, able to speak English, one valid ID  
*Address:* 420 W Watkins Rd, Phoenix, AZ 85002, South Entrance  
*Email:* [folson@svdp-phx-az.org](mailto:folson@svdp-phx-az.org)  
*Overview:* Mondays and Wednesdays at 10am.



## **Employment**

### **St. Mary's Food Bank Alliance – Community Kitchen Food Service Training**

*Address:* 3003 W Thomas Rd, Phoenix AZ 85009  
*Phone:* 602-242-3663  
*Website:* <https://www.firstfoodbank.org/learn/programs/community-kitchen/>  
*When:* Classes begin every first Monday of the month.  
*Services:* Community Kitchen is a 16 week foodservice training program providing training and job placement in the food service industry to low income adults, while preparing meals to feed the hungry. Job placement is provided.  
*To Qualify:* Low-income Maricopa County resident, drug- and alcohol-free, at least 16 years of age, legally and physically able to work eight hour days, able to work a 40-hour work week, able to lift at least 30 pounds, able to comprehend Reading and Math at or above a sixth grade level.  
*To Apply:* Bring on-line application to office (above) or fax to 480-287-8728

### **Gale Courses – Maricopa County Library District**

*Address:* 16089 N Bullard Ave, Surprise, AZ 85374  
*Phone:* 602-652-3000  
*Website:* <https://mclidaz.org/Search/misc/esources.aspx?ctx=8.1033.0.0.7&Category=66882>  
*Services:* *Gale Courses* offers a wide range of highly interactive courses that you can take entirely online. As a library card holder in good standing, you are entitled to enroll in up to five courses per calendar year at no cost. Courses run for six weeks and new sessions begin every month. Courses include, Accounting & Finance, Business, College Readiness, Computer Applications, Design & Composition, Health Care & Medical, Language & Arts, Law & Legal, Personal Development, Teaching & Education, Technology and Writing & Publishing

### **Workforce Innovation & Opportunity Act (Arizona Department of Economic Security)**

*Services:* Provided through One-Stop Career Centers. There are three levels of service: Core services - includes outreach, job search and placement assistance, and labor market information available to all job seekers; Intensive services - Includes more comprehensive assessments, development of individual employment plans and counseling and career planning; and Training services - Customers are linked to job opportunities in their communities, including both occupational training and training in basic skills. Participants use an "individual training account" to select an appropriate training program from a qualified training provider.  
*Phone:* 602-542-4910  
*Website:* <https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act/about-workforce-innovation-and>

### **Help For Felons – (Jobs for Felons in Arizona)**

*Website:* [www.helpforfelons.org/jobs-for-felons-in-arizona/](http://www.helpforfelons.org/jobs-for-felons-in-arizona/)  
*Services:* Provides a listing of companies in Arizona that hire felons. The website also contains links to other services such as housing, health care etc.



## **Employment**

### **Beacon Group – Phoenix Office**

*Address:* 2222 N 24<sup>th</sup> St, Phoenix, AZ 85008

*Phone:* 602-685-9703

*Services:* Create and deliver vocational, personal, social and economic opportunities to assist people with disabilities so that they can proudly participate in a full life.

- Applications, resume's, interviews
- Employment readiness skills training
- Supports employment assistance (job coach)
- Computer skills training
- GED preparation

*To Qualify:* "persons with disabilities" if they have:

- Learning disabilities
- Physical disabilities
- Behavioral or emotional disabilities
- Hearing impairments
- Blindness and low vision

*Website:* <https://www.beacongroupphoenix.org/phoenix-office/>

### **Arizona @ Work**

*Address:* 1840 N 95<sup>th</sup> Ave Ste 160, Phoenix, AZ 85037

*Phone:* 602-372-4200

*Services:* A no cost one-stop job search service offering Career coaching, Resume writing Career Assessments, Job search assistance, Networking, Veterans priority of service, Community resource referral, Employer recruiting events, Interview preparation, Youth services, Vocation rehabilitation

*Website:* [www.arizonaatwork.com/job-seekers-overview](http://www.arizonaatwork.com/job-seekers-overview)



## **Financial**

### **Social Security Administration**

*Address:* 6011 W Kings, Glendale, AZ 85306  
*Phone:* 800-772-1213  
*Website:* <http://www.ssofficelocation.com/glendale-social-security-office-so32>

### **Cash Assistance- Temporary Assistance for Needy Families (TANF)**

*Address:* 11526 W Bell Rd, Surprise, AZ 85374  
*Phone:* 602-771-1840  
*Website:* <https://des.az.gov/services/basic-needs/financial-support/cash-assistance>  
*Services:* This program provides cash benefits to needy dependent children under the age of 18, and their caretaker parent or relative.  
*To Qualify:* Families with dependent children who are without the support or care of a parent due to death, disability, unemployment or underemployment of both parents, hospitalization of a parent or absence of a parent due to desertion, separation or divorce.  
*Required:* Application, Arizona residency and U.S. citizenship; actively seeking employment or participate in DES approved work activities; have school-aged children immunized and enrolled in a school program; cooperate in establishing paternity in order to obtain child support payments; meet income and resource guidelines; sign a Personal Responsibility Agreement.  
*Limits:* Families may only receive Cash Assistance for 2 years in a lifetime..

### **Two-Parent Employment Program (TPEP) Cash Assistance**

*Address:* 11526 W Bell Rd, Surprise, AZ 85374  
*Phone:* 602-771-1840  
*Website:* [https://des.az.gov/sites/default/files/jobs\\_policy\\_manual.pdf](https://des.az.gov/sites/default/files/jobs_policy_manual.pdf)  
*To Qualify:* Family must meet income and resource eligibility and be a U.S. citizen.  
*Required:* Proof of citizenship; proof of income; utility bills; identification; checking or savings account statements; rent or mortgage receipts.  
*Limits:* TPEP Cash assistance is limited to 6 months of payments in a 12 month period

### **InCharge Debt Solutions ( Debt Resolution )**

*Phone:* 866-254-8734  
*Website:* <https://www.incharge.org/>  
*Services:* Stop collection calls; lower interest rates; consolidate bills into one monthly payment; eliminate late fees and over-limit charges; build a realistic budget.  
*Profile:* InCharge Debt Solutions is a credit counseling organization offering debt management services and spreading financial-literacy. They are said to be a non-profit organization and have a Better Business Bureau rating of A+.

### **Ministry For The Incarcerated And Their Families (St Vincent de Paul)**

*Phone:* 602-261-6883 or Susan Douglas 602-261-6836  
*Website:* <http://www.stvincentdepaul.net/PS-MinistrytoIncarcerated.htm>  
*Services:* For families of incarcerated breadwinners, we prevent homelessness by providing direct assistance so utility shut-off and eviction can be avoided. For those people recently released from prison our systematic plan provides for the following needs: Food, Health Care, Shelter, Identification, Resource Packet of Community Services - (halfway houses, recovery groups and job placement)  
*Contact:* Monday – Friday, By Appointment Only.



## **Financial**

### **2018 Poverty Guidelines for the Contiguous States**

Persons in Family	Poverty Guideline
1	\$12,140
2	\$16,460
3	\$20,780
4	\$25,100
5	\$29,420
6	\$33,740
7	\$38,060
8	\$42,380

**For families/households with more than 8 persons, add \$4,320 for each additional person.**

### **Volunteer Income Tax Assistance (VITA)– West Valley**

All locations are walk-in/first come. Services are subject to income eligibility. If you earned less than \$54,000 in 2018, you may be eligible to take advantage of the program.

Website: <https://www.irs.gov/individuals/find-a-location-for-free-tax-prep>

**Locations change annually. See Website for current locations, times and dates**



## **Children**

### **DES Child Care Program**

*Address:* 8990 W Peoria, Second Floor, Peoria, AZ 85345  
*Phone:* 602-771-0014  
*Services:* Program helps eligible families with the cost of child care to enable parents to participate in employment or approved education and training activities related to employment.  
*Cost:* Depends on family size and gross income.  
*To Qualify:* Proof of Citizenship, Paystubs for most recent 30 days, School Schedule if attending  
Verification of Child Support, Unemployment Insurance, Social Security, Veterans' or any other monthly benefit  
*Required:* Application and In-Person or Phone Interview  
*Website:* <https://des.az.gov/services/basic-needs/child-care/apply-child-care-assistance>

### **Child Support Enforcement**

*Address:* 13610 N Black Canyon Hwy, S-106, Phoenix, AZ 85029  
*Phone:* 602-252-4045  
*Website:* [www.azdes.gov/DCSE/](http://www.azdes.gov/DCSE/)  
*Services:* Establishment of legal paternity  
Establishment of child support orders and/or medical support orders  
Enforcement of a child support or medical support order including those from other states  
Enforcement of a court order for spousal maintenance when there is also a child support order  
Review of child support orders for a possible modification  
*Cost:* None  
*Required:* Application (can download from website)

### **Catholic Charities Head Start**

*Address:* 14018 N 5<sup>th</sup> Ave #50, El Mirage, AZ 85335  
*Phone:* 623-486-7211  
*Website:* <https://www.catholiccharitiesaz.org/all-locations/youth-development>  
*Services:* Preschool Education, 3 & 4 Yr. Olds Learn Best By Doing!

### **Dysart Center Head Start**

*Address:* 15815 N Desert Sage Dr, Surprise, AZ 85378  
*Phone:* 623-972-7801  
*Website:* <http://www.freepreschools.org/program/dysart-center.html>

### **Kinship Foster Care - DES**

*Services:* A kinship foster caregiver is an adult relative or person who has significant relationship with a child who is in Child Protective Services (CPS) custody. The children come to you in a time of crisis which is often very emotional for both you and the children. Your life has been changed and you will likely need support for both you and the children.  
*Phone:* 520-323-4476  
*Website:* <https://dcs.az.gov/fosteradoption/kinship-foster-caregivers>



## **Children**

### **Arizona's Children Association – Arizona Kinship Support Services**

- Definition:* Households headed by grandparents or other relatives who are currently caring for one or more relative child.
- Services:* Legal resources, trainings, food and clothing, health and nutrition information, budgeting and financial education, support groups and activities.
- Website:* <http://arizonakinship.org/resources/find-a-specific-type-of-resource>
- Address:* 7910 W Thomas Rd, Suite 103, Phoenix, AZ 85033
- Phone:* 623-414-4325 or 888-737-7494

### **Arizona Association for Foster & Adoptive Parents**

- Phone:* 602-884-1801
- Address:* 1702 E Highland , Suite 211, Phoenix, AZ 85016
- Website:* <http://azafap.org/about/>
- Services:* Working in partnership with child welfare professionals and the community, our purpose is to support, educate, empower and provide a unified voice for Arizona's foster and adoptive families, with the goal of increasing the well-being and stability of Arizona's most vulnerable children
- Membership:* Basic – free, Premier - \$35-\$50

### **West Valley Child Crisis Center**

- Phone:* 623-848-8863
- Address:* 18001 N 79<sup>th</sup> Ave, Suite C56, Glendale, AZ 85308
- Services:* Foster Care Training, Kinship Services, Adoption Services
- Website:* <http://wvccc.org/>

### **Child Care Resource & Referral**

- Phone:* 800-308-9000 (Statewide)
- Phone:* 602-244-2678 (Northern Arizona/Phoenix)
- Services:* If you are looking for child care, CCR&R has a listing of programs to help you find the care that fits your needs.
- Cost:* None for CCR&R services
- Website:* <https://www.arizonachildcare.org/>

### **First Teeth First**

- Services:* Basic oral screenings, education and referrals are provided at no cost to pregnant women and children 0 through 5 years of age. Participating children are eligible to receive fluoride varnish every six months.
- Address:* Multiple locations, see website
- Website:* <https://www.maricopa.gov/1955/First-Teeth-First>





## **Transportation**

### **Northwest Valley Public Transit**

Website: <https://www.surpriseaz.gov/1353/Northwest-Valley-Public-Transit>

Available to: People meeting ADA requirements  
Other persons with disabilities  
Seniors age 65 or older  
Income qualified general public

#### **Senior Center Bus**

Shared ride route with dedicated vehicle for seniors who visit the city's Senior Center on average 3-5 times per week.

Operational Hours: Monday- Friday, 7:30 a.m. to 4:30 p.m.

Fare: \$2 per one way trip

Call 623-222-1515

#### **Valley Metro Paratransit**

Seniors and certified ADA riders are able to book **local trips longer than 7 miles** outside of Surprise for medical appointments and work.

ADA certified riders are able to book medical and work trips anywhere within Maricopa County up to ¾ miles of bus service.

Operational Hours: Daily, 5:00 a.m. to 10:00 p.m.

Reservation Hours: Daily, 6:00 a.m. to 7:30 p.m.

Fare: \$4 per one way trip

Schedule your ride: 602-716-2200 .

#### **RideChoice Taxi Service**

Similar to the former Dial-a-Ride service, this transportation option provides riders who need local trips with multiple service providers and the ability to book and receive service 24 hours per day, 365 days per year.

For more information about trip caps, call 602-716-2100.

Operational Hours: 24 hours per day, 365 days per year, Reservation Hours: 24 hours per day, 365 days per year . Fare: \$3 per one way trip. *Note: Customer pays 100% of fare above \$21 meter*

### **Surprise Valley Metro Bus Service**

Phone: 623-222-6150

Routes: **Route 571**

Travels from Surprise Park & Ride lot on the south side of Bell Rd, east of Grand Ave to the bus stop at Greenway Rd @ Surprise Elementary School and on to 1<sup>st</sup> Ave @ Van Buren and then 18<sup>th</sup> Ave @ Adams.

Weekdays only.

**Route 573**

Travels from 75<sup>th</sup> Ave @ Beardsley (Church of Joy), to the Arrowhead Towne Center, the Glendale Park & Ride and on to Phoenix. Weekdays only.

Website: <https://www.surpriseaz.gov/1502/Valley-Metro-Bus-Service>

### **1-800-Charity Cars**

Services: Providing donated vehicles to struggling families

Available To: Victims of domestic violence, the medically needy, victims of natural disasters, families transitioning from welfare to work, families living in transitional living shelters, the working poor, military families.

Website: [www.freecharitycars.org](http://www.freecharitycars.org)



## **Transportation**

### **Cars 4 Christmas**

*Services:* Providing donated vehicles to needy individuals all year.

*Available To:* Victims of domestic violence, the medically needy, victims of natural disasters, families transitioning from welfare to work, families living in transitional living shelters, the working poor, military families.

*Application:* Apply on line

*Website:* <http://www.cars4christmas.org/apply-for-a-vehicle.html>

### **West Valley Connections**

*Service:* Taxi service within Surprise area.

*Phone:* 623-210-1351

*Website:* <http://www.facebook.com/pages/West-Valley-Connections-LLC/354778241284415>

*Hours:* 24/7

*Appointments:* Optional

*Fees:* \$3.00 per mile (\$5.00 minimum)

*Available to:* General public

### **Valley Metro Carpool & Vanpool**

*Service:* For people looking for a way to get to work and share the transportation cost. Valley Metro can help match interested individuals.

*Website:* [www.valleymetro.org/carpool](http://www.valleymetro.org/carpool)

*Phone:* 602-262-7433

### **Northwest Valley Connect**

*Services:* Coordinates information on a variety of existing travel options to provide residents with easy-to-use information that will assist them in planning their transportation needs.

*Phone:* 623-282-9300

*Website:* <http://northwestvalleyconnect.org/our-services/transportation-coordination-assistance/>



## **Legal**

### **Free Legal Advise Clinics – St. Vincent de Paul Volunteer Lawyers Program**

*Services:* Talk to volunteer lawyers and receive brief legal advice on your legal issue

*Available To:* All are welcome.

*Address:* Family Assistance Ministries Office, 420 W Watkins, Phoenix

*When:* 3<sup>rd</sup> Thursday of every month 4:30pm to 6:00pm.

*Reservations:* Call 602-261-6883. Walk-ins are welcome.

*Website:* <https://www.stvincentdepaul.net/svdp-blog/empowering-and-defending-the-poor>

### **Arizona Law Help**

*Website:* [www.azlawhelp.org](http://www.azlawhelp.org)

*Resources:* This website provides a wealth of information on procuring legal help for almost every situation including Social Security benefits.

*Phone:* Maricopa County people can call Community Legal Services, 800-852-9075.

People may also be able to find a lawyer through referral services in Maricopa County, 866-637-5341



## **Schools / Training**

### **High School Equivalency (HSE) also known as GED through Rio Salado College**

*Services:* In-Person and On-Line classes  
*Available To:* In-Person Classes – Lawful US Citizen – will be asked to provide documentation.  
On-line classes – no ID required.  
*Fees:* Typically \$25 application fee and \$125 per trimester  
*Website:* <http://www.riosalado.edu/programs/abe/getstarted/Pages/default.aspx>  
*Phone:* 480-377-4250  
*Address:* Lifelong Learning Center  
12535 W Smokey Dr  
Surprise, AZ 85378

### **Dysart Community Center**

*Services:* GED Preparation Class  
*Phone:* 623-933-4242  
*Address:* 14414 N El Mirage Rd., El Mirage, AZ 85335  
*E-mail:* [execdir@dysartcommunitycenter.org](mailto:execdir@dysartcommunitycenter.org)  
*Cost:* \$30 plus books and materials for 12 months of instruction  
*Schedule:* Morning and evening classes available  
*Other:* English as a second language classes and Citizenship classes also available.  
*Website:* [www.dysartcommunitycenter.org/](http://www.dysartcommunitycenter.org/)

### **Desert Education Solutions, LLC**

*Services:* First Aid, CPR Training, etc. Often prerequisites for other training.  
*Address:* 560 N Bullard Ave, Suite 59, Goodyear. AZ 85338.  
*Phone:* 623-688-0555  
*Website:* <http://www.deserteducation.com/index.html>  
*Cost:* As low as \$49.00.

### **UEI College Phoenix**

*Programs:* Medical Assistant Technician, Medical Front Office & Billing, Health Services Administration, Computer and Network Technician, HVAC Technician, Pharmacy Technician  
*Address:* 9215 N Black Canyon Hwy, Phoenix, AZ 85021  
*Phone:* 877-463-4472  
*Website:* <https://www.uei.edu/trade-school-programs/az/phoenix>

### **Arizona Automotive Institute**

*Programs:* Automotive Service Technology, Combination Welding, Diesel-Heavy Truck, HVAC and Basic Refrigeration  
*Required:* High School Diploma or GED  
*Website:* <http://startnow.aai.edu/programs.php>  
*Fees:* [www.AAI.edu/aai-disclosures](http://www.AAI.edu/aai-disclosures)  
*Phone:* 888-375-6390  
*Address:* 6829 N 46<sup>th</sup> Ave, Glendale, AZ 85301



## **Schools / Training**

### **Empire Beauty Schools**

*Programs:* Haircutting, Styling, Coloring, Make-up Artistry, Nail Technology, Esthetics.  
*Address:* 9945 W McDowell Rd (Gateway Shopping Center) Avondale, AZ 85323  
*Phone:* 623-748-1701  
*Website:* <https://www.empire.edu/>

### **Communiversity @ Surprise**

*Programs:* Certificates:  
Business Management  
Organizational Leadership, General Business, Retail Management,  
Public Administration, Accounting  
Healthcare  
Addiction & Substance Use disorders, Clinical Dental Assisting,  
Medical Billing & Coding  
Information Systems  
Computer Technology  
Public Safety  
Law Enforcement Technology, Fire Science, Advanced EMT  
Sustainable Food Systems  
Sustainable Food Systems  
*Address:* 15950 N Civic Center Plaza, Surprise, AZ 85374  
*Phone:* 480-384-9000  
*Website:* <http://www.riosalado.edu/locations/ Surprise/Pages/default.aspx>

### **Maricopa Skill Center – Northwest Campus**

*Programs:* Aesthetics, Cosmetologist, Customer Service, Massage Therapy  
*Address:* 2931 W Bell Rd, Phoenix, AZ 85053  
*Phone:* 602-392-5000  
*Website:* <http://west-mec.org/west-mec-partner-program-campus/maricopa-skill-center-community-campus/>

### **Gateway Community College – Central City Campus**

*Programs:* Business and Technology - Computer Support Specialist, Customer Service  
Healthcare - Ophthalmic Assistant, Patient Care Technician  
Trades - Auto Body, Construction, Meat Cutting, Precision Machining, Welding  
*Address:* 1245 E Buckeye Rd, Phoenix, AZ 85034  
*Phone:* 602-238-4350  
*Website:* <https://www.gatewaycc.edu/>



## **Schools / Training**

### **GateWay Community College – Washington Campus**

*Programs:*    **Apprenticeships:**

Bricklaying & Tiling, Carpentry, Concrete Form Builder, Construction Management, Electrician, Heat & Frost Insulation, Heavy Equipment Operations, Ironworking, Millwrighting, Painting & Drywalling, Pipe Trades – Pipefitting – Refrigeration, Plastering & Cement Masonry, Plumbing, Pre-apprenticeship, Sheet Metal, Steamfitting

**Automotive:**

A/D & Electrical Accessories, Automotive Technologies, Drive Trains, Engine Performance & Diagnosis, Honda Pilot, Suspension, Steering & Brakes, Toyota T-Ten

**Healthcare:**

Clinical Research Associate, Clinical Research Coordinating, Diagnostic Medical Sonography, EEG/END Technology, Health Services Management, Health Unit Coordinating / Patient Care Associate, Healthcare Continuing Education, Healthcare Regulatory Compliance, Hospital Central Service, Medical Radiography, Nuclear Medicine Technology, Physical Therapist Assisting, Polysomnography Technology, Radiation Therapy, Respiratory Care, Surgical Technology.

**Industrial Technology :**

Electrical Technology, HVAC Refrigeration Technology, Industrial Design Technology, Production Technology

**Information Technology:**

Cisco Networking, Computer Information Systems, Linux Professional, Microsoft Networking Administrator, Microsoft Technical Specialist

**Nursing:**

Nurse Assisting, Practical Nursing, Registered Nursing, Veterans/LPN Bridge

*Address:*    108 N 40<sup>th</sup> St, Phoenix, AZ

*Phone:*    602-286-8000

*Website:*    <http://www.gatewaycc.edu/>



## **Developmental Disabilities**

### **DES / Division of Developmental Disabilities**

*Address:* 1789 W Jefferson St, Phoenix AZ  
*Phone:* 602-542-0419 or 866-229-5553  
*Services:* All services are based on assessed need.  
*To Qualify:* Any Arizona resident who has a chronic disability which is attributable to cerebral palsy epilepsy or autism and occurred before the age of 18 may be eligible. The disability must also result in substantial functional limitations in three or more of the following areas:  
(1) Self Care; (2) receptive and expressive language; (3) learning; (4) mobility;  
(5) self-direction; (6) Capacity for independent living; and (7) economic self-sufficiency.  
*Required:* Application; proof of age; proof of residency; medical records; evaluations Such as developmental, physical, occupational, speech and/or psychological; school records; court documents relating to guardianship; proof of insurance, if any.  
*Website:* <https://des.az.gov/services/disabilities/developmental-disabilities>

### **Child & Family Resources**

*Address:* 2830 W Glendale Ave, Suite 28, Phoenix, AZ 85051  
*Phone:* 602-234-3941  
*Services:* Increase your knowledge of early childhood development, gain positive parenting techniques, provide early detection of developmental delays, and increase your child's school readiness and success. Provided in an in-home family support and parenting education program.  
*To Qualify:* Parents of children , birth to 5 years old, who have developmental delays or other special needs, not qualifying for early intervention.  
*Cost:* Services are free and voluntary, with no income requirements.  
*Website:* <http://www.childfamilyresources.org/>

### **One Step Beyond**

*Address:* 15527 N Reems Rd, Surprise, AZ 85374  
*Phone:* 623-215-2449  
*Website:* <https://osbi.org/what-we-do>  
*Services:* Life Skills Programs, Employment Program, Culinary Arts Training, Fitness & Health Program, Recreation Program, Performing Arts Programs, Parent & Guardian Support.  
*Mission:* To provide responsive, progressive, and dynamic programs to empower individuals with developmental disability to realize their dreams of optimal independence, meaningful employment, significant social relationships, and full participation in our community.



## **Back-To-School Supplies**

These resources have been available in the past and are listed with their most recent information. Use in future Years to start researching early (March-June) for upcoming events.

### **Kikstart, Inc.** (Peoria based non-profit):

623-266-7578

<https://www.facebook.com/kikstartinc/>

**Last known event(s):** accepted donations at these locations before, during and after event.

Countryside Recreation Center

15038 N. Parkview Place

Surprise, AZ 85379

July 29, 2015 @ noon

Casa Mirage Apartments

12238 W Thunderbird Rd

El Mirage, AZ 85335

July 30, 2015 @ 11:30 a.m.

### **New Clothes, New Beginnings (Back-to-School Clothing Drive)**

602-256-9408

Grand Canyon University Arena

**Details:** Uniforms, shoes, backpacks, and school supplies for children ages 5-11 and entering 1st through entering 6th grade at Title 1 elementary schools. Register 3-16 to 4-30.

[www.backtoschoolclothingdrive.com/new-clothes-new-beginnings/](http://www.backtoschoolclothingdrive.com/new-clothes-new-beginnings/)

### **Radiant Church**

15522 W. Paradise Ln, Surprise, AZ 85374

623-975-2662

<https://www.facebook.com/radiantchurchaz>

**Details:** 200-300 backpacks 2<sup>nd</sup> Saturday of July each year

### **TCC(Verizon)'s School Rocks Backpack Giveaway**

10001 W Bell Rd, Suite 154 & 157

Sun City, AZ 85321

623-583-2240

[www.TCCRocks.com](http://www.TCCRocks.com)

**Details:** 200 backpacks filled with supplies

### **Valley View Food Bank**

12321 NW Grand Ave, El Mirage, AZ 85335

623-933-3358

**Details:** free haircuts and school supplies

<http://www.yourfoodbank.org/>