

# EMERGENCY RENTAL ASSISTANCE PROGRAM

Maricopa County households experiencing financial hardship due to the COVID-19 Pandemic may be eligible for Emergency Rental Assistance (ERA).

Qualifying households may receive up to fifteen (15) months of rental and utility assistance payments for past due, owed, or future months. Utility assistance is available for electric, gas, water, sewer, and trash utilities.

## Eligibility Criteria

To qualify for assistance, the following criteria must be met:

- Household is living at or below 80% of the Area Median Income (AMI); and
- Household demonstrates a risk of experiencing homelessness or housing instability; and
- Household meets one of the following criteria:
  - Since March 13th 2020, a household member has qualified for Unemployment Insurance from the Arizona Department of Economic Security (DES)**OR**
  - The household has experienced financial hardship, reduced income, or increased expenses due to the COVID-19 Pandemic.

50% Area Median Income		80% Area Median Income	
Household Size	Household Income	Household Size	Household Income
1	\$27,650	1	\$44,250
2	\$31,600	2	\$50,600
3	\$35,550	3	\$56,900
4	\$39,500	4	\$63,200
5	\$42,700	5	\$68,300
6	\$45,850	6	\$73,350
7	\$49,000	7	\$78,400
8	\$52,150	8	\$83,450

## Application Prioritization

The funds are intended for those most in need. According to federal guidelines, applications for assistance will be prioritized using the following criteria:

- Households living at or below 50% of the Area Median Income (AMI)
- Households with a household member that has been unemployed for the past 90 days AND households living at or below 80% AMI

## Additional Local Resources

- Community Legal Services: 1-800-852-9075, <https://clsaz.org>
- 211 Arizona: 2-1-1, <https://211arizona.org>
- AZ Eviction Help: <https://azevictionhelp.org>
- COVID-19 Legal Hotline: 1-866-611-6022, 12:00 PM - 3:00 PM Tuesdays and Thursdays, <https://azbar.org/for-the-public/legal-help-education/covid-19-legal-hotline/>

## WHERE TO APPLY

Residents interested in applying for Emergency Rental Assistance must submit their application based on the community they live in.

### Chandler

#### AZCEND

Phone: 480-963-1423 ext. 118 | Email: [CAP@azcend.org](mailto:CAP@azcend.org) | Website: [www.azcend.org](http://www.azcend.org)

Address: 345 S California St, Chandler, AZ 85225

Office Hours: Monday, Wednesday-Friday, 7:30 AM-4:00 PM and Tuesday, 7:30 AM-7:00 PM

### Gilbert

#### AZCEND

Phone: 480-892-5331 | Email: [CAP@azcend.org](mailto:CAP@azcend.org) | Website: [www.azcend.org](http://www.azcend.org)

Address: 132 W Bruce Ave, Gilbert, AZ 85233

Office Hours: Monday-Wednesday, Friday, 7:30 AM-4:00 PM and Thursday, 10:30 AM-7:00 PM

#### Save the Family

Email: [info@savethefamily.org](mailto:info@savethefamily.org) | Website: [www.savethefamily.org](http://www.savethefamily.org)

Address: 125 E University Dr, Mesa, AZ 85201

Office Hours: Monday-Friday, 8:00 AM-5:00 PM

### Glendale

#### City of Glendale Community Action Program

Phone: 623-930-2854 | Online Application: [www.glendaleaz.com/cap](http://www.glendaleaz.com/cap)

Application Assistance: Available at all Glendale Public Libraries; More information: [www.glendaleazlibrary.com](http://www.glendaleazlibrary.com)

Note: You may have a Glendale mailing address, but be located in another agency's jurisdiction

### Mesa

#### City of Mesa

Phone: 480-644-5440 | Email: [ERAPinfo@mesaaz.gov](mailto:ERAPinfo@mesaaz.gov)

Online Application: [www.mesaaz.gov/government/coronavirus/emergency-rental-utility-assistance-program](http://www.mesaaz.gov/government/coronavirus/emergency-rental-utility-assistance-program)

Address: 635 E Broadway Rd, Mesa, AZ 85204

Office Hours: Monday-Friday, 8:00 AM-4:30 PM

Note: If you are unable to attach required documentation to your application, please send the documented via email at [ERAPdocs@mesaaz.gov](mailto:ERAPdocs@mesaaz.gov) or fax at 480-644-5559

### Phoenix

#### City of Phoenix Human Services Department

Central Intake Line: 602-534-AIDE(2433) | Website: [www.phoenix.gov/renthelp](http://www.phoenix.gov/renthelp)

Addresses:

- Travis L. Williams Family Services Center: 4732 S Central Ave, Phoenix, AZ 85040
- John F. Long Family Services Center: 3454 N 51st Ave, Phoenix, AZ 85031
- Sunnyslope Family Services Center: 914 W Hatcher Rd, Phoenix, AZ 85021

Office Hours: Monday-Friday, 8:00 AM-5:00 PM

#### Wildfire

Phone: 602-604-0640 | Online Application: <https://wildfireaz.org/erap>

### County

#### Maricopa County Human Services Department & Local Community Action Program Offices

Communities: Avondale, Buckeye, Carefree, Cave Creek, El Mirage, Fountain Hills, Gila Bend, Goodyear, Guadalupe, Litchfield Park, Peoria, Queen Creek, Scottsdale, Sun City, Sun City West, Sun Lakes, Surprise, Tempe, Tolleson, Youngtown, Wickenburg, and other Unincorporated Areas

- Website: [www.maricopa.gov/renthelp](http://www.maricopa.gov/renthelp) | Client Portal: <https://hspdclientportal.maricopa.gov/>
- Contact Information: [www.maricopa.gov/humanservices](http://www.maricopa.gov/humanservices)