



Society of St. Vincent de Paul
St Clare of Assisi Parish
17111 W. Bell Rd.
Surprise, AZ 85374-2984
Emergency Aid Phone: 623-975-5617

October 16, 2021

RE: COVID-19 Era Resources

Here is a list of various resources that may assist our clients. They will need access to the internet to get some of the information.

1. Generally: COVID-19 Era Employment & Financial Assistance, Homeowner & Rental Assistance, Food & Meals, Healthcare, Children & Parents, Community, Mental Health & Emergency, Internet, Utilities & Wireless Service:
<https://arizonatogether.org/>
2. Housing and Rental Assistance:
 - a. City of Surprise Rental & Utility (electric, gas, water, sewer & trash) (past due, now owed, or future months) Assistance Client Portal:
<https://hsdclientportal.maricopa.gov/>. Eligible clients may qualify for up to 15 months (Apr. 2020 – Dec. 2021) of rent & utility assistance. More info about eligibility & required documentation: www.maricopa.gov (In the Search box type “emergency rent.”) Also see “Documents Needed by Clients for Applications.”¹
 - b. SVdP Special Ministries at Halle Resource Center in Phx. Client to call 602-850-6948. Leave name, address, phone number & SVdP conference name.
 - c. Salvation Army, 17420 N. Avenue of the Arts, Sun City. 623-215-9566
 - d. Mortgage assistance: Administration of Resources & Choices (ARC). 602-374-2226. www.arc-az.org/housing-counseling
 - e. Lutheran Social Services of the Southwest. 480-654-4539. www.lss-sw.org

¹ Documents Needed by Clients for ERA Applications:

-ID for ALL Household members.

-Proof of total income earned for entire household.(2020 IRS forms, check stubs, etc.)(at or below 80% of Area Median Income)

-Proof of C-19 Pandemic Financial Hardship.(Check stubs, Unemployment insurance, Employer's Letter, school expenses,child care etc.)

-Proof of unemployment for C-19 must be after 3.20.20.

-Entire Current Lease, signed and dated by Tenant(s) and Landlord.

-Copies of most-recent utility bills.

-For City of Phoenix ERA: Applicant MUST SHOW proof of unmet and past-due rent or utility obligations. Written documentation REQUIRED.

-Affidavit(s) required for households with more than 2 adults if not all are working or show no income.

3. Affordable Housing Units:
 - a. Housing for Hope-Affordable and safe housing for individuals and families. <https://housingforhopeaz.org/> (in Glendale, Tempe, Phoenix)
 - b. Foundation for Senior Living. www.fsl.org. 602-285-0505

4. Rental Unit Search Assistance:
 - a. “Tenant-Based Rental Assistance” (TBRA) Program sponsored by New Leaf. Help to find and pay for new rental housing. <https://www.surpriseaz.gov/3799/Tenant-Based-Rental-Assistance>.
For appointment call 480-653-7733 or email jweber@turnanewleaf.org.
 - b. www.rentcafe.com
 - c. Homeward Bound, 230 W. Colter, Phoenix, AZ 85015. 602-263-7654. www.homewardboundaz.org
 - d. UMOM (families with children). 3333 E. Van Buren, Phoenix, AZ 85008. 602-275-7852. www.umom.org

5. Legal assistance:
 - a. <https://clsaz.org>
 - b. <https://az.freelegalanswers.org/>
 - c. <https://www.landlordology.com/arizona-landlord-tenant-laws/>
 - d. <https://www.azcourts.gov/selfservicecenter/Landlord-Tenant-Disputes-Eviction-Actions>
 - e. www.azbf.org
 - f. <https://www.maricopa.gov/5763/Legal-Assistance-for-Nonpayment-of-Rent->

6. **AZ Eviction Help (3/5/21) : <https://azevictionhelp.org/>. (including Declaration Form).**

- ~~7. **Child Care (3 months) for Returning Workers. Applications due 6/1/2021—9/6/2021.** Website: [Child Care for Returning Workers](#) <<<~~

8. Employment Assistance:

Surprise Workforce Development Coordinator, Angelique Stamps, for employment leads, resume help and interview guidance. (C.A.P. office). 623-222-1630. angelique.stamps@maricopa.gov | <http://myhsd.maricopa.gov> azjobconnection.gov

9. Health Care:
 - a. Help applying for health insurance, etc. www.coveraz.org

10. Utility Assistance:
 - a. City of Surprise Resource Center. *See #2(a) above. And footnote #1*
 - b. APS Customer Care Center. www.aps.com. 602-371-7171 (up to \$800/yr)
 - c. EPCOR. Call Customer Care for assistance 24/7 at 1(800)383-0834 or email at mywater@epcor.com

- d. SVdP Special Ministries at Halle Resource Center in Phx. (APS, SW Gas & other utility funds). Client to call 602-850-6948. Leave name, address, phone number & conference name (St Clare of Assisi).
- e. Salvation Army, 17420 N. Avenue of the Arts, Sun City. 623-215-9566
- f. Wildfire. <http://wildfireaz.org>. 602-604-0640
- g. Hope Women's Center: support for women and children, bill/utility assistance. 623-875-4549.
- h. Lutheran Social Services of the Southwest. 480-654-4539. www.lss-sw.org

11. Food:

- a. SVdP, El Mirage Dining Room. 14016 N. Verbena St., El Mirage, AZ. Mon. - Thurs, 9:30 – 11:30 a.m. Fri. 9:00 – 11:00 a.m.
- b. St Mary's/West Side Food Bank Alliance. 13050 W. Elm St., Surprise, AZ. 602-242- 3663. M-F, 9:00 – 4:00. (Bring photo ID & proof of address)
- c. Dysart Community Center, 14414 N. El Mirage Rd., El Mirage. 623-249-3812. Free food drive through Mon-Fri, 3-5pm.
- d. Salvation Army. Free hot breakfast drive-thru Mondays & Thursday 8-9:30a.m. And food boxes available. 623-977-1084
- e. Valley View Food Bank. 12321 NW Grand Ave., El Mirage, AZ. 623-933-3358. M-F 9a.m. – 1p.m.
- f. Surprise DES Food Stamp Office. 11526 W. Bell Rd., Surprise, AZ. 855-432-7587. <https://des.az.gov/services/basic-needs/family-assistance>
- g. Radiant Community Services Surprise. Free food water and essentials drive-thru style, 9a.m. – 12p.m., M-Thur while supplies last. 15522 W. Paradise Lane, Surprise, AZ.
- h. Radiant Distribution Center, 10701 W. Boswell Blvd., Sun City. 623-975-2662. Free food and clothing Tues/Thurs from 9-11a.m. at Radiant Sun City.
- i. WIC Assistance. Adelante Health Care in Surprise. Call 1-877-809-5092, ext 081536 between 8a.m. – 5 p.m.
- j. Surprise Sr. Center Hot Lunch Program. FREE. Call 623-222-1500 two days in advance to order meal for pickup M-F at noon.

12. Veterans:

- a. West Valley Military and Veteran Success Center, Surprise Resource Center, 12425 W. Bell Rd., Ste 124, Surprise, AZ. Allison Wisniewski. 623-222-1658. Allison.Wisniewski@surpriseaz.gov.
- b. AZ Dept of Veterans Services. <http://www.dvs.az.gov/services/benefits>. Contact 602-255-3373
- c. Dept of Vet. Affairs Community Resource & Referral Center, 1500 E. Thomas Rd., Ste #106, Phx, AZ. (Homeless or at risk of homelessness). <http://www.va.gov/homeless/crrc.asp> Contact 602-248-6040. Mon. – Fri., 7:30 a.m. -4:30 p.m.
- d. Military Veterans Resource Network, <http://www.arizonacoalition.org/network>
- e. Veterans Crisis line. www.veteranscrisisline.net Contact 800-273-8255
- f. Disabled American Veterans, 222 N. Central Ave., Ste #1053, Phx., AZ 85012. <http://www.azdav.com/dav-claims-assistance.html> Contact. 602-627-3286
- g. Heaven's Healing Hands in Peoria and Phx. Contact 480-826-9869 www.heavenshealinghandsphx.org
- h. Be Connected. www.beconnectedaz.org Contact 1-866-429-8387.

- i. Catholic Charities MANA House. 2422 W. Holly St., Phoenix, AZ 85009. 602-254-6785. www.manahouseaz.org
 - j. Luke Chapter Veterans Relief Grant Program. Financial emergency must relate to Covid-19, employment loss, housing & food insecurity, transportation or other financial crisis related to “necessities”, e.g., rent, medical bills, car repairs, utility bills, etc. Email: kramerhometree@gmail.com
 - k. Housing for Heroes Program - Supportive Services for Veteran Families. The National Community Health Partners are offering temporary assistance to Veteran families to help with rent, utilities, security deposits, moving costs and child care. Call their Maricopa County Veteran Service Office at 480-361-0177
13. SVdP Thrift Store. 12751 W. Bell Rd. #133, Surprise, AZ 85378. 623-875-5004.
Hours: Tuesday – Saturday 10 a.m. – 6 p.m.
- a. To schedule a home pickup for donations, call: 602-254-3338
 - b. Donation drop-off hours: Tues. – Sat. 10 a.m. – 4 p.m.
14. HVAC Repair Assistance:
- City of Surprise Neighborhood Services Housing Rehabilitation Program. Surprise residents only. <https://www.surpriseaz.gov/3788/Housing-Rehabilitation-Programs>
 - Maricopa County Weatherization Program. <https://www.maricopa.gov/5214/Apply-for-Home-Improvement-Programs>
15. Home Rehabilitation Assistance:
- a. Home rehabilitation assistance. <https://www.surpriseaz.gov/3788/Housing-Rehabilitation-Programs> 623-222-1550
16. COVID-19 Related Funeral Assistance:
- a. <https://www.fema.gov/disasters/coronavirus/economic/funeral-assistance>
17. SENIOR HOME SERVICES. Benevilla Home Services. 623-584-4999. www.benevilla.org
18. TECHNOLOGY:
- a. for eligible individuals: Refurbished computers, low-cost mobile internet, affordable computer repair. www.pcsforpeople.org
 - b. Broadband assistance payments for eligible households: <https://www.fcc.gov/emergency-broadband-benefit-outreach-toolkit>
19. TRANSPORTATION: Ride Choice at Valley Metro. To register call Surprise Human Service and Community Vitality Dept Neighborhood Services Division. 623-222-1550. Or Valley Metro 602-716-2000.
20. Internet Access/Wifi:
- a. [Cox CARES Act Solutions for Education](http://www.Cox.com/CareAct). Cox is offering internet for low-income families with kids in the K-12 system free for two months and \$9.95/mo going forward. Families can qualify for Connect2Compete by visiting www.Cox.com/CareAct.
21. General lists of resources by category:
- a. <http://www.southwestnetwork.org/ni/resources.shtml> - Select “The Help Book”
 - b. Surprise Community Resource Guide (the green book)

[https://surpriseaz.gov/DocumentCenter/View/40011/Community-Resource- Guide?bidld=](https://surpriseaz.gov/DocumentCenter/View/40011/Community-Resource-Guide?bidld=)

- c. City of Surprise COVID-19 Resources & Information._
<https://www.surpriseaz.gov/3801/COVID-19>
- d. www.211arizona.org or dial 2-1-1.

22. IRS – Economic Impact (Stimulus) Payment. Those experiencing homelessness can get Economic Impact (Stimulus) Payments and other tax benefits. For more info, go to <https://go.usa.gov/xHWV7> (The key is to file at least a basic 2020 income tax return, even if person had no income, so IRS has basic info on who the applicant is).

23. Also see list of resources at St Clare of Assisi SVdP Conference website:
www.svdpstclare.com