



Society of St. Vincent de Paul St. Clare of Assisi Parish

17111 W. Bell Rd.

Surprise, AZ 85374-2984

Emergency Aid Phone: 623-975-5617

February 5, 2022

RE: COVID-19 Era Resources

Here is a list of various resources that may assist our clients. They will need access to the internet to get some of the information.

1. Generally:

- a. COVID-19 Era Employment & Financial Assistance, Homeowner & Rental Assistance, Food & Meals, Healthcare, Children & Parents, Community, Mental Health & Emergency, Internet, Utilities & Wireless Service: <https://arizonatogether.org/>
- b. AARP Foundation.org. Search our Local Assistance Directory to find food, housing, health and employment programs in your area. You'll also find programs related to help paying bills, and other free or reduced cost programs, including new programs for the COVID-19 pandemic. <https://local.aarpfoundation.org>

2. Housing and Rental Assistance:

- a. City of Surprise Rental & Utility (electric, gas, water, sewer & trash) (past due, now owed, or future months) Assistance Client Portal: <https://hsdclientportal.maricopa.gov/>. Eligible clients may qualify for up to 15 months of rent & utility assistance. If the family/individual does not have the capacity to apply on line, they can call the Surprise HOPE-line at 623-222-4673. It may take up to 48 hours to More info about eligibility & required documentation: www.maricopa.gov (In the Search box type "emergency rent.") Also see "Documents Needed by Clients for Applications."¹ *Note: Due to the number of applicants in queue, it may take 6 to 8 weeks for a caseworker to contact the family/individual.
- b. SVdP Special Ministries at Halle Resource Center in Phx. Client to call 602-850-6948. Leave name, address, phone number & SVdP conference name.
- c. Mortgage assistance: Administration of Resources & Choices (ARC). 602-374-2226. www.arc-az.org/housing-counseling
- d. Lutheran Social Services of the Southwest. 480-654-4539. www.lss-sw.org

- e. Housing Assistance Program: <https://haf.azhousing.gov>
 - f. Neighborhood Assistance Corporation (NACA): <https://www.nacalynx.com/help>
 - g. Your Sure Foundation (YSF)-Call 623-255-7094 or yoursurefoundation.org
3. Affordable Housing Units:
- a. Housing for Hope-Affordable and safe housing for individuals and families. <https://housingforhopeaz.org/> (in Glendale, Tempe, Phoenix) 4747 7th Ave. Phoenix, AZ 85013, Call 602-530-5559.
 - b. Foundation for Senior Living. www.fsl.org. 1201 E. Thomas Rd, Phoenix, AZ 85014, 602-285-1800.
4. Rental Unit Search Assistance:
- a. “Tenant-Based Rental Assistance”(TBRA) Program sponsored by NewLeaf. Help to find and pay for new rental housing. <https://www.surpriseaz.gov/3799/Tenant-Based-Rental-Assistance>. For appointment call 623-222-1550 or email jweber@turnanewleaf.org.
 - b. www.rentcafe.com
 - c. Homeward Bound, 2302 W. Colter St, Phoenix, AZ 85015. 602-263-7654 Mon -Fri 9am – 4 pm www.homewardboundaz.org
 - d. UMOM (families with children). 3333 E. Van Buren, Phoenix, AZ 85008. 602-275-7852. www.umom.org
5. Legal assistance:
- a. <https://clsaz.org>, or call 602-258-3434.
 - b. <https://az.freelegalanswers.org/>
 - c. <https://www.landlordology.com/arizona-landlord-tenant-laws/>
 - d. n <https://www.azcourts.gov/selfservicecenter/Landlord-Tenant-Disputes-Eviction-Actions>
 - e. www.azbf.org
 - f. <https://www.maricopa.gov/5763/Legal-Assistance-for-Nonpayment-of-Rent-> or call 602-506-0589.
6. AZ Eviction Help (3/5/21): <https://azevictionhelp.org/>. (Including Declaration Form) or call 602-534-2433.
7. Employment Assistance:
Surprise Workforce Development Coordinator, Angelique Stamps, for employment leads, resume help and interview guidance. (C.A.P. office). 623-222-1630. angelique.stamps@maricopa.gov | <http://myhds.maricopa.gov> azjobconnection.gov
8. Health Care:
- a. Help applying for health insurance, etc. www.coveraz.org
 - b. AZ Family Caregiver Reimbursement Program. Beginning in January 2020 helps pay for home modifications and technology that can help a resident with mobility or daily living, e.g., bathroom remodels, hearing aids & wheelchair ramps. (continues on next page)

Covers 50% of eligible expenses, up to \$1,000.00.

<https://des.az.gov/services/older-adults/family-caregiver-support> or call 888-737-7494 (Mon – Fri 9 am – 4pm).

9. Utility Assistance:

- a. City of Surprise Resource Center. *See #2(a) above. And footnote #1*
- b. APS Customer Care Center. www.aps.com. 602-371-7171 (up to \$800/yr)
- c. EPCOR. Call Customer Care for assistance 24/7 at 1(800)383-0834 or email at mywater@epcor.com
- d. SVdP Special Ministries at Halle Resource Center in Phx. (APS, SW Gas & other utility funds). Client to call 602-850-6948. Leave name, address, phone number & conference name (St Clare of Assisi). (mailbox full as of 6/2021-unable to leave message)
- e. Salvation Army 17420 N. Avenue of the Arts, Sun City. Leave message for christinaconradusw@salvationarmy.org or call 623-215-9566.
- f. Wildfire. <http://wildfireaz.org>. 602-604-0640
- g. Hope Women's Center: support for women and children, bill/utility assistance. 623-875-4549.
- h. Lutheran Social Services of the Southwest. 480-654-4539. (Glendale only, utilities services provided 1/18/22)
- i. Statewide utility assistance for renters. APS. SW Gas. era.azdes.gov/ (See website choices.)
- j. Housing Assistance Program azhousing.gov (See website choices.)

10. Food:

- a. SVdP, El Mirage Dining Room. 14016 N. Verbena St., El Mirage, AZ. Mon. - Thurs, 9:30 – 11:30 a.m. Fri. 9:00 – 11:00 a.m.
- b. St Mary's/West Side Food Bank Alliance, 13050 W. Elm St., Surprise, AZ. 602-242- 3663. M-F, 8:30 am – 4:30 pm. (Bring photo ID & proof of address)
- c. Dysart Community Center, 14414 N. El Mirage Rd., El Mirage. 623-249-3812. Free food drive through only. Wednesday 8:00 am to 11:00 am. (food and hygiene products)
- d. Salvation Army. Free hot breakfast drive-thru Mondays & Thursday 8-9:30a.m. And food boxes available. 623-977-1084
- e. Valley View Food Bank. 12321 NW Grand Ave., El Mirage, AZ. 623-933-3358. M-F 9 a.m. – 1 p.m.
- f. Surprise DES Food Stamp Office. 11526 W. Bell Rd., Surprise, AZ. 855-432-7587. <https://des.az.gov/services/basic-needs/family-assistance>
- g. Radiant Community Services Surprise. Free food water and essentials drive-thru style, 9:00 a.m. – 12:00 p.m., M-Thurs while supplies last. 15522 W. Paradise Lane, Surprise, AZ.
- h. Radiant Distribution Center, 10701 W. Boswell Blvd., Sun City. 623-975-2662. Free food and clothing Tuesday/Thursday from 9:00 am -11:00 a.m. at Radiant Sun City (Only provides for their parishioners.).
- i. WIC Assistance. Adelante Health Care in Surprise. Call 1-877-809-5092, ext. 081536 between 8a.m. – 5 p.m.
- j. Sr. Center Hot Lunch Program. FREE. Call 623-222-1500 two days in advance to order meal for pickup M-F at noon. (Only for 60+ or 55 – 59 with disability cost is \$2.50.)

11. Veterans:

- a. West Valley Military and Veteran Success Center, Surprise Resource Center, 12425 W. Bell Rd., Ste 124, Surprise, AZ. Allison Wisniewski. 623-222-1658. allison.wisniewski@surpriseaz.gov.
- b. AZ Dept of Veterans Services. <http://www.dvs.az.gov/services/benefits>. Contact 602-535-1215.
- c. Dept of Vet. Affairs Community Resource & Referral Center, 1500 E. Thomas Rd., Ste #106, Phoenix, AZ. (Homeless or at risk of homelessness). <http://www.va.gov/homeless/crrc.asp> Contact 602-248-6040. Mon. – Fri., 7:30 a.m. -4:30 p.m.
- d. Military Veterans Resource, <http://www.arizonacoalition.org>
- e. Veterans Crisis line. www.veteranscrisisline.net Contact 800-273-8255 press 1.
- f. Disabled American Veterans, 222 N. Central Ave., Ste #1053, Phoenix, AZ 85012. <http://www.azdav.com/dav-claims-assistance.html> call 602-627-3286
- g. Heaven’s Healing Hands in Peoria and Phoenix. www.heavenshealinghandsphx.org
- h. Be Connected. www.beconnectedaz.org Contact 1-866-429-8387.
- i. Catholic Charities MANA House. 2422 W. Holly St., Phoenix, AZ 85009. 602-254-6785. www.manahouseaz.org
- j. Luke Chapter MOAA. Financial emergency must relate to Covid-19, employment loss, housing & food insecurity, transportation or other financial crisis related to “necessities”, e.g., rent, medical bills, car repairs, utility bills, etc. Email: kramerhometree@gmail.com
- k. Homes for Heroes Program - Supportive Services for Veteran Families. www.homesforheroes.com

12. SVdP Thrift Store.

- a. 12751 W. Bell Rd. #133, Surprise, AZ 85378. 623-875-5004. Hours: Tuesday – Saturday 10 am – 6 pm.
- b. To schedule a home pickup for donations, call: 602-254-3338
- c. Donation drop-off hours: Tues. – Sat. 10 am. – 6 pm.

13. HVAC Repair Assistance:

- a. City of Surprise Neighborhood Services Housing Rehabilitation Program. Surprise residents only. <https://www.surpriseaz.gov/3788/Housing-Rehabilitation-Programs>
- b. Maricopa County Weatherization Program. <https://www.maricopa.gov/5214/Apply-for-Home-Improvement-Programs>

14. Home Rehabilitation Assistance:

- a. Home rehabilitation assistance. <https://www.surpriseaz.gov/3788/Housing-rehabilitation-programs> or call 623-222-1550.

15. COVID-19 Related Funeral Assistance:

- a. <https://www.fema.gov/COVID-19funeralassistance>

16. Senior Home Services: Benevilla Home Services. 623-584-4999. www.benevilla.org

17. Technology:
 - a. for eligible individuals: Refurbished computers, low-cost mobile internet, affordable computer repair. www.pcsforpeople.org
 - b. Broadband assistance payments for eligible households:
<https://www.fcc.gov/emergency-broadband-benefit-outreach-toolkit>
18. Transportation:
 - a. Ride Choice at Valley Metro. To register call Surprise Human Service and Community Vitality Dept Neighborhood Services Division. 623-222-1550. or Valley Metro 602-716-2000.
19. Internet Access/WIFI:
 - a. Cox Access Partnership Program. Cox is offering internet for low-income families with kids in the K-12 system free for two months and \$9.95/mo going forward. Families can qualify for Connect2Compete by visiting www.careact/connect2compete.
20. General lists of resources by category:
 - a. <http://www.southwestnetwork.org/ni/resources.shtml> - Select "The Help Book"
 - b. Surprise Community Resource Guide (the green book)
<https://surpriseaz.gov/documentcenter/view/40011/community-resource-guide?bidl=>
 - c. City of Surprise COVID-19 Resources & Information.<https://www.surpriseaz.gov/3801/COVID-19www.211arizona.org> or dial 2-1-1.
21. Also see list of resources at St Clare of Assisi SVdP Conference website:
www.svdpstclare.com
22. Native American Connections
 - a. nativeconnections.org. Phone 602-254-3257

¹ Documents Needed by Clients for ERA Applications:

- ID for ALL Household members.
- Proof of total income earned for entire household.(2020 IRS forms, check stubs, etc.)(at or below 80% of Area Median Income)
- Proof of C-19 Pandemic Financial Hardship.(Check stubs, Unemployment insurance, Employer's Letter, school expenses, child care etc.)
- Proof of unemployment for C-19 must be after 3.20.20.
- Entire Current Lease, signed and dated by Tenant(s) and Landlord.
- Copies of most-recent utility bills.
- For City of Phoenix ERA: Applicant MUST SHOW proof of unmet and past-due rent or utility obligations. Written documentation REQUIRED.
- Affidavit(s) required for households with more than 2 adults if not all are working or show no income.



**A New Leaf West Valley VITA Program
2021-22 Tax Season VITA Drop-Off Service Sites**



**At ALL VITA Sites: MUST wear a face mask ALWAYS covering nose and mouth. MUST bring your own pens.
Children/additional people (not required for tax preparation service) are NOT ALLOWED at the sites.**

	Site	Site Address	Days & Hours for Drop-Off *	Dates *
1	Arizona Complete Health Avondale Resource Center	995 E. Riley Drive Avondale, AZ 85323	Tuesdays: 2:00 pm - 4:00 pm Saturdays: 8:30 am - 10:30 am	Tuesdays: Feb. 1 - Apr. 12, 2022 Saturdays: Feb. 5 - Apr. 16, 2022
2	Buckeye Valley Chamber of Commerce	508 E Monroe Ave Buckeye, AZ 85326	Wednesdays: 2:00 pm - 5:00 pm	Wednesdays Feb. 2 - Apr. 13, 2022
3	Citadel of Praise Church	8738 W. Cholla Street Peoria, AZ 85345	Saturdays: 9:00 am - 11:00 am	Saturdays Feb. 5 - Apr. 16, 2022
4	Estrella Mountain Community College Closed on Friday, March 18, 2022	Ocotillo Hall, Room# 115 3000 N. Dysart Rd Avondale, AZ 85392	Fridays: 9:00 am - 12:00 pm	Fridays Feb. 4 - Apr. 15, 2022 Closed on Friday, March 18, 2022
5	Glendale High School	Media Center 6216 W Glendale Ave, Glendale, AZ 85301	Saturdays: 10:00 am - 1:00 pm	Saturdays Feb. 5 - Apr. 9, 2022
6	Littleton Elementary School District Office	Family Welcome Center 1642 S. 107th Avenue, Avondale, AZ 85323	Thursdays: 4:00 pm - 6:00 pm	Thursdays Feb. 3 - Apr. 14, 2022
7	Luke Air Force Base	7383 N Litchfield Rd Bldg. 1150 (Block House) 3rd Floor Glendale, AZ 85309	Mondays: 9:00 am - 10:30 am	Mondays Jan. 31 - Apr. 11, 2022
8	Riverboat Bingo	18300 W. Bell Road Surprise, AZ 85374	Wednesdays: 11:00 am - 1:00 pm	Wednesdays Feb. 2 - Apr. 13, 2022
9	Surprise Resource Center Closed on Monday, Feb. 21, 2022	12425 W. Bell Road Bldg. A, Suite # 124 Surprise, AZ 85378	Mondays: 4:00 pm - 6:00 pm Tuesdays: 4:00 pm - 6:00 pm Thursdays: 9:00 am - 11:00 am	Mondays: Jan. 31 - Apr. 18, 2022 Tuesdays: Feb. 1 - Apr. 12, 2022 Thursdays: Feb. 3 - Apr. 14, 2022
10	YWCA Senior Center, Glendale	8561 N. 61st Avenue Glendale, AZ 85302	Tuesdays: 9:00 am - 10:30 am	Tuesdays Feb. 1 - Apr. 12, 2022

* **Subject to Day/Time change and additional/early closures due to unforeseen circumstances and without any prior notice.**

Expected turn-around time for VITA Drop Off Tax Preparation Service is 7-10 days
Tax Preparation service will be provided by IRS certified volunteers on First Come First Serve basis.
Please be respectful and courteous to VITA VOLUNTEERS
We reserve the right to REFUSE SERVICE and to stop taking clients BEFORE the site close time.

Steps to follow for using the VITA Drop-Off Service:

1	Sign-In at the site and completely fill out the Intake Sheet (3 pages) in your car /assigned waiting spots (if available). You will be called on your cell when it's your turn to Drop-Off your tax documents. Maximum 15 minutes are allowed for this 'Drop-Off' meeting with a VITA Volunteer.
2	Sign the (4) Consent forms and ensure ALL the required tax documents are open and out of the envelopes BEFORE coming to see a Volunteer. Social Security Card or ITIN Card/Letter (for ALL persons), Picture ID (for Taxpayer and Spouse) AND Prior year's tax return are REQUIRED to receive the free tax preparation service.
3	Tax Preparation will be done remotely and the customer will be contacted via phone or email to collect any incomplete or additional information required during the preparation/review process.
4	Taxpayer will be given an appointment for the completed 'Tax Return Pick-Up'. Taxpayer and the spouse, BOTH MUST be present for this meeting. Maximum 10 minutes are allowed for the "Pick-Up" appointment.

To find Information on VITA Site Locations in other areas (Phoenix, Mesa, Tempe etc), please visit <https://irs.treasury.gov/freetaxprep/>

Interested in learning basic Tax Law & Becoming a VITA Volunteer?
Visit & Sign-up at: <https://www.turnanewleaf.org/services/financial-empowerment/vita-program.html>