

Crisis Services — Always call 911 in life threatening situations.

See Community Resource Guide, pages 3 and 7

Adult Protective Services (for easily exploited adults)

<https://des.az.gov/services/aging-and-adult/arizona-adult-protective-services-aps>

DES receives reports alleging that a vulnerable adult (people 18 years of age and older) are the victims of neglect, abuse or exploitation.

APS accepts phone reports Monday - Friday 7:00 a.m. to 7:00 p.m. and Saturday, Sunday and state holidays 10:00 a.m. to 6:00 p.m. (1-877-SOS-ADULT/1-877-767-2385). Online reports are available 24 hours a day, seven days a week at www.azdes.gov/reportadultabuse.

Eviction or Foreclosure Prevention Assistance

<https://des.az.gov/services/child-and-family/short-term-crisis-services-program>

Short Term Crisis Services (STCS) Program provides temporary assistance to low income families experiencing an emergency need that cannot be met immediately by their own income, and resources to help stabilize an immediate financial crisis. A dependent child must live in the home.

To apply for STCS, contact the local [Community Action Agency](#) (CAA) in your area.

<https://des.az.gov/services/aging-and-adult/community-services/community-action-agencies>

Area Agency on Aging

<https://www.aaaphx.org/>

I'm told this agency has an Ombudsman program for elderly experiencing abuse of neglect. The [Area Agency on Aging, Region One](#), offers [programs and services](#) for residents of Maricopa County, Arizona. We advocate, plan, coordinate, develop and deliver services for adults aged 60+, adults aged 18+ with HIV/AIDS, adults aged 18+ with disabilities and long-term care needs, and family caregivers.

[Contact us](#) for more information about our services or with any questions or concerns. call 24-Hour Senior HELP LINE at 602-264-HELP (4357), Toll Free at 888-783-7500.

Arizona Health Care Cost Containment System (AHCCCS) Resources:

<https://www.azahcccs.gov/>

Arizona's Medicaid agency that offers health care programs to serve Arizona residents. Individuals must meet certain income and other requirements to obtain services.

AHCCS Crisis Hotlines

<https://www.azahcccs.gov/BehavioralHealth/crisis.html>

National 24-Hour Crisis Hotlines

National Suicide Prevention Lifeline

<https://suicidepreventionlifeline.org/>

1-800-273-TALK (8255)

The National Suicied Prevention Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

National Substance Use and Disorder Issues Referral and Treatment Hotline

1-800-662-HELP (4357) or Text the word "HOME" to 741741

Arizona Teen Crisis

602-248-TEEN (8336), 623-879-9600

Crisis Response Network

<http://www.crisisnetwork.org/>

CRN was selected to evaluate whether applicants meet diagnostic and functional criteria to receive comprehensive community based mental health care. CRN now administers the Seriously Mentally Ill (SMI) Eligibility Determination program across all of Arizona. Behavioral health service providers complete an evaluation for an individual then submit the SMI Assessment Packet to CRN to make an SMI eligibility determination. Services provided by CRN are funded through contracts with Arizona Health Care Cost Containment System (AHCCS), Mercy Maricopa Integrated Care (MMC) and Health Choice Integrated Care (HCIC).

Terros Health, Community Resource Guide, p. 5

<https://www.terroshealth.org/>

602-222-9444, 602-685-6000, or 800-631-1314

Integrated “whole health” approach to provide support for body, mind and soul when there is a mental health issue. Provides culturally responsive, integrated and evidence-based primary care services, addiction and mental health treatment, mobile psychiatric crisis services, and community prevention and education.