

SVdP Thrift Stores

Did you know that our Thrift Stores have a variety of ways that donors can schedule a SVdP Thrift store pickup? We also have a couple of options for how the donations are picked up including a Priority or "White Glove" Pick-up service.

Potential donors that want a donation pick-up may schedule a pick-up by calling 602-754-3338 or by visiting the Diocesan website at www.stvincentdepaul.net. We now have business cards available to conferences that have a QR code that will take potential donors straight to the scheduling feature on our website. Contact Vincentian Support Services to get cards for your conference. These cards are a great way to respond to family, friends and associates when they ask how they can schedule a SVdP Thrift Store pick-up.

Our standard pick-ups are free and items are picked up outside of the donors' location. Items can be left curbside, in a driveway, carport or in a garage with a donor present to open and close the garage. Unless special arrangements are made in advance, as in the case of elderly or disabled donors, drivers are not able to enter a home and all items must be located on the ground floor areas of apartment or condo complexes. As a rule, the free pick-ups need to be scheduled at least three days in advance. Earlier pickup dates are booked subject to availability. Although our standard pick-ups are free, there is a fee for picking up used mattresses and box springs. The fee is \$50 for up to three of these items. Since we do not sell used mattresses or box springs, the fee is a disposable fee.



About two years ago, we developed a new program we call "White Glove." It is a specific processing of donations that merits special attention because of their potential value or the needs of a particular donor. The Retail management team handles these pick-ups personally, working with the donor to ensure their donation will receive proper care and processing.

Our Priority pick-up services are provided for a fee and are designed to help donors who need items to be removed from their home, apartment or condo. These pick-ups can be scheduled up to two days in advance. This service includes standard second floor and above second floor service if an elevator is available for the drivers to use. Our priority pick-ups can include disassembly of items as needed. The fee for this service is \$110 and up depending on the size and the nature of the pick-up. This service has been quite popular and well received by many of our larger and more upscale donors.

Our thrift stores and drivers accept most gently used furniture, appliances, household and clothing items. We are, however, unable to accept flimsy furniture, oversized items such as wall and entertainment units, damaged, broken, stained or foul-smelling items, and things that have missing parts.

Our stores are always in need of donations and this especially true now. You and your conference can be our best advocate and referral source for donations. Get some of our business cards with our donation information and QR code. Hand them out to family members and friends, Put them on a table in you Parish office. Take them with you to Garage sales. Hand them out everywhere you go and to everyone you meet. The more donations we receive the more we can help others including the neighbors you send to the us for furniture, appliances, household goods, and clothing.

Our retail stores are more than thrift stores. We care. Whatever a donation may be or whatever store a donor drops it off to, we will take the time and effort to evaluate what has been given us and process it to help support the mission of St. Vincent de Paul.

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