

# Society of St. Vincent de Paul St. Clare of Assisi Parish

17111 W. BellRd.

Surprise, AZ 85374-2984

Emergency Aid Phone: 623-975-5617

www.svdpstclare.com

# ST CLARE OF ASSISI (SCoA) CONFERENCE RESOURCE LIST

(as of November 26, 2025)

This is a list of various resources that may help our neighbors. *No guarantee that all of these resources are still available.*Table of Contents:

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## 1. Generally:

- a. City of Surprise, AZ. "Community Resource Guide."

  <a href="https://content.civicplus.com/api/assets/az-surprise/3948aa9c-4438-46ae-a5b1-1ebc1f92449b">https://content.civicplus.com/api/assets/az-surprise/3948aa9c-4438-46ae-a5b1-1ebc1f92449b</a>. Surprise Community Resource Center,15382 N.

  Hollyhock St., Surprise, AZ 85378.623-222-1600. CAP Office: 623-222-4673.
- b. Employment & Financial Assistance, Homeowner & Rental Assistance, Food & Meals, Healthcare, Children & Parents, Community, Mental Health & Emergency, Internet, Utilities & Wireless Service: <a href="https://arizonatogether.org/">https://arizonatogether.org/</a>
- c. AARP Foundation.org. Search our Local Assistance Directory to find food, housing, health and employment programs in your area. You'll also find programs related to help paying bills, and other free or reduced cost programs. https://local.aarpfoundation.org
- d. A project by Wildfire with links to: Child & Family Resources, Financial Benefits, Health Care, Jobs & Employment Directions, Clothing & Diaper Banks, Food & Nutrition, Housing and Utilities, Seniors & Disability Services. <a href="https://www.arizonaselfhelp.org">https://www.arizonaselfhelp.org</a>
- e. Energy assistance (up to \$400 once w/in 12 mths), medical life support equipment used in the home, links to various services, including SNAP (food stamps). 602-604-0640. <a href="https://www.wildfireaz.org">www.wildfireaz.org</a>
- f. Housing, utilities and other needs: Chicanos por la Causa. <a href="https://cplc.org/econ/lending.php">https://cplc.org/econ/lending.php</a>. 602-257-0700. 1112 E. Buckeye Rd., Phoenix, AZ 85034.
- g. Wildfire (lists of various resources). Wildfireaz.org. "Find Help." 340 E. Palm Lane, Ste 315, Phx, AZ 85004. P: 602-604-0640. F: 602-604-0644. info@wildfireaz.org
- h. Maricopa County Human Services Department. Help with emotional, social & economic well-being by providing financial, educational, career and other support services. To apply, fill out online application with the client portal. <a href="https://www.maricopa.gov/HelpWithBills">https://www.maricopa.gov/HelpWithBills</a>
- i. <a href="https://www.azevictionhelp.org">https://www.azevictionhelp.org</a> Links to legal aid, rental and utility assistance, & help after eviction.
- j. American Lutheran Church of Sun City. 17200 N. Del Webb Blvd., Sun City, AZ 85373. Phone appointments M-F a .m. 3:30 p.m. 480-848-7045. Office appointments Wed. & Thurs 9 a.m. 2 p.m. 623-974-2512
- k. <a href="http://des.az.gov">http://des.az.gov</a>
  - Shelter and Housing. AZ Rental Assistance Program. Homeless Services. Short-term Crisis Services. Community Action Agencies. LIHEAP (Low Income Household Water Assistance Program). Low Income Energy Assistance Program.

#### 2. Housing and Rental Assistance:

a. City of Surprise Rental & Utility (electric, gas, water, sewer & trash) (past due, now owed, or future months) Assistance Client Portal:
 <a href="https://hsdclientportal.maricopa.gov/">https://hsdclientportal.maricopa.gov/</a>. Eligible clients may qualify for up to 15

months of rent & utility assistance. If the family/individual does not have the capacity to apply on line, they can call the Surprise HOPE-line at 623-222-4673. (It may take up to 48 hours to get a return call). More info about eligibility & required documentation: <a href="www.maricopa.gov">www.maricopa.gov</a> (In the Search box type "emergency rent.") \*Note: Due to the number of applicants in queue, it may take 6 to 8 weeks for a caseworker to contact the family/individual.

- N.B. (Note Well). Until July 1, 2022, the Surprise Resource Center, a/k/a CAP (Community Action Program) Office, served residents of Surprise and El Mirage. As of July 1, 2022, their service area includes Waddell, Wittmann, Sun City West and the Sun City Communities.
- b. Mortgage assistance: Administration of Resources & Choices (ARC). 602-374-2226. <a href="https://www.arc-az.org">www.arc-az.org</a>
- c. Lutheran Social Services of the Southwest. 480-654-4539. www.lss-sw.org
- d. American Lutheran Church of Sun City. 17200 N. Del Webb Blvd., Sun City, AZ 85373. Phone appointments M-F a.m. 3:30 p.m. 480-848-7045. Office appointments Wed. & Thurs 9 a.m. 2 p.m. 623-974-2512
- e. AZ Dept. of Housing. <u>Eviction</u> Prevention Assistance: https://azhousing.gov. 833-931-3600
- e. Neighborhood Assistance Corporation (NACA): <a href="https://www.nacalynx.com/help">https://www.nacalynx.com/help</a>
- f. Your Sure Foundation (YSF)-Call 623-255-7094 or yoursurefoundation.org
- g. AZ Dept of Economic Security. Emergency Rental Assistance Program. <a href="https://des.az.gov/ERAP">https://des.az.gov/ERAP</a>. Eligible applicants may receive up to \$10,500 rent assistance. 833-912-0878.
- h. <a href="https://www.azevictionhelp.org">https://www.azevictionhelp.org</a> Links to legal aid, rental and utility assistance, & help after eviction. 833-912-0878
- i. 211. AZ families and individuals seeking placement at a shelter or connection to housing resources may call AZ's centralized services number at 877-211-8661.
- j. Salvation Army 17420 N. Avenue of the Arts, Sun City. Leave message for <u>Jeremy.pierce@usw.salvationarmy.org</u> or call 623-215-9566. (On 1<sup>st</sup> of the month they get 4 x \$500 to help neighbors with rent. Usually gone during 1<sup>st</sup> week of month). They help 30 people per mth with up to \$500 for APS and \$300 for water. k. Rent security deposit loans. <u>www.jetty.com</u>
- m. Public Housing. Sept. 9-30, 2024, city of Glendale: applications for the lottery will be accepted for Public Housing, Housing Choice Voucher and Project-Based Voucher Programs. The link for the applications starting 9/9/24: www.glendaleaz.org
- l. Newtown CDC/CLT. Credit counseling, financial coaching, homebuyer education and down-payment assistance. Community Development Corporation (CDC) Community Land Trust (CLT). <a href="www.newtowncdc.org">www.newtowncdc.org</a> 2106 E. Apache Blvd., Ste 112, Tempe, AZ 85281. 480-517-1589
- m. A New Leaf. <u>www.turnanewleaf.org</u>. 877-211-8661. Rent and Utility Assistance/Rental Subsidy. 12779 W. Grand Avenue, Surprise, AZ 85374. Peyton Flores Program Manager 623-850-5611 <u>pflores@turnanewleaf.org</u>. To reach the West Valley Housing Assistance Center directly, email <u>WVHACinfo@turnanewleaf.org</u>, or call 623-850-5611.

#### 3. Rental Unit Search Assistance:

- a. www.rentcafe.com
- b. Homeward Bound, 2302 W. Colter St, Phoenix, AZ 85015. 602-263-7654

- Mon -Fri 9am 4 pm www.homewardboundaz.org
- c. UMOM (families with children). 3333 E. Van Buren, Phoenix, AZ 85008. 602-275-7852. www.umom.org
- d. Chicanos por la Causa. <a href="www.cplc.org">www.cplc.org</a>. 602-257-0700. 1112 E. Buckeye Rd., Phoenix, AZ 85034.
- e. PadSplit converts existing real estate, e.g., single-family homes, into shared living spaces, providing more quality affordable housing options for low-income renters. Thru a housing solution that ties directly to a renter's financing needs, PadSplit offers a springboard for people to pursue opportunities and realize their potential. <a href="https://www.padsplit.com">www.padsplit.com</a>

# 4. Affordable Housing Units:

- a. Housing for Hope (affiliated with Catholic Charities) Affordable and safe housing for individuals and families. <a href="https://housingforhopeaz.org">https://housingforhopeaz.org</a>. 5151 N. 19<sup>th</sup> Ave., Phoenix 85015. 855-316-2229 (toll free).
- b. Foundation for Senior Living. <a href="www.fsl.org">www.fsl.org</a>. 1201 E. Thomas Rd, Phoenix, AZ 85014, 602-285-1800.
- c. Heritage Senior Apts.15639 N. Nash St., Surprise, AZ 85374. For low income and seniors 62 and older. www.srheritage.maricopahousing.org. +1-602-774-4557

## 5. AZ Rental Eviction Help:

- a. <a href="https://azevictionhelp.org/">https://azevictionhelp.org/</a>.
- b. www.azcourts.gov/eviction
- c. AZ Housing Coalition, Vitalyst Health Foundation <a href="http://vitalysthealth.org">http://vitalysthealth.org</a>. Then Search for: "Eviction Resources Packet"

#### 6. Legal assistance:

- a. <a href="https://clsaz.org">https://clsaz.org</a>, or call 602-258-3434.
- b. https://az.freelegalanswers.org/
- c. https://www.landlordology.com/arizona-landlord-tenant-laws/
- d. <a href="https://www.azcourts.gov/selfservicecenter/Landlord-Tenant-Disputes-Eviction-Actions">https://www.azcourts.gov/selfservicecenter/Landlord-Tenant-Disputes-Eviction-Actions</a>
- e. www.azbf.org
- f. <a href="https://www.maricopa.gov/5763/Legal-Assistance-for-Nonpayment-of-Rent-or call 602-506-0589">https://www.maricopa.gov/5763/Legal-Assistance-for-Nonpayment-of-Rent-or call 602-506-0589</a>.
- g. <a href="https://www.azevictionhelp.org">https://www.azevictionhelp.org</a> Links to legal aid, rental and utility assistance, & help after eviction.
- h. Community Mediation Program/Dispute Resolution (free). 623-222-3242. https://www.surpriseaz.gov/3881/Community-Mediation
- i. American Civil Liberties Union. P.O. Box 17148, Phx., AZ 85011-0148. 602-650-1854. http://www.acluaz.org
- AZ Senior Citizens Law Project. 4146 N. 12<sup>th</sup> St., Phx., AZ 85014. 602-252-6710
- j. Assistance for legal immigrant families with family-based immigration needs. Catholic Charities. 4747 N. 7<sup>th</sup> Ave., Phx., AZ 85013. 602-998-6105. http://www.catholiccharities.org
- k. Low income Arizonans. 3707 N. 7<sup>th</sup> St., Ste 300, Phx., AZ 85014. 602-252-3432. <a href="http://www.morrisinstituteforjustice.org">http://www.morrisinstituteforjustice.org</a>
- 1. Maricopa County Volunteer Lawyers Program, 305 2<sup>nd</sup> Ave., P.O. Box 21538,

- Phx., AZ 85036. 602-258-3434. http://www.vlpmaricopa.org/vlp/
- m. Fresh Start Women's Foundation. Referrals and attorney assistance to women going through a family law issue. 1130 E. McDowell Rd., Phx., AZ 85006. 602-252-8494. <a href="http://wehelpwomen.com">http://wehelpwomen.com</a>
- n. Courts provide info for tenants & landlords. www.justicecourts.maricopa.gov
- o. Also see §1(e), above. www.worriedaboutrent.com
- p. Maricopa County Law Library, NW Regional Center, 14264 W. Tierra Buena, Surprise, AZ. Mon-Fri 8 a.m- 5 p.m. Look online at <a href="https://www.superiorcourt.maricopa.gov">www.superiorcourt.maricopa.gov</a>. Click on "Law Library Resource Center." Links to many resources, including court forms (civil, criminal, probate, family, e.g., orders for protection) court cases, links to "Contact a Lawyer" (list of free and low-cost legal service providers).
- q. Community Legal Services, <u>www.clsaz.org</u>. Community Center, 8335 W. Jefferson St., Peoria, ZA 85345. Phone 602-258-3434. Mon-Fri 9am 2pm. For general legal help: Tues. 9 am-12pm. Eviction help: Wed. 9 am-4pm.
- r. Community Legal Services' Kiosk Project: helps users learn about civil legal issues, find court info and forms, access legal aid providers by appt. and local community resources. Kiosk is at Surprise Resource Center, 15382 N. Hollyhock St., Surprise, AZ 85378. 623-222-1600. Call ahead to set up appt. to use the legal kiosk.

## 7. Utility Assistance:

- a. City of Surprise Resource Center. See #2(a) above.
- b. State of AZ. See #2(j) above.
- c. <a href="https://www.azevictionhelp.org">https://www.azevictionhelp.org</a> Links to legal aid, rental and utility assistance, & help after eviction.
- d. Statewide utility assistance for renters. APS. SW Gas. <u>era.azdes.gov/</u> (See website choices.)
- e. Housing Assistance Program: www.housing.az.gov. (See website choices).
- f. APS Customer Care Center. www.aps.com. 602-371-7171 (up to \$800/yr)
- g. EPCOR. Call Customer Care for assistance 24/7 at 1(800)383-0834 or email at mywater@epcor.com. <a href="https://www.epcor.com/account-billing/paying-your-bill/assistance-programs/Pages/default.aspx">https://www.epcor.com/account-billing/paying-your-bill/assistance-programs/Pages/default.aspx</a>
- h. Salvation Army 17420 N. Avenue of the Arts, Sun City. Leave message for <u>Jeremy.pierce@usw.salvationarmy.org</u> or call 623-215-9566. (On the 1<sup>st</sup> of the month they get financial aid to help neighbors with utilities. Usually gone during 1<sup>st</sup> week of month).
- i. Wildfire. http://wildfireaz.org. 602-604-0640
- j. Hope Women's Center: <a href="www.hopewomenscenter.org">www.hopewomenscenter.org</a> 623-875-4549. 12101 NW Grand Ave., El Mirage, AZ 85335. Support programs for women and children; bill/utility assistance (based on program points earned).
- k. Lutheran Social Services of the Southwest. 480-654-4539. http://www.lss-sw.org/
- 1. Chicanos por la Causa. APS utility assistance. Phone: 602-805-1666. www.cplc.org

#### 8. **Food**:

- a. SVdP, El Mirage Dining Room. 14016 N. Verbena St., El Mirage, AZ. Mon. Thurs, 9:30 11:30 a.m. Fri. 9:00 11:00 a.m.
- b. St Mary's/West Side Food Bank Alliance, 13050 W. Elm St., Surprise, AZ.

- 602-242- 3663. M-F, 8:00 am 4:30 pm. (Bring photo ID & proof of address). Home Delivery Program: email: gdavidson@stmarysfoodbank.org or call 602-343-3183.
- c. St. Mary's Food Bank, Surprise Neighborhood Center. The Pantry. Neighbors shop in a convenience-store. Mon-Fri, 8 a.m. 12 p.m. 602-242-FOOD
- d. Dysart Community Center, 14414 N. El Mirage Rd., El Mirage. 623-249-3812. Free food pantry drive through only. First Wednesday every month 8:00 am to 10:00 am. (food and hygiene products). Closed in June and July while schools are on summer break
- e. Salvation Army. Free hot breakfast Mondays & Thursday, except on holidays, 7:30 9:00 a.m. food boxes available 9 a.m 12 p.m., 1 p.m. 4 p.m. at 17420 Ave of the Arts, Surprise. 623-977-1084
- f. Valley View Food Bank. 12321 NW Grand Ave., El Mirage, AZ. 623-933-3358. M-F 9 a.m. 3 p.m.
- g. Surprise DES Food Stamp Office. 11526 W. Bell Rd., Surprise, AZ. 855-432-7587. <a href="https://des.az.gov/services/basic-needs/family-assistance">https://des.az.gov/services/basic-needs/family-assistance</a>
- h. Radiant Distribution Center, 10701 W. Boswell Blvd., Sun City. 623-975-2662. Free food and clothing Tuesday-Thursday from 9:00 am -11:00 a.m. at Radiant Sun City.
- i. WIC Assistance. Adelante Health Care in Surprise. Call 623-302-9999 between 8a.m. 5 p.m. 15351 W. Bell Rd., #104.
- j. Senior Center Hot Lunch Program. FREE. Call 623-222-1500 two business days in advance to order lunch. Lunch is served between 12pm 1pm M F (Only for 60+ or 55-59-year-olds with disability). Suggested donation is \$2.50. Must be a member-for easy registration call 623-222-1500 for details. Address is 15832 N Hollyhock St.
- k. SNAP/Food Stamps. <a href="https://www.health-e-arizonaplus.gov">https://www.health-e-arizonaplus.gov</a> Or call DES at 855-4312-7587
- 1. Wittmann Food Bank, a/k/a Saguaro Janes Food Bank, 21802 W. Wilson Ave., Wittmann 85361. 623-388-2683. <a href="https://saguarojane.org">https://saguarojane.org</a>. Open Thursday, 10 a.m. 1 p.m. Commodity Monday: 3<sup>rd</sup> Monday mthly, 10 a.m. 1 p.m.
- m. Fresh produce in season. Market on the Move sponsored by 3000 Club. Various locations. <a href="https://www.marketonthemove.org">https://www.marketonthemove.org</a>. 623-980-7357
- n. Meals of Joy home delivered meals; 623-594-9588; hours 9 a.m. 1 p.m. Mon.-Fri. Meals are less than \$13 and/or ability to pay.
- o. Chicanos por la Causa. <a href="https://cplc.org">https://cplc.org</a> for details about days and time.
- p. The Gathering Food Pantry. Location: The Gathering Loft, 13437 N. Litchfield Rd., Surprise, AZ 85374. Every Thursday 9-11am. One food box per month. Required documents: Photo ID (all adults), Proof of Address (unless unsheltered homeless), Birth certificate or guardianship documents (all children)

#### 9. Health Care:

- a. Help applying for health insurance, etc. www.coveraz.org 1-800-377-3536
- b. Affordable Health Care & Essential Resources. Get help applying for AHCCCS health insurance food stamps and financial assistance at Surprise Senior Center, 15832 N. Hollyhock St., Surprise, AZ 85378, on Saturdays from 9 am 2 pm with the help of the nonprofit Helping Families in Need.

- c. AZ Health Care Cost Containment System (AHCCCS). <a href="www.azahccs.gov">www.azahccs.gov</a> 1-855-432-7587. Mon. Fri. 8 am 5 p.m. Online application: <a href="www.healthearizonaplus.gov">www.healthearizonaplus.gov</a>
- d. Family Caregiver Support Program. Offers five direct services to caregivers that best meet the rang of their needs, including:
  - a. Information about available services
  - b. Assistance in gaining access to supportive services
  - c. Individual counseling, organization of support groups, and training to assist caregivers in making decisions and solving problems relating to their roles
  - d. Respite care to enable caregivers to be temporarily relieved from their caregiving responsibilities
  - e. Supplemental services, on a limited basis, to complement the care provided by caregivers.
  - f. Source: AZ Dept of Economic Security. <a href="https://des.az.gov">https://des.az.gov</a>. Click on "Services," "Older Adult," "Family Caregiver Support."
- e. Community Bridges Path. Our navigation teams conduct street outreach for persons experiencing homelessness and we operate emergency shelters and Healing Centers using the closed-campus model. We provide housing resources such as Rapid Rehousing and Permanent Supportive Housing with wrap around support services using the Housing First Model.

Our navigators are certified peer support specialists who are trained to meet individuals where they are at physically, emotionally, and mentally to provide individualized supportive services.

Mobile Team Crisis Hotline 844-534-4673

- f. Medical Equipment Lending Center. Youngtown Community Fund loans durable medical equipment at no cost up to 4 months to residents of the Northwest Valley. 11215 W. Nevada Ave., Unit A, Youngtown, AZ 85363. For more information, Contact info@youngtowncommunityfund.com.
- g. Midwestern University Dental Institute. Open Mon.-Fri. 8 a.m. 5 p.m. Excluding university holidays and educational breaks. For an appt. call: 623-537-6000.
- h. Adelante Healthcare offers free health screenings (blood pressure, glucose) also valuable health-related education. 2<sup>nd</sup> & 4<sup>th</sup> Thurs. every month from 8 a.m. 2 p.m. Walk-ins accepted. Benefits (AHCCS, SNAP, KIDSCARE) application assistance. Tuesdays 8 a.m. 12 p.m. 15351 W. Bell Rd., Surprise, AZ 85374. 877-809-5092
- Mission of Mercy (MOM). Mobile medical clinic offers free primary medical care and prescription medications to uninsured. In west valley on Mondays 7 a.m. -1:30 p.m. at Avondale Baptist Church, 1001 N. Central Ave., Avondale, AZ 85232. Appointments required: 602-341-1182 Call Tuesdays btw 9 a.m. & 2 p.m. www.MOMAZ.org
   j.

# 10. Employment Assistance:

- a. AZ@Work. azjobconnection.gov.
- b. In Surprise, AZ:
  - (1) ARIZONAatWork.com/Maricopa. 12425 W. Bell Rd, Bldg A, Ste 124, Maricopa County, Arizona, Surprise, Arizona 85378.
  - (2) Resume writing, interview techniques, job search. Melinda Greenhouse, Workforce Development Coordinator. Office: 623-222-1630. Email: Melinda.Greenhouse@Maricopa.gov
  - (3) Career training grants and scholarships, e.g., CDL training, medical career training, etc. Surprise Workforce Development. Career Skills

Workshops. <a href="http://myhsd.maricopa.gov">http://myhsd.maricopa.gov</a> Coordinator Elsa Aldana O f f i c e 602-579-1618. Email: <a href="mailto:Elsa.Aldana@Maricopa.gov">Elsa.Aldana@Maricopa.gov</a> .

- **c. Allegiance Staffing**, 1501 N. 43<sup>rd</sup> Ave. 602-252-4000. <a href="https://www.allegiancestaffing.com/agency-locations/jobs-in-phoenix-azwest/">https://www.allegiancestaffing.com/agency-locations/jobs-in-phoenix-azwest/</a>
- d. **Work While.** An hourly labor technology platform that matches workers to shifts that fit their skills, schedule and location. https://www.workwhilejobs.com
- e. **St Joseph the Worker**. 382 E. Palm Ln., Phx, AZ 85004. Mon-Fri, 9am 4pm. 602-755-5627. <u>www.sjwjobs.org</u>
- f. **Habitat for Humanity <u>Construction Training Program</u>** is designed to lay a foundation of skill that will translate to either immediate employment in the construction field, lead to a construction apprenticeship program or the first step in attending trade school.
  - (1) Enrollment is cost-free Earn construction certifications No experience required Receive a stipend as you learn
  - (2) Questions? call <u>602-268-9022</u> or email <u>Adrian Angeles</u>

# 11. Seasonal Work Opportunities:

- a. U.S. Postal Service is hiring for the holidays. www.usps.com/careers
- b. Geodis, a logistics and transport company is seeking to hire about 350 seasonal workers in the Phoenix metro area. www.MyWarehouseJob.com
- c. Sky Harbor hiring customer service agents, drivers, sales associates and those in security. <a href="www.skyharbor.com/jobs">www.skyharbor.com/jobs</a>

#### 12. Veterans:

- a. West Valley Military and Veteran Success Center, Surprise Resource Center, 12425 W. Bell Rd., Ste 124, Surprise, AZ. Allie Wisniewski. 623-222-1658. <a href="mailto:allison.wisniewski@surpriseaz.gov">allison.wisniewski@surpriseaz.gov</a>.
- b. AZ Dept of Veterans Services. www.va.gov. Go online to search for benefits. Contact 602-55-3373
- c. Dept of Vet. Affairs Community Resource & Referral Center, 1500 E. Thomas Rd., Ste #106, Phoenix, AZ. (Homeless or at risk of homelessness). <a href="http://www.va.gov/homeless/crrc.asp">http://www.va.gov/homeless/crrc.asp</a> Contact 602-248-6040. Mon. Fri., 7:30 a.m. -4:30 p.m.
- d. Military Veterans Resource, <a href="http://www.arizonacoalition.org">http://www.arizonacoalition.org</a>
- e. Veterans Crisis line. www.veteranscrisisline.net Contact 800-273-8255 press 1.
- f. Disabled American Veterans, 222 N. Central Ave., Ste #1053, Phoenix, AZ call 602-627-3286. www.dav.org
- g. Heaven's Healing Hands in Peoria and Phoenix. <u>heavenshealinghandsphx.org.</u> Phone 480-826-9769
- h. Be Connected. www.beconnectedaz.org Contact 1-866-429-8387.

- i. Catholic Charities MANA House. 2422 W. Holly St., Phoenix, AZ 85009. 602-254-6785. www.manahouseaz.org
- j. Luke Chapter MOAA. Financial emergency must relate to Covid-19, employment loss, housing & food insecurity, transportation or other financial crisis related to "necessities", e.g., rent, medical bills, car repairs, utility bills, etc. www.moaa.org
- k. Homes for Heroes Program Supportive Services for Veteran Families. Homesforheroes.orgt
- 1. Veterans Benefits Counselor (VBC) Mon. Thurs. at Surprise Resource Center, 12425 W. Bell Rd., Ste. 1015. By appointment only; no walk-ins. Call 602-583-1215. VBC helps develop and file applications for benefits & claims.
- m. Veterans legal resource: <a href="https://lawforveterans.org/">https://lawforveterans.org/</a>. Legal info on multiple issues.
- n. Links to various types of assistance. <a href="www.aarp.org">www.aarp.org</a>. In the search symbol type "veteran."

#### 13. Thrift Stores.

a. SVdP, 12751 W. Bell Rd. #133, Surprise, AZ 85378. 623-875-5004. Hours:

Tuesday – Saturday 10 am - 6 pm.

- (1) To schedule a home pickup for donations, call: 602-254-3338
- (2) Donation drop-off hours: Tues. Sat. 10 am. 6 pm.
- b. Hearts 2 Help, 10414 N. 107<sup>th</sup> Ave., Ste. 106, Sun City, AZ. 85351. Tues-Sat. 8:30 a.m. to 3 p.m. 623-412-4058

# 14. HVAC Repair Assistance:

- a. City of Surprise Neighborhood Services Housing Rehabilitation Program. Surprise residents only. To start application process, call 602-506-5911; and can go to: <a href="https://www.surpriseaz.gov/3788/Housing-Rehabilitation-Programs">https://www.surpriseaz.gov/3788/Housing-Rehabilitation-Programs</a>
- b. Maricopa County Weatherization Program. <a href="https://www.maricopa.gov/5214/Apply-for-Home-Improvement-Programs">https://www.maricopa.gov/5214/Apply-for-Home-Improvement-Programs</a>
- c. Maricopa County HVAC Repair (2023). https://www.maricopa.gov/HelpWithBills
- d. <a href="https://www.wildfireaz.org">https://www.wildfireaz.org</a>. "Find Help."
- e. Surprise Water Resources Mgmt Dept helps low-income families correct indoor/outdoor plumbing issues that are creating high water use. 623-222-7159. Or email: conservewater@surpriseaz.gov

# 15. Weatherization Programs:

- a. Weatherization Assistance Program up to \$6,000 per home. Call APS for referral. 602-371-7171. www.aps.com
- b. Low-Income Energy Conservation Weatherization Program up to \$3000 per home. <a href="https://www.swgas.com/efficiency">www.swgas.com/efficiency</a>
- c. Maricopa Weatherization Assistance Program: repair or replacement of air conditioners, water heaters and other systems/appliances, installation of insulation, energy-efficient LED light bulbs, co/smoke detectors and shade screens. Contact intake coordinator at 480-808-0429 or <a href="https://www.FSLMCWAP@fsl.org">www.FSLMCWAP@fsl.org</a> for more info.

d. <a href="https://www.wildfireaz.org">https://www.wildfireaz.org</a> "Find Help"

#### 16. Home Rehabilitation and Weatherization

- a. Maricopa County Human Services Dept., Housing and Community Development Division provides home weatherization and home rehabilitation services to qualified residents. <a href="https://www.maricopa.gov/5214/Apply-for-Home-Improvement-Programs">https://www.maricopa.gov/5214/Apply-for-Home-Improvement-Programs</a>
- b. Yardwork and handyman services by volunteers. Call Larry Garcia, 623-222-1522. Email: <a href="mailto:larry.garcia@surpriseaz.gov">larry.garcia@surpriseaz.gov</a>
- c. Help low-income families correct plumbing issues that are creating high water use—indoor or outdoor. 623-222-7159. Email: conservewater@surpriseaz.gov

#### 17. Seniors:

- a. Benevilla Free Home Services. 623-526-4404. Services provided are short or long term: Grocery Shopping, Assisted Transportation, Business Assistance, Handy Person, Friendly Visitors and Phone Pals. (Note: Benevilla is not accepting new applicants right now (5/31/24) but they recommend calling and getting on the wait list for when the service opens up again).
- b. Placement Services: 602-663-4000. www.aaseniorplacementbysueroyer.com. This service specializes in assisted living placement.
- c. Justa Center. 5533 W. Glendale, AZ. 602-345-8912. www.justacenter.org
- d. AARP links to help eligible seniors with food, housing, health, medical, property tax relief, employment. <a href="www.aarpfoundation.org/essentials">www.aarpfoundation.org/essentials</a> Then click of "Find Help."
- e. Stepping Up for Seniors. 21001 N. Tatum Blvd., Phx., AZ 85050. 602-834-7050. <a href="https://www.steppingupforseniors.org">www.steppingupforseniors.org</a>. Leave a message and they will return the call w/in 24 hrs. Medical equipment, Medical supplies, Home Care Services, Programs to Fight Loneliness and Isolation, Basic needs (utilities, rent, property taxes), Referrals to community resources or government aid, Transportation, And more.
- f. AZ Senior Citizens Law Project. <a href="www.asclp.org">www.asclp.org</a> Sandra Day O'Connor College of Law Bldg., 111 E. Taylor St., Phx, AZ 85004. 602-252-6710. We provide senior citizens with: Representation and assistance on a variety of civil legal matters. Referrals to appropriate agencies or other service providers. Referrals to private attorneys for probono or reduced fee representation where possible.
- g. Waitlist for Housing Authority of Maricopa County (HAMC) at Heritage Senior Apts, 15639 N. Nash St., Surprise, AZ 85374. Age 62 and older and able to perform all activities of daily living (ADL). Wait lists open 8 a.m. May 20, 2025 8 a.m. June 10, 2025. Veterans are encouraged to apply. https://srheritage.maricopahousing.org
- h. Surprise Senior Center, 15832 N. Hollyhock St., Surprise, AZ 85378. www.surpriseaz.gov/SeniorServices. 623-222-1500. 7 am 3 pm Mon Fri. Congregate meal at noon. \$2.50.

#### 18. **Technology**:

- a. For eligible individuals: Refurbished computers, low-cost mobile internet, affordable computer repair. www.pcsforpeople.org
- b. OATS (Older Adults Technology Services). Senior Planet from AARP is offering virtual Tech Tutoring sessions with Verizon Volunteers. You do *not* need to be a Verizon customer to take advantage of this free service! Participants will receive help from volunteers with their technology-related questions. These personalized sessions will be hosted on Zoom via individual breakout rooms. <a href="www.seniorplanet.org/tech-tutoring">www.seniorplanet.org/tech-tutoring</a>

#### 19. Internet Access/WIFI:

- a. Cox Access Partnership Program. Cox is offering internet for low-income families with kids in the K-12 system for \$9.95/mo going forward. Families can qualify for Connect2Compete by visiting <a href="https://www.cox.com">www.cox.com</a>
- b. Affordability Connectivity Program (ACP). Helping eligible households connect to the internet. <a href="https://www.fcc.gov/acp">https://www.fcc.gov/acp</a>. Another link: <a href="https://www.getInternet.gov">www.getInternet.gov</a>; Another link: <a href="https://www.getInternet.gov">www.getInternet.gov</a>; Another link: <a href="https://www.getInternet.gov">www.getInternet.gov</a>; Another link: <a href="https://www.fcc.gov/acp">www.getInternet.gov</a>; <a href="https://www.fcc.gov/acp">www.getI
- c. Lifeline Program for Low Income Consumers. <a href="https://www.fcc.gov/general/lifeline-program-low-income-consumers">https://www.fcc.gov/general/lifeline-program-low-income-consumers</a> 888-225-5322
- d. Emergency Broadband Benefit: Income-based eligibility; Program-based eligibility. <a href="https://www.truconnect.com">www.truconnect.com</a>. Tablets and discount plans available for eligible needy students through Tru Connect wireless carrier. 800-430-0443.

#### 20. Transportation:

- a. Ride Choice at Valley Metro. To register call Valley Metro 602-716-2100.
- b. WeRIDE. Limited destination areas in Surprise. Weekdays 6 a.m. to 7 p.m. 623-777-4330. <a href="www.surpriseaz.gov/WeRide">www.surpriseaz.gov/WeRide</a>. WeRIDE app available in the Apple App Store and Google Play Store. Ending 7/1/2025.
- c. Free Charity Cars. People can donate cars and get charitable deduction. The organization gives those cars to needy folks. There is a waiting line. Go to <a href="https://www.freecharitycars.org">www.freecharitycars.org</a>. for a vehicle request form.

#### 21. Native American Connections

a. Native health, housing, community. <a href="www.nativeconnections.org">www.nativeconnections.org</a>. Phone 602-254-3257

# 22. College Scholarships

- a. Women Head of Households. Soroptimist International of Phoenix. www.siphx.org 602-390-1958. P.O. Box 36833, Phoenix, AZ 85067-6833.
- b. 2025 Scholarship Program for Undergraduate Students: www.KiwanisLitchfield.org. Click on Programs tab

### 23. Funeral Assistance:

- a. COVID-19 related: <a href="https://www.fema.gov">https://www.fema.gov</a>. Then put in COVID-19 funeral assistance.
- b. Maricopa County: www.maricopa.gov. In search box: "funeral"

#### 24. Animals/Pets:

- a. Empty Bowl Pet Food, 610 E. Bell Rd., Phoenix, AZ 85022. Ste 2-271. 602-909-7153. <a href="https://www.emptybowlpetfoodpantry.org">www.emptybowlpetfoodpantry.org</a>
- b. Chance Shelter takes pet during crisis. 602-394-1595. www.chanceshelter.org

#### 25. Back-to-School:

- a. Also, see §19 (above) for 8" tablets and internet access.
- b. Salvation Army back-to-school supplies program registration opens 05/03 06/03/25 9 a.m. 11:45 a.m. and 1 pm 3:45 p.m. The Salvation Army NW Valley Corps, 17420 N. Ave. of the Arts, Surprise, AZ. 85379.

#### 26. Foster, Kinship & Adoptive Family Assistance

a. Jose's Closet helps families by providing needed items to make family life easier and help them thrive. <a href="https://www.josescloset.org">www.josescloset.org</a>. 2055 S. Power Rd., Mesa, AZ

<del>85209.</del> 6515 E. Main St., Mesa, AZ 85205. 480-309-1743. Tues-Sat: 11am-3 pm.

- 27. **SVdP Family Support Services:** assistance to prevent and end homelessness and to increase family stability: financial assistance, diversion/travel assistance, social work services, family evening meal (M-F 4-6pm), Dream Center for youth 4-17 yrs old. 2211 S. 3<sup>rd</sup> Dr., Phx. Bldg hours: M-F 8a.m. 5 p.m.
- 28. **Child Support Enforcement.** AZ Dept of Economic Security, Child Support Services. www.des.az.gov

## 29. Cash Assistance/ "Welfare"

Open to families with dependent children. Eligibility and amount of benefits dependent on income and size of household. Call AZ DES at 1-855-432-7587. Or apply at <a href="https://www.healthearizonaplus.gov/login/Default">https://www.healthearizonaplus.gov/login/Default</a>

#### 30. Women and Children.

- a. Hope Women's Center: <a href="www.hopewomenscenter.org">www.hopewomenscenter.org</a> 5608 N. 27<sup>th</sup> Ave., Phoenix, AZ 850017. 480-404-9658. For immediate help: 602-222-9444. Support programs for women and children; bill/utility assistance (based on program points earned).
- b. Women, Infants, Children (WIC), 15351 W. Bell Rd., Surprise, AZ. For appointments call 623-302-9999

**30(a). Diaper Hub** – up to 150 diapers per child each mth while supplies last. Available now through Sept. 2025 on 1st Wednesday of mth from 9 - 11 a.m. and on 3rd Wednesday of mth from 3-5 p.m. Call ahead for requirements: 623-222-1600. Email earlychildhood@surpriseaz.gov for more information

# 31. Beds for Needy Children

- a. Sleep in Heavenly Peace. https://shpbeds.org.
- b. A Hope to Dream. <u>www.ahopetodream.com</u>

#### 32. Domestic, Sexual and Teen Dating Abuse

Eve's Place Community Services. Main Office: 623-537-5380. <a href="www.evesplace.org">www.evesplace.org</a> Email: <a href="info@evesplace.org">info@evesplace.org</a>

#### 33. General lists of resources by category:

- a. <a href="http://www.southwestnetwork.org">http://www.southwestnetwork.org</a> Under "resources" select "Resource Directory"
- b. Surprise Community Resource Guide (<a href="https://surpriseaz.gov">https://surpriseaz.gov</a>. Go to "Human Service & Community Vitality." The Community Resource Guide is on lower right corner of the page.
- c. www.211arizona.org. Phone: 211
- d. <a href="https://www.azevictionhelp.org">https://www.azevictionhelp.org</a> Links to legal aid, rent and utility assistance, & help after eviction.
- e. www.wildfireaz.org "Find Help". (links to many resources).

<u>-</u>	svdpstclare.com				