

A Chris Heath M.D.  
7557 Rambler Road #730  
Dallas, Texas 75231  
(214) 696-5015

## **OFFICE POLICIES**

### **Medications:**

Please call your pharmacy for refills; they will contact our office.

Text or call the office directly if there are changes in your prescription or if it is a Controlled Substance

Medication Prior Authorizations: Please have your pharmacy send information to Dr Heath to fulfill this. There will be a \$50 charge for this service.

### **Financial:**

Payment is due at the time of service.

We can provide itemized statements for you to file with your insurance.

Dr Heath is not in-network for any insurance. The one exception is if you have Traditional Medicare as your Primary Insurance.

Please let Dr. Heath know if you would like us to file visits with your insurance. If we do, reimbursement would be sent directly to you.

### **Cancellations:**

I require 48 hour notice for cancellations; I do charge for late cancellations.

### **Emergencies:**

For after-hours emergencies: Call the office, and the voice prompts will give an option to page Dr Heath or the covering physician.

There may be a charge for calls, at the discretion of Dr Heath

Last updated April 2026