

Data Driven Insurance: Hindsight – Insight - Foresight

INDUSTRY LEADERSHIP DRIVEN BY RICH DATA FOUNDATIONS

The London Market can only advance by leveraging the three layers of data combining to drive the business of insurance.

- **Historic** - decades of claims and underwriting information - anchors actuarial precision, advanced modelling, and pricing discipline as well as representing the soul of organisations across the market.
- **Real-Time**, representing constant information flows from IoT sensors to live exposure feeds, which enables dynamic risk assessment and faster, more responsive underwriting decisions.
- Finally, **Third-Party** - geospatial intelligence, credit and regulatory feeds and even web-based background information fills structural blind spots that historic data alone cannot see. Together, integrated across resilient, DORA-compliant infrastructure, these three components transform London Market participants from a reactive market into a predictive, capital-efficient ecosystem built for modern risk.

5 KEY BENEFITS OF THE HINDSIGHT, INSIGHT AND FORESIGHT MODEL

1. Sharper risk pricing

Historic loss data combined with real-time exposure feeds reduces underwriting guesswork and improves technical pricing accuracy.

2. Faster response to emerging risk

Real-time data lets underwriters and brokers act on live conditions (weather, supply chain, cyber events) rather than reacting after the fact.

3. Reduced blind spots

Third-party data (cat models, geospatial, credit feeds) fills gaps that internal historic data alone can't cover, especially for novel or systemic risks.

4. Stronger capital efficiency

Better-informed risk selection and reserving means capacity is deployed more precisely across the syndicate/broker chain.

5. Improved regulatory and resilience posture

An integrated data model supports DORA-style operational resilience requirements and gives a defensible audit trail for decision-making.

Implementation: Hindsight – Insight - Foresight

INDUSTRY LEADERSHIP DRIVEN BY RICH DATA FOUNDATIONS

6. Get the data foundation right (Hindsight)

Consolidate historic claims, underwriting, and exposure data out of legacy policy admin systems and spreadsheets into a query able, structured layer.

Standardise taxonomies (class of business, peril codes, geocoding) so historic data is comparable across years and systems.

Establish clean audit trails, since Lloyd's/PRA expect lineage on how pricing and reserving decisions were derived.

7. Build real-time ingestion capability (Insight)

Stand up API/streaming infrastructure capable of ingesting live feeds rather than batch nightly loads

Build Hybrid Multi-Cloud infrastructure for low latency interconnection (colocation near exchanges/data sources), not just cloud compute!

Underwriting platforms need to be re-architected to consume real-time inputs at point of quote, not just at renewal

AI services should be deployed as part of the design, not as an after-thought

8. Leverage Insurance Ecosystems and Platforms for third-party data partnerships (Foresight)

Contract and integrate cat modellers (RMS, AIR/Verisk), geospatial providers, credit agencies, and increasingly climate/ESG data providers

Establish clear data licensing and usage governance

Build vendor concentration risk management into this, since third-party dependency is itself an operational resilience issue

9. Remember Cross-model requirements that actually make it work

A unifying data model (a good fit for Paradigm) — without a common schema, the three layers stay siloed even if each is individually well-built

DORA-compliant resilience architecture

Governance and skills — actuaries, underwriters and brokers need to trust and interpret model outputs

Executive sponsorship and phased rollout — most failed attempts try to do all three layers simultaneously; the pragmatic path is hindsight-layer cleanup first