

Infascapes Property Management, LLC.

Terms of Agreement:

This document includes all the terms of agreement that go along side all projects performed by Infascapes Property Management, LLC and/or its Sub-Contractors.

Infascapes Property Management, LLC is a small family owned and operated company that strives to perform quality top-notch services at affordable prices.

Below are the terms of agreement that stands as a contract between Infascapes Property Management, LLC and its customer. These terms are meant to cover Infascapes Property Management, LLC and its Sub Contractors.

Contract: Infascapes Property Management will present all customers with a written quote that will serve as the official contract between Infascapes and the customer. The customer who is accepting the quote must be either the homeowner or have written permission from the homeowner to have work performed by Infascapes. Infascapes uses sub-contractors to perform most contracted work. All sub-contractors will be listed on the contract and must carry their own insurance and appropriate licenses for the project. Once the quote has been accepted and signed by the customer, the quote becomes the contract. This document will be attached to all quotes and is signed by accepting the quote.

Deposits: All projects will require a deposit of 33.3% for the project to be scheduled and materials ordered. Once materials are ordered that deposit becomes nonrefundable. If a client chooses to cancel the project after materials have been ordered, they must contact Infascapes and refunds will be handled on a case by case basis. If a material is non-returnable, the client will be offered to purchase the material at cost. Once all materials and the team are ready to perform the job, Infascapes will contact the customer to receive another 33.3% deposit.

Payment: Payment is due based on the terms agreed upon in the quote/contract. Payment methods include but not limited to, cash, check, cashier check. We also accept online payment methods (I . e. credit card, PayPal, Venmo, etc...). All online payment methods will be charged with an extra 4% to cover transaction fees.

Late Payments: A payment job is considered late 24hrs after the due date. If a payment is late more than 30 days, a 25% late fee will be charged for the first 30 days. After a payment is late 60 days, another 25% fee will be charged, and a notice of collection will be sent to the customer. Any legal/collection fees will be charged to the customer and is the customers responsibility to pay.

Damage: Infascapes and its subcontractor take the upmost care of any property we are working on. With this we are not responsible for any damage that was not deliberate in nature. (i.e. Cracked driveways).

Underground Utilities: It is the homeowner's responsibility to make Infascapes aware of all underground utilities by marking them with clear visibility. This is to include any invisible pet fences and or unknown power cords. Infascapes is not responsible for the damage to any underground utilities that are damaged in a non-deliberate manor.

Scheduling: Infascapes strives to perform all task on an agreed upon date. Although issues do arise and Infascapes reserves the right to delay any project due to scheduling issues. Any completion date is an approximate and Infascapes cannot be held responsible for any delay to that date.

We appreciate your business and look forward to completing your project!

Infascapes Property Management, LLC.
409 Willow Bend Dr, Glen Burnie MD 21060
O: 410-220-2300
Emergency: 410-739-4865
Info@infascapes.com

Client: _____

Owner: Matthew Smith