



CANCELLATION and DISCONTINUANCE FROM SERVICES POLICY

We promote a relaxed, healing environment but for efficient use of our therapist(s) time, we enforce our cancellation policy. We accept phone calls & emails 24 hours a day 7 days a week.

Please note that late arrival to an appointment will yield a shortened evaluation/treatment time. A late arrival of greater than 15 minutes will require you to reschedule your appointment.

Cancellation Policy

In order to be respectful of the physical therapy needs of other patients, please be courteous and call Delta Physical Therapy promptly if you are unable to show up for an appointment. This time will be reallocated to someone who is in need of treatment. If it is necessary to cancel your scheduled appointment, we require that you call at least 24 hours in advance. Appointments are in high demand, and your early cancellation will give another person the possibility to have access to timely physical therapy treatment. We ask that you adhere to this policy in order to allow us to best serve you throughout your time here at Delta Physical Therapy.

To cancel appointments, please call 225-372-5008. If you do not reach the receptionist, you may leave a detailed message with our answering service. We will return your call and give you the next available appointment time.

No-Show Policy

A “no-show” is someone who misses an appointment without cancelling in an adequate manner. A failure to be present at the time of a scheduled appointment will be recorded in your medical record as a “no-show”.

Should you miss three (3) visits without attempts to contact this office, it will be considered that you are not in adherence or compliance with your plan of care and you will be discharged from Delta Physical Therapy. Your referring physician and/or case manager will be notified.

Discontinuance of therapy services is ultimately the decision of the treating clinician and/or owners of the facility. I have read and agreed to the above policies and procedures.

Patient Name/Signature:

Date:
