



2017 South Texas Conference & Expo



Time	Thursday Events	Speaker	Location
7:00pm – 9:00pm	Registration		Adams & Madison
7:00pm – 9:00pm	Mixer	Meet & Greet Lauren Corzine / Vendors	Adams & Madison
Time	Friday Events	Speaker	Location
8:00am - 9:00am	Registration / Continental Breakfast		Adams & Madison
9:15am – 10:00am	NCUA	Jeff Steele, Supervisory Examiner NCUA	Adams & Madison
10:00am – 10:15am	Break		
10:15am - 11:00am	Advocacy	Jim Phelps, SVP Advocacy / Chief Advocacy Officer Cornerstone Credit Union League	Adams & Madison
11:00am - 11:15am	Break		
11:15am - 12:00pm	Compliance Hot Topics In this session, we cover what's hot in the compliance world, what compliance effective dates credit unions need to be aware of, what regulatory changes have been proposed, and what's on the compliance horizon	Kristen Tatlock, NCCO, CUCE, BSACS, NCBSO Senior Compliance Manager, CU Service Network	Adams & Madison
12:00pm – 2:00pm	Lunch	Dean Patricia Alvarez McHatton College of Education and P-16 Integration The University of Texas Rio Grande Valley	Houston & Bowie
2:00pm -2:45pm	Making Collection Phone Calls That Get Results	Charles Blake Blake Credit Union Services	Adams & Madison
2:45pm – 3:00pm	Break		
3:00pm – 3:45pm	Fraud	Michelle Coward, BSACS, CUCE, CUERME Director of Risk Management Navy Army Community Credit Union	Adams & Madison
3:45pm – 4:00pm	Break		
4:00 pm- 4:45	Lending Regulations In this session, we discuss the regulations that affect consumer lending, from Regulation B to Regulation Z, as well as applicable regulations from NCUA.	Kristen Tatlock, NCCO, CUCE, BSACS, NCBSO Senior Compliance Manager, CU Service Network	
5:00pm – 8:00pm	Expo		Crocket & Austin
7:00pm – 10:00pm	Concert Dinner & Prize Giveaways* Dust off your boots 'cause we are gonna dance! *Need to stop by vendors booth to get raffle tickets	Lauren Corzine	Adams & Madison
Time	Saturday Events	Speaker	Location
8:00am - 9:00am	Registration / Continental Breakfast		Adams & Madison
9:15am – 10:00am	FICO & DTI – Guidelines, not Decision Makers	Charles Blake Blake Credit Union Services	Adams & Madison
10:30am - 10:15am	Break		
10:15am – 11:45am	Culture – It's the most important thing for any leader and their business!" Leaders set the tone in creating and cultivating the culture; however, in many cases their beliefs, behaviors, attitudes, and actions are not the best and the culture suffers along with the positive business results. When the culture suffers, employees and businesses suffer. In this session, everyone will learn how to guard and improve the culture within your area of responsibility. Anyone who leads or serves people will benefit from this interactive session led by David Pierce, Sales Executive with CUNA Mutual Group; a certified coach, teacher, speaker and founding member of the John Maxwell Team.	David Pierce CUNA Mutual	Adams & Madison
11:45am – 12:00pm	Closing Remarks & Prize Giveaways* *Need to stop by vendors booth to get raffle tickets	Federico Castillo, Chapter President President & CEO South Texas Federal Credit Union	Adams & Madison



Magic Valley Chapter of Credit Unions

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EMBASSY SUITES
by HILTON