

Terms & Conditions:

Payment:

All invoices are to be paid in full on the day the service is provided. The due date is clearly stated on all invoices. If payment is not made on or by the due date a 10% late fee will incur for every week it is late until payment has been made.

Return policy:

We will return to fix anything you are not happy or satisfied with within a 48 hour notice period. Full payment for our services must be made before we return.

Cancellation:

If you cancel within 24 hours of your booking or are a no show you will be charged a cancellation fee of 50% of the full price.

Late arrivals:

If you are any later than 15 minutes to your booking we will reschedule your booking to the earliest available as we can not push other clients back. If job cannot be rescheduled, cancellation rules will apply.

Service disclaimer:

Please make sure you have thoroughly read through the appropriate checklist for the service you require to avoid any confusion with inclusions. Any areas you wished to be cleaned by us will need to be cleared of belongings prior to our arrival for the best clean possible. If you fail to do so we will only clean around your belongings. If you approve the quality of the service once it has been completed we are no longer liable for any complaints that may come after or once we have left.

Complaints:

Any complaints may be sent to admin@leafyclean.com.au. Each complaint will be looked at individually and we will be in contact.

These terms & conditions are subject to change.