



New Bloom Residences FAQs

Frequently Asked Questions (FAQs):

- **How much does it cost to live at New Bloom Residences?**

Beds start at \$775/month. There is also a one-time, non-refundable \$200 community fee, which covers move-in preparation, shared household supplies, general wear-and-tear, and administrative costs.

- **What happens if a resident is unable to pay or stops paying?**

Residents are required to have a confirmed income before moving in. If a resident falls behind on payment after moving in, we provide a 30-day grace period to resolve the issue or set up a payment plan. If unpaid after 30 days, the resident may risk losing housing.

- **What if someone moves in mid-month?**

Residents moving in after the 7th of the month pay a prorated fee based on the number of days remaining in that month, plus the full \$200 community fee at move-in. Starting the following month, the full monthly fee applies.

- **Who do you serve?**

We serve adults 18 and older, including veterans, individuals reentering from incarceration, domestic violence survivors, and adults with fixed or limited incomes.

- **What services do you provide?**

We provide fully furnished shared housing, life skills coaching, assistance with benefits like SNAP and Medicaid, community enrichment activities, and peer recovery support services (coming soon).

- **What areas do you serve?**

We serve Richmond, Chesterfield, Petersburg, and accept referrals from surrounding counties and statewide programs.

- **What are your hours?**

Residents have 24/7 home access. Administrative hours for inquiries and intakes are Monday–Friday, 9 AM–5 PM.

- **How can someone apply?**

Applicants or referring partners can submit a waitlist application or referral form by email. We will then schedule an intake interview and provide the next steps.

- **Do you allow walk-ins?**

No. All intakes and visits are by appointment only to ensure privacy and preparation.

- **What documents are required?**

We require photo identification, proof of income or benefit application, and any relevant referral paperwork or support documents.

- **Do you accept people without Medicaid?**

Yes. Medicaid is not required to live at New Bloom. We assist eligible residents with applying for benefits if needed.

- **Can you help apply for SNAP or Medicaid?**

Yes! Our team helps residents navigate and apply for assistance programs such as SNAP, Medicaid, and other local resources.

- **What's expected of residents?**

Residents are expected to follow house rules, pay agreed housing fees on time, participate in check-ins, maintain shared spaces, and contribute to a respectful community environment.

- **Do you provide medical or clinical services?**

No. We provide non-clinical peer support and help residents connect with outside medical or behavioral health providers if needed.

- **Are you accepting referrals now?**

Yes! We are actively building our waitlist and are happy to accept referrals from agencies, case managers, and individuals seeking supportive housing.