

## Tom Lumsden

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**From:** sehall2000@aol.com  
**Sent:** Sunday, February 20, 2011 11:16 AM  
**To:** Tom@SaltyDogProperties.com  
**Subject:** testimonial

Three years ago my husband and I purchased a "river retreat" from Tom and Salty Dog properties. In 32 years of marriage and 22 moves, we have purchased and lived in many homes. Our experience with Tom and his company has been, by far, the most positive experience we have encountered. From the quality of the home to the unprecedented customer service he has made this retreat a constant joy for our family

After looking for a river getaway for about three years and being disappointed in the homes we had viewed, we came upon this very special property. From the minute we drove up to the newly constructed home, we knew this was the one. The "curb appeal" captured us immediately and upon entering the home, we were sold!. Everything from the workmanship, to the quality of the materials, far exceeded our expectations. The care of the builder was evident in every corner of the home and we were thrilled to find such a treasure.

Our delight was confirmed when it came time for the walk through and Tom himself was waiting for us at the home, clearly proud of his work and so excited to be sharing it with us. Since that time if any questions have come up, I know all I have to do is drop Tom a quick email. He answers immediately and does not give up until he knows we are pleased. This kind of customer service is priceless and very rare in today's housing market.

If we were to build another home Tom is the first call I would make.

Sarah Hall