

Hawaii Compassionate CARE 329 Card Renewal Process Instructions

As of July 18, 2019, the Department of Health (DOH) will start allowing certain renewing patients to apply for a registration card valid for two years. DOH leaves the option of multiple year registration up to individual physician/APRN policy. Since DOH application fees are NON-REFUNDABLE, please refer to our *Two Year Registration Policy*, published on our website and/or contact us for more information PRIOR to submitting an application fee for more than one year registration.

RENEWAL INSTRUCTIONS

Step 1: Login to your medmj account: <https://medmj.ehawaii.gov>
If you have not changed your password within the last 3 months you will be prompted to do so. BRING THIS NEW PASSWORD WITH YOU TO YOUR APPOINTMENT!

Step 2: You will follow the same process as last year except that all of your information will already be filled in. Make any appropriate changes (such as a new residential address and/or mailing address if you have moved) Be SURE that your ID on file has not EXPIRED! If it has make the appropriate expiration date update and BRING YOUR NEW ID TO THE APPOINTMENT SO THAT WE MAY SCAN AND UPLOAD THE NEW ONE FOR YOU!

Step 3: Click NEXT at the bottom of every page (making any information updates along the way) Until you get to the summary page. Be sure to check it over for any errors!

Step 4: Click "I agree" on the Electronic Signature Agreement

Step 5: Reauthorize your payment for your state filing fees and then your application is done!