

DROP AND GO LEBANON
YOUR DELIVERY. OUR RESPONSIBILITY.
FAST • RELIABLE • NATIONWIDE
Delivery Service • eStore • Relay Points

Drop And Go Lebanon provides professional delivery solutions for online sellers, shops, distributors and businesses across Lebanon.
From registration and booking to pickup, delivery, Cash on Delivery and successful confirmation, we manage the delivery process from beginning to end.

01 — GET STARTED

REGISTER. BOOK. DELIVER.

STEP 1 — REGISTER
FREE REGISTRATION

Create your account on the Drop And Go platform.

Once your account is activated, you can start posting delivery orders.

STEP 2 — POST YOUR ORDER

Enter:

Customer name

Customer phone number

Delivery address

Order details

Amount to be collected

Special delivery instructions

Then simply submit your order.

02 — PAYMENT & CASH

CLEAR. SIMPLE. SECURE.

DELIVERY FEE PREPAYMENT

The applicable delivery fee must be paid in advance before the delivery is processed and dispatched.

This allows Drop And Go to confirm and assign the delivery without unnecessary delays.

CASH ON DELIVERY — COD

If your order is Cash on Delivery, our distributor collects the order amount from your customer upon delivery.

The delivery fee and the COD amount are separate.

Example

	Amount
Product / Order Value	\$50
Delivery Fee	\$5
Order Sales Price	PREPAID
\$50 Order Value	COLLECTED FROM CUSTOMER

03 — AUTOMATIC TRACKING & NOTIFICATIONS

EVERY PARTY STAYS INFORMED

Drop And Go keeps the Seller, Customer and Drop And Go team informed throughout the delivery process

1. ORDER SUBMITTED

SELLER

Receives confirmation that the delivery order has been successfully submitted.

CUSTOMER

Receives a notification that the seller has submitted the order to Drop And Go for delivery.

DROP AND GO

Receives the new delivery order and reviews it through the dashboard.

2. ORDER BOOKED

SELLER

Receives confirmation that the order has been booked and a distributor has been assigned.

CUSTOMER

Is informed that the order has been booked and is progressing toward delivery.

DROP AND GO

The order appears as booked in the system with the assigned distributor.

3. ORDER ON THE WAY

CUSTOMER

Receives an automatic notification that the order is on the way with the assigned distributor, together with the order reference and Drop And Go support number.

SELLER

Can follow the delivery status and coordinate with the customer when necessary.
DISTRIBUTOR
Receives the delivery assignment and completes the delivery to the customer.

4. DELIVERY COMPLETED

Once the customer receives the order:
SELLER
Receives confirmation that the order has been successfully delivered.
CUSTOMER
Receives confirmation that the order has been successfully delivered.
DROP AND GO
The delivery is recorded as Successfully Delivered in the system.
DISTRIBUTOR
The completed delivery is recorded against the assigned order.

5. CUSTOMER FEEDBACK

After successful delivery, the customer receives a thank-you message and an invitation to rate the Drop And Go service.
This allows Drop And Go to continuously monitor and improve its service quality.

TRACKING FLOW

ORDER SUBMITTED
Seller submits order
↓
ORDER RECEIVED
Drop And Go receives the order
↓
ORDER BOOKED
Distributor assigned
↓
ON THE WAY
Customer is notified
↓
DELIVERY COMPLETED
Seller + Customer + Drop And Go receive confirmation
↓
FEEDBACK
Customer can rate the service
ONE ORDER — COMPLETE VISIBILITY.

04 — PICKUP & DELIVERY

WE TAKE IT FROM HERE.
Once your order is confirmed:
ORDER CONFIRMED
↓
DISTRIBUTOR ASSIGNED
↓
PARCEL PICKED UP
↓
CUSTOMER NOTIFIED
↓
ORDER DELIVERED
↓
DELIVERY CONFIRMED

05 — OUR DELIVERY NETWORK

VEHICLES READY FOR YOUR DELIVERY
Our network includes motorcycles, cars, vans, trucks and rapid-delivery vehicles.

BEIRUT
Motorcycle • Car • Van

BAABDA
Motorcycle • Car

JOUNIEH / KESERWAN

Motorcycle • Car

TRIPOLI

Motorcycle • Car • Truck

TRIPOLI & AKKAR

Rapid Delivery Vehicles

BATROUN

Motorcycle

METN

Car

CHOUF

Car

ALEY

Car

BAALBEK

Car • Van

ZAHLE

Car

WEST BEKAA

Car

SAIDA

Car

NABATIEH

Car

ALL LEBANON

Car

Our delivery network continues to expand across Lebanon.

06 — DELIVERY PRICES

URGENT DELIVERY

UNDER 24 HOURS

\$5

FIRST 5 KM

+\$1

FOR EACH ADDITIONAL 5 KM

Available throughout Lebanon, subject to location and delivery conditions.

07 — VOLUME DELIVERY

THE MORE YOU DELIVER, THE LESS YOU PAY.

MONTHLY ORDERS PRICE / PARCEL

1 – 10 \$6

11 – 25 \$5

26 – 50 \$4

51 – 100 \$3

101+ \$2

GROW YOUR BUSINESS. REDUCE YOUR DELIVERY COST.

08 — FROM BOOKING TO SUCCESSFUL DELIVERY

01 — REGISTER

Create your free account.

02 — BOOK

Post your delivery order.

03 — CONFIRM & PREPAY

Pay the applicable delivery fee in advance.

04 — PICKUP

Our distributor collects your parcel.

05 — ON THE WAY

Your customer receives an automatic notification.

06 — DELIVERY

Your customer receives the order.

07 — CONFIRMATION

Seller, customer and Drop And Go receive delivery confirmation.

08 — FEEDBACK

The customer can rate the service.

WHY DROP AND GO?

NATIONWIDE

Delivery solutions across Lebanon.

SIMPLE

Easy online order booking.

CONNECTED

Seller, customer and Drop And Go stay informed.

FLEXIBLE

Motorcycles, cars, vans and trucks.

COD

Cash collection from your customers.

TRACKABLE

Automatic status notifications.

TRANSPARENT

Clear delivery confirmation.

BUSINESS-FRIENDLY

Competitive rates for regular and high-volume sellers.

24/7 SUPPORT

We are available when your business needs us.

READY TO START?

REGISTER → BOOK → PICKUP → DELIVER → CONFIRM

DROP AND GO LEBANON

Delivery Service • eStore • Relay Points

WEB

dropandgo.online

WHATSAPP / SUPPORT

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YOUR BUSINESS GROWS.

WE TAKE CARE OF THE DELIVERY.