

## Sirius Technology Services

### Field Services

- Cabling
- Data Center Transformation
- Digital Signage
- Fleet Services
- Onsite Installation and Configuration
- Physical Security
- Point of Sale
- Professional Audio-Visual
- Telephony
- Wireless Site Surveys and Wireless Networking

### GoldSeal® Support Maintenance Solution

- Embedded Vendor Support
- Engineer to Site (ETS) for Product Replacements
- Hardware Replacement Coordination
- Nationwide 24 x 7 Technical Support
- White-Label Service – Enablement without competition
- Available for Avaya IP Office, Poly (Formerly Polycom), Palo Alto Networks, and Ribbon Communications (Sonus)

### Integration Services

- ISO 9001 Certified
- Asset Tagging/UID
- Box and Shipping Labels
- Bundling/Kitting
- Hardware Integration
- Imaging/Software Installation
- Inventory Management

### International Coverage

- Importer and Exporter of Record as a Service (160+ Country Reach)

### Network Operation Center (NOC)

- 24x7 Remote Monitoring and Alerting
- Help Desk Support
- Patch Management
- Product and AV updates
- Remote Remediation
- Reporting

### Professional Services

- Adoption Services and Consultancy
- Health Check and Configuration Audits
- Implementation
- Migrations and Updates
- Project Management
- Remote Deployment

### Security Operations Center (SOC)

- 24x7 Remote Monitoring and Mitigation
- Security Incident Detection, Response and Remediation
- Security Threat Monitoring and Prevention
- End Point Management
- Virtual CISO services
- Intelligent Video Surveillance services

### Rigger Services

- Assembly and Configuration

### Software Services

- Cloud
- Consultation and Assessment
- Disaster Recovery
- Health Checks
- Help Desk
- Implementation
- Migration
- Security Assessments - Compliance
- Security Penetration Testing
- Software Application - Platforms
- Software Database -Development Reseller

### Training and Education

- Onsite or Virtual Classes
- Public and Private Training Courses
- Vendor Certification or Vendor Sales Training Classes

### Warranty and Depot Services

- Chromebooks and Tablets
- Desktops/Notebooks
- ProAV Products

- Laser Etching
- Phone Provisioning (Firmware, URL)
- Project Management (Large Deployments)
- Printer Configs/Load IP/MAC Address
- Overpacking and Green Packaging
- Server/Rack Builds
- Staging and Integration (Router, Switch)
- Testing and Burn-in Services
- Raid, BIOS and Firmware Updates
- Virtual Reality Kits
- White Glove Services and Virtual Reality Kits

- Contex Wide Format Scanners
- Epson T Series Wide Format
- Last Mile and Inside Delivery
- Testing
- Xerox A3 and A4

#### Smart Hands

- Asset Tagging
- Installation and Configuration
- Software Deployment and Configuration
- Trash Disposal
- Unpacking Hardware