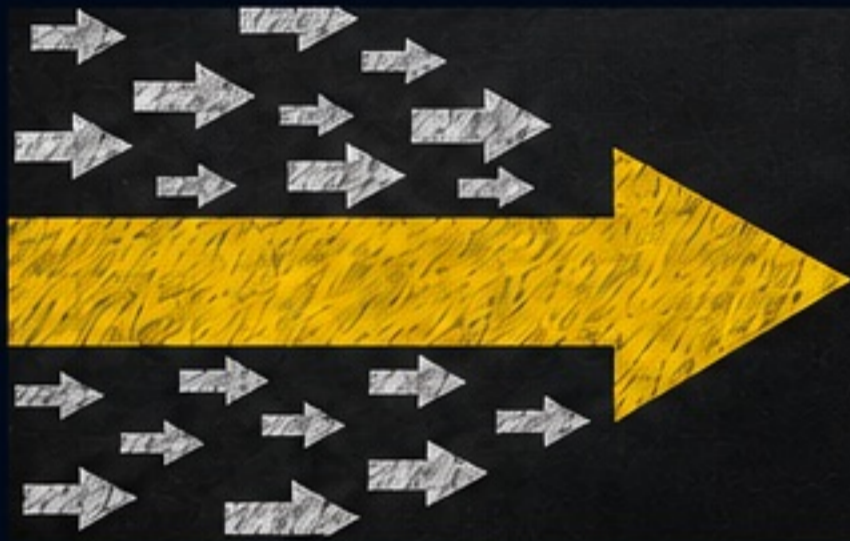




IN THE ARENA, LLC OPERATIONS ADVISORY

YOU DON'T HAVE TO CHOOSE BETWEEN **ENGAGING LEADERSHIP** AND **BEST-IN-CLASS RESULTS**.
YOU ONLY HAVE TO DECIDE WHETHER YOU HAVE THE COURAGE AND CONVICTION
TO PURSUE THEM BOTH. ONCE YOU DO, YOU'LL FIND THAT THE OUTCOME
IS A **FORCE MULTIPLIER**.

IN THE ARENA, the focus is on...



SERVANT LEADERSHIP

The primary role of the leader is to **bring out the very best** in those being led. When people are performing at their best, results follow.

Solutions to so many recurring operational problems reside in the minds of **those who do the work**. The servant leader **removes obstacles** which stand in the way of those solutions being readily applied.

While our approach of course focuses on delivering **measured results** on the scoreboard, its primary customer is the operator, mechanic, technician, team member.

People want to win, and those who work on the shop floor are no exception. We give them the **ownership, tools** and **capabilities** to do just that.



OPERATIONAL STABILITY

Breakthrough performance can only be achieved and sustained when underlying operations are **stable**.

We anchor our work in your **data** - no matter how sophisticated or rudimentary - to gain command of **sources of top loss** and deploy focused, urgent, deliberate, owned actions to eradicate them - **PERMANENTLY**.

A proven, practical approach to **rate strategy, line balancing, base equipment conditions** and **foundational manufacturing systems** holds the key to operational stability.



BREAKTHROUGH PRODUCTIVITY

The impact of **reliability** is **pervasive**.

Highly reliable operations are **safer**; they produce more **consistent products**; they are **cost-advantaged**; they create **capacity without capital investment**; they generate **predictability** which enables **lower inventory** and **higher levels of customer service**.

When team members aren't chasing repeated & unresolved failures, their work life is more fulfilling, and they are more inclined to apply discretionary energy toward **breakthrough levels of improvement**.

“ Remember, it's not the critic who counts... ”