

OneBILH Epic – Community Provider Engagement and Integration



Beth Israel Lahey Health

Assertions

- Community providers and “trading partners” (other hospitals and health systems, skilled nursing facilities, etc.) are critical customers now and in the future
 - Efficient communication and clinical integration are necessary to support referral patterns, continuity of care, and patient safety
 - Along with patients, these are the most important external stakeholders when considering our OneBILH implementation
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Objectives

Priority 1 (Now) – Keep existing community partners whole

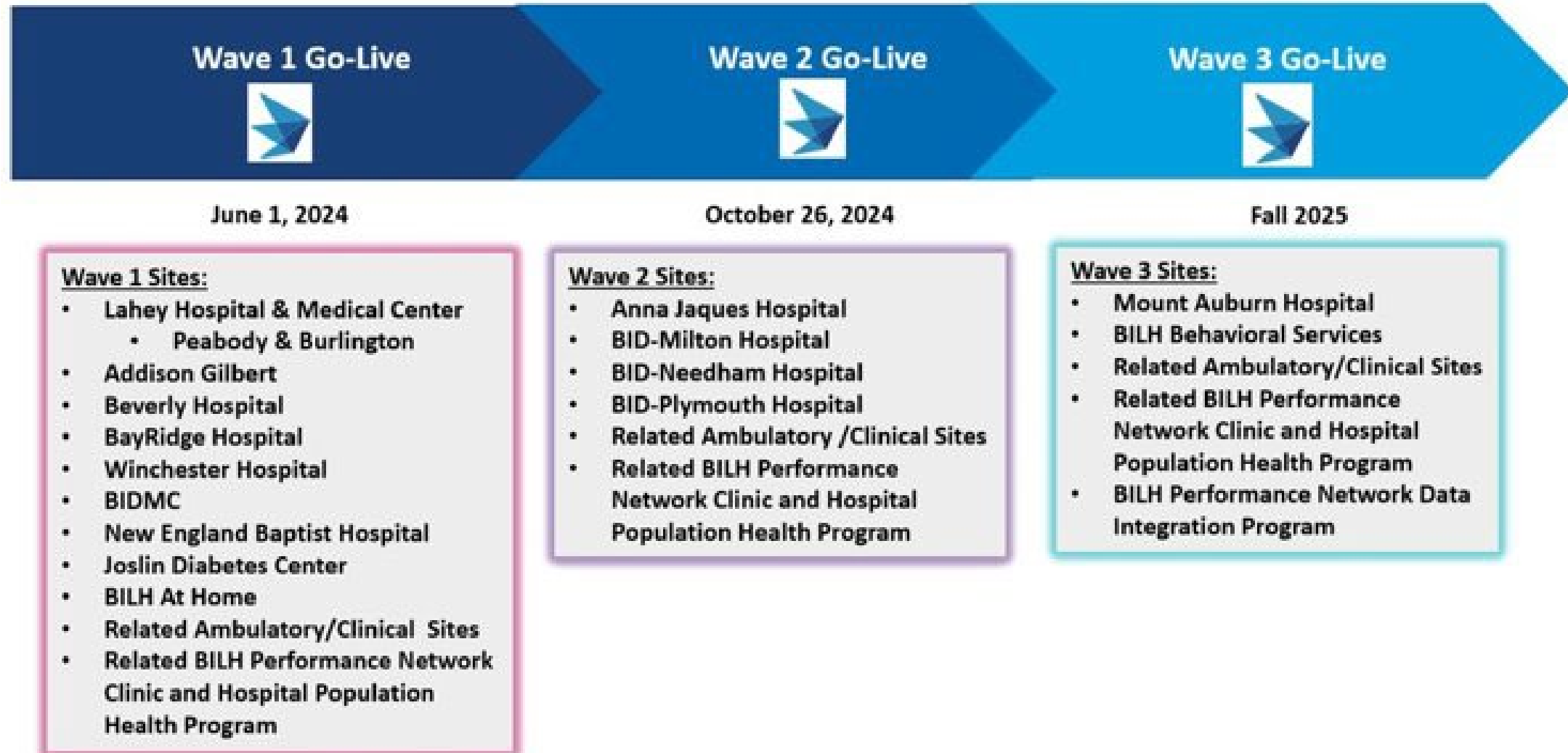
- Maintain existing integrations at go live (interfaces, EpicCare Link, etc.)
- Promote open lines of communication for awareness and readiness

Priority 2 (*Later*) – Begin to consider future state offering and which community partners may be candidates (New Community Connect sites – 2026 and beyond)



OneBILH Approach

Implementation Schedule

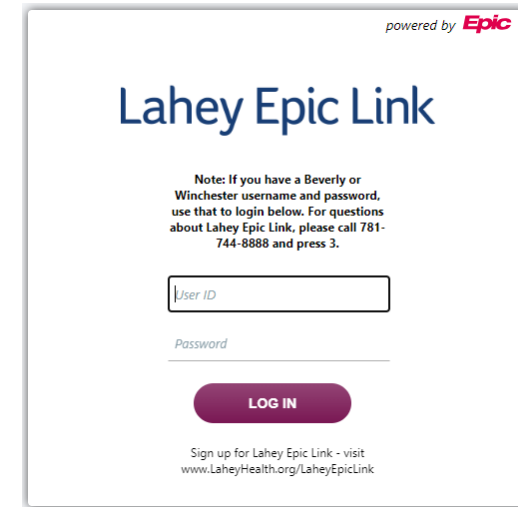


At Go Live -

Method	Description	Exists in Current State?	Go Live Scope
Interfaces	Point to point integration filing data directly to/from community partner EHR. Most often via HL7.	Yes	Current state interfaces with Lahey Epic will persist. Existing interfaces with Wave 1 sites and beyond will be replicated.
Magic Button	Federated view of patient record launched from community partner EHR	Yes	Current state buttons in Lahey Epic will persist. Those specified in existing agreements will be replicated.
EpicCare Link	Referring Physician Portal	Yes – Lahey Epic No – All others	Enhanced EpicCare Link will be offered (and promoted). Replaces any direct view only access to legacy EHRs and WebOMR Lite.
Health Information Exchange (HIE)	CCDA document routed to/from EHR upon transitions in care	Yes – all EHRs must have this capability	Care Everywhere (Epic<>Epic), Mass HIWay (Epic<>non-Epic [local], and Care Quality (Epic<>non-Epic [general]) networks will be available at go live
Community Connect	Community affiliates contract to use OneBILH Epic as their core EHR	Yes – 13 Beverly and Winchester affiliates	Out of scope for go live. Will be considered after Wave 3.

EpicCare Link (Referring Provider Portal)

- Web based tool for community trading partners to support shared care
- Patient access is based on documented relationships (referring provider, ordering provider, PCP, member of care team, etc.)
- Users need to be provisioned and signed in as themselves
- Provides more capability than view only access (orders, referrals, messaging, etc. – more on this later)
- Replaces any community EHR view only and/or WebOMR Lite use cases at go live



powered by **Epic**

Lahey Epic Link

Note: If you have a Beverly or Winchester username and password, use that to login below. For questions about Lahey Epic Link, please call 781-744-8888 and press 3.

User ID

Password

LOG IN

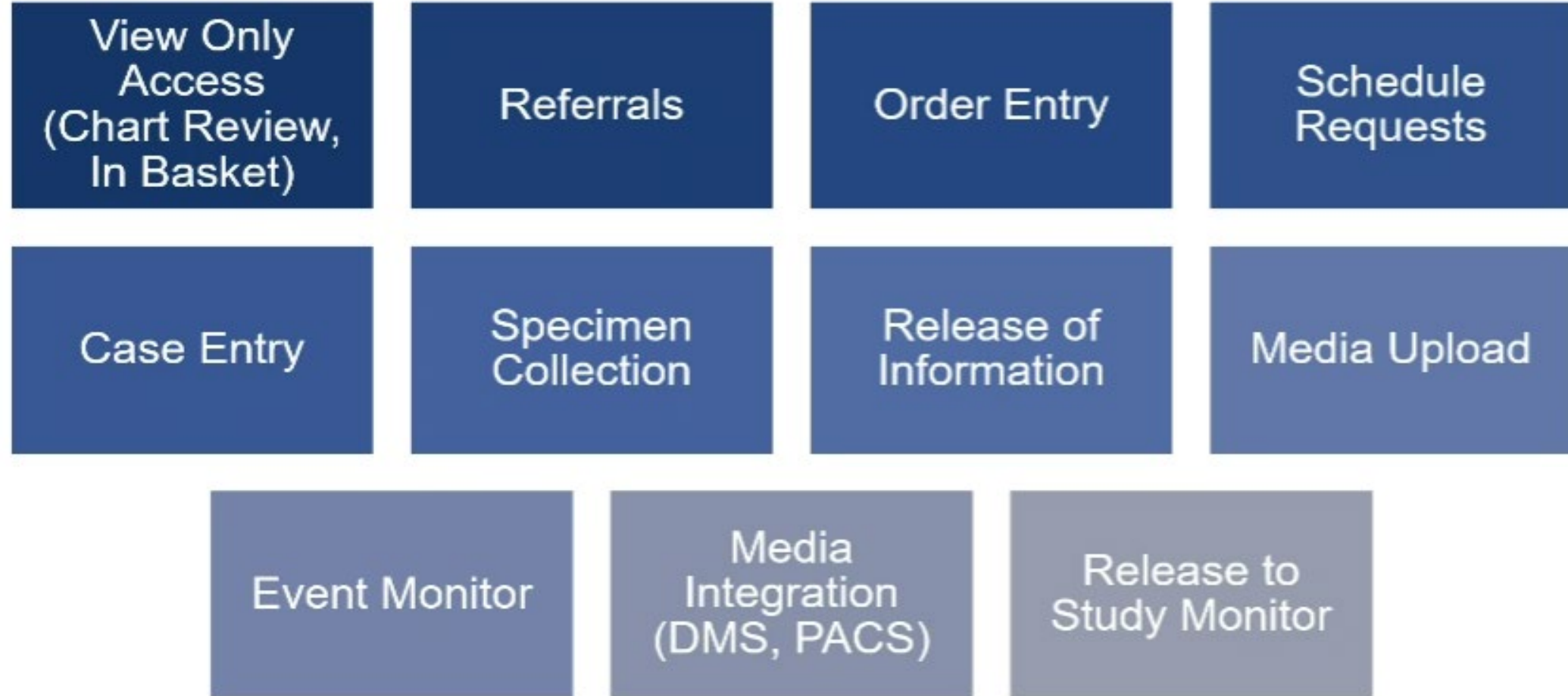
Sign up for Lahey Epic Link - visit www.LaheyHealth.org/LaheyEpicLink



EpicCare Link provides community users who provide care services with limited access to their patient's charts. EpicCare Link helps community users:

- **Maintain continuity of care.** EpicCare Link lets clinicians who frequently refer patients to your organization close the loop on those referrals. Clinicians who receive referrals from your organization also benefit from quick access to the patient's chart.
- **Schedule appointments** with providers at your organization and **schedule certain procedures**, which can reduce schedulers' workload and bring more patients to your organization.
- **Place consult, lab, and radiology orders**, which can also reduce your schedulers' workflow and bring patients in for care.
- **Receive notifications** when certain events, such as an admission or discharge, occur. Users choose which events and patients to follow from the Event Monitor.

EpicCare Link Go Live Feature Set



EpicCare Link Screenshots

Find more details here



Welcome Page

Home

In Basket

Patient List

Referral Search

Schedules

Tasks

Reporting

Patient

Menu

Log Out

Welcome to Healthy Planet Link, EpicCare Link, and PlanLink

healthyplanetLink

Select Patient

Open Chart Review

Place Order

Schedule Appointment

Event Monitor

Inpatient Notifications (1)

Outpatient Notifications (1)

Result Notifications (10)

Quick Links

Cost and Utilization Dashboard

Variation Analysis

Patient Search Tutorial

Heart Health

Asthma

Diabetes

Mental Health

Why Quit Smoking?

Smoking is the most preventable cause of premature death in the United States. Smokers have a higher risk of developing many chronic disorders, including atherosclerosis — the buildup of fatty substances in the arteries — which can lead to coronary heart disease and stroke. Controlling or reversing atherosclerosis is an important part of preventing future heart attack or stroke. You can modify or control seven major independent risk factors for coronary heart disease...

Read more

Ask Your Patients to Join the Community Fitness Program!

The program allows patients to get fit at their own convenience! More than 1,000 participating locations across the country, with advisors to help patients meet their goals. Exercise equipment and fitness classes taught by certified instructors at select locations. Seminars and social events where patients can meet new friends. An interactive website, local classes and activities, and fitness kits for those who can't get to a participating location.

Volunteer Today with Rescue Mission Alliance

Every year, more than 4,000 volunteers give more than 120,000 hours of their time to help the Rescue Mission end hunger and homelessness in our community. Truly, we could not do our life-changing work without you! Whether you want to give just a few hours or are looking for sustained involvement, whatever your skills and interests, there are many opportunities to help the Rescue Mission!

Read more

Logged in as: EPICARE LINK, PHYSICIAN

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Patient Lists

My Patients (142 patient records)

My Patients

EpicCare Link Admitted Patients

Refresh

Set As Default List

Filter by PCP:

Page 3 of 3

ABCDEF GHIJKLMNOPQRSTUVWXYZ

WYATT, JOE

Patient Name	MRN	Patient Status	Sex	DOB	Street Address
REYES, DAVID	202749	Alive	M	3/25/1953	1723 Norma Lane, Madison WI 53706
RIDEOUT, JESSI	203741	Alive	M	2/20/1982	3725 Driftwood Road, Madison WI 53706
RUSSELL, EDITH	104393	Alive	F	3/23/1988	3552 Pritchard Court, Madison WI 53706
SIMONE, MARY	203660	Alive	F	1/25/1984	2016 Harley Brook Lane, Verona WI 53593
SIMPSON, CATHY	203673	Alive	F	1/30/1982	3258 Valley Lane, Madison WI 53706
SPEECE, TOMMY	203969	Alive	F	3/6/2010	3029 Quiet Valley Lane, Verona WI 53593
SPURLOCK, LAURENCE	203920	Alive	M	3/6/1983	2126 Glen Street, Madison WI 53706
TAIT, JANE	202565	Alive	M	2/1/1982	118 Better Street, Madison WI 53706
TAYLOR, DARRELL	202564	Alive	F	12/20/1982	1941 Brownston Road, Verona WI 53593
THOMAS, SHANELLE	202568	Alive	F	12/27/1962	3472 Poplar Lane, Madison WI 53706
TURNER, MARY	202567	Alive	M	5/21/1962	3328 Riverside Drive, Mount Horeb WI 53572
TURNER, NED	202569	Alive	M	8/9/1988	406 Red Maple Drive, Mount Horeb WI 53572
VIDES, FRED	203504	Alive	F	3/12/1965	2586 Armory Road, Madison WI 53706
WEBER, AGNES	203505	Alive	M	1/15/1994	2886 Norman Road, Madison WI 53706
WILLIAMSON, DEREK	202572	Alive	M	9/26/1933	4976 Farland Avenue, Madison WI 53716
WISFMAN, DONALD E.	202573	Alive	F	10/9/1983	606 Hart Drive, Verona WI 53593

Search All Patients

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Patient Snapshot

Snapshot

Chart Review

Care Everywhere

Results Review

Flowcharts

Allergies

Problem List

Medications

Snapshot

Plan of Care

Immunizations

Asthma Action Plan

Demographics

Since Your Last Visit (Today)

Allergies

Medications

Immunizations/Injections

External Procedures

Health Maintenance

Specialty Comments

Family Comments

Problem List

Tobacco History

Medical History

Surgical History

Upload document

Change patient

Carl Carter

Gender: Male, 76 y.o.

06/10/1941

PCP: Physician Internal Medicine, MD

MRN: 203187

3120 Maple Street

Madison WI 53711

608-550-3120 (W)

608-555-3120 (H)

Carl Carter

76 year old male

6/10/1941

Craftsman at OTHER [Design Concepts]

608-555-3120 (H)

Essential hypertension

Gastroesophageal reflux disease

Hypothyroidism

Hyperlipidemia

Atrial fibrillation (CMS/HCC)

Tobacco dependency

Current Every Day Smoker

2/22/2008

Cigarettes

Unknown

Not interested in tobacco cessation

Atrial fibrillation (CMS/HCC)

Esophageal reflux disease

Essential hypertension

Hyperlipidemia

Glaucoma Screening 67+ Yr

06/10/1941

Pneumococcal PPVS23/PCV13 65+ Years / High and Highest Risk (1 of 2 - PCV13)

06/10/2006

No comments regarding your specialty

None

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Chart Review

Chart Review - Loaded:21, Filtered count:21

Search Chart

Encounters

Notes

Labs

Med

Imaging

Card Enc

Procedures

Media

Letters

Referrals

Episodes

Other Orders

Start Review

Refresh

Filters

Default filter

Encounter Flowcharts

Filters: Default filter

When v

Type

With

Description

3 Years Ago

08/20/2013

Admission (Current)

Inpatient, A

Essential hypertension

01/09/2013

Office Visit

Fam Med - Family Medicine, P

Screening for condition (Primary Dx)

05/16/2012

Office Visit

Fam Med - Family Medicine, P

Essential hypertension (Primary Dx)

04/11/2012

Procedure visit

Pulmonology - Pulmonary, P

5 Years Ago

05/19/2011

Office Visit

Fam Med - Family Medicine, P

Acute bronchitis (Primary Dx)

05/05/2011

Office Visit

Fam Med - Family Medicine, P

Acute bronchitis (Primary Dx)

04/16/2011

Office Visit

Derm - Dermatology, P

Nevus, non-neoplastic (Primary Dx)

03/28/2011

Office Visit

Fam Med - Family Medicine, P

Back strain (Primary Dx)

01/27/2011

Office Visit

Fam Med - Family Medicine, P

Pure hypercholesterolemia; Essential hypertension; GERD (gastroesophageal reflux disease); Tobacco use disorder; Unspecified hypothyroidism

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Order Entry

Order Entry

Edit Order

X-ray Abdomen 1 View

Status: Normal Standing Future

Expected Date: 2/22/2018 Today Tomorrow 1 Week 2 Weeks 1 Month 3 Months Approx.

Expires: 2/22/2019 1 Month 2 Months 3 Months 4 Months 6 Months 1 Year 18 Months

Priority: Routine [6] Routine STAT

Class: Ancillary Performed [44] Ancillary Per... Clinic Per... Hospital Per... Third Party

Reason for exam:

Reason for Exam (Free Text): (300 char max)

Scheduling instructions:

Comment:

CC Results:

Attach files:

10.0 MB Total Allowed

0 Files

Accept Cancel

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In Basket

New Send Message

This message will not be saved to the patient's chart.

To:

Subject:

Patient:

Phone:

Note:

Priority: High Routine Low

Call Me

Send Message Cancel

Logged in as: EPICARE LINK, PHYSICIAN

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Call to Action -

EpicCare Link and Community Connect

- Each BILH entity should help to identify community practices, providers, and trading partners who are candidates to be invited to enroll
 - Any community users who have direct access to legacy BILH EHRs will need to transition to avoid disruption
 - Others who may benefit or who we may benefit from enrolling
- Each institution should choose a local “approver” (or approvers) for new practices wishing to use Link
- Some policy decisions and marketing and communication approach still to be finalized (BILH)

Community Connect Next Steps (LATER)

- Each BILH entity should identify candidate affiliate practices that may be interested in participating in the program
 - Eventual budgeting and staffing models (implementation and support capability) will be based on the estimates
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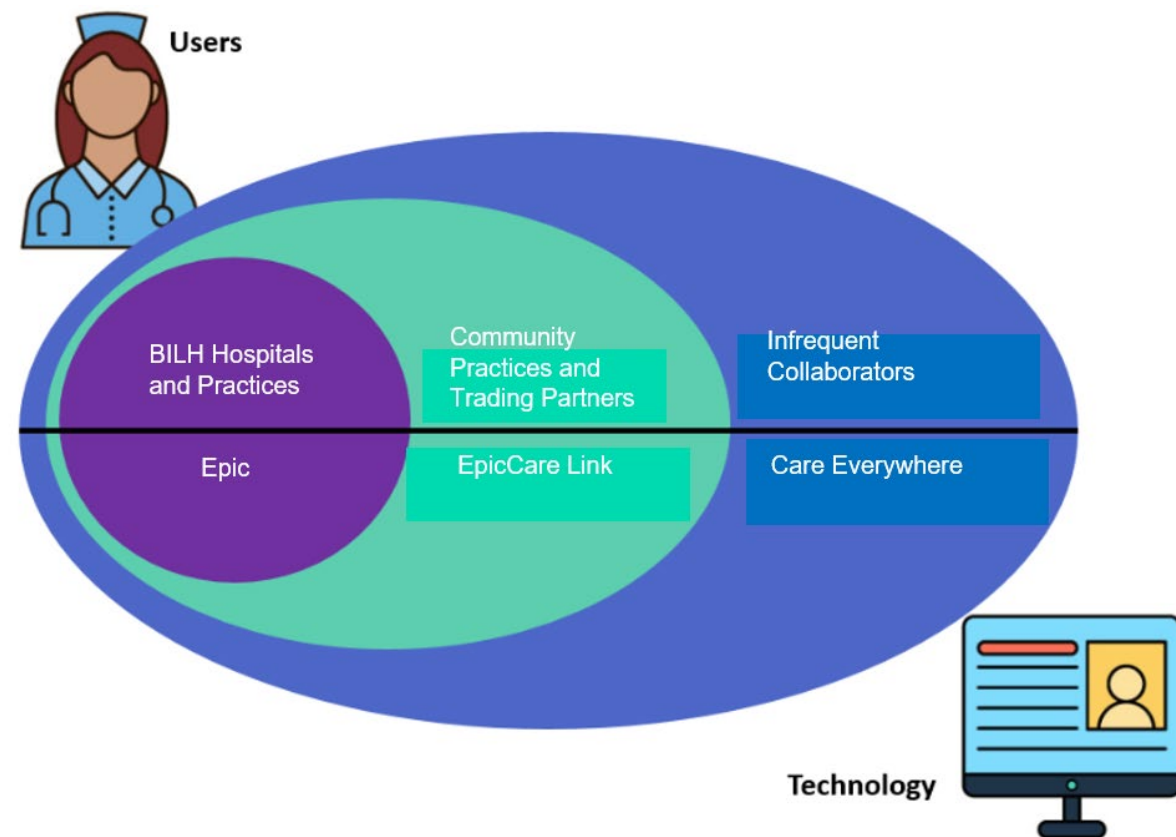


Questions | Comments



Appendix

Epic Specific Ecosystem



Epic Specific Ecosystem

