



## Privacy Policy for WOMEN'S RETREAT ON THE SOI

**Effective Date:** 30/5/2025

**WOMEN'S RETREAT ON THE SOI**

**Email:** [womensretreatphuket@gmail.com](mailto:womensretreatphuket@gmail.com)

**Phone:** 0405034231

At Women's Retreat on the Soi, we are committed to protecting your privacy in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**. This policy explains how we collect, use, store, and disclose your personal information.

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### 1. What Personal Information We Collect

We may collect the following information from you:

- Full name
- Email address and phone number
- Emergency contact details
- Health or dietary requirements (only if relevant and provided voluntarily)
- Criminal History (if applicable)
- Photos or videos (with your consent)

We only collect sensitive information (such as health details) with your consent and where it is reasonably necessary for the retreat.

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### 2. Why We Collect Your Information

We collect personal information to:

- Register and manage your attendance at the retreat
  - Communicate with you about the event
  - Provide services such as meals, accommodation, and wellness activities
  - Address any health or safety needs
  - Meet legal obligations
  - Contact you about future retreats or feedback (only if you opt in)
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### 3. How We Collect Your Information

We collect personal information directly from you when you:

- Fill out a registration or enquiry form
- Communicate with us by email, phone, or in person
- Provide information during the retreat

We may also collect limited information through trusted third parties (e.g. online booking platforms), but only with your knowledge and consent.

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### 4. How We Store and Protect Your Information

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification, or disclosure. This includes:

- Storing data securely (e.g., password-protected program and devices)
- Restricting access to those who need it
- Regularly reviewing our data protection practices

We may retain your information for a reasonable period for administrative and legal purposes, after which it will be securely deleted or anonymised.

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## 5. Disclosure of Personal Information

We do **not** sell or rent your information. We may disclose it:

- To service providers assisting with the retreat (e.g., caterers, accommodation, facilitators), who are also bound by privacy obligations
- To medical personnel in case of an emergency
- To regulatory bodies or law enforcement if required by law

We will not disclose your information to overseas recipients unless we have your consent or are otherwise permitted to under the APPs.

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## 6. Access and Correction

You may request access to the personal information we hold about you at any time, and request corrections if it is inaccurate, out of date, or incomplete.

To do so, please contact us at:

**womensretreatphuket@gmail.com**

We will respond within a reasonable timeframe (usually within 1-2 days).

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## 7. Complaints

If you believe we have breached your privacy rights, you can contact us using the details below. We take privacy concerns seriously and will aim to resolve your complaint promptly.

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## 8. Contact Us

For any questions, access requests, or complaints regarding your privacy, please contact:

**WOMEN'S RETREAT ON THE SOI**

**Email:** womensretreatphuket@gmail.com

**Phone:** 0405 034 231

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*By registering for Women's Retreat on the Soi, you agree to the terms of this Privacy Policy.*