National Partnership for Reinventing Government Dr Jeanne Miranda Making Waves for Democracy meeting May 18, 2025

- 1. Why reinvent? Rethink? We all need this over time.
- 2. How should we go about this? Values driven.
- 3. Currently:
 - a. No values.
 - b. Chaotic.
 - c. No partnerships.
 - d. No involvement of Congress.
 - e. What has DOGE accomplished?
 - i. Musk said he would cut \$2 trillion, lowered to \$1 trillion, then \$150 billion.
 - ii. As of March 31st, government spending was up 10% from same period last year.
 - iii. Although website claims \$160 billion saved, it is plagued with inaccuracies, errors, omissions, and overstatement. Maybe just under \$1 billion.
 - iv. Dozens of lawsuits over firings and terminations of contracts.
 - v. No proof of fraud.
 - vi. Federal employees are demoralized.
 - vii. Lack of trust in government.
 - viii. Extreme inefficiency often nowhere to work, no work, shortages of essentials, such as toilet paper.
 - ix. DOGE has sensitive data on all of us.
- 4. National Partnership for Reinventing Government
 - a. Clinton-Gore Administration initiative to reform the way the federal government works.
 - b. Al Gore was put at the helm 1993.
 - c. Took longer as partnerships do.
 - d. Task force with government employees, consultants
 - e. Priority was to NOT interfere with government functions.
 - f. Developed a clear set of principles and a vision of how government should function.
 - g. Targeted overhead costs not the organizational structure

- h. Most important outcomes in 1994:
 - i. Agencies created customer service standards.
 - ii. Developed partnerships to improve outcomes, such as child services outcomes.
 - iii. Developed "Hammer Award.
 - iv. Passed 34 laws to enact the partnership generated changes.
- i. Phase II important outcomes in 1995
 - i. Reduced \$28 billion a year in reduced regulatory burdens eliminating 16,000 pages of regulations.
 - ii. Agencies all identified areas to eliminate.
 - iii. Studies found broad action across and within agencies.
 - iv. Agencies expanded their customer service and achieved increased trust in the government.
- j. Continued in 1996 with Administration's commitment to a balanced budget.
 - i. Focused on ends, not means, of government.
 - ii. Moved decisions to managers in the front lines.
 - iii. Vast improvement in customer service.
 - iv. Increased partnerships.
- k. After first five years:
 - i. Size of federal civilian workforce cut by 351,000.
 - ii. Completed 46 Presidential directives and Congress passed 85 laws signed by Clinton.
 - iii. \$137 billion in savings, with another \$31 billion planned.
 - iv. Eliminated 640,000 pages of internal rules and 16,000 pages of Federal Regulations. Added 31,000 pages of plain language.
 - v. Those agencies most actively promoting reinvention had twice the job satisfaction of employees.
 - vi. Public trust in the federal government increased after 30-year decline.