



Go Fish Naples

Client Cancellation & Weather Policy

At Go Fish Naples, our offshore fishing charters require advanced planning, crew scheduling, fuel allocation, and vessel preparation. This policy is designed to clearly outline cancellation terms while prioritizing safety, professionalism, and a premium guest experience.

By confirming a reservation, the client agrees to the terms outlined below.

Booking & Payment Requirements

- A **20% non-refundable deposit** is required to secure all charter reservations
- The remaining balance is due **72 hours prior to the scheduled departure**
- Reservations are considered confirmed once payment is received

Bookings Made Within 72 Hours of Departure

- **Full payment is required at the time of booking**
- All payments made within 72 hours of departure are **non-refundable**, except in the event of an operator-initiated cancellation as outlined below

Client-Initiated Cancellations

All cancellations must be communicated directly to Go Fish Naples by phone or email. The time and date of receipt will determine eligibility.

Cancellations made more than 72 hours prior to departure

- There is a 5% Cancellation Fee.
- At Go Fish Naples' discretion, the deposit may be applied as a **charter credit** toward a future trip within 12 months of the initial booking date.



Cancellations made within 72 hours of departure

- **100% of the charter fee will be charged**
- No refunds or credits will be issued

No-Shows & Late Arrivals

- Failure to arrive at the scheduled departure time constitutes a **no-show**
- No-shows are charged **100% of the charter fee**
- Late arrivals do **not** extend the charter duration
- Charter time begins at the scheduled departure time, not the client's arrival

Weather & Sea Conditions (Operator Authority)

Safety is our top priority. All decisions regarding weather and sea conditions are made **solely at the Captain's discretion.**

- Weather conditions offshore may differ significantly from dockside conditions
- Client discomfort with forecasted weather, wind, or sea conditions does **not** constitute grounds for cancellation or refund
- The Captain retains absolute authority to determine whether conditions are safe to operate



Operator-Initiated Cancellations (Weather, Safety, Mechanical)

If Go Fish Naples cancels a charter due to weather, unsafe conditions, mechanical issues, or other operational or safety-related concerns, the client will be offered **one of the following options**:

- **Full refund** of all payments made, including the deposit
- **Reschedule** the charter at no penalty
- **Charter credit** valid for 12 months from the original trip date

Go Fish Naples is not responsible for incidental expenses including, but not limited to, travel, lodging, meals, or gratuities.

Third-Party & Concierge Bookings

- This policy applies to all bookings, including those made through hotels, concierges, travel advisors, or third-party services
- Third parties are not authorized to modify or override cancellation terms

Acknowledgment

By submitting payment, the client acknowledges and agrees to this cancellation and weather policy in full. No exceptions will be made outside the terms outlined above.

Go Fish Naples

Premium Offshore Fishing Charters
Naples, Florida